



# OS-Bliss VL RELAX MASSAGE CHAIR

## OPERATION INSTRUCTIONS



We appreciate the opportunity to have Osaki become a part of your home and daily routine. Our meticulously crafted massage chair aims to provide comfort and relaxation. Please ensure to carefully review the instruction manual to prevent any potential injuries and to make the most of the chair's features.

Our company retains the authority to modify and elucidate the product design as necessary. Any variance between the product's functionality in the market and its description in the manual constitutes a standard product update, without specific notification from our company. The actual product functionality and color shall take precedence over any descriptions provided.

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### Important

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**Safety Precautions** (must be observed)


- Please read all relevant instructions carefully before use.
- The notes marked here will help you to use the product safely and correctly.
- In order to clearly indicate the extent of harm and damage, precautions are divided into **"Warning"** and **"Caution"** that may be caused by incorrect use. Both of them are important for safety and must be followed.

 <b>Warning</b>	Indicates that serious injury or death may result from improper use.
 <b>Caution</b>	Indicates that misuse may cause minor injury or property damage.


- Please pay attention to the symbol before each safety item.


 <b>Forbidden</b>	Absolute prohibition
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**The following populations should not use this product**

 <b>Forbidden</b>	<ul style="list-style-type: none"> <li>■ The device is not intended for use by individuals (including children) with physical disabilities, sensory or neurological impairments, or those lacking experience and common sense unless supervised and instructed by responsible parties for their safety. Children should be supervised to prevent play with the device.</li> <li>■ Individuals with osteoporosis.</li> <li>■ Patients with heart conditions or wearing electronic medical devices like pacemakers.</li> <li>■ Individuals with fever.</li> <li>■ Pregnant women.</li> <li>■ Patients with injuries or skin conditions.</li> <li>■ Unsupervised children under 14 and unconscious individuals are not permitted to use this product</li> <li>■ Individuals advised by physicians to rest or feeling unwell.</li> <li>■ Individuals with wet bodies are prohibited from using this product.</li> <li>■ This product has a hot surface. Individuals insensitive to heat should exercise caution when using it.</li> <li>■ If the supply cord is damaged, it must be replaced by a professional from the manufacturer, maintenance department, or similar.</li> </ul>
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**Safety Precautions** (must be observed)


<b>Important safety warnings</b>	
 <b>Warnings</b>	<ul style="list-style-type: none"> <li>■ Ensure children do not touch any movable parts of this product.</li> <li>■ Use a well-grounded power supply unit suitable for this product.</li> <li>■ Unplug the device after use or before cleaning to prevent physical injury or product damage.</li> <li>■ Operate the product according to the instructions in this manual.</li> <li>■ Avoid using any parts or accessories not recommended for this product.</li> <li>■ Use the product indoors only; do not use it outdoors.</li> <li>■ Carefully review the Operation Instructions before using the product.</li> <li>■ Use the product only for its intended purposes as described in this manual.</li> <li>■ Limit usage to 20 minutes per session as recommended.</li> <li>■ Do not use the product if the cover or leather is broken or damaged.</li> <li>■ Avoid dropping anything into the product.</li> <li>■ Never use the product while falling asleep.</li> <li>■ Do not use the product if intoxicated or feeling unwell.</li> <li>■ Refrain from using the product within one hour after a meal.</li> <li>■ Use the product with gentle force to prevent injury.</li> </ul>


<b>Safety precautions</b>	
 <b>Caution</b>	<ul style="list-style-type: none"> <li>■ Verify that the voltage matches the specifications of this product.</li> <li>■ Never insert or remove the plug with wet hands.</li> <li>■ Prevent water from entering the product to avoid electric shock or damage.</li> <li>■ Avoid pulling the power cord when plugging or unplugging to prevent damage.</li> <li>■ Do not tamper with the wire or alter the circuitry of this product.</li> <li>■ Do not clean the live parts of this product with a wet cloth, such as the power switch and plug.</li> <li>■ Stay clear of the product during power outages to avoid injury if power is suddenly restored.</li> <li>■ Cease using the product immediately if it behaves abnormally and seek advice from your local supplier.</li> <li>■ Discontinue use if feeling unwell and consult a healthcare professional.</li> </ul>

<b>Storage conditions</b>	
 <b>Caution</b>	<ul style="list-style-type: none"> <li>■ 41°F -104 °F.</li> <li>■ Relative humidity (RH) between 20% and 80%; free of corrosive gases, and in a well-ventilated room.</li> </ul>

## Safety Precautions must be observed

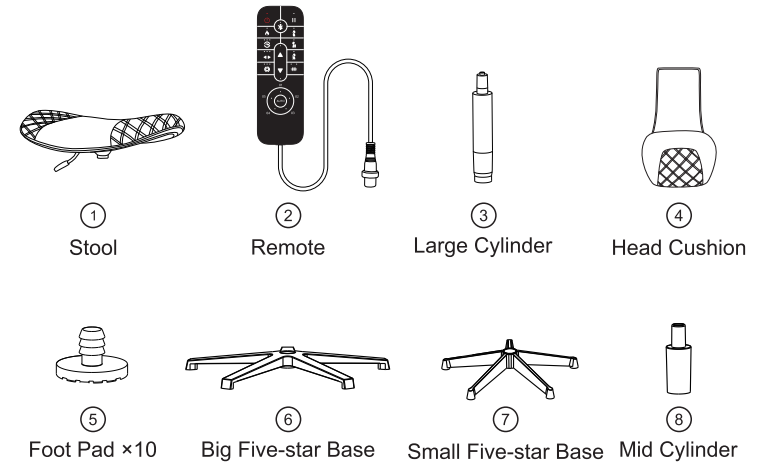
<b>Product service and maintenance</b>	
 <b>Caution</b>	<ul style="list-style-type: none"> <li>■ Only the manufacturer's designated service center should handle maintenance for this product. Users must not disassemble or attempt maintenance without permission.</li> <li>■ Always remember to turn off the main power switch after each use.</li> <li>■ Do not use the product if the power socket becomes loose.</li> <li>■ If the product will be unused for an extended period, it should be stored in a dry, dust free environment with the power cord rolled up.</li> <li>■ Avoid storing the product in high temperatures, near open flames, or in prolonged direct sunlight.</li> <li>■ Clean the product with a dry cloth only; avoid using thinner, benzene, or alcohol.</li> <li>■ The mechanical components are specially designed and manufactured, requiring no special maintenance.</li> <li>■ Do not use sharp objects to puncture the product.</li> <li>■ Lift the product instead of rolling or pulling it on uneven ground.</li> <li>■ Use the product intermittently and avoid continuous operation for extended periods.</li> </ul>

<b>Operating environment</b>	
 <b>Caution</b>	<ul style="list-style-type: none"> <li>■ Avoid using this product in excessively humid environments, such as bathrooms.</li> <li>■ Immediately discontinue use of this product if the surrounding temperature undergoes sudden changes.</li> <li>■ Refrain from using this product in heavily dusty or corrosive environments.</li> <li>■ Avoid using this product in confined spaces or areas lacking adequate ventilation.</li> </ul>

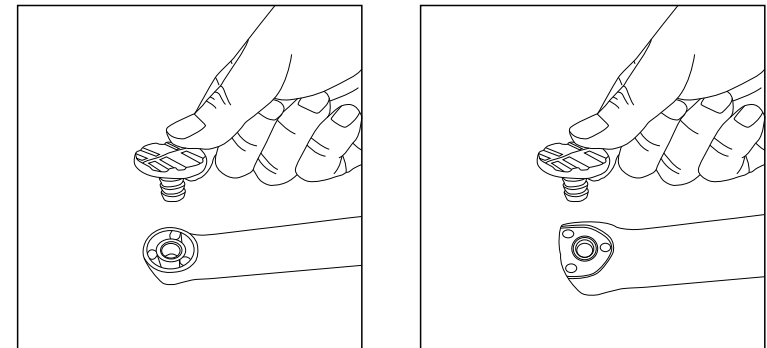
<b>Solutions to ordinary malfunctions</b>	
 <b>Caution</b>	<ul style="list-style-type: none"> <li>■ If the motor sounds during operation of this product, this is the normal operation sound.</li> <li>■ If the controller cannot work normally, check whether the plug and the power socket are connected reliably, and whether the power switch is turned on.</li> <li>■ If the rated working time is over, this product will automatically activate the power-off button. If this product keeps operating for a long period of time, the temperature protector will stop this product automatically. The product can be used again after half an hour.</li> </ul>

## Installation parts

1. Open the box and take out accessories as below.



2. Put the foot pad into the two five-star base hole.

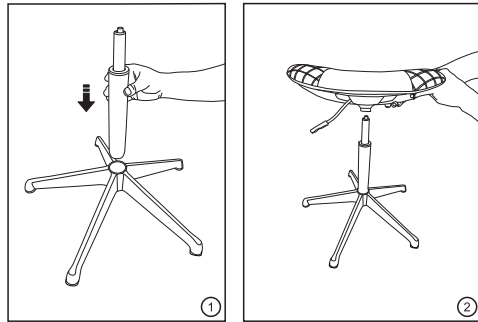


## Installation parts

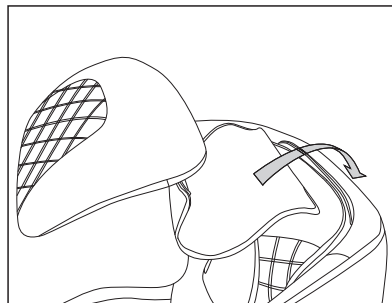
3. Insert the mid cylinder to the five-star base as below.



4. Insert the large cylinder to the small five-star base hole, then put the stool into the other end.



5. Put the strip over the head cushion and make it to a suitable height.



## Place massage chair

### Installation placement

**Make sure there is enough space for the massage chair can be tilted at least 11 inch.**



Avoid exposing the massage chair directly to high-temperature environments, such as those created by sunlight or heating equipment. Instead, position it where it can avoid direct sunlight and high temperatures. For long-term use, it's advisable to place a soft cushion underneath in a designated location. Ensure the cushion size adequately covers the area where the machine contacts the floor and where your feet touch the floor.



### Product lift instruction

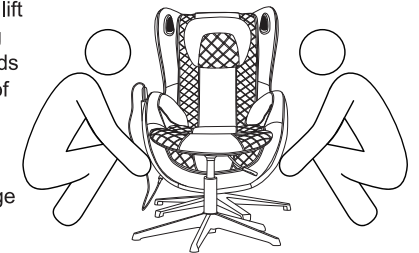
**Requires team work to lift and move the chair to avoid injury.**



When moving the massage chair across vulnerable surfaces like wooden floors, please lift it.

To prevent damage to the casters when moving on wooden floors, it's best to lift the chair. While lifting and positioning the chair, take care to keep your hands clear to avoid injury, and be mindful of avoiding foot injuries. Ensure not to release the chair until it is completely flat to avoid damaging the floor.

Placing mats underneath the massage chair is recommended to protect the floor from damage.



## Before use

### Check around

Make sure that there are no people, pets and other objects around the unit.



### Turn on the power



Diagram of plug in

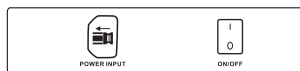


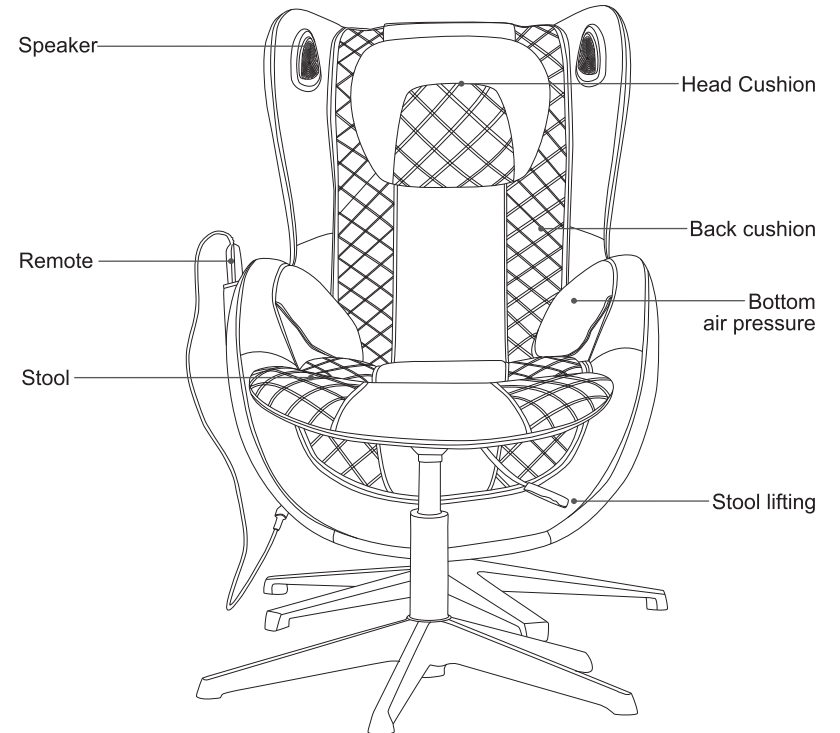
Diagram of the switch position of power supply



- Please check whether the power cord and power plug are damaged before use.
- Please supply power to this product in accordance with the working power requirements of this product's calibration.
- It is strictly forbidden to use a power supply other than the nominal power supply of this product.
- It is strictly forbidden to connect various power conversion devices to supply power to this product without authorization.

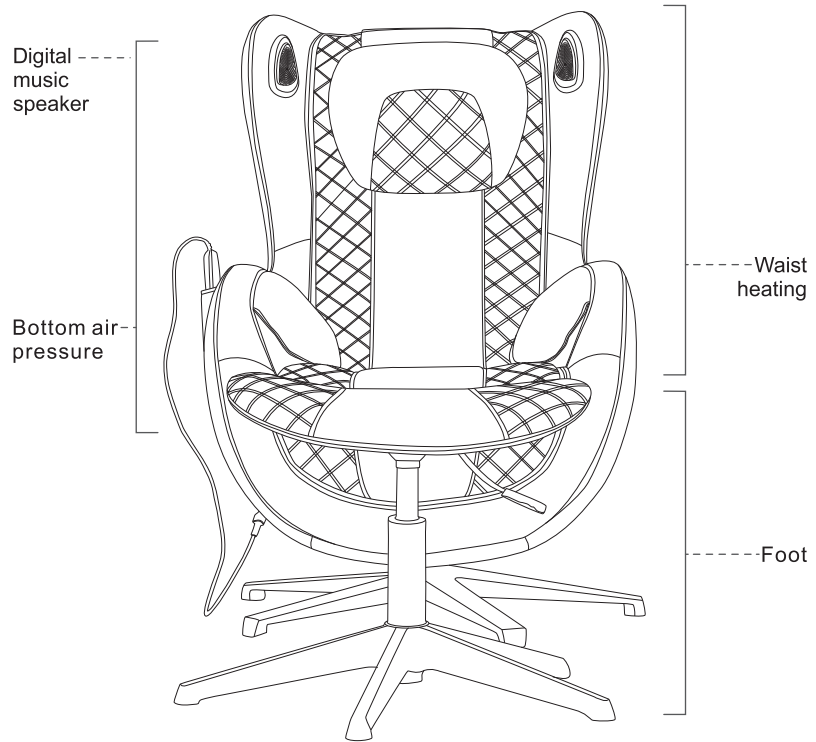
## Product Structure

### Parts description



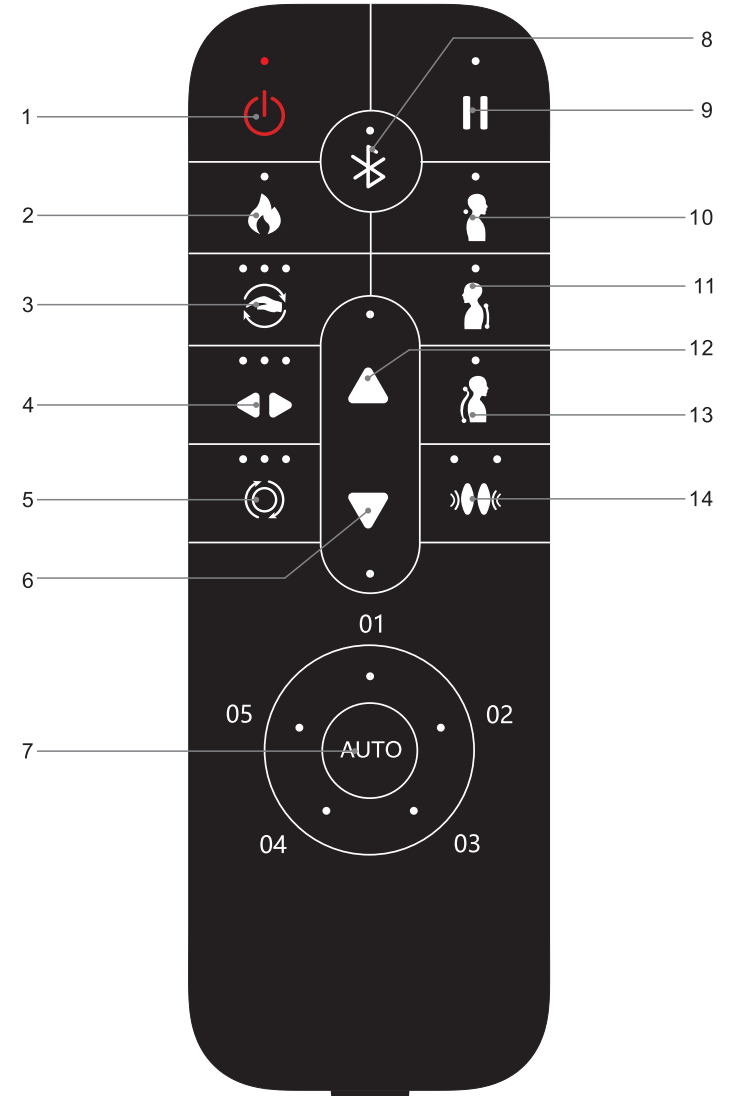
## Product Structure

### Function distribution



## Product Structure

### I .Introduction of the remote controller



## Product Structure

### 1. Power Button:

Use this button to turn the massage chair on or off.

### 2. Heat Treatment Button:

Press this button to activate or deactivate the heat treatment function.

### 3. Technique:

For detailed instructions, please see page 14 of the manual.

### 4. Width Adjustment:

Adjust the width across three levels.

### 5. Speed Adjustment:

Select from slow, medium, or fast speeds.

### 6. Lower Massage Roller and Shoulder Position Adjustment:

Manually adjust the position of the rollers and shoulders in the lower part of the chair.

### 7. Auto Mode Button:

For specifics, please consult page 13 of the manual.

### 8. Bluetooth Button:

Toggle Bluetooth on or off (Power-off preservation).

### 9. Pause Button:

Pause or resume the current massage function.

### 10. Timer Button:

For more information, refer to page 14 of the manual.

### 11. Area Massage Button:

For more information, refer to page 14 of the manual.

### 12. Upper Massage Roller and Shoulder Position Adjustment:

Manually adjust the position of the rollers and shoulders in the upper part of the chair.

### 13. Full Body Massage:

For detailed instructions, please see page 14 of the manual.

### 14. Air Pressure Button:

Adjust the intensity of the air pressure massage.

## Operation Instructions






### II. Start massage

① Press "⏻" to start massage. Enter the body type detection state (5 indicators flashing back and forth).



② After the body detection, enter the shoulder adjustment state (the shoulder adjustment up/down key flashes synchronously).

③ After the shoulder position is confirmed, it will enter the comfortable massage by default. After starting the massage, you can also choose other massage modes for massage.




#### A). Automatic massage:

name	Button	message description	Description	Display
Automatic message		Comfort	The most comfortable massage experience.	● 01
		Relax	The most relaxing massage experience.	● 02
		Shoulder & neck	Focus on shoulder and neck massage	● 03
		Back&waist	Focus on back and waist massage	● 04
		Full body massage	Full body massage point massage	● 05
Note: This key can be used as a function key to skip body detection or shoulder adjustment				

#### B). shoulder adjustment:

Function	Button	Description
Shoulder upper		adjust the shoulder position by manual
Shoulder lower		
Note: Effective only under shoulder adjustment or automatic massage.		






#### C). Other functions:

Function	Button	Description
Power key		When the massage is on, the indicator light on; when it is paused/reset, it is blinking; when it is in standby state, the lights are off.
Pause key		For details, please refer to page 11 of this manual.
Bluetooth		For details, please refer to page 11 of this manual.



## Operation Instructions

### D). Manual massage






Technique:

Technique				
Technique		Knead	speed	●○○
		Tap	speed, width	○○●
		Knead pat	speed	○○●
		Shiatsu	speed, width	●●○
		Knock	speed, width	○○●

Speed/ width adjustment:



Function	Button	Description	Display
speed		3 speed adjustment	●○○   ○●○   ○○● slow   medium   fast
width adjustment		The width of the third gear can be adjusted.	●○○   ○●○   ○○● narrow   medium   wider

Position, back stretch adjustment:

Function	Button	Description	
Back stretch		Fixed position and spot massage.	
		Small area local round trip massage.	
		A round trip massage.	
position adjustment		Manipulator uplink	Massage position adjustment (in fixed point and local mode, massage position can be adjusted).
		Manipulator descending	

## Operation Instructions

### E). Other massage functions

Function	Button	Description	Display
Pressure		2 air intensity adjustable	●○   ○●
Heat		Press this button to turn on or turn off the far-infrared heating of the back and calf, and it will warm after 3 minutes.	

### IV. Operation Instructions for Bluetooth Speaker Play

- 1.The smart device will search for the corresponding Bluetooth model (e.g. IMCM-XXXX), Click the "Match" button. if you are asked whether to match with the device, you just select "Match" to complete matching.
- 2.Turn on "Music Player" in the smart device and select the song to play.



## Cleaning and Maintenance

### Clean vegan leather and plastic parts

- Gently wipe the vegan leather and plastic parts with a soft, dry cloth.
- Avoid using harsh chemicals like thinner, gasoline, or alcohol for cleaning.
- Follow the instructions provided with commercially available leather care products.
- For tough stains on vegan leather:
  - Dampen a soft cloth with water or a 3% to 5% neutral detergent solution.
  - Wipe the affected area.
  - Rinse with another cloth soaked in clean water and wrung out.
  - Dry with a soft, wrung cloth and let it air dry naturally.
- For stubborn stains, use commercially available melamine foam soaked in neutral detergent.
- Do not use a hair dryer to dry the surface.
- Be cautious when cleaning with denim or colored fabrics to prevent color transfer.
- Avoid prolonged contact with plastic to prevent discoloration.
- Cover vegan leather when using hair dye to prevent potential staining.



## Troubleshooting

<b>Fault</b>	When the calf mechanism or the backrest reaches a certain position, press the corresponding adjustment button and it will no longer change, and a continuous "beep, beep" sound will be emitted.
<b>Solution</b>	Due to product structure design and ergonomic requirements, this product has a limited protection design for the limit state of attitude adjustment. At the same time, a reminder sound will sound when the limit is reached.
<b>Fault</b>	The function does not work or some functions do not work after the machine is turned on.
<b>Solution</b>	After the machine is turned on by pressing the switch key, it is necessary to manually select an automatic massage program or other working state. If it is not operated, the machine will automatically shut down after 20 minutes. If the manual operation mode is selected, the functions that are not selected may be disabled, and the working mode needs to be manually set in the manual mode.
<b>Fault</b>	The machine makes a leather rubbing sound when adjusting its posture.
<b>Solution</b>	This product adopts high-grade anti-corrosion leather that meets environmental protection requirements. Due to the inherent characteristics of leather materials, there will be a normal slight noise when rubbing at the relative movement, which is a normal phenomenon. Note: If you hear fabric or leather tearing sound when the machine is running, please stop using it immediately and seek professional maintenance.
<b>Fault</b>	The massage wheel did not reach the shoulders or neck.
<b>Solution</b>	If the head does not touch the head cushion or the back does not touch the backrest, the shoulder position may be lower than the actual position during the body shape detection process. Sit in the deepest position of the seat, rest your head on the headrest, and start over from the beginning.
<b>Fault</b>	The unit is damaged. The power cord or power plug is abnormally hot.
<b>Solution</b>	To prevent accidents, be sure to contact an authorized service center.

Please feel free to contact the designated service personnel for any questions or doubts about this product.

## Product Specifications

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Model: OS-Bliss VL

Name: Massage Chair

Rated voltage: 110-120V~ 60Hz   
220-240V~ 50Hz

Rated power: 55W

Rated time: 20min

Safety structure: Class I

Material description: PVC, PA, steel parts, electric and electron components

MATERIAL	PU	LEATHER	CLOTH	WOOD