



REFUND AND EXCHANGE POLICY

Except for defective Goods You will be deemed to have accepted the Goods and/or Services in accordance within the Order placed with Driclad unless you notify Driclad to the contrary within 48 hours of delivery of the Goods and/or Services.

Except for defective Goods, the return of Goods by You for credit will not be accepted without the prior written approval of Driclad provided the Goods being returned:

- (a) The freight is pre-paid;
- (b) Are in an unused condition;
- (c) Are in the original packaging;
- (d) Are unsoiled, not damaged and in resalable condition; and
- (e) Are accompanied by a delivery docket (or a copy of it), a written statement including, the original invoice number, date of purchase and reason(s) for return.

The value credited, if any, will be in the absolute and unfettered discretion of Driclad, and in any case limited to the amount originally invoiced for the Goods, **SAVE THAT** the Goods returned will attract a charge (the amount of which shall be at Driclad's discretion but not less than \$250) to cover inspection, documenting, restocking, repacking and any other charges that may be applied by Driclad.