

Warranty Claim Form

Order#:

ex: 543216

If you don't have your order number handy, just leave it blank and we can use your email address to locate your order info.

Date of Purchase:

MM-DD-YYYY

Full Name*

First Name

Last Name

Shipping Address *

Street Address:

Street Address Line 2:

City:

Stat: /Province: Postal: /Zip Code:

Phone Number*

Email *

example@example.com

Product Information

Where did you purchase your Solo Stove?

Solo Stove Product Name:

Bonfire, Yukon, etc.

Serial Number:

Located on the bottom of the firepit.

Do you feel this issue is impacting the performance of your Solo Stove product? If so, please provide an explanation about the performance impacted. * Please briefly describe the issue you are encountering.0/500

We warranty each and every Solo Stove product to be free of manufacturing defects, and we will replace with a new product, at our option, any Solo Stove product that is deemed defective. Solo Stove does not warranty its products against normal wear or misuse. If your Solo Stove product was damaged due to misuse, our customer service team can analyze the damage and may be able to suggest options for the customer to remedy. If your Solo Stove product is unable to be repaired after misuse, we will extend a one-time courtesy offer, allowing you the option to purchase a new Solo Stove product for 50% off of our MSRP price listed on the website, excluding web specials. Warranty claims are not applicable for countries outside the U.S. and Canada. All international orders are final.

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