



The Creative Life

User Manual

P421CDW

P421CDB

P421CDN

- . Please carefully read the operation instructions before powering on, and keep them safe for future reference.**
- . Product specifications subject to change without notice.**

## Technical detail

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Climate type: T

Electric shock resistance: |

Rated voltage: 220-240V~

Rated frequency: 50Hz

Rated current: 1.5A

Defrost Rating: 220W

Refrigerant and charge amount: R600a, 66g

Blowing Agent: Cyclopentane

Total storage volume : 421L

Storage volume of fridge : 271L

Storage volume of freezer : 150L

Group: 5B

## Safety information

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In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

For the safety of life and property keep the precautions of these user's instructions as the manufacturer is not responsible for damages caused by omission.

### Children and vulnerable people safety

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children should be supervised to ensure that they do not play with the appliance.
- Cleaning and user maintenance shall not be made by children unless they are aged from 8 years and above and supervised.
- Keep all packaging well away from children. There is risk of suffocation.
- If you are discarding the appliance pull the plug out of the socket, cut the connection cable (as close to the appliance as you can) and remove the door to prevent playing children to suffer electric shock or to close themselves into it.
- If this appliance featuring magnetic door seals is to replace an older appliance having a spring lock (latch) on the door or lid, be sure to make that spring lock unusable before you discard the old appliance. This will prevent it from becoming a death trap for a child.

### General safety

-  **WARNING!** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
-  **WARNING!** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
-  **WARNING!** Do not damage the refrigerant circuit.

## Safety information

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**⚠ WARNING!** Do not use other electrical appliances (such as ice cream makers) inside of refrigerating appliances, unless they are approved for this purpose by the manufacture.

**⚠ WARNING!** Do not touch the light bulb if it has been on for a long period of time because it could be very hot.<sup>1)</sup>

- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The refrigerant isobutane (R600a) is contained within the refrigerant circuit of the appliance, a natural gas with a high level of environmental compatibility, which is nevertheless flammable.
- During transportation and installation of the appliance, be certain that none of the components of the refrigerant circuit become damaged.
  - In case of leakage of any flammable gas such as natural gas, it is necessary to close the leaking valve first and the open windows for ventilation. Do not unplug the refrigerator connector immediately to prevent the risk of fire or explosion due to an electric spark.
  - It is dangerous to alter the specifications or modify this product in any way. Any damage to the cord may cause a short circuit, fire and/or electric shock.
- This appliance is intended to be used in household and similar applications such as
  - staff kitchen areas in shops, offices and other working environments;
  - farm houses and by clients in hotels, motels and other residential type environments;
  - bed and breakfast type environments;
  - catering and similar non-retail applications.

**⚠ WARNING!** All servicing must be carried out by an authorised service agent in order to not void the warranty.

- The light source in this appliance is not user replaceable- please contact your service agent to arrange replacement.

**⚠ WARNING!** Please check the power cord regularly, if the power cord is damaged it must be replaced by the manufacturer, its service agent or similarly qualified person



Warning: Risk of fire/flammable materials

<sup>1)</sup> If there is a light in the compartment.



## Safety information

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- Power cord must not be lengthened.
- **⚠️ WARNING!** When positioning the appliance ensure the supply cord is not trapped or damaged. A squashed or damaged power plug may overheat and cause a fire.
- Make sure that you have easy access to the mains plug of the appliance.
- Do not pull the mains cable.
- If the power plug socket is loose, do not insert the power plug. There is a risk of electric shock or fire.
- You must not operate the appliance without the lamp.
- This appliance is heavy. Care should be taken when moving it.
- Do not remove nor touch items from the freezer compartment if you hands are damp/wet, as this could cause skin abrasions or frost/freezer burns.
- Avoid prolonged exposure of the appliance to direct sunlight.

### Daily use

- Do not put hot items on the plastic parts in the appliance.
- Do not place food products directly against the rear wall.
- Frozen food must not be re-frozen once it has been thawed out.<sup>1)</sup>
- Store pre-packed frozen food in accordance with the frozen food manufacture's instructions.<sup>1)</sup>
- Appliance's manufactures storage recommendations should be strictly adhered to. Refer to relevant instructions.
- Do not place carbonated or fizzy drinks in the freezer compartment as it creates pressure on the container, which may cause it to explode, resulting in damage to the appliance.<sup>1)</sup>
- Ice lollies can cause frost burns if consumed straight from the appliance.<sup>1)</sup>

### Care and cleaning

- Before maintenance, switch off the appliance and disconnect the mains plug from the mains socket.
- Do not clean the appliance with metal objects.
- Do not use sharp objects to remove frost from the appliance. Use a plastic scraper.<sup>1)</sup>
- Regularly examine the drain in the refrigerator for defrosted water. If necessary, clean the drain. If the drain is blocked, water will collect in the bottom of the appliance.<sup>2)</sup>

1) If there is a freezer compartment.

2) If there is a fresh-food storage compartment.

## Safety information

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### Installation

**Important!** For electrical connection carefully follow the instructions given in specific paragraphs.

- Unpack the appliance and check if there are damages on it. Do not connect the appliance if it is damaged. Report possible damages immediately to the place you bought it. In that case retain packing.
- It is advisable to wait at least four hours before connecting the appliance to allow the oil to flow back in the compressor.
- Adequate air circulation should be around the appliance, lacking this leads to overheating. To achieve sufficient ventilation follow the instructions relevant to installation.
- Wherever possible the spacers of the product should be against a wall to avoid touching or catching warm parts (compressor, condenser) to prevent possible burn.
- The appliance must not be located close to radiators or cookers.
- Make sure that the mains plug is accessible after the installation of the appliance.

### Service

- Any electrical work required to do the servicing of the appliance should be carried out by a qualified electrician or competent person.
- This product must be serviced by an authorized Service Center, and only genuine spare parts must be used. Please refer to the warranty card for further information.
- In Queensland Australia the Authorized Service Provider **MUST** hold a Gas Work Authorization for hydrocarbon refrigerants to carry out servicing or repairs which involve the removal of covers.


### Energy saving


- Don't put hot food in the appliance;
- Don't pack food close together as this prevents air circulating;
- Make sure food don't touch the back of the compartment(s);
- If electricity goes off, don't open the door(s);
- Don't open the door(s) frequently;
- Don't keep the door(s) open for too long time;
- Don't set the thermostat on exceeding cold temperatures;
- Some accessories, such as drawers, can be removed to get larger storage volume and lower energy consumption.

## Safety information

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### Environment Protection

 This appliance does not contain gasses which could damage the ozone layer, in either its refrigerant circuit or insulation materials. The appliance shall not be discarded together with the urban refuse and rubbish. The insulation foam contains flammable gases: the appliance shall be disposed according to the appliance regulations to obtain from your local authorities. Avoid damaging the cooling unit, especially the heat exchanger. The materials used on this appliance marked by the symbol ♻ are recyclable.

 The symbol on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

### Packaging materials

The materials with the symbol are recyclable. Dispose the packaging in a suitable collection containers to recycle it.

### Disposal of the appliance

1. Disconnect the mains plug from the mains socket.
2. Cut off the mains cable and discard it.
3. Remove doors so not to entrap small children

### WARNING: RISK OF CHILD ENTRAPMENT

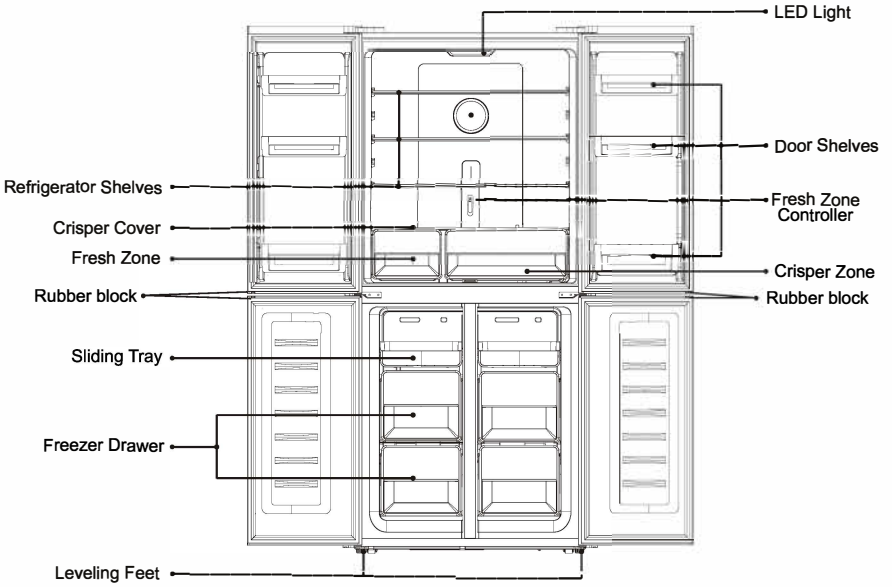
Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigeration products are still dangerous- even if they sit for a "just a few days". If you are getting rid of your old appliance, please follow the below instructions to help prevent accidents.

Before You Throw Away Your Old Refrigeration Product:

- Take off the doors
- Leave the shelves in place so that children may not easily come inside.

# Overview

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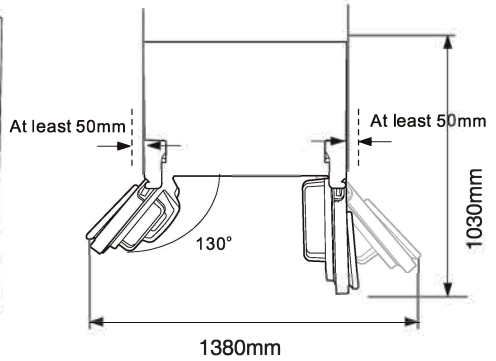
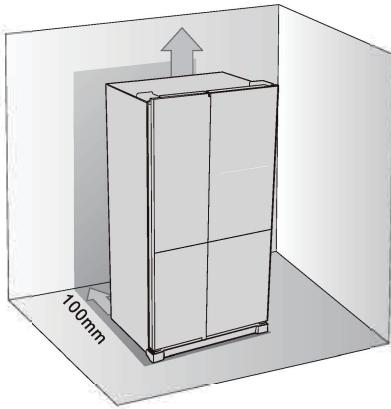


Note: Above picture is for reference only. Real appliance probably is different.

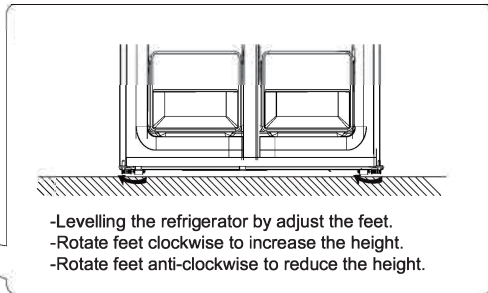
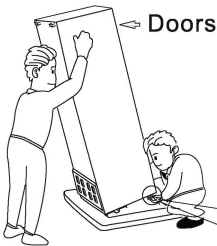
# Installation

## Space Requirement

- Select a location without direct exposure to sunlight;
- Select a location with enough space for the refrigerator doors to open easily;
- Select a location with level (or nearly level) flooring;
- Allow sufficient space to install the refrigerator on a flat surface;
- Allow clearance to the right, left, back and top when installing. This will help reduce power consumption and keep your energy bills lower.



## Levelling the refrigerator



**⚠WARNING!** Do not locate multiple portable socket outlets (powerboards) or portable power supplies at the rear of the appliance.

# Installation

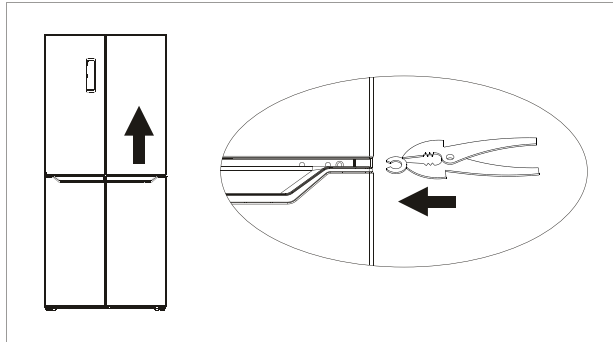
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## Levelling the doors

After transportation or after the door shelves are loaded by food or beverage, the upper two doors may not be aligned. There are 3 C type washers which are used to adjust doors. Please follow below process to level doors.



Before checking the alignment of the doors, please make sure the appliance stands level. If the top of the upper two doors appear not to be in a line, please slightly lift the bottom of the lower door and insert one of the C type washers by clipping between the bottom of the door and middle hinge.



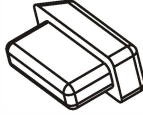
**⚠ WARNING!** Please be careful to avoid fingers being pinched by the door. Please use tool.

**⚠ WARNING!** Please keep C type washers far away children to avoid them are swallowed by children. They are small parts.

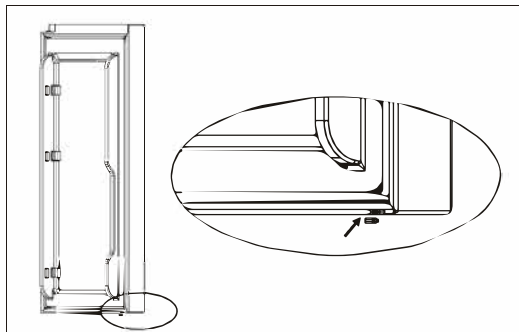
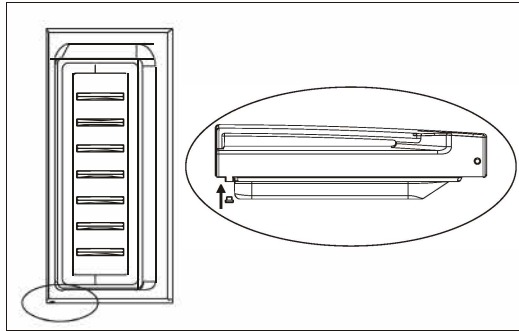
# Installation

## Rubber Blocks

There is one rubber block on each door. They function as spring to relieve impact when door closes .



Please not remove the rubber blocks. If they absent from the doors,please take one from accessory bag and insert it to the hole of door.



**⚠ WARNING!** Please keep the spare rubber blocks far away from children to avoid them being swallowed. They are small parts.

# Installation

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## Positioning

Install this appliance at a location where the ambient temperature corresponds to the climate class indicated on the rating plate of the appliance:

Climate class	Ambient temperature
SN	+10°C to +32°C
N	+16°C to +32°C
ST	+16°C to +38°C
T	+16°C to +43°C

## Location

The appliance should be installed well away from sources of heat such as radiators, boilers, direct sunlight etc. Ensure that air can circulate freely around the back of the cabinet. To ensure best performance, if the appliance is positioned below an overhanging wall unit, the minimum distance between the top of the cabinet and the wall unit must be at least 100 mm. Ideally, however, the appliance should not be positioned below overhanging wall units. Accurate leveling is ensured by one or more adjustable feet at the base of the cabinet.

 **Warning!** It must be possible to disconnect the appliance from the mains power supply; the plug must therefore be easily accessible after installation.

## Electrical connection

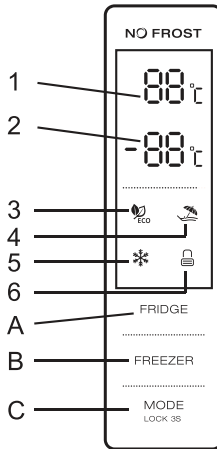
Before plugging in, ensure that the voltage and frequency shown on the rating plate correspond to your domestic power supply. The appliance must be earthed. The power supply cable plug is provided with a contact for this purpose.



# Daily Use

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## Using the Control Panel



### 1.1 KEY OPERATION

- A.FRIDGE : Temperature Control of Fridge Compartment
- B.FREEZER: Temperature Control of Fridge Compartment
- C.MODE : to set device in 4 different operation modes.
- LOCK 3s: to set Lock or Unlock mode.

### 1.2 LED DISPLAY

- 1.Temperature of Fridge Compartment
- 2.Temperature of Freezer Compartment
- 3.ECO Mode
- 4.Holiday Mode
- 5.Super Freeze Mode
- 6.Locking / Unlocking

## 2.0 OPERATING CONDITION

- a.The control panel is 100% lit up for 3 seconds, which operates exactly as per the setting (mode and temperature) before the poweroff. The system will be automatically locked 25 seconds after the last key operation. After locking,the light of the panel would be out 120 seconds after the last key operation.
- b.Both preset temperatures of fridge compartment and freezer compartment would be shown on the display.

### 2.1 DISPLAY

- 2.1.1The panel will be lit up for 2 minutes once the door of fridge compartment or freezer compartment is opened. (one door signal is sensed at a time)

# Daily Use

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2.1.2 The panel will be lit up by any key operation whereas the light would be out 2 minutes after the last operation.

2.1.3 Display during normal operation

Temperature Display of the Fridge Compartment: Indicating the temperature of the current setting.

Temperature Display of the Freezer Compartment: Indicating the temperature of the current setting.

## 3.0 Panel Operation

### 3.1 Temperature Control of the Fridge Compartment

a. The fridge compartment temperature can be adjusted in the User Defined mode as well as Super Freeze mode. Press and hold the mode/Locking/Unlocking button for 3 seconds. In the User Defined mode or Super Freeze mode, press the fridge button and select the desired temperature. After 5 seconds of making your selection, the desired temperature will be set.

### 3.2 Temperature Control of the Freezer Compartment

a. The freezer compartment temperature can be adjusted in the User Defined mode as well as Holiday Mode. Press and hold the mode/Locking/Unlocking button for 3 seconds. In the User Defined Mode or Holiday Mode, press the Freezer button and select the desired temperature. After 5 seconds of making your selection, the desired temperature will be set.

### 3.3 MODE / LOCK 3S

a. MODE: There are 4 different modes can be selected. including:

-**ECO mode:** economic mode, in this mode, both of the temperatures of 'FRIDGE' and 'FREEZER' could not be changed. 5°C is set as the default Fridge temperature, and -18°C is set as the default Freezer temperature.

-**Holiday mode:** Only Freezer temperature can be changed between -14--22 °C. but the Fridge temperature could not be changed and set default temperature on 17°C. No food should be stored in the Fridge compartment in this mode.

-**Super Freezing Mode:** Only Fridge temperature can be changed between 2-8°C. but the Freezer temperature could not be changed and setting -25°C as a default.

-**User Defined mode:** Both temperatures can be changed. Short press on 'MODE' button to select the mode you need.

b. LOCK 3s

· The panel will be locked automatically without a beep after 25 seconds the last operation on the panel. opening or closing the door will not unlock the panel.

· **Unlocking:** Press and hold on this button for 3 seconds, the panel would be unlocked after the a beep.

· **Locking:** Press and hold on this button for 3 seconds, the panel would be locked after the a beep.

### 3.4 Press Button

Short beeps after each button press.

All buttons will only valid under unlock mode.

### 3.5 Lock Function

**Operation in 25 sec will lock the display automatically.**

# Daily Use

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## 4.1 ECO mode

Economic mode, in this mode, both of the temperatures of 'FRIDGE' and 'FREEZER' cannot be changed. 5 °C is set as the default Fridge temperature, and -18 °C is set as the default Freezer temperature. Pressing on the buttons of 'FRIDGE' and 'FREEZER' , the ECO icon will flashing 3 times with a beep alarm.

## 4.2 Holiday Mode

Only Freezer temperature can be changed between -14~-22 °C. but the Fridge temperature could not be changed and set default temperature on 17 °C. No food should be stored in the Fridge compartment in this mode. Pressing on the button of 'FRIDGE' , the Holiday icon will flashing 3 times with a beep alarm.

## 4.3 Super Freezing mode

Super freezing mode: Only Fridge temperature can be changed between 2-8 °C. but the Freezer temperature could not be changed and setting -25 °C as a default. Pressing on the button of 'FREEZER' , the SUPER icon will flashing 3 times with a beep alarm.

## 4.4 User Defined mode

MODE	TEMPERATURE SETTING RANGE(°C)		Important Notes
	FREEZER compartment	FRIDGE compartment	
ECO	-18	5	<i>Both temperature setting can not be changed.</i>
HOLIDAY	-22~-14	17	<i>No food should be stored in Fridge compartment.</i>
SUPER FREEZING	-25	2~8	
USER DEFINED	-22~-14	2~8	<i>Both temperature setting can be changed as you like.</i>

# Daily Use

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## First use

### Cleaning the interior

Before using the appliance for the first time, wash the interior and all internal accessories with lukewarm water and some neutral soap so as to remove the typical smell of a brand new product, then dry thoroughly.

**Important!** Do not use detergents or abrasive powders, as these will damage the finish.

## Daily use

### Freezing fresh food

- The freezer compartment is suitable for freezing fresh food and storing frozen and deep-frozen food for a long time.
- Place the fresh food to be frozen in the bottom compartment.
- The maximum amount of food that can be frozen in 24 hours is specified on the rating plate.
- The freezing process lasts 24 hours: during this period do not add other food to be frozen.

### Storing frozen food

When first starting-up or after a period out of use. Before putting the product in the compartment let the appliance run at least 2 hours on the higher settings.

**Important!** In the event of accidental defrosting, for example the power has been off for longer than the value shown in the technical characteristics chart under "rising time", the defrosted food must be consumed quickly or cooked immediately and then re-frozen (after cooked).

### Thawing

Deep-frozen or frozen food, prior to be used, can be thawed in the fridge compartment or at room temperature, depending on the time available for this operation.

Small pieces may even be cooked still frozen, directly from the freezer. In this case, cooking will take longer.

## Defrost Description (No Frost)

It is a total no frost refrigerator-freezer which will be defrosted automatically.

## Helpful hints and tips

### Hints for freezing

To help you make the most of the freezing process, here are some important hints:

- the maximum quantity of food which can be frozen in 24 hrs. is shown on the rating plate;
- the freezing process takes 24 hours. No further food to be frozen should be added during this period;
- only freeze top quality, fresh and thoroughly cleaned, foodstuffs;
- prepare food in small portions to enable it to be rapidly and completely frozen and to make it possible subsequently to thaw only the quantity required;
- wrap up the food in aluminium foil or polythene and make sure that the packages are airtight;
- do not allow fresh, unfrozen food to touch food which is already frozen, thus avoiding a rise in temperature of the latter;
- lean foods store better and longer than fatty ones; salt reduces the storage life of food;
- water ices, if consumed immediately after removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you removal from the freezer compartment, can possibly cause the skin to be freeze burnt;
- it is advisable to show the freezing in date on each individual pack to enable you to keep tab of the storage time.

# Daily Use

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## Hints for storage of frozen food

To obtain the best performance from this appliance, you should: make sure that the commercially frozen foodstuffs were adequately stored by the retailer; be sure that frozen foodstuffs are transferred from the food store to the freezer in the shortest possible time; not open the door frequently or leave it open longer than absolutely necessary. Once defrosted, food deteriorates rapidly and cannot be refrozen. Do not exceed the storage period indicated by the food manufacture.

## Hints for fresh food refrigeration

To obtain the best performance:




- Do not store warm food or evaporating liquids in the refrigerator
- Do cover or wrap the food, particularly if it has a strong flavour

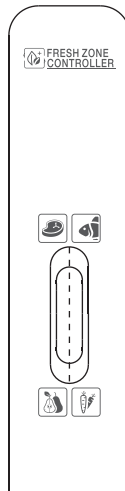
## Hints for refrigeration

Useful hints:

- Make (all types): wrap in polythene bags and place on the glass shelves above the vegetable drawer.
- For safety, store in this way only one or two days at the most.
- Cooked foods, cold dishes, etc...: these should be covered and may be placed on any shelf.
- Fruit and vegetables: these should be thoroughly cleaned and placed in the special drawer(s) provided.
- Butter and cheese: these should be placed in special airtight containers or wrapped in aluminum foil or polythene bags to exclude as much air as possible.
- Milk bottle: these should have a cap and should be stored in the balconies on the door.
- Bananas, potatoes, onions and garlic, if not packed, must not be kept in the fridge.

## Fresh Zone Temperature Control





- Temperature of the Fresh Zone can be adjusted according to the type of storage food.
- Push the knob upward from the bottom, temperature in the fresh zone will be gradually decreased.
- When the knob is placed at the "  " position, the fresh zone can be functioned as a crisper zone and maintain the appropriate temperature and humidity for fruits and vegetable.
- When the knob is placed at the "  " position, it is suitable for short-term storage of fish or other fresh food. The food will keep fresh but not frozen which makes it the best choice for storing fresh food.
- Tips: When you choose "  " function, it is recommended to set the refrigerator temperature below u°C . and preserved lead-time no more than u days , in order to keep the best freshness.

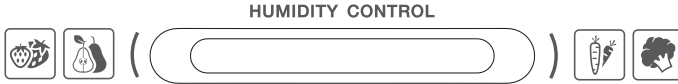


# Daily Use

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## Humidity Adjustment for Crisper Zone

- When the slider is placed at the "   " position, the crisper humidity is high, which is suitable for vegetable.
- When the key is placed at the "   " position, humidity in the crisper is lower which is suitable for fruits.



## Cleaning

For hygienic reasons the appliance interior, including interior accessories, should be cleaned regularly.

 **Caution!** The appliance may not be connected to the mains during cleaning. Danger of electrical shock! Before cleaning switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker or fuse. Never clean the appliance with a steam cleaner. Moisture could accumulate in electrical components, danger of electrical shock! Hot vapors can lead to the damage of plastic parts. The appliance must be dry before it is placed back into service.

**Important!** Ethereal oils and organic solvents can attack plastic parts, e.g. lemon juice or the juice from orange peel, butyric acid, cleanser that contain acetic acid.

- Do not allow such substances to come into contact the appliance parts.
- Do not use any abrasive cleaners
- Remove the food from the freezer. Store them in a cool place, well covered.
- Switch the appliance off and remove the plug from the mains, or switch off or turn out the circuit breaker of fuse.
- Clean the appliance and the interior accessories with a cloth and lukewarm water. After cleaning wipe with fresh water and rub dry.
- After everything is dry place appliance back into service.

# Daily Use

## Troubleshooting



**Caution!** Before troubleshooting, disconnect the power supply. Only a qualified electrician of competent person must do the troubleshooting that is not in this manual.

**Important!** There are some sounds during normal use (compressor, refrigerant circulation).

Problem	Possible cause	Solution
Appliance does not work	Mains plug is not plugged in or is loose	Insert mains plug.
	Fuse has blown or is defective	Check fuse, replace if necessary.
	Socket is defective	Mains malfunctions are to be corrected by an electrician.
Appliance freezes or cools too much	Temperature is set too cold or the appliance runs at Super Freezing Mode	Turn the temperature regulator to a warmer setting temporarily.
The food is not frozen enough.	Temperature is not properly adjusted.	Please refer to "Using the Control Panel" section
	Door was open for an extended period.	Open the door only as long as necessary.
	A large quantity of warm food was placed in the appliance within the last 24 hours.	Turn the temperature regulation to a colder setting temporarily.
	The appliance is near a heat source.	Please look in the installation location section.
Heavy build up of frost on the door seal.	Door seal is not air tight.	Carefully warm the leaking sections of the door seal with a hair dryer (on a cool setting). At the same time shape the warmed door seal by hand such that it sits correctly.
Unusual noises	Appliance is not level.	Re-adjust the feet.
	The appliance is touching the wall or other objects.	Move the appliance slightly.
	A component, e.g. a pipe, on the rear of the appliance is touching another part of the appliance or the wall.	If necessary, carefully bend the component out of the way.
Water on the floor	Water drain hole is blocked.	See the Cleaning and Care section.

If the malfunction shows again, contact the Service Center.

TCL Electronics Australia Pty Ltd.  
ABN 83 111 032 896  
Telephone: 1300 738 149  
[sales.au@tcl.com](mailto:sales.au@tcl.com)  
[www.tcl.com/au](http://www.tcl.com/au)