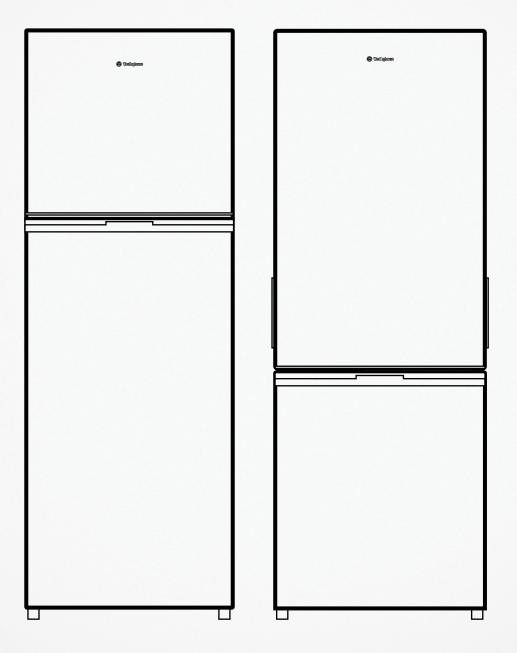


# **USER MANUAL**



# COMPACT TOP AND BOTTOM MOUNT REFRIGERATORS

WTB2300, WTB2500, WTB2800, WTB3400, WTB3700, WBB3400, WBB3700

## CONGRATULATIONS

Congratulations and thank you for choosing our refrigerator. We are sure you will find your new appliance a pleasure to use. Before you use the appliance, we recommend that you read through the entire user manual, which provides the description of the appliance and its functions.

To avoid the risks that are always present when you use an electrical appliance, it is important that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards.

We recommend that you keep this instruction booklet for future reference and pass it on to any future owners.

After unpacking the appliance, please check that it is not damaged. If in doubt, do not use the appliance but contact your local customer care centre.

#### **Conditions of use**

This appliance is designed and intended to be used in normal domestic applications only.

Please ensure you read the instruction manual fully before you call for service, or a full service fee could be applicable.

Record model and serial number here:

Model number:.....

Serial number:.....

The symbols you will see in this booklet have these meanings:

## 

This symbol indicates information concerning your personal safety.

## 

This symbol indicates information on how to avoid damaging the appliance.

## **i)** IMPORTANT

This symbol indicates tips and information about use of the appliance.

## 

This symbol indicates tips and information about economical and ecological use of the appliance.

## CONTENTS

Important safety information	3
General warnings	4
Installation	5
Initial start up	5
Cleaning	5
Top Freezer features	6
Bottom Freezer features	7
Temperature control	
Refrigerator features	9
Door alarm	9
LED lighting	9
Door storage bins	9
Crisper bin	9
- Vegetables storage	
- Fruits and small foods storage	
Deodoriser	9
Food storage guide	10
Noises	11
Troubleshooting	12
Notes	14
Warranty	15

## IMPORTANT SAFETY INSTRUCTIONS

Please read the user manual carefully and store in a handy place for later reference. Pass the user manual on to new owners of the refrigerator.

## (i) IMPORTANT

Important - check for any damages or marks

If you find the refrigerator is damaged or marked, you must report it within 7 days if you wish to claim for damage/marks under the manufacturers warranty. This does not affect your statutory rights.

### 

Information on disposal for users

- Most of the packing materials are recyclable.
  Please dispose of those materials through your local recycling depot or by placing them in appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

## 

- When you dispose of your old refrigerators and freezers, remove any doors. Children can suffocate if they get trapped inside.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- Do not use a steam cleaner. If live components come into contact with condensing steam, they may short-circuit or cause an electric shock.
- Do not use mechanical devices or other means to accelerate the defrosting process other than those recommended by the manufacturer.
- This appliance contains insulation formed with flammable blowing gases. Avoid safety hazards by carefully disposing of this appliance.



 If pressurised aerosol containers bear the word 'flammable' and/or a small flame symbol, do not store them inside any refrigerator or freezer. If you do so you may cause an explosion.

#### R600a refrigerant warning

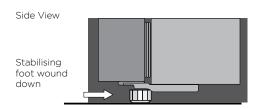
- This appliance contains flammable R600a refrigerant. Avoid safety hazards by carefully installing, handling, servicing and disposing of this appliance. If your appliance contains R600a it will be indicated on the rating plate inside the appliance.
- Ensure that the tubing of the refrigerant circuit is not damaged during transportation and installation.
- In the event any damage accidentally occurs, keep the appliance away from open fires and any devices that produce sparks or arcs and luminaries during normal or abnormal operation, and unplug the appliance at the powerpoint. Call authorised service for necessary action and advice.
- Leaking refrigerant may ignite vent area if leak occurs.
- The room for installing appliance must be at least 1m3 per 8g of refrigerant. The amount and type of refrigerant in the appliance can be found on the rating plate inside the appliance.
- In Queensland the authorised service person MUST hold a gas work authorisation for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.
- Do not damage the refrigerant circuit.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

## 

It is hazardous for anyone other than an authorised service person to service this appliance. In Queensland the authorised service person MUST hold a gas work authorisation for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.

### 

When your refrigerator is in place, you need to stabilise it. Lift the front of the refrigerator to take the weight off each stability foot and make small quarter turns to each foot until it is in firm contact with the floor. If you intend to move the refrigerator, remember to wind up each foot so that you can move it freely. Repeat the process of the foot adjustment once you have settled on the new location of the refrigerator.



### **GENERAL WARNINGS**

Read the following carefully to avoid damage or injury.

It is important to use your refrigerator safely. Check these safety points before using your refrigerator.

- The appliance must be plugged into its own dedicated 220-240V, 50Hz AC electrical outlet.
- The plug must be accessible when the refrigerator is in position.
- It is essential the powerpoint is properly earthed to ground. Consult a qualified electrician if you are unsure.
- Don't use extension cords or adapter plugs with this refrigerator.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Unplug the appliance before cleaning and before changing the light bulb (when fitted) to avoid electric shock.
- Never unplug the refrigerator by pulling the electrical cord as this may damage it. Grip the plug firmly and pull straight out.
- Choose a location for your refrigerator that isn't too cold. The ambient room temperature should be above 10°C.
- Stand your refrigerator in a dry place avoid areas of high moisture or humidity.
- Don't put the refrigerator in frosty or unprotected areas like a garage or on the verandah.
- Don't plug your refrigerator into a timer fitted to the powerpoint.
- Do not put the refrigerator in direct sunlight, near stoves, fires or heaters.
- Do not put the refrigerator on an uneven surface.
- Do not store flammable materials on or under the appliance, e.g. aerosols.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Never store fizzy drinks in the freezer compartment.
- Never try to repair the refrigerator yourself, only use a qualified or authorised service person for repairs.
- Never use electric heaters or dryers to defrost the freezer because you can receive an electric shock.

- When transporting and installing the refrigerator, care should be taken to ensure that no parts of the refrigerating circuit are damaged.
- Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- When installed correctly, your refrigerator should:
  - Have adequate space at the back and sides for air circulation (refer to page 5).
  - Be vertically aligned to the surrounding cupboards.
  - Have doors that will self-close from a partially open position.

NOTE: You must read these warnings carefully before installing or using the refrigerator. If you need assistance, contact your Customer Care Department. The manufacturer will not accept liability, should these instructions or any other safety instructions incorporated in this book be ignored.

## INSTALLATION

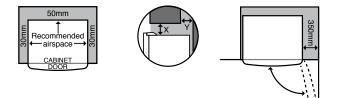
Clean the refrigerator thoroughly according to instructions and wipe away any dust that has accumulated during shipping.

Check that the floor is level. If it is not, adjust the stabilising foot so that the refrigerator is level and stable.

We recommend that the refrigerator be turned on and left to run for two to three hours before placing any food inside it. This will allow you to check that it is operating properly and there is adequate cool air in the freezer.

#### Installation clearances

- Allow a minimum of 30mm clearance on both sides of the refrigerator.
- Allow a minimum of 50mm clearance at the back of the refrigerator.
- Allow a minimum of 50mm (X) clearance above the refrigerator.
- If you do not have above cupboard with a rear gap of minimum 100mm (Y), recommended clearance at the top of the refrigerator is 90mm (X).
- When positioned in a corner, the clearance must be at least 300mm on the hinge side to allow the door to open smoothly so that bins and shelves can be removed easily. For easy removal of Crisper it is recommended to remove bottle door bin first if minimum clearance in the corner on hinge side is less than 350mm.



NOTE: Refrigerator doors on all models are designed to sit proud of cabinetry (not flush). In installations where both sides and the rear of the refrigerator are not enclosed by cabinetry e.g. the refrigerator is placed against a wall, the clearance between the rear of the refrigerator and the wall should not be greater than 75mm.

#### Initial start up

When in operation, the outside of the refrigerator will feel warm, particularly at start up. This is normal.

Avoid placing food against air outlets as this will impede air circulation.

A light frosting will occasionally occur on the cold interior of the freezer if the door is opened frequently. This is normal and the frost will disappear after a few days in most climates. Make sure that the freezer and fresh food doors are fully closed after you have loaded or removed food from these compartments. If the doors are left partly opened, a heavy frost will coat the inside of the freezer. If this occurs, remove the frost. Ensure that all doors are properly closed to prevent frost from reappearing.

Your refrigerator uses energy efficient components that may produce different noises from your old refrigerator. Occasionally, a gurgling sound of refrigerant flowing or sound of parts expanding or contracting can be heard. These noises are quite normal.

#### Cleaning

#### Exterior

Clean the refrigerator with only lukewarm soapy water and a soft cloth. Rinse with clean water and then wipe the surface with a soft clean cloth to remove any soap residue.

#### Interior

Clean the refrigerator interior regularly. Turn power off. Wipe the interior with a soft cloth and lukewarm soapy water. Thoroughly dry all surfaces and removable parts. Avoid getting water on the refrigerator controls. If you have taken out any removable parts, replace them and switch on the power before re-stocking the refrigerator. Wipe away thoroughly any food spills.

Keep door seals clean

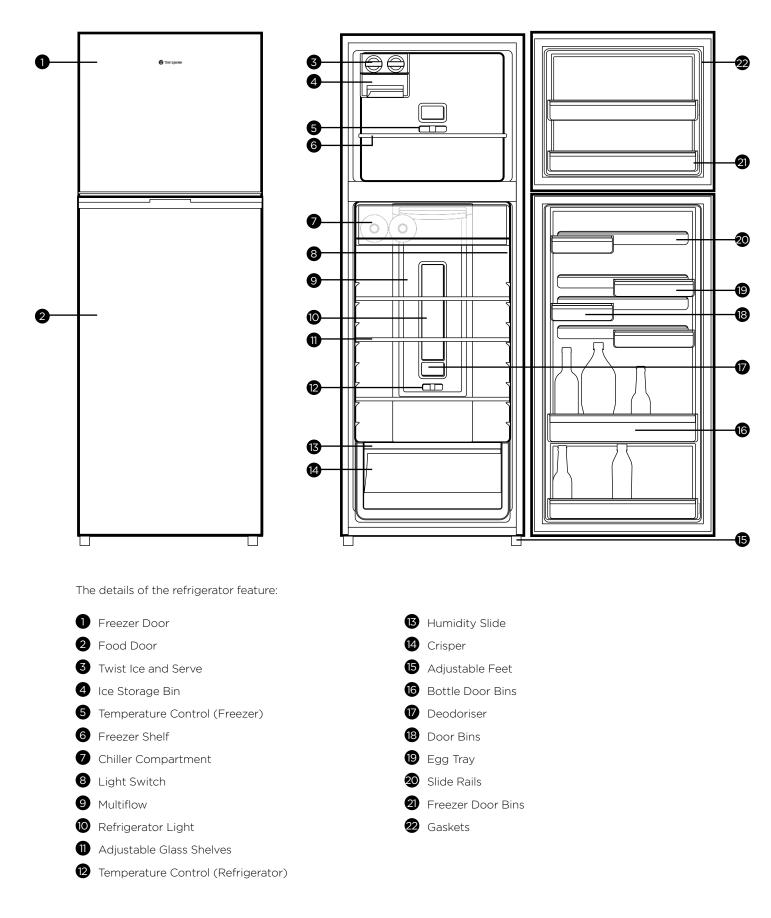
Ensure that the door seals are always clean. Sticky food and drinks can cause seals to adhere to the cabinet and may cause the seal to tear when opening the door. Wash seals with lukewarm soapy water. Rinse thoroughly and dry.

## 

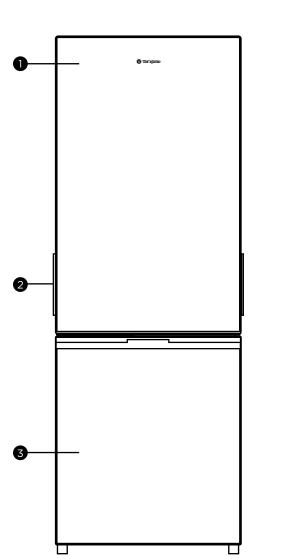
Never use hot water, solvents, commercial kitchen cleaners, aerosol cleaners, metal polishers, caustic or abrasive cleaners or scourers to clean the appliance as they will damage it. Many commercially available cleaning products and detergents contain solvents that will damage your refrigerator. When cleaning, use only a soft cloth and lukewarm soapy water.

### **TOP FREEZER FEATURES**

WTB2300, WTB2500, WTB2800, WTB3400, WTB3700



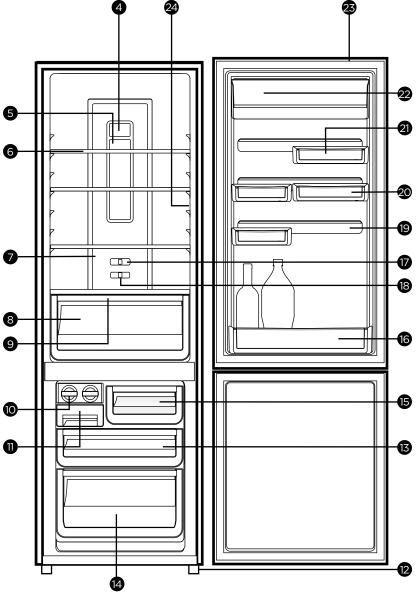
### **BOTTOM FREEZER FEATURES**



WBB3400, WBB3700

The details of the refrigerator feature:

- 1 Food Door
- 2 Door Handles (Pocket Handle)
- **3** Freezer Door
- 4 Deodoriser Cover
- 5 Refrigerator Light
- 6 Adjustable Glass Shelves
- 7 Multiflow
- 8 Crisper
- 9 Humidity Slide
- 10 Twist Ice and Serve
- 1 Ice Storage Bin
- 2 Adjustable Feet



- B Freezer Drawer (Mid)
- Freezer Drawer (Bottom)
- 15 Meat Drawer
- 16 Bottle Door Bins
- Temperature Control (Refrigerator)
- 18 Temperature Control (Freezer)
- 19 Slide Rails
- 2 Door Bins
- 2 Egg Tray
- 2 Dairy Bin
- **23** Gaskets
- 24 Light Switch

## **TEMPERATURE CONTROL**

#### **Temperature control**

Set the temperature by using the slide temperature controls, refer to the relevant instruction for Bottom mount freezer or Top mount freezer models shown in this section. When you first turn on the refrigerator, set both the refrigerator and freezer temperature control to MID.

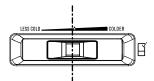
## IMPORTANT

#### Changing settings

When you change the temperature settings, make small adjustments and wait 24 hours before assessing whether you need to make any further changes.

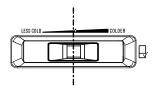
#### **Bottom mount models**

Bottom mount refrigerator temperature adjustment



- Select the refrigerator control. 1.
- 2. Slide the control to the right to set Colder.
- 3. Slide the control to the left to set Less Cold.

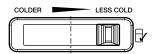
Bottom mount freezer temperature adjustment



- Select the freezer control. 1.
- 2. Slide the control to the right to set Colder.
- Slide the control to the 3 left to set Less Cold.

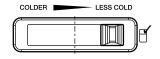
#### **Top mount models**

Top mount refrigerator temperature adjustment



- 1. Select the refrigerator control.
- Slide the control to the 2. left to set Colder.
- 3. Slide the control to the right to set Less Cold.

Top mount freezer temperature adjustment



- 1. Select the freezer control.
- 2. Slide the control to the left to set Colder.
- 3. Slide the control to the right to set Less Cold.



## IMPORTANT

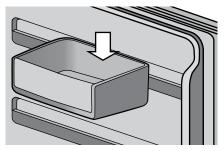
Setting the freezer temperature to the lowest is not recommended for normal or very hot climate condition as this will limit the cooling capacity to other sections of the refrigerator. In a very cold climate, the freezer will need to be set colder.

### FEATURES

This section tells you how to make the most of the many useful features of the refrigerator and how to clean them. You can adjust the refrigerator bins to meet different storage needs.

#### Door storage bins

The refrigerator has door storage bins. You can adjust the refrigerator bins to meet different storage needs. All the door bins are completely removable for cleaning. If you want to remove or adjust a bin, lift and tilt to remove. To replace, tilt the top and push bin down until the support lugs lock it in place.



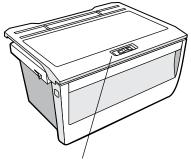
#### Crisper bin

Storing vegetables

Use the crisper bin to store vegetables, fruits or small items. You can adjust the humidity inside the bin by sliding the humidity control.

Storing fruits and small items

You can store fruits in the crisper bin, but do remember to lower the humidity via the humidity control. The humidity can be adjusted by the sliding the lever on the humidity control.



Humidity control

#### Deodoriser

Your refrigerator is fitted with a deodoriser to assist with the removal of food odours inside your refrigerator. Keeping the food covered and wrapping it in plastic will also help to reduce the odours inside your refrigerator.

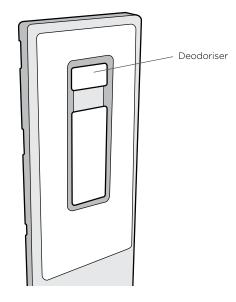
#### Door alarm

If the refrigerator door is left open longer than two minutes, a buzzer will sound. Re-set the alarm by pressing the light switch.

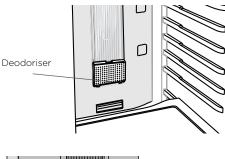
#### LED lighting

Your refrigerator is fitted with long life LED lighting. In the unlikely event the LED lights should ever fail, then the LED lights need to be serviced by a qualified technician. Refer to page 15 for contact details.

#### **Bottom Mount Deodoriser**



#### **Top Mount Deodoriser**





## FOOD STORAGE GUIDE

CATEGORY	PRODUCT	REFRIGERATOR	FREEZER	STORAGE TIPS
Meat	Sausages and Mince	1-2 Days	2-3 Months	Keep cold meat at the back of the refrigerator where it is coldest.
	Chops and Steak	3-4 Days	4-6 Months	
	Cold Meats	3-5 Days	4-6 Months	Plastic can cause meat to sweat if stored in refrigerator for more than a day.
	Cuts for roasting	3-5 Days	12 Months	Cuts for roasting can take up to 48 hours to defrost properly. Transfer frozen cuts to the refrigerator 2 days before use.
Poultry	Chicken	1-2 Days	2 Months	If poultry takes on a smell or colour you are unsure about it is best to
	Roast Chicken	3-5 Days	12 Months	- throw it out.
	Eggs	6 Weeks	Not Suitable	Whole eggs are not suitable for freezing, slightly beaten eggs may be frozen for four months.
Seafood	Whole fish and fillets	2-3 Days	2 Months	Store in an airtight container or foil.
	Lobster and crabs	1-2 Days	2 Months	
	Prawns	1-2 Days	2 Months	Never freeze prawns in salty water as this will dehydrate the flesh.
Dairy	Milk	Until Expiry Date	Not Suitable	If dairy takes on a smell or colour and you are unsure about it, it is best to throw it out.
	Yoghurt	7- 10 Days	Not Suitable	
	Hard Cheeses	2 Weeks - 2 Months	2 Months (Grated)	Depending on the variety hard cheese can last from 2 weeks to 2 months.
	Soft Cheeses	1-2 Weeks	Not Suitable	
	Butter	8 Weeks	12 Months	
Fruit & Vegetables	Every fruit and vegetable has a different shelf life. Some stay fresh for a couple of days e.g beans, others can last for a couple of months e.g. onions.		8-12 Months When freezing	Keep vegetables in the crisper and away from the air vents to
			chop and blanch in small portions.	avoid freezing. If you wash fruit and vegetables before storing them make sure they are dry or wrap in absorbent paper before storing in the refrigerator as this can make them susceptible to rotting.
				Try to keep fruit and vegetables separated as fruits that give off high levels of ethylene (the ripening agent) can prematurely ripen and spoil

levels of ethylene (the ripening a can prematurely ripen and spoil surrounding vegetables

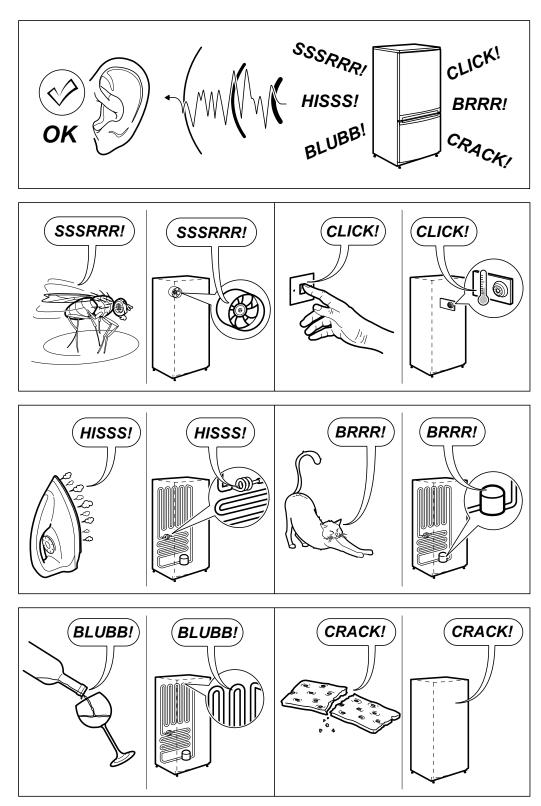
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Please note, use this information as a guide only, actual storage times will vary depending on how you use your refrigerator, climatic conditions and the freshness of the food.

### NOISES

#### **Appliance noise**

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them."



## TROUBLESHOOTING

#### Appliance does not operate at desired temperature

In a modern frost free refrigerator / freezer, cold air is circulated around the various compartments through air vents using a high efficiency fan.

CONCERN	WHAT TO DO
Refrigerator is too warm.	Ensure food is allowed to cool before placing inside the refrigerator.
	Ensure the appliance is set up as per instructions on page 11.
	Ensure that contents are not obstructing the cooling vents.
	Ensure the door is not held open or is being opened too frequently.
Freezer is too warm.	Adjust temperature to a colder setting.
	Ensure food is allowed to cool before placing inside the freezer.
	Ensure the appliance is set up as per instructions on page 11.
	Ensure that contents are not obstructing the cooling vents.
	Ensure the door is not held open or is being opened too frequently.
Food is freezing in the	Adjust temperature to a warmer setting.
refrigerator.	Ensure that fruit and vegetables are stored in the crisper. Items with a high water content should not be placed near the cooling vents.
Unable to change temperature	Refer to function guide in Controlling Your Refrigerator.
settings.	Ensure that user interface is in "awake" mode before trying to adjust temperature settings.

#### **Appliance noise**

Your new refrigerator may make sounds that your old one didn't make. Because the sounds are new to you, you might be concerned about them. Most of the new sounds are normal. Hard surfaces, like the floor, walls and cabinets, can make the sounds seem louder than they actually are. The following describes the kinds of sounds and what may be making them.

CONCERN	WHAT TO DO
Motor noise (compressor).	Nothing. This is normal as your new refrigerator uses a variable speed compressor and fan that at start up and on warm days runs at a high speed to provide additional cooling.
	When less cooling is required the compressor and fan will run at a lower speed Note that the compressor noise may seem louder at the start of the on cycle.
A clicking noise heard just before the compressor starts.	Nothing. This is normal as your new refrigerator has an automatic switching action of the temperature control, turning the compressor on and off.
Occcasional gurgling, similar to water boiling.	Nothing. As each refrigeration cycle ends, you may hear a gurgling sound due to the refrigerant flowing in your refrigerator system.
Airflow noise.	Nothing, this is normal as your new refrigerator uses high efficiency fans to circulate air. Fan speed and noise may increase during periods of heavy usage or hot weather.
Rattling and other noises.	Ensure that the cabinet is level and stable, refer to Installation Instructions on page 11.
	Check the surrounds of the appliance to ensure there is nothing touching or placed on top of the appliance.
	Ensure that contents of the appliance are not placed in such a way that they are vibrating (such as bottles).

#### **Refrigerator operation**

CONCERN	WHAT TO DO
When your appliance is not operating	Check that the power cord is plugged into the power outlet properly and that the outlet is switched on.
	Try running another appliance from the same power outlet. If no power is coming out from the outlet, you may have a blown fuse or tripped your household power supply circuit.
	Try adjusting the temperature control to a slightly colder position.
	It is normal for the freezer fan to NOT operate during the automatic defrost cycle or for a short time after the refrigerator is turned on.
When there is refrigerator noise	Your refrigerator uses energy efficient components that may produce different noises from your old refrigerator.
	Occasionally, a gurgling sound of the refrigerant flowing or the sound of parts contracting or expanding may be heard.
	These sounds are quite normal. If the refrigerator is rattling or making vibrating noises, check that it is level and adjust levelling foot.
If there are odours inside the refrigerator	The interior may need cleaning.
	Some foods may produce strong odours and need to be tightly sealed.
If the temperature in the refrigerator is too warm	Check that the refrigerator has enough clearance at the sides, back and top. Refer to the installation instructions in this manual.
	Refer to 'Temperature Control' section.
	The door may have been opened for too long or too frequently.
	Food containers or packaging may be holding the door.
If the temperature in the	Refer to 'Temperature Control' section
refrigerator is too cold	Increase the temperature to avoid high energy consumption.

### NOTES


## Electrolux Warranty

FOR SALES IN AUSTRALIA AND NEW ZEALAND APPLIANCE: REFRIGERATION

This document sets out the terms and conditions of the product warranties for Electrolux Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

- 1. In this warranty:
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Schedule 2 to the Competition and Consumer Act 2010;
  - (c) 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
  - (d) 'ASC' means Electrolux authorised service centres;
  - (e) 'Electrolux' means Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively 'Electrolux') of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Electrolux, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means the Appliance is warranted against manufacturing defects in Australia and New Zealand for 24 months and for the Appliance's compressor, condenser, evaporator and drier, an additional 36 months parts only warranty applies, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
- This warranty only applies to Appliances purchased and used in Australia or New Zealand and used in normal domestic applications and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia or New Zealand.
- 3. During the Warranty Period Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux or its ASC may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux. This warranty does not apply to light globes, batteries, filters or similar perishable parts.
- 4. Parts and Appliances not supplied by Electrolux are not covered by this warranty.
- To the extent permitted by law, you will bear the cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Electrolux or its ASC.

In all instances, unless the Appliance is transported by Electrolux or an Electrolux authorised representative, the Appliance is transported at the owner's cost and risk while in transit to and from Electrolux or its ASC.

Proof of purchase is required before you can make a claim under this warranty.

(New Zealand only)

- You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Electrolux is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Electrolux in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Electrolux, an authorised repairer or ASC.
- 8. This warranty, the contract to which it relates and the relationship between you and Electrolux are governed by the law applicable where the Appliance was purchased. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.
- 9. To the extent permitted by law and subject to your non-excludable statutory rights and warranties, Electrolux excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
- 10. For Appliances and services provided by Electrolux in Australia, the Appliances come with a guarantee by Electrolux that cannot be excluded under the ACL. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
- 11. At all times during the Warranty Period, Electrolux shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
- 12. For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act.
- 13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
- 14. You accept that if you make a warranty claim, Electrolux and its ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

(New Zealand only)

#### Important Notice

Before calling for service, please ensure that the steps listed in clause 13 above have been followed.

FOR SERVICE or to find the address of your nearest state service centre in Australia <b>PLEASE CALL 13 13 49</b> For the cost of a local call (Australia only)	SERVICE AUSTRALIA ELECTROLUX HOME PRODUCTS electrolux.com.au	FOR SPARE PARTS or to find the address of your nearest state spare parts centre in Australia <b>PLEASE CALL 13 13 50</b> For the cost of a local call (Australia only)
FOR SERVICE or to find the address of your nearest authorised service centre in New Zealand FREE CALL 0800 10 66 10	SERVICE NEW ZEALAND ELECTROLUX (NZ) Limited electrolux.co.nz	FOR SPARE PARTS or to find the address of your nearest state spare parts centre in New Zealand FREE CALL 0800 10 66 20

For more information on all Westinghouse appliances, or for dimension and installation information, call into your retailer, phone or email our customer care team or visit our website:

#### AUSTRALIA

phone: 1300 363 640fax: 1800 350 067email: customercare@electrolux.com.auweb: westinghouse.com.au

#### **NEW ZEALAND**

phone: 0800 436 245fax: 0800 225 088email: customercare@electrolux.co.nzweb: westinghouse.co.nz

#### **TOP SERVICE**

Top Service encompasses the after sales service provided by The Electrolux Group to consumers including delivery, home service and spare parts.

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