# ILIFE

# **User Manual**

Robotic vacuum cleaner

Model: V5s Pro



English
Français
Español
Deutsch
Italiano
Português
日本語

www.iliferobot.com

ILIFE

Dear Customer,

Thank you for purchasing ILIFE V5s Pro robot vacuum cleaner! You are joined the millions of people who clean with robots - the smarter way to get it done.

Please take a few moments to read this manual and get acquainted with your robot, to get the best performance from your robot. If you have any problem when you use it, please don't worry, you are supposed to contact our customer service first, we will support you during this process.



## **ILIFE Customer Service**

Customer Service Number: 1-800-631-9676 (Toll free for USA & Canada) +86-75521005927 (Outside USA & Canada) Email: support@iliferobot.com

## **Important Tips**

#### How to use

- Before using the robot, please ensure the power switch is on. Take a few moments to survey the area to be cleaned and remove any obstacles.
- The robot will pass over the same area of the floor multiple times to ensure thoroughly clean.
- The spinning brushes may flick small granule(dog food, cat litter) here and there, but finally the robot will vacuum them all in.



- Before replacing side brushes, check and match "L" "R" mark on both side brush and bottom of robot.
- When you set the clock time or schedule, the final operation will be confirmed by beep from robot. If no tone received, your setting is unsuccessful.
- Empty the dust bin. You could notice the robot vacuum less, even spits out. when the dust bin is full, though there is no any warning beep sound.

### **For Best Performance**

- Empty V5s Pro's dust bin and clean its filter after every use.
- · Hepa filter could not be washed by water.
- Replace new heap filter when you notice V5s Pro vacuum gets weaker and pick up less than before.
- Put charging home base against the wall and remove obstacles about 1 meter at two sides and about 2 meters forward.
- Fully charge robot's battery before each cleaning cycle.

### **Battery Life**

To extend V5s Pro's battery life and keep its cleaning at peak performance:

- Charge the robot overnight before first time use.
- If the robot is not used for a long time, please turn off the power switch.
- Recharge the robot as soon as possible. Waiting several days to recharge may damage the battery.
- Use the robot frequently.

Warning: The product contains electronic parts. DO NOT submerge V5s Pro or spray it with water, clean with a dry cloth only.

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# **Safety Instructions**

# Before using this product, please read the following safety instructions and follow all normal safety precautions.

- Before using this product, ensure the power switch is ON.
- If the product is not used for long time, please turn off the switch on the right side of the main body.

## WARNING

- 1. Only the certified technician may disassemble the product. Users are not allowed to disassemble or repair the product.
- 2. Only use the adapter provided by the factory. Using other un-matched adapter may cause electric shock, fire or product damage.
- 3. Do not touch the power cord, plug or adapter when your hands are wet.
- 4. Do not make clothes or part of a body drawn into the product's wheels.
- 5. Do not make this product close to cigarette, lighter, match or any flammables.
- 6. If the product is needed to clean, clean it after charging is stopped.
- 7. Do not over-bend the power cord or pressure the power cord with heavy or sharp objects.
- 8. This product is used only indoors, do not use it outdoors.
- 9. Do not sit on top of this product or attach an object on the top of it.
- 10. Do not use this product in wet or moist environment (any environment with liquid)
- 11. Before use, collect the floor environment (remove all the fragile objects and cords, clothings papers and drapes .etc that may get caught in the product).
- 12. Do not place this product where it is easy to drop off (tables, chairs, etc).
- 13. Turn off the power switch when you don't need to use this product for a long time.
- 14. Before use, check whether adapter and outlet are properly connected.
- 15. To avoid tipping, inform all the people in the house when this product is working.
- 16. The product may not be able to pass through steps over 10mm.
- 17. Use this product in temperature from -10°to 40°(centigrade degree)and do not place this product in high-temperature environment.
- 18. The battery must be removed from the product before it is scrapped.
- 19. The product must be disconnected from the supply mains when removing the battery.
- 20. The battery is to be disposed of safety.

# NOTE:Please ensure there is people's instruct when children, disabled/mentally challenged person use it.

## Main body and accessories

NO.	Description	Q'ty
1	Main Body	1
2	Charging Home Base	1
3	Remote Control(battery not included)	1
4	Adapter	1
5	Cleaning Tool	1
6	User Manual	1
7	Extra Side Brushes	2
8	Extra HEPA Filter	2
9	Cloth	1
10	Water Tank	1



## **Robot anatomy**



## Charging home base



### **Remote control**



## **CLEAN** button status

Robot status	Lights Status
Charging	All lights flash gradually
Charging finished	All lights turn off
In selected mode	All lights flash slowly
When robot in error	All lights flash
Low battery	Middle lights flash
In home mode	Middle lights flash slowly
In cleaning mode	Middle lights turn solid
In edge mode	Middle lights turn solid, lower lights flash
In spot mode	Middle lights turn solid, upper lights flash

## **Remote control operating**

#### 1. " I "Starting up/Pause Press this button to start cleaning in selected mode Press this button to make the robot stop when it's cleaning. Press this button to exchange from sleeping mode to selected mode. 2. Directional Buttons A. "▲" button: Press this button to increase number in scheduling or clock mode; Press this button to make robot move forward in selected mode and the robot will stop when it hits any objects. B. "MAX" button: Press this button to decrease number in scheduling or clock mode. Press to make robot move backward for little step in selected mode. Press"MAX", the vacuum power will be the strongest. C. " **∢**" button: Press this button to exchange from minute to hour in scheduling or clock mode; Press this button to make robot turn left. D. " > " button: Press this button to exchange from hour to minute in scheduling or clock mode; Press this button to make robot turn right. 3. " (🛇 " Plan Press this button to enter scheduling mode when in selected mode. Press this button to confirm scheduling in scheduling mode. 4. " ( )" Clock Press this button to enter clock mode when in selected mode. Press this button to confirm clock setting in clock mode. 5. " 俞 " Home Press this button to return robot to charging home base. 6. "1 " Edge Press this button to make robot clean along wall. 7. " 🕀 " Spot Press this button to make robot start spot cleaning. 8. $\bigotimes \square \square$ Shows the scheduling time.

- Note:
- 1. Install two AAA type batteries into the remote control.

9.  $\bigcirc \stackrel{\scriptscriptstyle \wedge}{\underset{\scriptscriptstyle \to}{\scriptscriptstyle \to}} |\mathcal{P}: \prod$  Shows the clock time.

2. Take out the batteries if the remote control is not used for long time.

# **Product Operating**

## 1. How to get started

# 1>. Place charging home base, plug in adapter, signal light on charging home base turn solid.

Note: Put charging home base against the wall and remove obstacles about 1 meter at two sides and about 2 meters forward.



# 2>. Turn on the Power Switch around power socket, then display panel will flash.

(If no command received, the robot will turn to sleeping mode after 15 seconds.)

- Note: A. Please always keep the power switch turning on. If not, it is unable to make the robot work. B. If power switch is turned off, all the scheduling will be lost.
- Caution: Before charge the robot, please make sure the power switch is turned on, or else the robot can not be charged.

#### 3>. Charge the robot in either way as shown below:

- A. Plug into an outlet.
- B. Press HOME to make robot return to charging home base for charging itself.



For better extending battery life:

- A. Before first use, charge the robot overnight. When charging is finished, display panel will turn off.
- B. In normal use, always store the robot on charging home base with base plugged in.
- C. If the robot is not used for long time, turn the power switch off, fully charge the robot and store it in a cool, dry place.

#### 4>. Auto charging

The robot will automatically return to charging home base when battery is low.

# **Product Operating**

## 2. Starting up/Pause/Sleeping

Sleeping mode: Robot is not working, lights around CLEAN button are off and power switch is on; Selected mode: Robot is not working, lights around CLEAN button flash; Cleaning mode: Robot is working, lights around CLEAN button are on.

#### 1>. Starting up

A. Make sure the power switch is on;

B. Press CLEAN button on main body or on remote control to start cleaning.

Note: If robot is in sleeping mode, press CLEAN button to wake the robot up from sleeping mode. Then press CLEAN for a second time, the robot starts cleaning automatically.

#### 2>. Pause

Press CLEAN button on main body or on remote control to exchange robot from cleaning mode to selected mode.

Note: When robot is paused, press CLEAN to make robot to re-start cleaning.

#### 3>. Sleeping

To turn robot into sleeping mode from selected mode:

A. Keep pressing CLEAN on main body for 3 seconds.

B. Robot will automatically enter sleeping mode if no command received for 15 seconds.

## 3. Scheduling

You can schedule to let the robot start cleaning from a certain time.

Note: Remember to set the clock time and schedule once replace the remote control battery. Once the clock time is set, any scheduling you have set will make robot work on the scheduled time.

#### Setting the clock time

1. Point the remote control towards the robot (ensure the power switch is on).

2. Press CLOCK and then use directional buttons to set the correct time.

3. Press CLOCK to save the setting. To cancel the schedule, Please turn off the robot.

#### Setting a schedule

The robot will always work at the scheduled time unless power switch of the robot is turned off.

- 1. Point the remote towards the robot.
- 2. Press PLAN and then use directional buttons to set the schedule.

3. Press PLAN to save the setting. To cancel the schedule, Please turn off the robot.

Note:

When you set the clock time or schedule, the final operation will be confirmed by beep from robot; If no tone received, your setting is unsuccessful

# **Product Operating**

## 4. Cleaning mode

#### 1>. Auto cleaning

The robot will clean a room automatically and adjust its cleaning according to the situation.

#### Note:

Press CLEAN button on robot or on remote control to start auto cleaning.

#### 2>. Spot cleaning

Press Spot on the remote toward the robot when the robot is working. The robot will circle around and turn into Auto Clean mode after Spot clean is finished.

Press Spot on the remote toward the robot when the robot is in selected mode and the robot will begin to circle around. The robot will turn into selected mode after Spot Clean is finished.

#### 3>. Edge cleaning

Put the robot near the edge (wall) and press EDGE on remote control to start edge cleaning.

#### Note:

Edge cleaning will automatically stop when robot could not detect any edges, or you could manually press CLEAN to stop edge cleaning.

# **Product Maintaining**

## 1. Cleaning side brushes

Clean the side brushes when it gets dirty and replace if it's damaged.

Note: Before replacing side brushes, check and match "L" "R" mark on both side brush and bottom of robot.

## 2. Cleaning dust bin and filter

Clean and empty dust bin after each use, steps are as shown in below figures. Note:

After taking out dust bin, check whether there is foreign matter stuck in suck passage and clean it. Clean HEPA filter after 15-30 days' use. And replace it after use for 6 months at maximum.

Install both HEPA and primary filters when they are dry.

HEPA and primary filter could be replaced if needed.



## 3. Cleaning cliff sensors and auto charging pins.

Slightly clean the sensor window and auto charging pins with a soft dry cloth.

Note: Charge connecting points on charging home base need to clean





# **Trouble Shooting**

## 1. Error code sheet

When the robot meets with some routine troubles, it will remind you by beep.

Short tone

NO.	Tone	Cause	Solution
01	•	Wheels or side brushes no work	Check wheels or side brushes
02	••	Cliff sensor or bumper sensor failure	Clean cliff sensor and shake bumper slightly, check whether there is foreign matter
03	• • •	Main body gets stuck	Move main body and start again

Note: If all above solutions don't work, please take below actions.

- 1. Re-set the robot by re-turning on the power switch.
- 2. If re-set action doesn't work, please send the robot to seller for repairing.

# Troubleshooting

### **Errors** appearance

Errors appearance	Likely Cause	Solution
Circling in place	V5s Pro robot's side wheel is stuck	Clean V5s Pro robot's side wheels of hair and debris. Push them in and out and confirm that they both turn freely. Start V5s Pro robot in a new location.
Keep moving back	A cliff sensor is dirty or broken.	Inspect and clean V5s Pro robot's cliff sensors.
Bump the obstacle continuously	The bumper is compressed	Briskly tap V5s Pro robot's bumper 10-20 times to dislodge any debris that may be trapped under the bumper or loosen the screw of the bumper.
Short working time	The battery storage capacity weakens. No charging fully.	Replace the battery. Recharge the robot.
"Cleaning" light is off when charging	Something like pet hair filled in the socket of the charger. The robot's battery is not connected	Clean the socket, check the connection between charger and battery.
Vacuum dirt, debris less	HEPA filter is dirty or wet by water.	Clean HEPA filter or change the HEPA
Spit out litter	The dust bin is full.	Empty the dust bin.
The robot will not clean automatically at scheduled time.	The setting for Time Scheduling isn't saved. Time Scheduling function is cancelled when you re-start the robot. The robot is powered OFF. The robot's battery is low. The robot's components are tangled with debris.	Reset Time Scheduling function, remember the final confirmation Power ON the robot. Keep the robot powered ON and on the Charging Dock to make sure it has a full battery to work at any time. Power OFF the robot, clean the Dust Bin and invert the robot. Clean Side Brushes and the Main Brush.

# **Product Specifications**

Classification	Item	Detail
	Diamatar	200
	Diameter	306mm
Mechanical Specifications	Height	76mm
	Weight	2.05kg
Electrical Specifications	Voltage/Power	14.8V/20W
	Battery specifications	Lithium ion 2600mAh
	Dust bin capacity	0.3L
	Charging type	Auto Charging / Manual Charging
Cleaning Specifications	Cleaning mode	Auto, Spot, Edge, Daily Schedule
	Charging time	About 280min
	Cleaning time	Up to 120 minutes
Main Body Button Type		Touch button

Remark: The storage temperature of this product is -10 to 40 °C.



1. Dry clean is made with dust bin, and wet clean is made with water tank

2. The mop bracket with mop should be on the robot when the water tank is used.

3. Pouring the water into the water tank

4. Open the robot lid and put the water tank into the body, the weep hole of the water tank should be **aligned with** the weep hole on the robot body.

5. Close the robot lid, press CLEAN button to start the wet cleaning. There is no vacuum suction function during the wet cleaning

6. It is suggest to make the suction(dry clean) before wet clean for a better cleaning result

7. The water in the water tank is flow out automatically, so it is prohibited to let water tank be still inside or outside of the robot when there is still water in the tank. This will cause the water logging on floor.

8. Please take out the water tank when you charge the robot vacuum cleaner.