RANGEHOOD & INSTALLATION GUIDE

SCC1000-S
SCC1000B-S
SCC1000W-S

schweigen

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1. Welcome

Thank you for purchasing your new Schweigen rangehood.

To get the maximum output from this unit, please read through this guide before use.

The guide contains important information on the use and maintenance of the unit, as well as important safety notes. This will ensure your personal safety and the lasting value of your rangehood.

We trust that you will enjoy your new Schweigen rangehood.

Please always retain your proof of purchase to aid in any warranty queries.

If you are unable to locate your warranty card, one is available to download from our website **www.schweigen.com.au.**

This appliance and its packaging are produced by processes that minimise waste and respect the environment.

Please help us to continue this effort to protect the environment by using the appliance efficiently and dispose of the packaging in a responsible manner.

Your State Regulatory Authority

Different Australian states have varying legislative requirements for the installation of rangehood ducting. Some will insist on ducting being vented externally (i.e. not in to the ceiling cavity); others will not. It is imperative that you check with your state building authority and/or private certifier to confirm their position.

2. Important Safety Information

WARNING

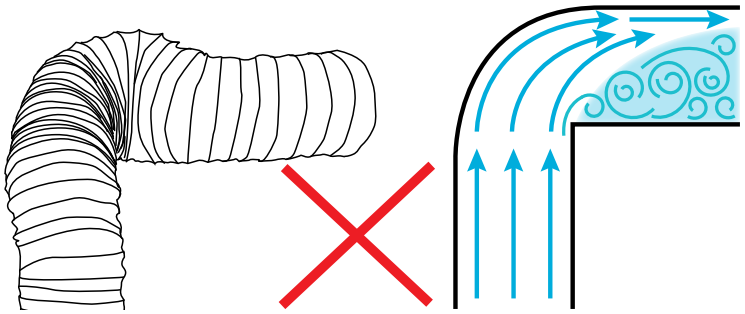
Please read this section thoroughly before attempting to operate the appliance. Inspect your product upon receipt. Any damage or defects **MUST** be reported within **48** hours, or no claim will be recognised.

DO NOT INSTALL THIS APPLIANCE IF YOU FIND IT DAMAGED.

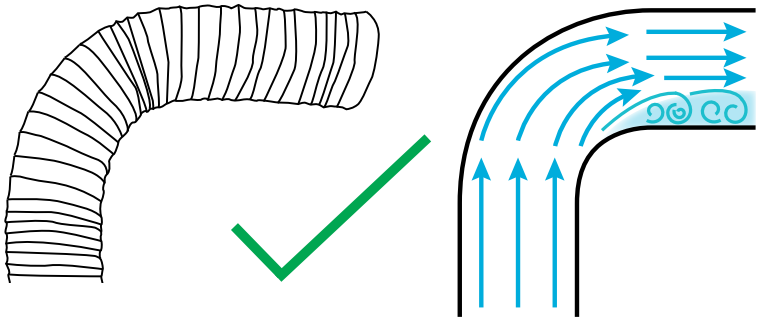
If this product is installed damaged, neither the supplier, nor the retailer, will be responsible for the costs associated with the repair, replacement, removal or re-installation of the appliances.

Ducting

Please DO NOT crush or kink the ducting.



1. Crushed or kinked ducting creates sharp corners that creates turbulence. This reduces the size and efficiency of the ducting, lowers extraction and may cause excessive noise.



2. Sweeping curves and taut ducting reduces resistance and turbulence. The airflow and extraction will be more efficient and stronger.

Cooking with Induction Cooktops

Cooking with an induction or similar cooktop, may produce condensation on the rangehood.

Unlike basic electric or gas cooking, induction cooktops heat food and liquid instantly, which in turn, produces vapours rapidly. Because of this rapid process, the rangehood filters do not have enough time to warm, which increases the chance of condensation forming.

There are many variables that may contribute to condensation forming, some of which include but are not limited to:

- Variance in climate – geographical location
- Position of your home & kitchen – morning/afternoon sun
- Installation distance from cooktop to the rangehood
- Speed of food & liquid heating
- Filter size – larger canopy preferred
- Quality of pots or cookware you are using – high quality recommended

How to reduce the possibility of condensation forming:

- Ensure the rangehood is installed by a qualified professional, carefully following the installation guide
- Turn on the rangehood 5-10 minutes prior to cooking, and leave on for 10-15 minutes after cooking; this helps clear remaining vapours from the flue.
- Start the cooking process at a low-to-medium setting and allow time for the rangehood to warm up.
- Clean filters regularly.
- Ensure constant airflow in the cooking zone; this helps optimise the rate of extraction.
- Follow all induction cooktop manufacturer advice.

For further advice, tips or information regarding cooking with induction, please contact your induction cooktop manufacturer.

7. Troubleshooting

Before you contact the technical service department, make sure that the product is plugged in and power is supplied.

- Do not take any action that will damage the product.

IMPORTANT

Never attempt to repair this appliance by yourself. Always refer to a qualified Service Technician.

	Check electric connection. Voltage of the electric network should be between 220 - 240V, motor should be connected to grounded plug and turned on.	Check motor switch. Please ensure that there is power to the motor and is switched on.	Check filters. The filters should be washed regularly, see filter cleaning.	Please make sure there is no obstruction in ducting or with the back draft fins.	Check the outlet, make sure it is not blocked and you have the correct diameter ducting installed.	Check Isodrive® installation manual, make sure the ducting is installed correctly, eg. Length of ducting used, keep the ducting taut.	Check the ducting has not come off the rangehood outlet or has been eaten through by rodents.
Rangehood does not work	X	X					
Rangehood air exaction is weak			X	X	X		X
Loud noise from the rangehood					X	X	

Service

Lodging an Online Service Request

In the event that the failure is not due to the faults mentioned in the Troubleshooting section, you can lodge an online Service Request. To lodge an online Service Request, visit our website www.schweigen.com.au/service-and-warranty and click on the link and complete the service request form.

A service request will require the following information:

- The purchase date
- The rangehood model and motor type (eg. Isodrive® 1600)
- The serial number or batch number (this number is on a sticker inside the rangehood).
- A copy of the purchase receipt (without a receipt your service request cannot be processed).

Alternatively, you can call Customer Service:

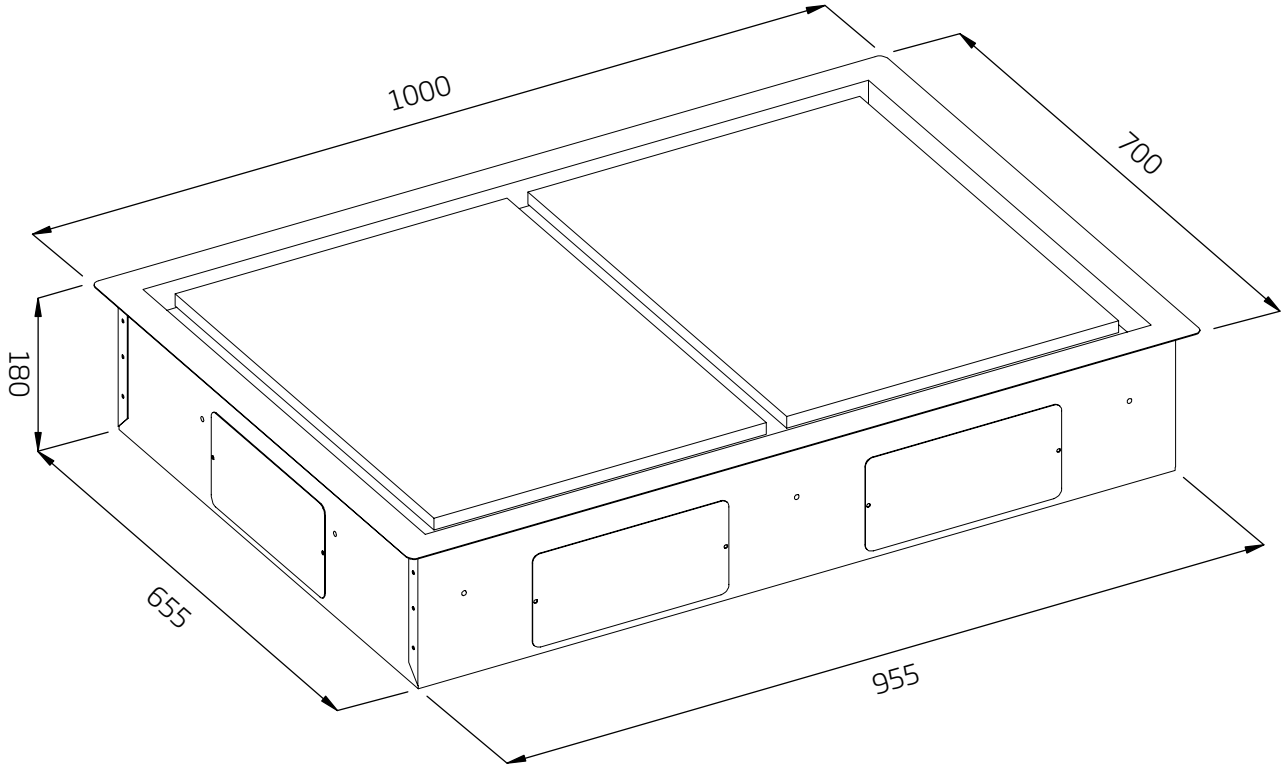
Australia 1300 881 693
New Zealand 0800 200 510

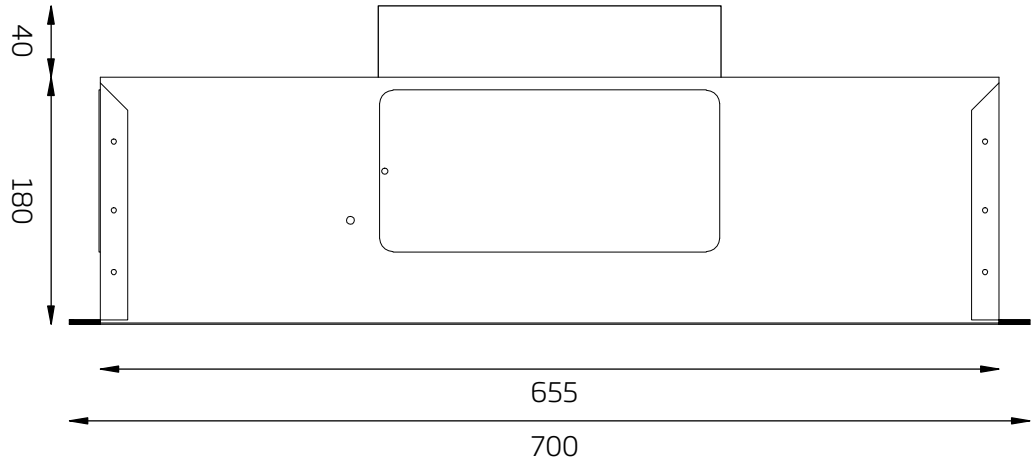
Faulty Installation

It is not the responsibility of Schweigen to rectify any incorrect installations. A service call out fee will be charged for any Schweigen technician that attends a call, whereby it is established that the fault is due to an incorrect installation or non-manufacturing fault. Should the appliance be installed in such a way that the service agent is unable to gain access to the appliance, the person/s who own the premises or the property where the appliance resides – will be responsible to provide access to the appliance at their expense.

8. Specifications

Dimensions





Technical Specifications

Model	SCC1000-S / SCC1000B-S / SCC1000W-S
Feeding Voltage	220-240V 50Hz

Disclaimer

Under our policy of continuous product development, product specifications may change without notice. Prospective purchasers should therefore check with the retailer to ensure this publication correctly describes the products being offered for sale. All information supplied is to be used for general reference purposes only and is on the understanding that Schweigen Home Appliances will not be liable for any loss, liability or damage of whatever kind arising as a result of any reliance upon such information. All pictures used in the guide are for illustrative purposes only.

Although our information and marketing states the term 'Silent' for certain models, the following applies to various models that are sold with certain Isodrive® Systems and baffle filters. When a model with the larger motored Isodrive® System is operated at the higher speed/s air movement may be heard. For example, while operating on speed 4 & 5 (For 5 speed models) the rangehood may be audible due to the large amount of air movement moving through the filter.

*Please make sure that the rangehood and motor have been installed as per the corresponding instruction guides in order for optimal performance (the Isodrive® Motor Manual can be found with the Isodrive® Motor, or online at **schweigen.com.au**).

Schweigen Home Appliances has presented this information in good faith to all their retailers and distributors to convey before any/all purchase/s. Information is supplied upon the condition that the person/s receiving the information will make their own determination as to its suitability for their purpose/s prior to use. In no event will Schweigen Home Appliances be responsible for damages of any nature whatsoever resulting from the use of, or reliance upon, information from their website or the products to which the information refers.

DISPOSAL OF OLD APPLIANCES

Electronic waste (or e-waste) including kitchen appliances are banned from direct disposal to landfill. E-waste contains hazardous materials, which can harm the environment and human health. Valuable materials contained in e-waste are lost when appliances, computers and other household electrical goods are sent to landfill.

Recycle your e-waste to:

- reduce landfill
- protect the air and waterways from harmful materials
- minimise consumption of raw materials to produce electronic products
- reduce greenhouse gases created in the production of new materials.

Kitchen appliances including Rangehoods and Ovens can only be disposed at approved recycling centres. Visit **www.recyclingnearyou.com.au/whitegoods** for more information, or contact your local council or the store you purchased this appliance, for a list of approved recyclers.

Notes

Notes

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