Cordless Stick Vacuum Cleaner

User Manual

VRT 94129 VI

EN

01M-8910823200-0821-01

Please read this guide first!

Dear Customer,

Thank you for choosing a BEKO product. We would like you to achieve the optimal efficiency from this high quality product which has been manufactured with state of the art technology. Please make sure you read and understand this guide and supplementary documentation fully before use and keep it as a reference. Include this guide with the unit if you hand it over to someone else. Observe all warnings and information herein and follow the instructions.

Symbols and their meanings

These symbols are used throughout this guide:

	Important information and recommendations regarding the use of the appliance.
	CAUTION: Warnings on personal injury or property damage.
	Protection class against electric shock.

This product has been manufactured at modern facilities respectful to the environment without harming nature.

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1 Important safety and environmental instructions

This section includes the safety instructions necessary to prevent the risk of personal injury or material damage.

Failure to observe these instructions will void any and all warranties.

1.1 General safety

- The device complies with international safety standards.
- This device can be used by children over 8 years of age, people with physical, sensory or mental challenges or people with lack of experience or knowledge; as long as control is ensured or information is provided regarding the hazards. Children must not play with the appliance. Cleaning and user maintenance shall not be carried out by unattended children.
- Do not use the appliance if the power cord or the appliance is damaged. Contact authorized service.
- Your mains power supply shall be in align with the specified information on the type tag.
- Do not use the appliance with an extension cord.
- To prevent the power cord get damaged, make sure that it does not get stuck, bent or contact with sharp edges.
- Do not touch the plug of the appliance with damp or wet hands while the appliance is plugged in.
- Do not pull on the cord while unplugging the appliance.
- Do not vacuum flammable materials and ensure that the cigarette ashes are cooled down before vacuuming them.
- Do not vacuum water and other fluids.
- Protect the appliance against precipitation, humidity and heat sources.
- Do not use the appliance near or on explosive or flammable environments or materials.
- Unplug the appliance before cleaning and maintenance.

1 Important safety and environmental instructions

- Do not immerse the appliance or its power cord in water for cleaning.
- Do not disassemble the appliance.
- Only use the authentic parts or the manufacturer's recommended parts.
- To prevent blockage of the filter or damage to the motor, do not vacuum cement, plaster or fragments of compressed paper.
- Use the appliance with the adapter delivered with the appliance only.
- Do not use the appliance without filters, it may get damaged.
- Keep packaging materials away from the reach of children.
- This appliance is not intended to be used by persons, including children, with physical, sensory and mental disabilities or those who have not adequate experience and knowledge regarding its use, unless they are under the supervision of a person responsible for their safety or they are informed about the operation of the appliance.
- The children shall be supervised to prevent them from playing with the appliance.
- Unplug the adaptor and remove the battery pack before any cleaning or maintenance procedure.
- To avoid any risk of hazard, a damaged adaptor shall be replaced by the manufacturer, the authorized representative of the manufacturer or a similarly qualified technician.
- Keep your fingers, hair and loose clothes away from moving parts or clearances while vacuuming.
- Batteries shall be removed from the appliance before discarding the appliance.
- Disconnect the appliance from power supply before removing the battery.
- Please discard used batteries in accordance with local laws and regulations.
- The batteries included in this appliance may only be replaced with qualified persons.

1 Important safety and environmental instructions

- **CAUTION:** Use the YLS0241A-E360060 removable supply unit delivered with the appliance to charge to the battery.
- Please install/remove batteries as per the instructions specified in the user guide.
- Do not use batteries of different types or old and new batteries together.
- Batteries shall be installed with the correct polar layout.
- Remove the depleted batteries from the appliance and dispose of these batteries in a safe way.
- If you do not intend to use the appliance for a long while, the batteries shall be removed.
- Fluid may leak from batteries damaged as a result of incorrect operation. Do not contact this fluid. Discard damaged batteries as per the laws and legislation and contact the authorized service.
- Do not short circuit the supply terminals.
- Use with ZB 2007 batteries only.
- This appliance shall not be operated by children and people with limited physical, sensory and cognitive skills or people with lack of experience and knowledge unless they are under supervision or they are provided with the relevant instructions.
- The children shall be supervised to prevent them from playing with the appliance.

1.2 Compliance with the WEEE Directive and disposal of the waste product

This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE).

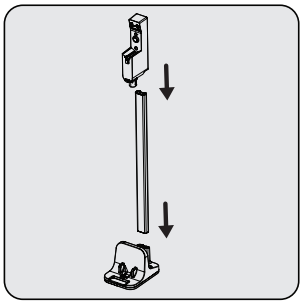
This symbol indicates that this product shall not be disposed with other household wastes at the end of its service life. Used device must be returned to offical collection point for recycling of electrical and electronic devices. To find these collection systems please contact to your local authorities or retailer where the product was puchased. Each household performs important role in recovering and recycling of old appliance. Appropriate disposal of used appliance helps prevent potential negative consequences for the environment and human health.

3 Installation

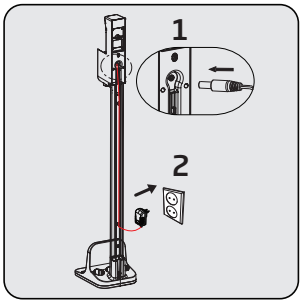
3.1 Intended use

This appliance is intended for household use and it is not suitable for industrial use.

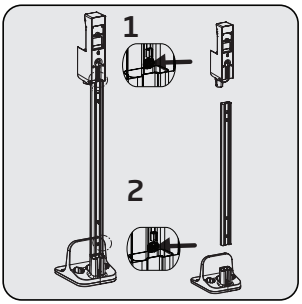
3.2 Installation of the mobile charging dock



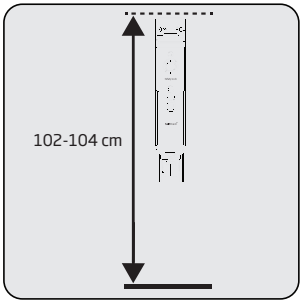
Install charging dock tube (16) to the charging dock support (17), then install the charging dock (15) to the charging dock tube (16).



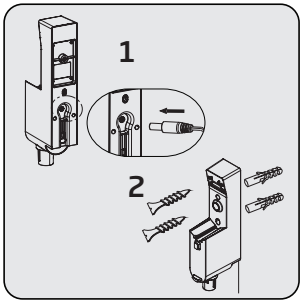
Install the thin end of the charger to the seat on the charging dock (15). Plug the charging adaptor (19) to the outlet.



If you want to install the charging dock (15) to the wall, detach the charging unit from the tube (16) and support (17) using two separate buttons.



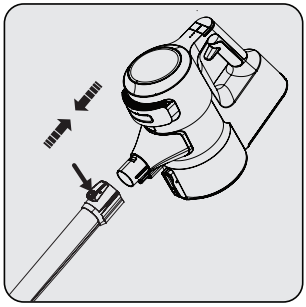
Position the charging dock (15) at a height of 102-104 cm from the ground.



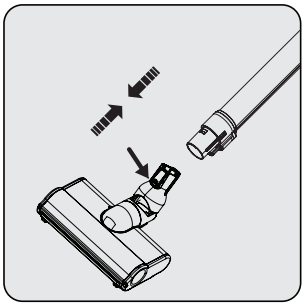
Install the end of the charging adaptor (19) to the seat on the back of the charging dock (15).
Put the cord of the charging adaptor through the power cord securing ring behind the charging dock tube and secure the cord.
Install the charging dock (15) to the wall using two screws (24) and two dowels (25).

3 Installation

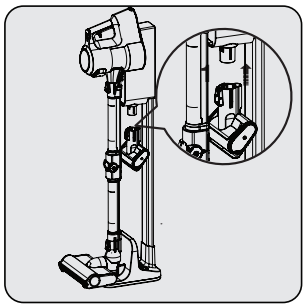
3.3 Installation of the body and the brush



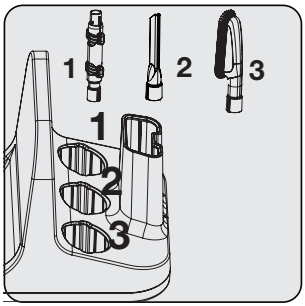
Install the wand to the end of the body (10).
Remove it by pressing the release button (14).



Press the electric turbo brush release button (7) on the electric turbo brush (8) and push it in the direction of arrow towards the wand.



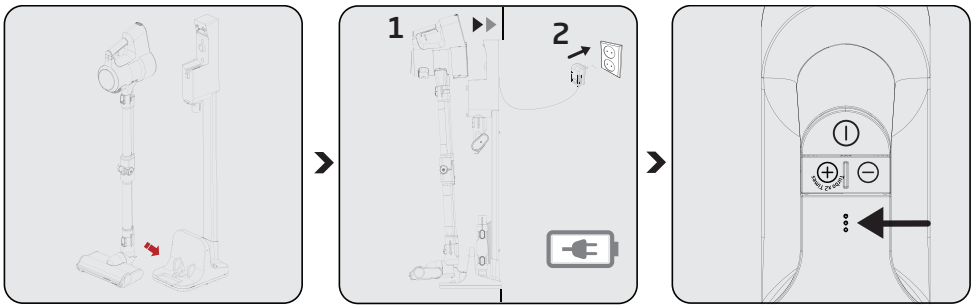
Install the mini turbo brush (22) to the charging dock (15).



Place other accessories to the charging dock support (17).

4 Operation

4.1 Charging the appliance



Secure the electric turbo brush (8) to the charging dock support.

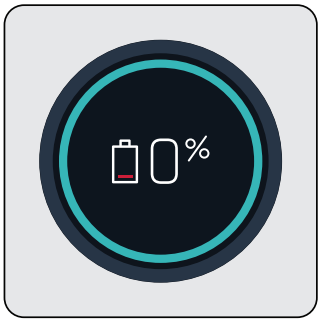
Install the body (10) to the charging dock (15).

Plug the charging adaptor (19) to the outlet.

Flashing of the charge indicator LEDs in white colour indicates that the appliance is being charged.

– When all levels of the charge indicator LEDs are illuminated, this indicates that the charging of the appliance is completed.

It takes up to 5 hours to charge the appliance completely. The appliance shall not be operated while charging.



When you place appliance to the charging dock (15), it starts to charge and the battery charge percentage shall be displayed on the screen (4). Percentage (%) and battery charge indicator are increased as the appliance is charged. The circle around the screen is illuminated in blue and as moving around.

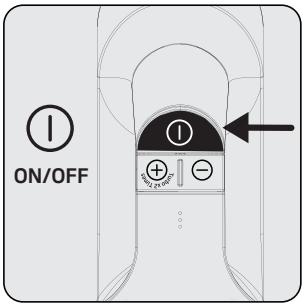
The screen (4) darkens 3 minutes after connecting the appliance to the charging dock and the battery status is displayed by 3 LEDs on the appliance.

To see the charge percentage of the appliance, press **+** (2) or **-** (3) mode button once while it is charging.

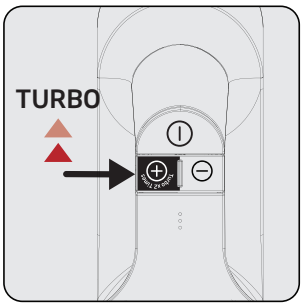
4 Operation

4.2 Operation

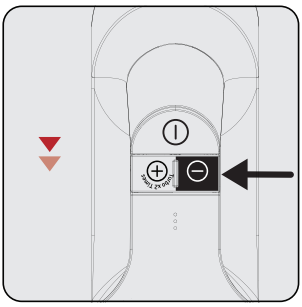
It may be connected for charging before the complete discharging of the battery. The appliance may be kept continuously on the charging dock (15) until the next operation.



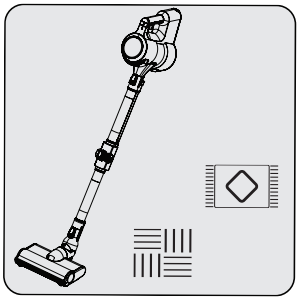
Press the on/off button (1) to operate the appliance. The appliance starts operating with the minimum speed when the on/off button is pressed.



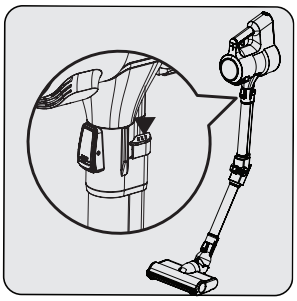
Press the **"+"** mode button (2) once to operate the appliance with medium speed. Press once more to operate it with the maximum speed.



Press the **"-"** mode button (3) once to switch to a lower speed while operating at maximum speed or medium speed.



This appliance is suitable for use on carpets and hard floors.



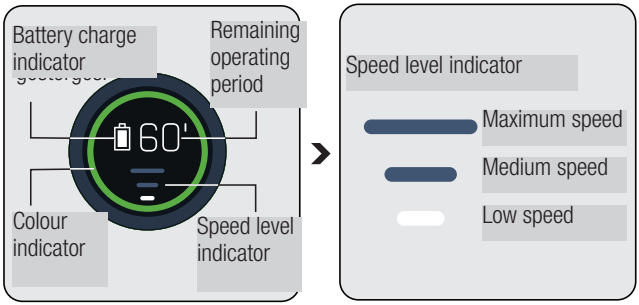
Press one of the two buttons (13) on the wand to fold the wand. Thus, you may reach hard-to-reach areas such as the areas under the seats.

If the adaptor on the charging is plugged to the outlet, the appliance stops operating automatically if it is placed on the charging dock (15) while it is being operated.

4 Operation

4.3 LCD Display

4.3.1 Main Screen



Battery charge indicator: Varies as per the remaining operating period.
Remaining operating period: Indicates the remaining charge level in minutes as per the speed level and floor type used.
Colour indicator: Indicates your remaining operating period as green, yellow and red.

Speed level indicator: Indicates the speed level that the appliance is being used.
For example, all three bar indicators are illuminated in white while using the appliance at maximum speed.

The circle around the display (4) changes colour as per the remaining operating period.
Simultaneously, the battery charge indicator changes as per the remaining operating period.

Colour indicator:

Low speed level

- Illuminates in green between 60 minutes and 30 minutes at full charge.
- Illuminates in yellow in the last 30 minutes to 3 minutes.
- Illuminates in red in the last 3 minutes of remaining charge.

Medium speed level

- Illuminates in yellow between 30 minutes and 3 minutes at full charge.
- Illuminates in red in the last 3 minutes of remaining charge.

Maximum speed level

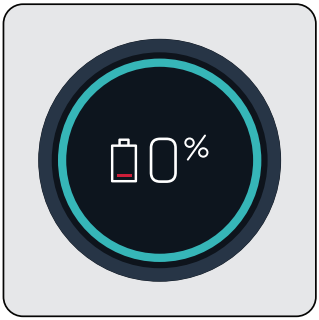
- Illuminates in yellow between 7 minutes and 3 minutes at full charge.
- Illuminates in red in the last 3 minutes of remaining charge.

The remaining operating period, battery charge indicator and colour indicator displayed on the screen (4) vary as per the speed level and floor type used.

4.3.2 Changing the speed

When the speed level is changed a moving brush symbol and the speed level indicator shall be displayed on the screen. Then, the main screen shall be displayed.

4.3.3 Charging



When you place the appliance to the charging dock (15), it starts to charge and the battery charge percentage shall be displayed on the screen (4). Percentage (%) and battery charge indicator are increased as the appliance is charged. The circle around the screen is illuminated in blue and as moving around.

	The screen darkens 3 minutes after connecting the appliance to the charging dock (3) and the battery status is displayed by 3 LEDs on the appliance. To see the charge percentage of the appliance, press **+** or **-** mode button once while it is charging.

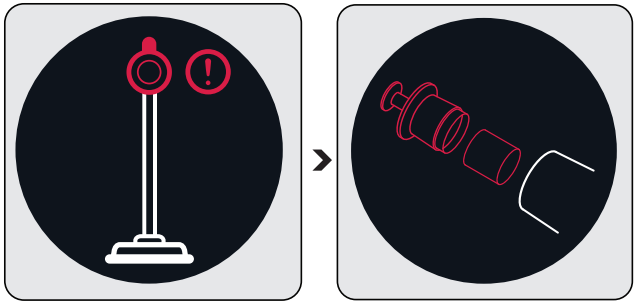
4.3.4 Automatic floor detection

When the auto floor detecting brush (8) moves from a carpet floor to a hard floor, the figures shown above shall be animated on the screen (4).

When the auto floor detecting brush (8) moves from a hard floor to a carpet floor, the figures shown above shall be animated on the screen (4).

4.3.5 Warning screens

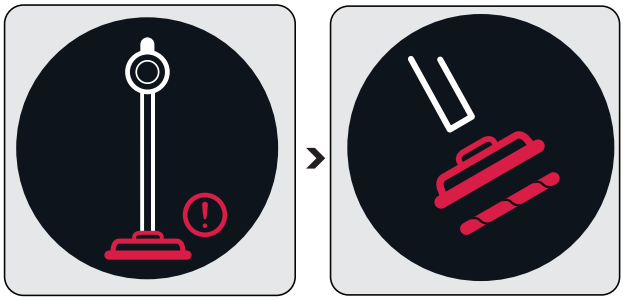
4.3.5.1 Filter cleaning warning



The filters shall be cleaned regularly to prevent loss of performance. When it is not cleaned regularly (in case of excessive dust), a filter cleaning animation is displayed on the screen for a very short period of time to indicate that the metal filter and inlet foam shall be cleaned. However, the appliance continues to operate.

It is recommended to clean the metal filter and the inlet foam as described in Section **“5.2 Cleaning of the metal filter and inlet foam”** before continuing with the cleaning.

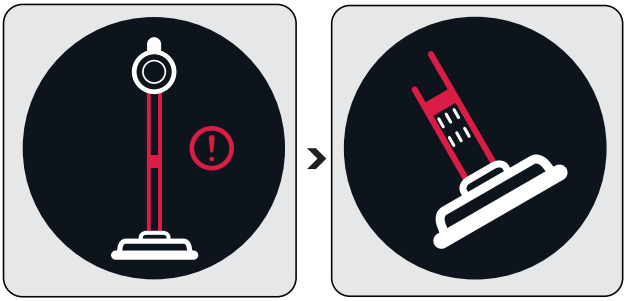
4.3.5.2 Brush blockage warning



When the turbo brush is blocked or too many hair, etc. materials are tangled on the rotating roll, the animation indicating the brush blockage warning is displayed on the screen continuously and the appliance stops operating.

	It is recommended to clean the brush as described in Section **"5.4 Cleaning of the brush"** before continuing with the cleaning. Remove the turbo brush (8) from the foldable wand (6). Inspect the turbo brush to the wand connection and remove any blockages.

4.3.5.3 Vacuum duct blockage warning



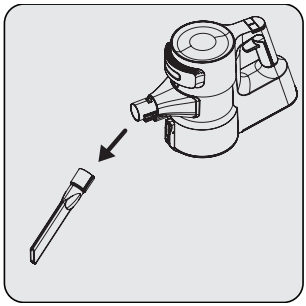
When the vacuum duct is blocked, the animation indicating that the duct is blocked is displayed on the screen continuously and the appliance stops operating. Determine the reason of the blockage of the vacuum duct.

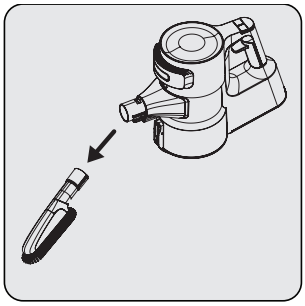
	It is recommended to determine the reason of blockage as described in Section **"5.5 Cleaning of the blockages"** before continuing with the cleaning. Remove the turbo brush (8) from the foldable wand (6). Remove the foldable wand from the body of the appliance. Inspect the turbo brush to the wand connection and remove any blockages. Inspect the wand from the inlet and outlet ends of the foldable wand, and remove any blockages. Inspect the vacuum nozzle of the appliance body (10) and remove any blockages.

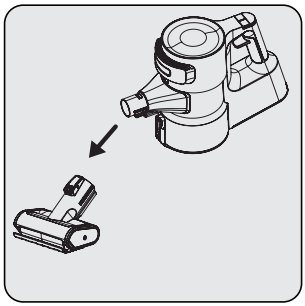
4 Operation

4.4 Accessories

You may use the accessories by installing them to the end of the body.



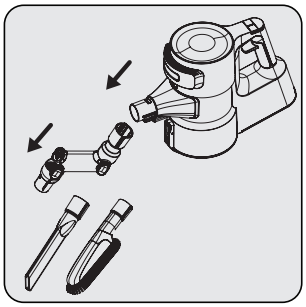




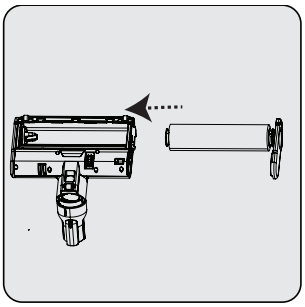
Narrow mouth nozzle (21): Suitable for vacuuming the rear of the furnitures, hard to reach areas and narrow areas.

Dust brush (23): Suitable for vacuuming curtains, waxed furniture and delicate and fragile objects.

Mini turbo brush (22): Suitable for vacuuming floorings, stair steps, car interiors, sofas and seat, etc. It is also used for vacuuming pet hair on such surfaces.



You may use the elbow (20) by installing it to the end of the body (10) to access hard to reach places.



This accessory is suitable for use on delicate hard floors (natural hardwood, etc.).

5 Cleaning and maintenance

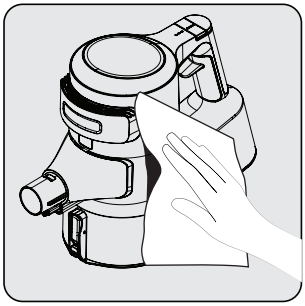
Turn off and unplug the appliance before cleaning.

CAUTION: Do not use benzene, solvents, abrasive cleaners, metal objects or hard brushes to clean the appliance.

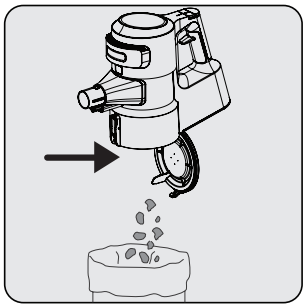
CAUTION: Deformation may occur on the filters within time as a result of usage. It shall be replaced with a new one to prevent loss of performance. Contact with the customer services to buy a new one. (see P. 25)

5.1 Cleaning of the dust reservoir

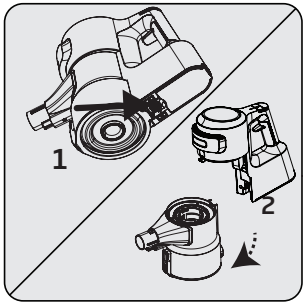
We recommend you to clean the dust reservoir (11) after each operation.



Wipe the surface of the body with a wet cloth (10).



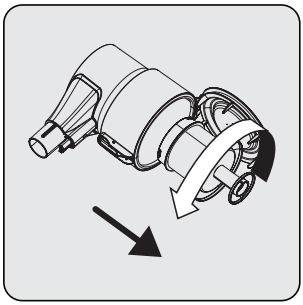
Press the dust reservoir lid opening button (12) to open the dust reservoir (11) and discharge the dust collected inside.



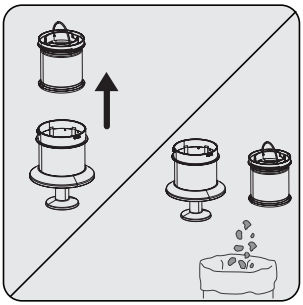
Push the trigger under the appliance to clean the dust reservoir (11).

Detach the dust reservoir (11) from the body (10).

5 Cleaning and maintenance

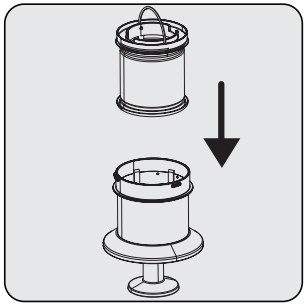


Remove the metal filter and inlet foam inside the dust reservoir (11) by rotating the metal filter counter-clockwise.

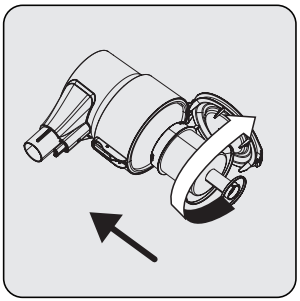


Remove the inlet foam inside the metal filter.

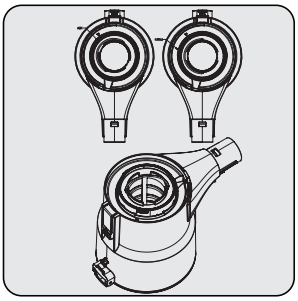
Remove the dust on the metal filter and inlet foam by tapping them to a hard surface such as a waste bin or by using a brush.



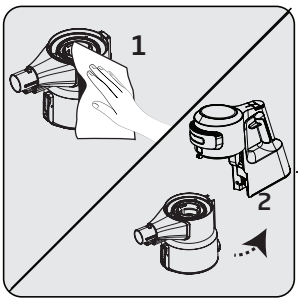
Install the inlet foam to the metal filter.



Install the metal filter inside the dust reservoir (11) by rotating it clockwise.



While installing the metal filter and inlet foam to the dust reservoir you have detached them from, place them as per the lock symbols on the dust reservoir.

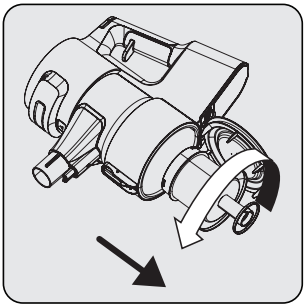


1. Wipe the body (10) with a wet cloth.
2. Install the body (10) to the dust reservoir (11).

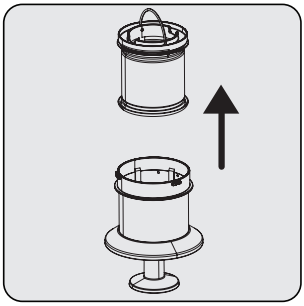
5 Cleaning and maintenance

5.2 Cleaning of the metal filter and inlet foam

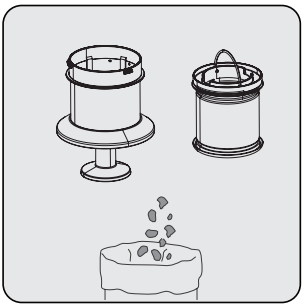
The metal filter and inlet foam shall be cleaned regularly.



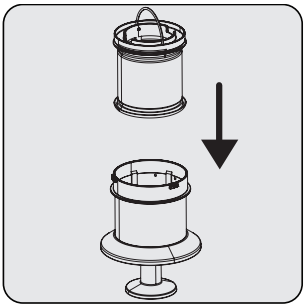
Remove the metal filter and inlet foam inside the dust reservoir (11) by rotating the metal filter counter-clockwise.



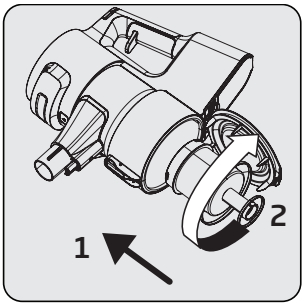
Remove the inlet foam inside the metal filter.



Remove the dust on the metal filter and inlet foam by tapping them to a hard surface such as a waste bin or by using a brush.



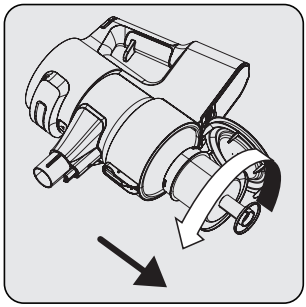
Install the inlet foam to the metal filter.



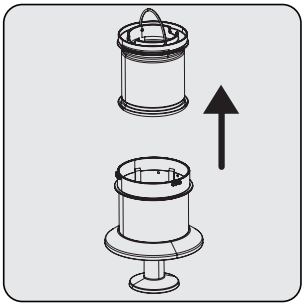
Install the metal filter and inlet foam inside the dust reservoir (11) by rotating the metal filter clockwise.

5 Cleaning and maintenance

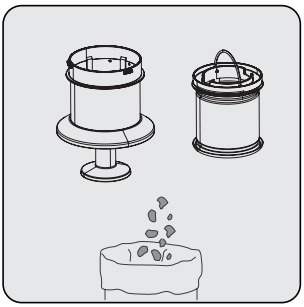
Clean the metal filter and inlet foam by washing under running cold water once a month after removing the dust on them.



Remove the metal filter and inlet foam inside the dust reservoir (11) by rotating the metal filter counter-clockwise.

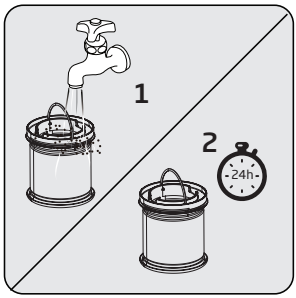


Remove the inlet foam inside the metal filter.

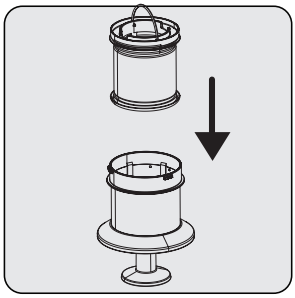


Remove the dust on the metal filter and inlet foam by tapping them to a hard surface such as a waste bin or by using a brush.

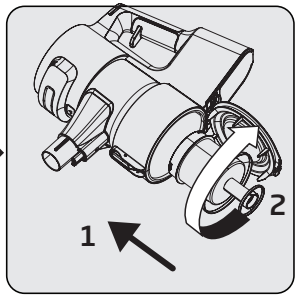
CAUTION: Wash with cold water. Warm water deteriorates the structure of the filter.



Wash the inlet foam under running cold water and let it dry.



Install the dried inlet foam to the metal filter.



Install the metal filter and inlet foam inside the dust reservoir (11) by rotating the metal filter clockwise.

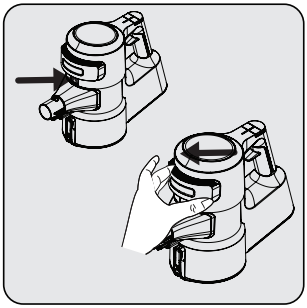
It may 24 to 48 hours to dry the washed inlet foam. Reinstall it once you are sure that it is dried.

5 Cleaning and maintenance

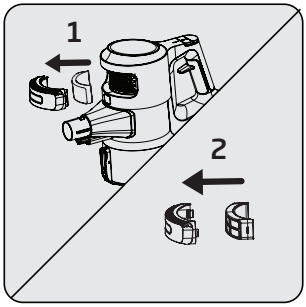
5.3 Cleaning of the EPA E12 Filter and outlet foam

Clean the EPA E12filter and outlet foam regularly.

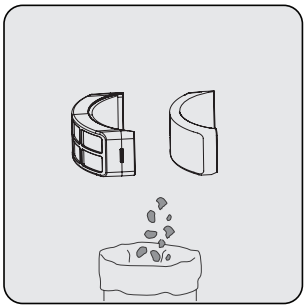
CAUTION: Do not wash the EPA E12 filter.



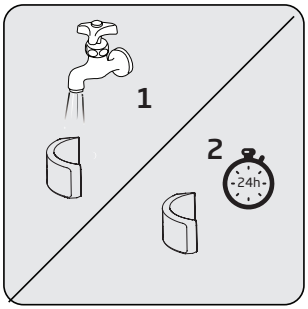
Remove the lid simultaneously while pressing the EPA E12 filter release button.



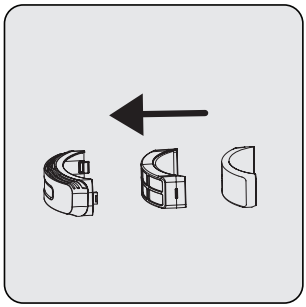
Remove the EPA E12 filter and the outlet foam inside it.



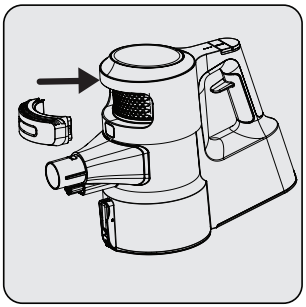
Remove the dust on the EPA E12 filter and outlet foam by tapping them to a hard surface such as a waste bin or by using a brush.



Inspect the outlet foam regularly. Clean it by washing under running cold water after removing the dust on them in case of excessive dust . Reinstall it once it is dried.



Install the EPA E12 filter and outlet foam to the lid.



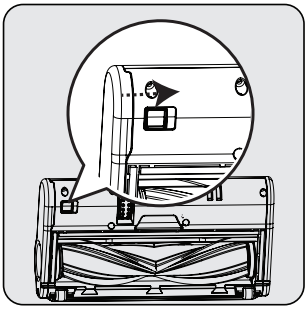
Place the lid back.

CAUTION: Wash with cold water. Warm water deteriorates the structure of the filter.

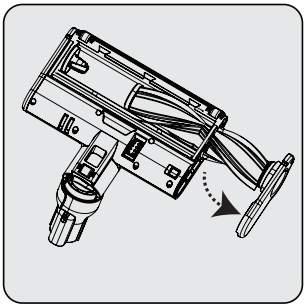
5 Cleaning and maintenance

5.4 Cleaning of the brush

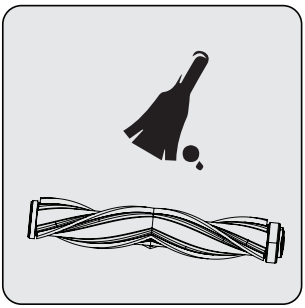
CAUTION: Do not wash the turbo brush (8) and the main roll brush.



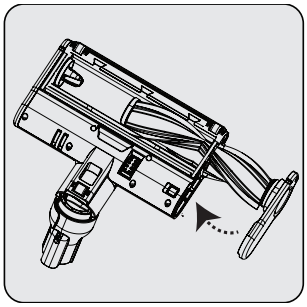
To remove the electric turbo brush (8), keep the roll brush release tab pressed so that the lock shall be opened in the direction of the arrow, rotate the roll cover towards yourself and pull it to the left.



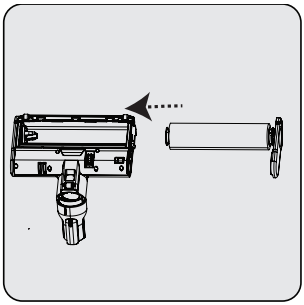
Remove the main roll brush.



Remove the dust on it by tapping it lightly to a hard surface or remove the dust with a brush. If any hair, etc. is tangled, remove it by cutting it off.



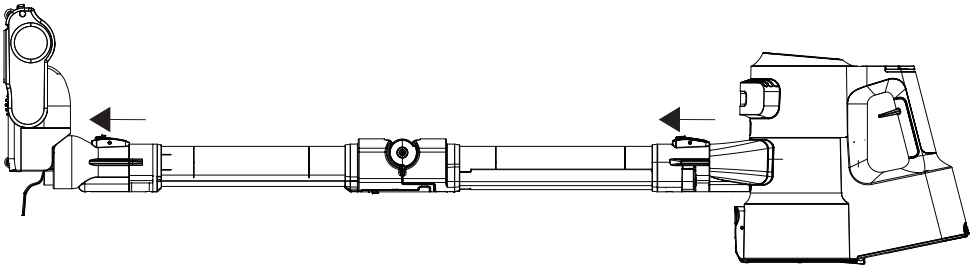
Re-install the main roll brush after cleaning it. A “click” is heard from the tab.



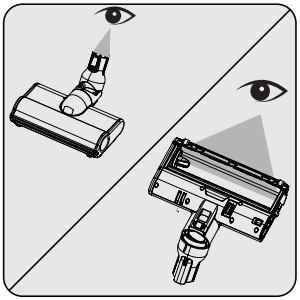
You may replace the main roll brush with delicate hard floor roll as per your preferences.

5 Cleaning and maintenance

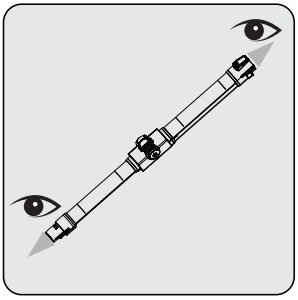
5.5 Removal of the blockages



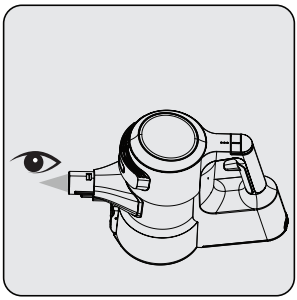
When you see the vacuum duct blockage warning on the screen (4), detach the brush (8) from the wand (6) to remove the blockages. Detach the wand (6) from the body of the appliance (10).



Inspect the connection point of the brush (8) and the vacuum nozzle. Remove any foreign materials.



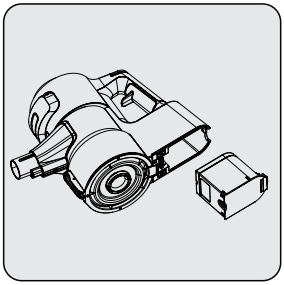
Inspect the inlet and outlet of the foldable wand (6). Remove any foreign materials.



Inspect the vacuum nozzle of the appliance body (10). Remove any foreign materials.

5 Cleaning and maintenance

5.6 Storage

- If you do not plan to use the appliance for a long while, store carefully.
- Unplug the appliance.
- Ensure that the appliance is kept out of reach of children.
- 

  If you shall not be using the appliance for a long period of time, please keep the battery in a cool and dry place at half charged condition after removing it from the appliance. Do not charge or discharge completely.
- Store the battery on a non-conducting material, and do not allow the battery to contact metal directly. This shall damage the battery.

5.7 Transportation and handling

- Keep the appliance in its package during transportation and handling. The package will protect the appliance against physical damage.
- Do not place heavy objects on the appliance or the package. The appliance may get damaged.
- If the appliance is dropped, it may malfunction or permanent damage may be inflicted.

6 Problems and remedies

CAUTION: Check the following points before asking for repair assistance from the service department.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Not operating	Battery is discharged.	Charge it.
	Battery may be unseated.	Remove the battery and install it again.
	Vacuum connection is blocked.	Separate the appliance as body (10), brush (8) and wand (6). Inspect and clean the connection points.
Suction power is getting reduced.	Dust reservoir (11) is full.	Clean the dust reservoir (11) and the filter.
	You may have reached the cleaning period of the filters.	Clean the filters.
	Filters may be deformed as a result of operation and their replacement period may have come.	Please contact the customer services to buy a new filter.
	Motor inlet foam is not cleaned.	Clean the filters and recharge the appliance.
	Hair and similar materials may have tangled on the rotating roll on the turbo brush (8).	Clean the turbo brush roll.
There is disturbing noise from the motor.	Vacuum connection is blocked.	Separate the appliance as body (10), brush (8) and wand (6). Inspect and clean the connection points.
	Something may have stuck between the dust reservoir and the filter.	Open the dust reservoir and inspect the filter area.
Cannot charge the vacuum cleaner.	The vacuum cleaner is not installed to the charging dock (15).	Install the vacuum cleaner to the charging dock (15). Make sure that it is seated properly. Check the connection.
Operates for a very short time after charging.	It is not charged for the adequate period.	Charge for 4-5 hours as per the instructions.
	Motor inlet foam is not cleaned.	Clean the filters and recharge the appliance.
	Battery life is deteriorated.	Contact the customer services to buy a new battery.
The colour indicator on the screen is illuminated in red.	Your appliance is about to discharged.	Charge it.
The animation indicating that the brush is blocked is displayed on the screen and the appliance has stopped operating.	Hair and similar materials may have tangled on the rotating roll on the turbo brush (8).	Clean the turbo brush roll.

6 Problems and remedies

The animation indicating that the vacuum is blocked is displayed on the screen and the appliance has stopped operating.	A blockage has occurred on the vacuum duct.	Remove the blockages.
The animation indicating that the filter is blocked is displayed on the screen and the appliance has stopped operating.	Filters are filled with excessively dust.	Clean the motor inlet foam and the metal filter.
The appliance has stopped operating while being operated. When the appliance is connected to charge, the charging screen is displayed on the screen. But, the battery percentage does not change.	Battery is faulty.	Contact the customer services.
The appliance stopped operating without any warning animation being displayed on the screen.	Battery may be overheated.	Wait for appliance to cool down and try to operate it again.
While charging, 1 LED light on the appliance flashes rapidly in red and the battery percentage on the screen does not change.	You may have inadvertently plugged the adaptor of another appliance, and thus the charge current is excessive.	Use the proper adaptor.
While charging, 1 LED light on the appliance is illuminated solidly in red and the battery percentage on the screen does not increase.	Battery be overheated than expected.	Contact the customer services.
While charging, 1 LED light on the appliance flashes both in red and white alternately and the battery percentage on the screen does not is shown as 00%.	The Body (10) is not installed properly to the charging dock (15). Or the battery is not installed properly to the body of the appliance.	Remove the adaptor (19) from the charging dock (15) and remove the body (10) from the charging dock. Ensure that the battery is installed properly on the body. Install the body (10) to the charging dock again and plug the adaptor to the charging dock again.
A bad smell (light humidity, dust, plastic material odour) occurs on the air outlet.	Have you purchased the appliance within the last 3 months?	It is normal that a bad smell (light odour of plastic) occurs within 3 months after the purchase date.
	The dust reservoir (11) and the filters are not cleaned properly.	Clean the dust reservoir (11) and the filters.
	Filters may be installed while wet after they are washed.	Remove the filters and ensure that they are dry before installing them to the appliance.
	Filters may be deformed as a result of the frequency of operation and their replacement period may have come.	Please contact the customer services to buy a new filter.

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ABN : 49 152 055 162

ORIGINAL MANUFACTURER'S WARRANTY ADVICE FORM

BEKO SMALL DOMESTIC APPLIANCE

12 months warranty, full parts and labour warranty only.

WARRANTY CONDITIONS

The following conditions apply only in relations to the warranty expressly given on this Warranty Advice Form supplied with the product. This warranty only applies to appliances purchased and used in Australia or New Zealand and is in addition to (and does not exclude, restrict or modify in any way) other rights and remedies under a law to which the appliances relate, including any non-excludable statutory guarantees in Australia and New Zealand. It applies to the original purchaser and for appliances used in domestic applications only.

1. This warranty does not apply:
   - (a) if the identification number attached to the appliance has been altered, rendered illegible or removed;
   - (b) to light globes;
   - (c) to paint and vitreous enamel finishes and glass;
   - (d) to surfaces damaged by use of aerosols or cleaners;
   - (e) if the appliance has been –
     - (i) subject to misuse, abuse, negligence, accident, fire or floods;
     - (ii) connected or improper, inadequate or faulty electricity, gas, water or drainage services or intake or exhaust ducts or flues, or operated using incorrect or contaminated fuels or lubricants;
     - (iii) installed, maintained or operated otherwise than in accordance with the instructions furnished by Beko including the improper use of detergents, bleaches, cleaners or other additives;
     - (iv) damaged by foreign objects in the appliance;
     - (v) serviced, repaired or altered otherwise than by Beko authorised service agents of Beko, or using other than Beko approved replacement parts.

2. The purchaser shall be responsible for any expenses involved in making the appliances readily accessible for servicing, the purchaser shall be responsible for any costs of transporting the appliance or parts thereof to and from the nearest Beko authorised service agent.

3. This warranty is the only expressed warranty given by Beko.

4. Beko reserves the right to determine whether or not the fault is caused by faulty workmanship or material or that any part is defective.

5. Where permitted by law, this warranty shall not apply to loss suffered through or resulting from the non-operation or the ineffective operation of the appliance or any part of the appliance.

6. The purchaser must produce proof of the date of purchase together with this Warranty Advise Form when making a claim.

7. Subject to your statutory rights as to the merchantable quality of the product or accessory. In the event of a product or accessory being replaced during the guarantee, the guarantee on the replacement will expire at the original date, i.e., 12 months from the original purchase date.

8. Australia: For Appliances and services provided by Beko in Australia, Beko goods come with a guarantee by Beko that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. 'Acceptable quality' and 'major failure' have the same meaning as referred to in the Australian Consumer Law.

9. New Zealand: For Appliances and services provided by Beko in New Zealand, the Appliances come with a guarantee by Beko pursuant to the provisions of the Consumer Guarantees Act, the Sales of Goods Act and the Fair Trading Act. Where the Appliance was purchased in New Zealand for commercial purposes the Consumer Guarantee Act does not apply.

These Warranty Conditions supersedes and excludes all other representations, conditions and warranties, except those implied by legislation previously referred to.

For Service or Spare Parts: ***Aust 1300 282 356*** ***NZ 0800 692 356***

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