

ASI Safety Pole Pads Return Policy and Limited Warranty

We value our customers and strive to maintain excellent customer satisfaction and service. If you are not satisfied with your order, please give us a call at (214) 755-2934. We offer a refund (excluding shipping), less a 35% restocking fee, if the product is returned to us within 30 days of delivery. However, custom orders are not returnable.

We also offer limited 90-day warranty on our pads. If your pads do not hold up to normal wear and tear within that period, we will replace them at our expense. However, we have never had one pad returned for not withstanding normal elements.

Additionally, our marine fabrics have a minimum 3-year manufacturer's warranty.