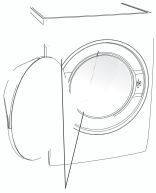
Westinghouse

User Manual

Enjoy peace of mind. Register your appliance today.

Stay updated on better living services, safety notices and shop for accessories.

1. Open the camera app on your smartphone and point at the QR code to scan.



2. Tap the notification or link to open the registration form.

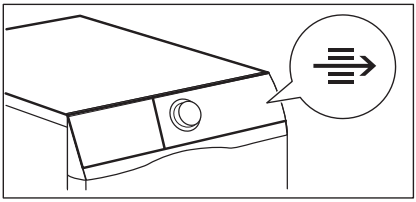
3. Complete your details and enjoy peace of mind.

Tumble Dryer

WDH904N7WA
WDH904N7SA

12.3 Cleaning the condenser

1.



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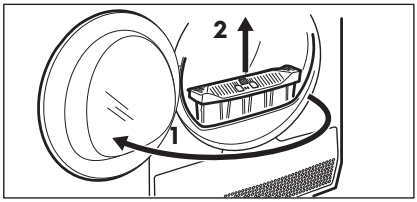

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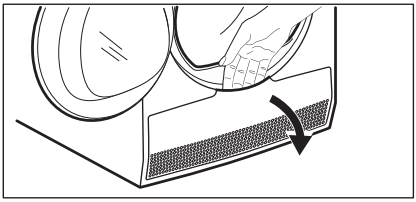

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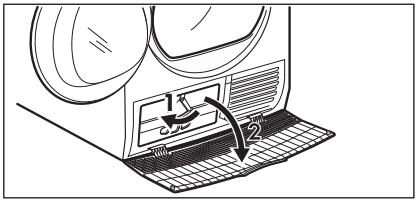

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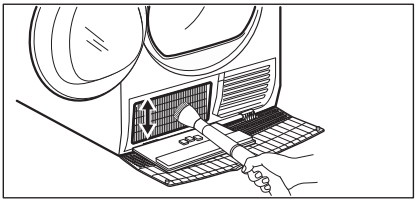

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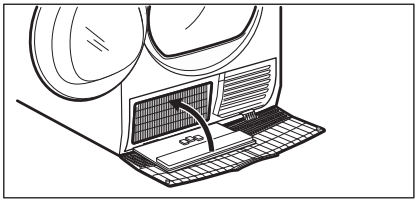

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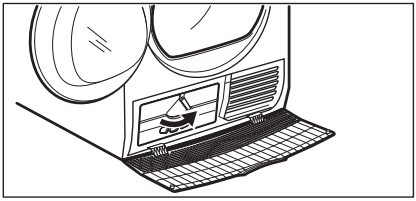

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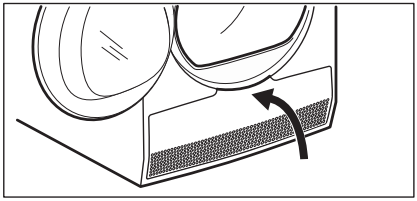

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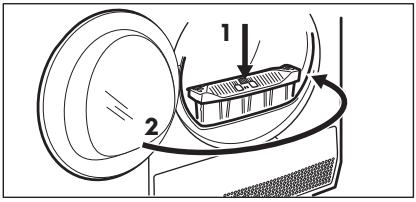

CAUTION!
Do not touch the metal surface with bare hands. Risk of injury. Wear protective gloves. Clean carefully to avoid damaging the metal surface.

12.4 Cleaning the drum

WARNING!
Disconnect the appliance before you clean it.

Use a standard neutral soap detergent to clean the inner surface of the drum and drum lifters. Dry the cleaned surfaces with a soft cloth.

CAUTION!
Do not use abrasive materials or steel wool to clean the drum.

12.5 Cleaning the control panel and housing

Use a standard neutral soap detergent to clean the control panel and housing.

Use a moist cloth to clean. Dry the cleaned surfaces with a soft cloth.

CAUTION!
Do not use furniture cleaning agents or cleaning agents which can cause corrosion.

12.6 Cleaning the airflow slots

Use a vacuum cleaner to remove fluff from the airflow slots.

13. TROUBLESHOOTING

WARNING!
Refer to Safety chapters.

13.1 Error Codes

The appliance does not start or it stops during operation.

First try to find a solution to the problem (refer to the table). If the problem persists, contact the Authorized Service Center.

WARNING!
Deactivate the appliance before carrying out any check.

In case of major problems, the acoustic signals operate, the display shows an error code and the Start/Pause button may flash continuously:

Error code	Possible cause	Remedy
E91	Internal fail. No communication between electronic elements of the appliance.	The program was not finished properly or the appliance stopped too early. Switch the appliance off and on again. If the error code appears again, contact the Authorized Service Center.
EH0	The mains supply is unstable.	When the appliance is showing **EH0**, please wait until main supply is stable than press start. If the appliance pause the cycle without any indication then press the cycle start. If the warning will occur check the power cord /socket integrity or main supply.

If the display shows other error codes, deactivate and activate the appliance. If the problem continues, contact the Authorized Service Center.

In case of different problem with the tumble dryer check the table below for possible solutions.

13.2 Troubleshooting

Problem	**Possible solution**
You cannot activate the appliance.	Make sure that the mains plug is connected to the mains socket.
	Check fuse in fuse box (domestic installation).
The drum does not rotate.	Release the rear drum locks manually (see chapter Before First Use).
The program does not start.	Press Start/Pause.
	Make sure that the appliance door is closed.
The appliance door does not close.	Make sure that the installation of the filter is correct.
	Make sure that the laundry is not caught between the appliance door and the rubber seal.
The appliance stops during operation.	Make sure that the water container is empty. Press Start/Pause to start the program again.
	Load is too small, increase the load or use the Time Drying program.
The cycle time is too long or unsatisfactory drying result.**1)**	Make sure that the weight of the laundry is suitable for the duration of the program.
	Make sure that the filter is clean.
	The laundry is too wet. Spin the laundry in the washing machine again.
	Ensure that the room temperature is higher than +5°C and lower than +35°C. Optimal room temperature is 18°C to 25°C.
	Set the Time Drying or the Extra Dry program.**2)**
The display shows — — —.	If you want to set a new program, deactivate and activate the appliance.
	Make sure that the options are suitable for the program.

1) After maximum 5 hours, the program ends automatically.

2) It can happen that some area remains humid when drying big items (e.g. bed sheets).

If the drying results are not satisfactory

- The set program was incorrect.
- The filter is clogged.
- The Heat Exchanger is clogged.
- There was too much laundry in the appliance.
- The drum is dirty.
- Incorrect setting of the conductivity sensor (See chapter “Settings -Adjustment of the remaining laundry moisture degree “ for better setting).
- The airflow slots are clogged.
- Room temperature is too low or too high (optimal room temperature 18°C to 25°C).

14. TECHNICAL DATA

Height x Width x Depth	850 x 596 x 662 mm
Max. depth with the appliance door open	1107 mm
Max. width with the appliance door open	958 mm
Adjustable height	850 mm (+ 15 mm - feet adjustment)
Drum volume	113 l
Maximum load	9 kg
Voltage	230-240 V
Frequency	50 Hz
Total power	800 W
Type of use	Household
Permitted ambient temperature	+ 5°C to + 35°C
Level of protection against ingress of solid particles and moisture ensured by the protective cover, except where the low voltage equipment has no protection against moisture	**IPX4**
Gas designation	R290
Gas Weight	0.149 kg

15. WARRANTY

FOR SALES IN AUSTRALIA AND NEW ZEALAND

APPLIANCE: WESTINGHOUSE DRYER

This document sets out the terms and conditions of the product warranties for Westinghouse Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should there be a manufacturing defect in your Appliance. This warranty is in addition to other rights you may have under the Australian Consumer Law.

1. **In this warranty:**
   - **a)** 'ACL' or 'Australian Consumer Law' means Schedule 2 to the Competition and Consumer Act 2010;
   - **b)** 'Appliance' means any Electrolux product purchased by you and accompanied by this document;
   - **c)** 'ASC' means Electrolux authorised service centres;
   - **d)** 'Westinghouse' is the brand controlled Electrolux Home Products Pty Ltd of 163 O'Riordan Street, Mascot NSW 2020, ABN 51 004 762 341 in respect of Appliances purchased in Australia and Electrolux (NZ) Limited (collectively "Electrolux") of 3-5 Niall Burgess Road, Mount Wellington, in respect of Appliances purchased in New Zealand;
   - **e)** 'Warranty Period' means the period specified in clause 3 of this warranty;
   - **f)** 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. **Application:** This warranty only applies to new Appliances, purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict, or modify in any way) other rights and remedies under a law to which the Appliances or services relate, including any nonexcludable statutory guarantees in Australia and New Zealand.
3. **Warranty Period:** Subject to these terms and conditions, this warranty continues for in Australia for a period of 24 months and in New Zealand for a period of 24 months, following the date of original purchase of the Appliance.
4. **Repair or replace warranty:** During the Warranty Period, Electrolux or its ASC will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Electrolux may, in its absolute discretion, choose whether the remedy offered for a valid warranty claim is repair or replacement. Electrolux or its ASC may use refurbished parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Electrolux.
5. **Travel and transportation costs:** Subject to clause 7, Electrolux will bear the reasonable cost of transportation, travel and delivery of the Appliance to and from Electrolux or its ASC. Travel and transportation will be arranged by Electrolux as part of any valid warranty claim.
6. **Proof of purchase** is required before you can make a claim under this warranty.
7. **Exclusions:** You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. This warranty does not cover:
   - **a)** light globes, batteries, filters or similar perishable parts;
   - **b)** parts and Appliances not supplied by Electrolux;
   - **c)** cosmetic damage which does not affect the operation of the Appliance;
   - **d)** damage to the Appliance caused by:
     1. negligence or accident;
     2. misuse or abuse, including failure to properly maintain or service;
     3. improper, negligent or faulty servicing or repair works done by anyone other than an Electrolux authorised repairer or ASC;
     4. normal wear and tear;
     5. power surges, electrical storm damage or incorrect power supply;
     6. incomplete or improper installation;
     7. incorrect, improper or inappropriate operation;
     8. insect or vermin infestation;
     9. failure to comply with any additional instructions supplied with the Appliance;

In addition, Electrolux is not liable under this warranty if:

a. the Appliance has been, or Electrolux reasonably believes that the Appliance has been, used for purposes other than those for which the Appliance was intended, including where the Appliance has been used for any non-domestic purpose;

b. the Appliance is modified without authority from Electrolux in writing;

c. the Appliance's serial number or warranty seal has been removed or defaced

8. How to claim under this warranty: To enquire about claiming under this warranty, please follow these steps:

a. carefully check the operating instructions, user manual and the terms of this warranty;

b. have the model and serial number of the Appliance available;

c. have the proof of purchase (e.g. an invoice) available;

d. telephone the numbers shown below.

9. Australia: For Appliances and services provided by Electrolux in Australia: Electrolux goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the ACL.

10. New Zealand: For Appliances and services provided by Electrolux in New Zealand, the Appliances come with a guarantee by Electrolux pursuant to the provisions of the Consumer Guarantees Act, the Sale of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

11. Confidentiality: You accept that if you make a warranty claim, Electrolux and its agents including ASC may exchange information in relation to you to enable Electrolux to meet its obligations under this warranty.

Important Notice
Before calling for service, please ensure that the steps listed in clause 8 above have been followed.

	FOR SERVICE	**FOR SPARE PARTS**
AUSTRALIA	or to find the address of your nearest authorised service centre in Australia **PLEASE CALL 13 13 49** For the cost of a local call	or to find the address of your nearest spare parts centre in Australia **PLEASE CALL 13 13 50** For the cost of a local call

	FOR SERVICE	**FOR SPARE PARTS**
NEW ZEALAND	or to find the address of your nearest authorised service centre in New Zealand **PLEASE CALL 0800 10 66 10**	or to find the address of your nearest spare parts centre in New Zealand **PLEASE CALL 0800 10 66 20**

16. ENVIRONMENTAL CONCERNS

Recycle materials with the symbol ♺. Put the packaging in relevant containers to recycle it. Help protect the environment and human health by recycling waste of electrical and electronic appliances. Do not dispose of appliances marked with the symbol with the household waste. Return the product to your local recycling facility or contact your municipal office.

Notes

www.westinghouse.com.au
www.westinghouse.co.nz

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