

Frequently Asked Questions

How much is pressure? Pressure 20 Bar, works great on creating thick crema and it smelled really yummy. Pour in 50ml of water if you want to make it strong.

Does this contain pressurized or nonpressurized filter basket? It combines the basket and the portafilter. Most non-pressurized portafilters except for bottomless ones cause the espresso to exit from a single hole, so having a single hole does not identify it as a pressurized basket. Other brands also combine the portafilter and basket with a single hole that is not a pressurized basket.

Does it worked with 220v or 240v? Both 220V and 240V can be charged as long as the charging adapter supports it. Please note that the output voltage of the adapter is at least 5V and the output power is at least 10W.

Why is the shipping time delayed? General shipping time is 7-10 working days. However, due to force majeure factors (natural disasters, weather) and other reasons, logistics customs clearance will be delayed by 2-3 working days. We're sorry about that. If you have any questions, please feel free to contact our customer service