



## GUIDE FOR THE PERFECT PHOTO TURNED INTO PAINT BY NUMBERS

*Dear customers, we would like to thank you for giving us your trust. Our goal is to give people the opportunity to paint what they like the most, whether it's their own pet, their last vacation memory, or favorite person. We would appreciate it if you could spare some of your time and read everything till the end.*

We are a young collective of artist who wants to bring the relaxing power of painting to everybody. We would like to offer you not only the best quality for a reasonable price, but also to support our engagement with creative projects.

That's why in advance. If you know a suitable charity that you think deserves support then you are welcome to send an email with your suggestion and reasons to [Anna@micreative.com](mailto:Anna@micreative.com). We search for a different organization every month and get in touch with it.

For this reason, if it comes to any problems with shipping or delivery, please send an email to [Anna@miicreative.com](mailto:Anna@miicreative.com) so that we can find a common solution as soon as possible.

To avoid returns, please contact us if the delivery is an issue. We want to work very cost effectively, so that we will be able to donate a large part of the revenue to charitable institutions.

We recommend you do not use instagram, facebook, or messenger for customer inquiries as these channels are not viewed as often as emails. We appreciate your understanding.

Please allow an additional week plus 7-12 business days shipping time for us to process the custom kits. These are very labor intensive to edit, design, and produce!

**If it is a problem for you to wait 20 days for your delivery, please let us know, so that we can find a common solution as soon as possible.**

1. Make sure to select a size with a similar aspect ratio to the photo you upload! Our kits have an aspect ratio of 4:5. The more detailed and larger the picture you upload, the better!
2. Each kit is professionally edited to make your image into the best possible paint by number kit. Our experts do their best to keep image as true as to what you uploaded. But may take artistic liberties that includes cropping or, in rare cases, changing the size of the kit to the most appropriate for the subject matter.
3. Please allow an additional week plus 7-12 business days shipping time for us to process the custom kits. These are very labor intensive to edit, design, and produce!

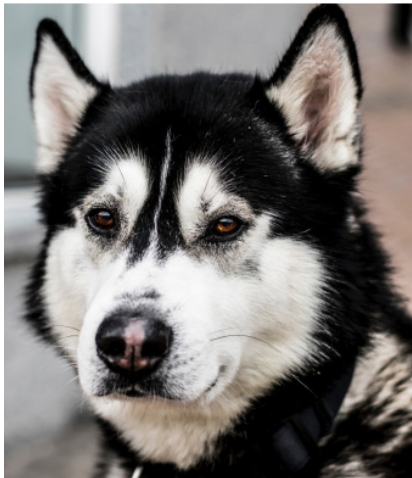
**PLEASE NOTE:**

1.) We highly recommend uploading the photo from the laptop or computer, but you can still upload it from your cellphone. So if you have problems uploading from your phone, then please try it from your laptop or computer as well.

2.) Please make sure to **use the same email and order number** you have when you placed the order. So that we can assign the photo directly to you and avoid further delays. An order number has the following format: **#1865 (#digits)**. We have sent you in your email after the purchase of your order number. If you cannot find your Order ID, please also check your Spam folder.

3.) If for some reason you do not find your number, please send us an email in advance so that we can send you your correct Order ID number so that your order can be processed as quickly as possible. **Our support email is: [Anna@miicreative.com](mailto:Anna@miicreative.com)**

**CHOOSE PHOTOS LIKE THESE:**



Close up



Sharp lines



Clear background -  
Easier to paint



More Detail -  
Longer painting

## DON'T CHOOSE PHOTOS LIKE THESE:



Facial Blur



Too far away



Light is too bright



Picture is too dark

## YOU CAN UPLOAD YOUR PHOTOS HERE:

<https://www.miicreative.com/pages/photo-upload>