

Packaging

Upon arrival in Packaging, your panels are inspected for defects then wrapped in shrink wrap. Foam bumpers are used on both the male and female sides of the panels to prevent accidental denting and scratching. Heavy cardboard endcaps are then installed for added protection against damage and ease of stacking. The endcaps also feature plastic handles to provide a solid grip when carrying.

Shipping labels unique to each individual panel are printed and applied to the end caps. The labels show panel and customer information. This enables us to locate the panels that were made specifically for your project when preparing to load the truck for delivery.



◀ Industrial wrapping machines and heavy cardboard endcaps protect your panels from damage.



◀ If you order a stock panel, the size you request will be scanned in the warehouse reserving it for your delivery. The system will only allow the correct panels for your order to be scanned.



▲ Foam bumpers are used on both the male and female sides of the panels to prevent accidental denting and scratching.

Scheduling

While your order is being prepared for loading, our Shipping Assistants will attempt to reach you at least one day before delivery to confirm time, location, job name, and COD amount if applicable. We make this call as soon as possible to allow for possible changes in address or unforeseen delays to your project.

Structall understands that permitting and construction delays may adversely affect when you are able to accept a delivery. We try to be accommodating under these circumstances and can usually reach a compromise on delivery date and/or time.

