

**Customer Name** 

Order Number

Quantity Product Name				Size	Reason Code		Store Credit or refund	
Please fill i	n the following	fields if an item i	s faulty:					
Product Name			on of fault					
Please fill in the following fields if an incorrect item was received :								
Product Ordered			Product Received					
			ı					

Order Date

## **Returns information**

All returned items must be unworn, complete with all original tags, in original condition and returned within 28 days of receipt of your order.

We reserve the right to refuse a return if it fails to meet the above terms. These terms do not apply to faulty items.

We recommend using a tracked service, so that we can track the parcel if it goes astray whilst in transit.

We do not exchange products, unless they are faulty or incorrect.

A refund will be debited back to the payment method used for the order.

Please allow up to 3 days from receipt for your return to be processed.

Please contact our customer service team at orders@justhype.co.uk with any queries.

Please return this form, along with the unwanted item/s to:

Toatee Returns Department Unit 13 Chartwell Drive Wigston Leicestershire LE18 2FL England

The returns policy does not affect your statutory rights.

## Reason for return

- 1. Doesn't fit properly
- 2. Poor quality
- 3. Style doesn't suit
- 4. Arrived too late
- 5. Not as expected
- 6. Unwanted gift