

WARRANTY



The main objective of KUCHT is to meet the needs and expectations of our customers. For this reason all our products are subjected to rigorous security and quality controls to be above the North American safety standards.

KUCHT Warranty, cover defects in Parts and Labor for functional parts that are the result of normal usage for a period of time of 2 Years for Parts and Labor from date of purchase. Functional parts are those components parts that are critical to the performance of the product's essential function. Nonfunctional parts are those that are not critical like knobs, handles or cosmetic parts. KUCHT will repair or replace the unit or any parts therefore, as required, subject to these terms and conditions.

General Conditions:

- a. Warranty does not cover failure as result of: misuse, abuse, rust or corrosion, spilled liquids or foreign objects found inside the unit; repair of damage caused by accident, theft, fire, flood, external causes such as, but not limited to, blow fuses, inadequate electrical power, water and gas lines beyond the equipment, or any use of the product not authorized by the manufacturer.
- b. The maximum liability of the warranty for product replacement or repair shall not exceed the original purchase price of the product.
- c. KUCHT reserves the right to repair or replace the covered product with a comparable feature model of like kind.
- d. Warranty does not cover deterioration of the appearance of the product, any cosmetic part such as paint, porcelain, glass, dents, scratches, chips, rust or peeling.
- e. Any damage resulting from unauthorized replacement parts, improper service or modifications made to the covered product are not covered.
- f. KUCHT is released from all liability due to indirect, consequential or incidental damages.

Limit of Liability:

Our Liability is limited to the original price of the covered equipment

To Arrange for Service:

Prior approval from Customer Service is required prior to start the service. To initiate a service claim please Submit a Ticket or contact KUCHT for assistance on how to initiate a service claim. Please have your original bill of sale and Serial Number of the unit available so our customer service representative is able to quickly arrange for service.

