PRIVATE LABEL WHOLESALE ADD-ON CUSTOMIZATION - PROCESS

Step	Timeline (est.)	YOU DO	WE DO
1		Send us an official inquiry (PRIVATE LABEL WHOLESALE INQUIRY FORM)	 Help you learn about our services. Confirm the possibility of your projects. If "YES" → move to the next step.
2		Discuss your project(s) details (what kind of customization you want to make, etc.)	 Send you the price quote for your project, including Product Cost & Add-on customization fees.
3	2~4 weeks	Request FORMULA MINOR CHANGE or NEW FORMULA DEVELOPMENT • Pay R&D fee (for Formula Minor Changing or New Formula Development)	 Develop your custom formula Send you samples if requested (\$20 fee, including sample fee & shipping fee)
4	Depends	 Test samples. If YES: You finalize your requests about the formula. Discuss the Packaging & Label options. Pay fees for Packaging & Label Customization if needed. 	 Finalize your project (formula + packaging + label) Send you a final invoice
		 Test samples. <u>If NO</u>: Request a Minor Formula Adjustment or a Major Formula Adjustment. You pay Extra R&D Fee for each request 	 Repeat step 3 until you finalize your formula, packaging, and label options. Send you a final invoice
5	3~8 weeks	 Request PRODUCTION Pay Account Setup Fee Pay Product Cost Pay Shipping fee & shipping insurance 	 We manufacture & test your customized products. We arrange shipment We ship your products.

You receive your custom cosmetics