

Exchanges & Returns

Customer Name		Order/Invoice Number	
----------------------	--	-----------------------------	--

QTY	Item Name	Reason	<ol style="list-style-type: none">1. Faulty or damaged2. Incorrect item3. Change of mind4. Wrong size5. Bought two6. Not as described7. Exchange8. Refund
Notes:			

Exchange Policy

When requesting an item exchange please enter both reason codes, for example - 4, 7. If selecting an exchange, your item will automatically be exchanged for the exact same item. If you would like an exchange for a different item, please leave a note detailing the request above.

Return Policy

If you are an Australian customer, you can return your item/s for a full refund (**including return shipping costs**) or exchange within 30 days of receiving your original order. For all other orders you can return your item/s for a full refund (**excluding** return shipping) or exchange within 45 days of receiving your original order. We'll refund the price you purchased your item at. This includes sale items. Where possible, returned items should include tags. If you are an Australian customer returning within the **30-DAY** period, please contact Active House first to arrange free returns.

Return Address

Active House Apparel

PO Box 154

Beenleigh QLD 4207

Australia

For further assistance or information visit our returns page or email –

contact@activehouse.com.au

Contact number: +61 07 3200 4464

Please consider the environment before printing this page. You may wish to fill it out electronically and return it to us via the email address above. Thankyou.

ah.
WHERE FITNESS LIVES.