

GEORGINAGOODMAN

EXCHANGES AND RETURNS

We are pleased to accept timely returns of unused, unworn, unaltered and undamaged items within 14 days from the date you received your order. Your items must be returned in the original packaging, including any boxes, bags, and other branded packaging materials.

Some items may not be eligible for return (including Hand Painted to order items) so please refer to our 'Exchanges and Refunds' section of the website to read our full Returns Policy.

HOW TO RETURN OR EXCHANGE MY ITEM?

If you would like to return or exchange an item, please follow the instructions below:

- Send a quick email to the studio to inform us of your decision
- Please pack your items in their original packing and include a copy of your completed Returns Form (you can alternatively email this to us directly).
- Post the item to us at the address listed below.
- You will be notified by email once your return or exchange has been received and processed.

We recommend you obtain proof of postage and send via a tracked method, as we cannot accept responsibility for parcels lost in transit back to us. Returns that are damaged, worn or returned without the original box may not be accepted and may be returned to the customer.

Should you have any questions, are unsure as to whether you are eligible for a refund, please email studio@georginagoodman.com.

Customer Name:				
Order Number:				
Product Name	Refund or Exchange?	Replacement Colour	Replacement Size	Reason
				1. TOO SMALL <input type="checkbox"/>
				2. TOO BIG <input type="checkbox"/>
				3. INCORRECT ITEM <input type="checkbox"/>
				4. CHANGE OF MIND <input type="checkbox"/>
				5. FAULTY <input type="checkbox"/>
				6. OTHER - PLEASE SPECIFY <input type="checkbox"/>

Returns Address:
GEORGINA GOODMAN, 55 LONSDALE ROAD, QUEENS PARK, NW6 6RA, LONDON