



## CERTIFICATE OF WARRANTY

### *NetPlay™ Products*

NetPlay USA LLC warrants its NetPlay products to be free from defect in materials or workmanship for a period of (1) one year during normal use and installation.

Additional limited warranties cover the products against defects caused by deterioration affecting the structural integrity of the equipment during the following periods starting from the date of installation. Date of installation is assumed to be 30 days after purchase unless notified in writing.

20-year limited warranty on Netform™ cable breakage, with the exclusion of cosmetic defects. This relates to the breakage of the steel cores in the rope.

5-year limited warranty on premature wear of polyester Netform™ cables, cable joints and anchor terminations, with the exclusion of cosmetic defects and normal wear and tear. Determination of what constitutes premature wear will be at NetPlay USA LLC discretion.

The warranty stated above is void if the NetPlay products are erected in a way that contributes to the damage of the product. The warrantee is void if the rope components have been subjected to abnormal use or for purposes for which the goods were not designed; have not been subjected to vandalism, misuse, neglect or accident; have been subjected to addition or substitution of parts; and have not been modified, altered, or repaired by persons other than an authorized distributor.

This warranty does not cover cosmetic issues such as marring, fading, discoloring, and weathering.

These warranties cover either replacement or repair, at NetPlay USA LLC discretion, of any products according to the above descriptions. Transportation and installation, other on-site costs are not covered by this warranty, except where specific arrangements are made with written approval from NetPlay USA LLC.

To make claim under the terms of the Warranty, the Buyer's written, dated statement of claim, a copy of the original invoice, maintenance records, and supporting photographs, must be sent to the following address: NetPlay USA LLC, 226 Upton Rd. Colchester, CT 06415.