



## Returns Form

### Customer Details:

Name:

Telephone:

First line of address:

Postcode:

Order Number:

Order Date:

Items for Return:

### Reasons for Return (please tick):

- ☐ Changed My Mind
- ☐ Doesn't Fit
- ☐ Damaged/Faulty (please specify)
- ☐ Wrong Product
- ☐ Other (please specify)

Please add any further comments that may help us:

More Information:

**We Cannot Accept Any Returned Items Without This Enclosed Returns Form**

## Ways To Return

You can return your items using your preferred shipping courier. We do however recommend using a tracked or recorded service to ensure the safe delivery of the items. Please note that it is the responsibility of the customer to return the items – GolfCrazy are unable to accept responsibility for damaged or missing returns.

## Terms & Conditions

### General Conditions

**All items must be returned within 14 days of the date that goods are received in order to be eligible for a refund.**

**All items returned must be in their original packaging and exact condition as sold and received. Items must not be used or worn, nor show any signs of damage, and must be free from any odours (including cigarette smoke).**

**Any custom fit, personalised or special ordered items that are not standard stock cannot be returned for credit note or refund. Any item received as a free of charge gift must be returned back with the items for refund.**

**Unfortunately, return shipping costs are not covered within standard delivery costs. The charge for shipping a return is at the expense of the customer.**

If you have any questions, please email: [hello@golfcrazy.co.uk](mailto:hello@golfcrazy.co.uk)

Please send all returns to the following address:

Golf Crazy Returns  
Garforth Golf Range  
Long Lane  
Garforth  
LS25 2DS

### Faulty or Incorrect Items

In the event that your item has developed a fault (within the manufacturer's warranty period) or you have been sent an incorrect item, please contact us immediately. We will process your return as quickly as possible and deliver your replacement item via an express service. Faulty items may be subject to inspection by the manufacturer.