



Social Responsibility Policy

We welcome you to www.bettergiftboxes.co.nz

We take our responsibilities seriously and we invite you to read and support our policy below.

Alcohol will **NOT** be sold to minors.

Our website requires the buyer to tick an on-screen box declaring that they are 18 years of age or over when they first enter our site and again immediately before the sale of any alcohol is completed.

All deliveries will be labelled with a Better Gift Boxes courier/delivery warning label – ID required.

Alcohol will **NOT** be delivered to minors.

All parcels are despatched and delivered by standard courier (NZ Post).

All parcels containing alcohol will be labelled and delivered according to the NZ Post Alcohol Delivery Policy.

Courier staff delivering goods containing alcohol are trained on ID collection and will ask for proof of age if the recipient appears to be under the age of 25.

The only acceptable forms of ID are a current:

NZ photo driver's licence

Any passport

Kiwi Access Card/HNZ 18+ card

Courier staff delivering alcohol will **NOT** deliver to anyone who is intoxicated.

As a company providing a website which hosts information about and sells alcohol, our team is trained in the Sale and Supply of Alcohol Act (SSAA) 2012.

Our team is aware of their responsibilities under the SSAA 2012.

Alcohol will not be promoted in an irresponsible manner.

Alcohol will not be delivered after 11pm at night and before 6am in the morning.

Please feel comfortable to speak with us in confidence if you are concerned about your drinking. Or please contact Alcohol Drug Helpline on 0800 787 797 or free text 8681.

We care about our community, so we take our social responsibility extremely seriously with public safety being paramount in our objectives. We appreciate your help in continuing to make this a safe and respectful environment for everyone to enjoy and we look forward to you coming back to www.bettergiftboxes.co.nz soon.