kitchen collection

Instructions for use and warranty details

To register your warranty or make a warranty claim, scan this QR code:

Built In Pcdpgecp_rmp

Model No.: APX033/ /

KLEENMAID

2.4 Installation Guide - Right-left hinge reversal

WARNING

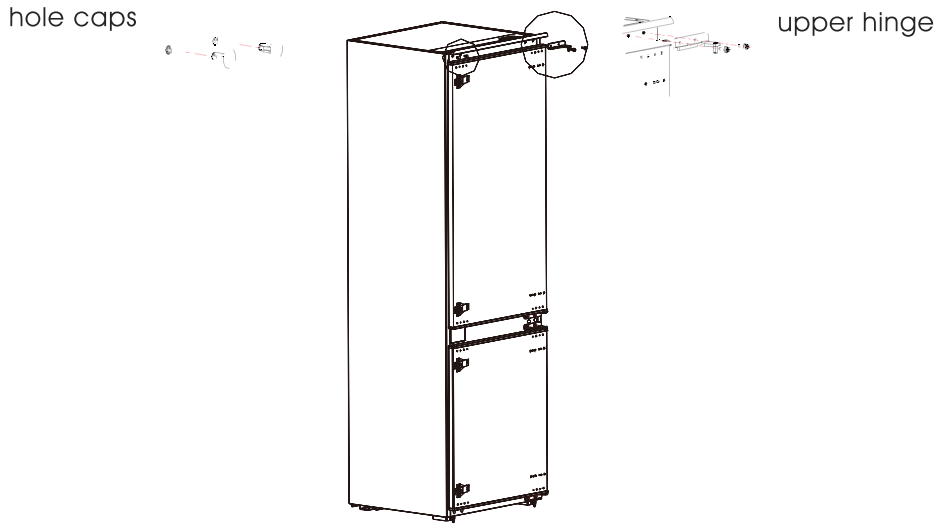
Risk of serious damage or injury

To the installer: DO NOT insert anything except the supplied white plastic plugs/caps into the indicated threaded holes, which are located between the lower fridge hinge mounting holes, and the upper freezer door hinge mounting holes on both sides of the appliance. These normally covered unused holes are indicated in the photo on the right by the arrow. Ensure the white plugs/caps and hole cover are in place prior to completion of installation. Failure to follow these instructions may cause serious injury and damage to the appliance which will not be covered by warranty.

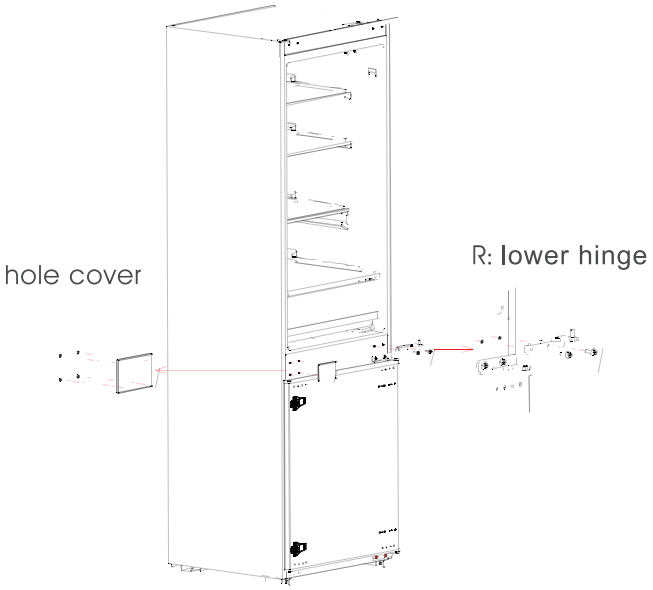
List of tools to be provided by the user			
	Phillips head screwdriver		Putty knife & small flat-blade screwdriver
	5/16" or 8mm socket and ratchet		Masking tape

1) Power off the refrigerator, and remove all objects from the door trays.

2) Remove the upper hinge and hole caps of refrigerator door.

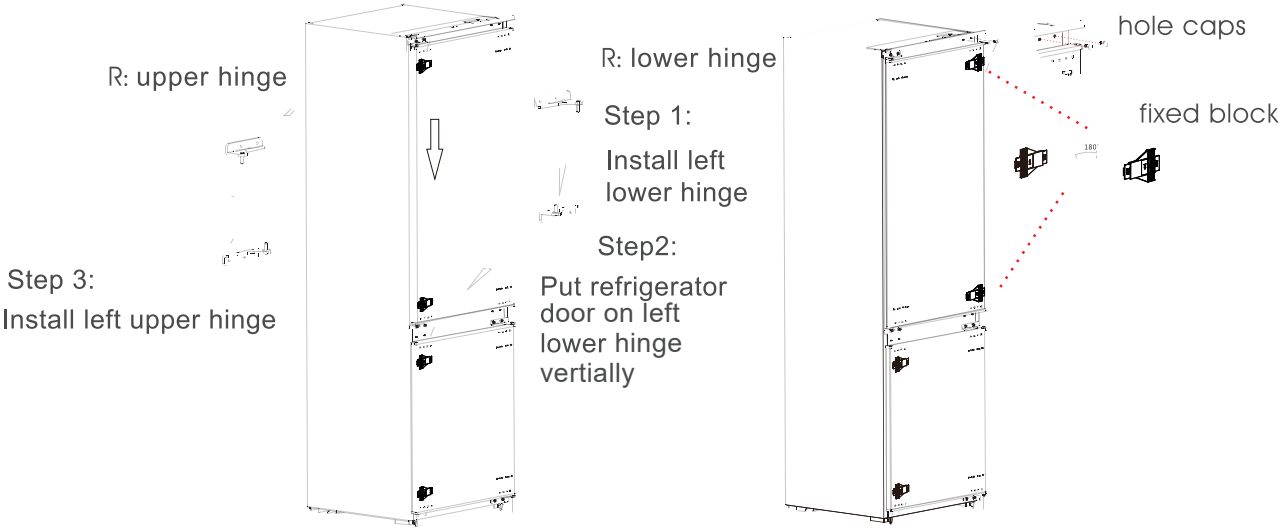


3) Remove the refrigerator door, the lower hinge and the hole cover.

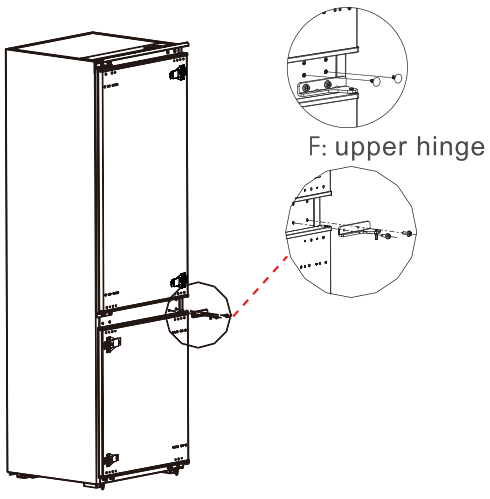


4) Exchange the R: lower hinge and R:upper hinge, then install them according to below steps, and install the top hole caps.

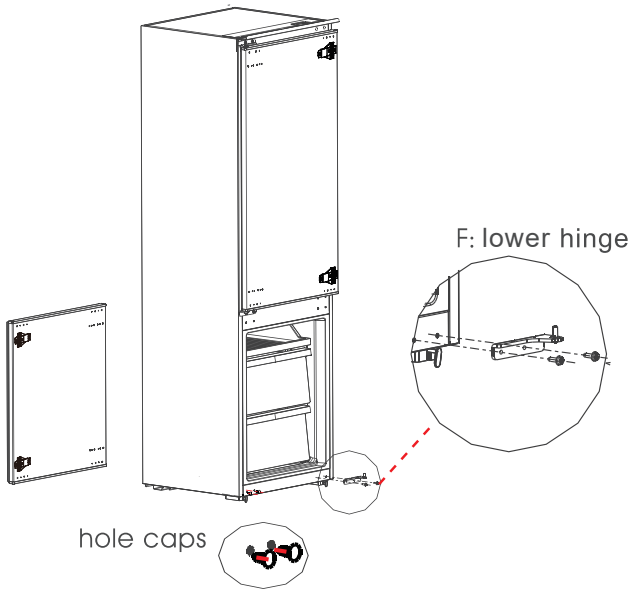
5) Remove the two fixed blocks of the refrigerator door and rotate them for 180° , and install them on the other side of the refrigerator.



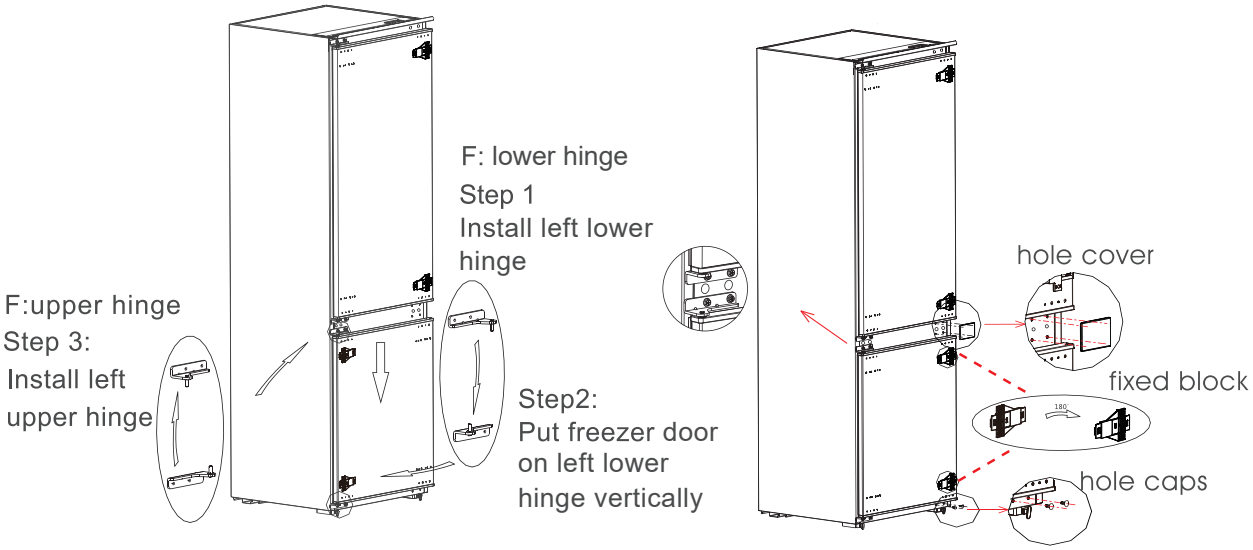
6) Remove the upper hinge of freezer door and plug pin.



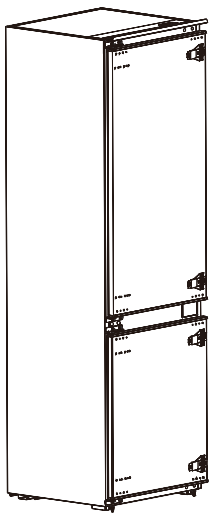
7) Remove the freezer door, the lower hinge and the hole caps.



8) Exchange the F: lower hinge and F: upper hinge, then install them according to below steps, and install the top hole cover and lower hole caps.
9) Remove the two fixed blocks of the freezer door and rotate them 180 degrees, then install them on the other side of the freezer door.



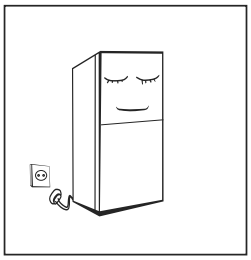
10) Appliance after completion as below



2.5 Changing the Light

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similarly qualified person.

2.6 Starting the refrigerator



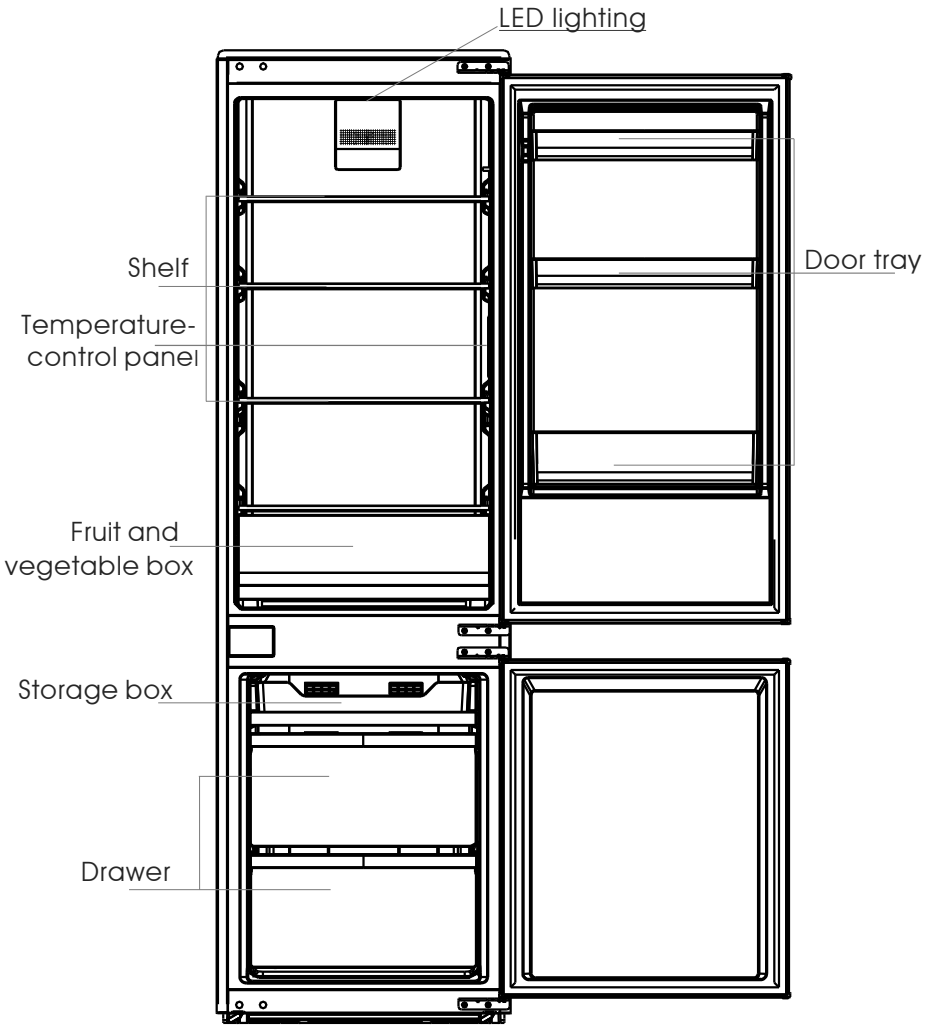
- Before initial start, keep the refrigerator stationary for half an hour before connecting it to the power supply.
- Before putting any fresh or frozen foods inside, the refrigerator should be run empty for 2–3 hours, or for at least 4 hours in summer when the ambient temperature is high.

2.7 Energy saving tips

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of direct sunlight.
- Let hot foods cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.
- Be sure to wrap foods properly, and wipe containers dry before placing them in the appliance. This cuts down on frost build–up inside the appliance.
- The appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce the time doors are open and extended searches for items.
  Remove as many items as needed at one time, and close the door as soon as possible.

3 Structure and functions

3.1 Key components



Refrigerator compartment

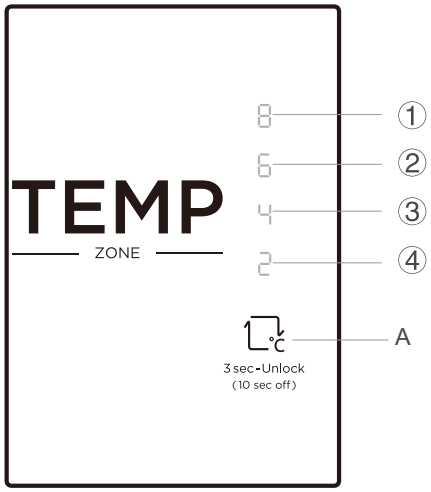
- The refrigerator compartment is suitable for storage of a variety of fruits, vegetables, beverages and other food to be consumed in the short term. Check product packaging for recommended storage times.
- Cooked foods should not be put in the refrigerator compartment until cooled to room temperature.
- It is recommended that foods be sealed up before putting into the refrigerator.
- The glass shelves can be adjusted up or down for varied storage space and easy use.

Freezer compartment

- The low temperature freezer compartment may keep food fresh for a long time and it is mainly used to store frozen foods and make ice.
- The freezer compartment is suitable for storage of meat, fish, rice balls and other foods not to be consumed in the short term.
- It is recommended that large pieces of meat be divided into smaller pieces for easy access and use. Please note that food should be consumed within the shelf time recommended.

Note: Storage of too much food after the initial connection to power may adversely affect the freezing action of the appliance. Foods stored should not block the air outlet, otherwise the freezer may not perform efficiently.

3.2 Functions



1) Key

A. Temperature setting button of refrigerator compartment

2) Display screen

①setting 1：8℃
②setting 2：6℃
③setting 3：4℃
④setting 4：2℃

3) Display

Once initially powered on, the display screen is on full display for 3 seconds and then the refrigerator runs according to setting 3.
Normal operation display
In case of a failure, the corresponding LED blinks.
In case of no failures, it shows the actual temperature setting of refrigerator.

Fault Code	Fault Description
indicator setting 1	Refrigerator temperature sensor circuit
indicator setting 2	Refrigerator defrost sensor
indicator setting 3	Freezer defrost sensor
indicator setting 4	Ambient temperature sensor

4) Temperature setting

Each time the temperature setting button A is pressed once, the temperature setting changes once, from setting 1 through to setting 4. The temperature of the freezer cannot be set independently but adjusts automatically in line with the refrigerator settings. The temperature range is shown in the table below, with the freezer temperature approximately 24°C below the refrigerator setting. For example, if the refrigerator is on setting 1 at 8°C, the freezer temperature will be approx -16°C.

Once the temperature has been set the refrigerator will run at the new setting after 30 seconds.

Cooling temperature setting range (Temperature tolerance ≤ 2°C)

COMPARTMENT	Highest temperature °C	Lowest temperature °C
Freezer	-16	-22
Refrigerator	8	2

Recommended setting: Refrigerated chamber 4°C

Ultra Freeze Function: When the temperature control panel is unlocked (see point 5 Lock/Unlock) press and hold button A for 3 seconds to turn on Ultra Freeze mode. Press button A again to turn off this function. If button A is not pressed again to turn off Ultra Freeze mode it will quit automatically in 20 hours.

Note: The Ultra Freeze function is designed to help maintain the nutritional value of the food in the freezer by freezing food in the shortest possible time. If a large amount of food is frozen at one time, it is recommended that the user turn on the Ultra Freeze function when adding the food. The freezing speed of the freezer compartment is increased, effectively locking in the nutrition of the food, and facilitating storage.

5) Lock/Unlock

When the temperature control panel is in the locked state, press and hold the temperature setting key for 3 seconds to unlock the panel. All LEDs will blink for 2 seconds when the panel is unlocked. When the temperature control panel is in the unlocked state, it will lock automatically if there is no operation on the control panel within 30 seconds.

6) Power off/on function

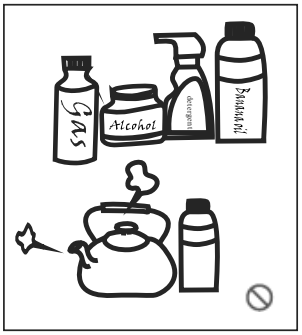
1. Powering off - with the temperature control panel in the unlocked state (see point 5 Lock/Unlock) press and hold the temperature setting key for 10 seconds. When the display and control are all off, release the key. After 30 seconds the refrigerator will enter the power off function mode, all loads are off and the display and control are in power off mode.

2. Powering on - in power off mode press the temperature setting key to exit the power off mode and the refrigerator will return to normal control.

4 Maintenance and care of the refrigerator

4.1 Overall cleaning

- Dust behind the refrigerator and on the ground should be regularly removed to improve efficiency and energy savings.
- Check the door gasket regularly and remove any trapped debris by cleaning the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the refrigerator should be cleaned regularly to avoid odours.
- Turn off the power before cleaning the interior, remove all foods, drinks,shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the refrigerator, with two tablespoons of baking soda and a litre of warm water. Rinse with water and wipe clean. The freezer should be cleaned with clean water and a dry cloth. After cleaning, open the door and let it dry naturally before turning on the power.
- Wipe areas that are difficult to clean in the refrigerator (such as narrow gaps or corners) regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacteria accumulate in these areas.
- Do not use soap, detergent, scrubbing powder, spray cleaner, etc., as these may cause odors in the interior of the refrigerator or contaminate food.
- Clean the bottle frame, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface of the refrigerator with a soft cloth dampened with soapy water, detergent,etc., and then wipe dry.
- Do not use hard brushes, stainless steel scourers, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items to clean the refrigerator as this may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.



⚠ Unplug the refrigerator prior to defrosting and cleaning.

4.2 Defrosting

The refrigerator has an automatic defrosting function. Frost formed due to change of season or unusual temperatures may be manually removed by disconnecting the appliance from the power supply and wiping with a dry towel.

4.3 Out of service

- Power failure: In case of power failure, even if it is in summer, food inside the appliance can be kept for several hours. For the duration of the power failure, the doors should be opened as little as possible and no fresh food should be put into the appliance.
- Long-time non-use: The appliance should be unplugged and then cleaned. Doors should left open to prevent odours.
- Moving: Before the refrigerator is moved, take out all the objects inside, fix the glass partitions, vegetable container, freezer compartment drawers etc. with tape, and tighten the leveling feet. Close the doors and seal them with tape. Whilst being moved, the appliance should not be laid upside down or horizontally, or be vibrated. The inclination during movement should be no more than 45°.

⚠ The appliance should run continuously once it is started. Generally, the operation of the appliance should not be interrupted, otherwise the service life may be impaired.

5 Trouble shooting

5.1 Simple issues may be solved by following the steps below. If this does not rectify the problem please contact our Support Centre (see back cover for contact details).

Failed operation	Check whether the appliance is connected to power or whether the plug is firmly in the socket. Check whether the voltage is too low. Check whether there is a power failure or partial circuits have tripped.
Odour	Odorous foods should be tightly wrapped/placed in airtight containers. Check whether there is any out of date or spoiled food. Clean the inside of the refrigerator.
Compressor operating for a long time	Longer operation of the compressor is normal in summer when the ambient temperature is high. There may be too much food in the appliance at the same time. Food should be cooled before being put into the appliance. The doors are opened too frequently.
Light does not operate	Check whether the refrigerator is connected to power supply. Check whether the LED appears to be damaged. Have the LED replaced by a qualified technician.
Doors do not close properly	Food packages or containers may be obstructing the door. The refrigerator is tilted.
Loud noise	Check whether the floor is level and whether the refrigerator is stable. Check whether accessories are placed at proper locations.
Door seal not firm	Remove foreign material on the door seal. Disconnect appliance from power supply then heat the door seal then cool it to restore firmness (or blow it with an electrical dryer or use a hot towel for heating).
Water pan overflows	There is too much food in the compartment or food stored contains too much water, resulting in heavy defrosting. The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting.
Hot housing	Heat dissipation of the built-in condenser via the housing, which is normal. When housing becomes hot due to high ambient temperature and storage of too much food, it is recommended to provide more ventilation to facilitate heat dissipation.
Surface condensation	Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high - wipe the condensate with a clean towel.
Abnormal noise	Buzz: The compressor may produce buzzing sounds during operation which are loud, particularly when starting or stopping. This is normal. Creak: Refrigerant flowing inside of the appliance may produce creaking sounds which is normal.

If the appliance fails to operate correctly during the warranty period please visit our website to request a warranty service (see back cover of this manual for details). When booking a service please provide your Model No: CRZ25511, and the individual Serial Number of your appliance. This is found on the label inside the front left hand side of the refrigerator, visible when the door is open.

6 Parameters

6.1 Technical parameters

Model	CRZ25511
Refrigerator Net Storage Volume	180L
Freezer Net Storage Volume	68L
Rated Defrost Power	180W
Energy Consumption	303kWh/year
Energy consumption 303 kWh per year, based on standard test results for 24 hours.	
Group	5B
Star Rating	3
Compressor	PZ75H1X
Defrosting Type	No frost
Climate Class	T
This appliance is intended to be used at an ambient temperature between 10 °C and 43 °C.	
Airborne Acoustical Noise	41dbA
Rated Voltage	220-240V~
Rated Current	0.8A
Total Gross Volume	266L
Total Net Storage Volume	248L
Net Weight	62.5kg

KLEENMAID WARRANTY

TERMS AND CONDITIONS

1. Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid will provide parts and labour to you the customer as set out herein.
2. Kleenmaid may engage a Service Agent to provide service under this warranty.
3. Kleenmaid's Products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
4. The benefits given to you under this Kleenmaid Warranty are in addition to other rights and remedies to which you may be entitled under the Australian Consumer Law in relation to the Product to which this Kleenmaid Warranty relates. Subject to the conditions below, the Product is warranted by Kleenmaid and/or its agents to be free from defects in materials and workmanship for the Warranty Period for normal Domestic Use.
5. Product Identification: -
    a. Kleenmaid reserves the right to reject claims for any services or work where you cannot produce for verification the serial number and a proof of purchase for the Product (including but not limited to the original invoice).
    b. this Kleenmaid Warranty will be voided if the serial number for the Product cannot be verified. This is not intended to exclude, restrict or modify any right or remedy to which you may otherwise be entitled under the consumer guarantee provisions of the Australian Consumer Law.
    c. in the event that a request for repair is made against this Kleenmaid Warranty where the serial number for the Product cannot be verified or you cannot produce for verification a proof of purchase for the Product (including but not limited to the original invoice), the repairer will not carry out any repairs on the Product and you will be charged a service call-out fee.
6. What is covered by this Kleenmaid Warranty: -
    a. the Product is covered for faulty workmanship or parts that have failed under normal Domestic Use.
    b. Kleenmaid and/or its agents will determine by objective testing if there are any defects in the Product and/or faulty workmanship.
    c. this Kleenmaid Warranty is only applicable if repairs on Products are carried out within Mainland Australia.
    d. this Kleenmaid Warranty: -
        i. covers a Product purchased as new, manufactured for use in Mainland Australia;
        ii. commences from the date of delivery of the Product;
        iii. provides for the labour and replacement parts necessary to maintain the Product in good operating condition as specified in this Kleenmaid Warranty, however, if repair is needed because of Product failure during normal Domestic Use, Kleenmaid has the option to repair or replace the defective Product or part of the Product with a product or part of like kind and quality. A replacement part may be new or reconditioned of like kind and quality and may cost less than the original Product purchased and no charges or refunds will be made based on the replacement product or part cost difference; and
        iv. is only applicable when the Product is used and operated in accordance with the Manufacturer's instructions.
7. What is not Covered by this Kleenmaid Warranty (excluded):-
    a. any damage or failure to or of the Product or part of the Product:
        i. due to the Product being inadequately serviced to manufacturer's recommendations;
        ii. resulting from environmental conditions including and not limited to dirt, dust, rodents, insects, rust, corrosion, salt built-up, of or in any part of the Product;
        iii. resulting from excessive use but fair wear and tear is excepted;
        iv. resulting from installation by an unqualified or uncertified tradesperson;
        v. resulting from poor or incorrect installation including and not limited to positioning and externally fitted equipment such as plumbing and drainage, cabling, antennae or due to incompatibility of connected equipment;
        vi. caused by overheating as a result of sitting or positioning of the Product, where there is no provision for adequate ventilation or adequate protection from excessive dust;
        vii. if the Product has been dismantled, repaired or serviced by any person other than someone authorised by Kleenmaid or its agents or representatives;
        viii. caused by power surges or spikes, including and not limited to, mains power and telecommunications connections, or to other unspecified sources, incorrect power current, voltage fluctuation, amperage fluctuation, rust or corrosion;
        ix. if the Product is dropped, collision of the Product with another object, use for which the Product is not designed, damage to the Product caused by your own negligence, accidental or deliberate misuse of the Product by you, theft, abuse, vandalism, flood, fire, earthquake, electrical storms or any other act of God or any war related events; or
        x. due to the introduction of abnormal heat loads to the Product;
    b. costs of attendance and testing where no fault or defect covered by the terms of this Kleenmaid Warranty is identified in the Product;
    c. initial setup and installation of the Product;
    d. normal maintenance costs and costs incurred through the installation of items listed as requiring periodic replacement;
    e. Products with removed or altered serial numbers;
    f. broken or cracked glass other than transport damage to the initial point of delivery;
    g. consumables such as but not limited to bulbs/globes, seals, filters, batteries and remote controls;
    h. removal and reinstallation of an internal component not performed by an authorised Kleenmaid agent or representative or authorised service centre;
    i. cosmetic or structural items; or
    j. any failures due to interference from or with other products and/or sources.
8. This Kleenmaid Warranty ceases if: -
    a. the Product ceases to carry the original manufacturer's serial number or is sold at an auction;
    b. the Product is rented; or
    c. there is failure to pay monies owing on invoices as a result of non-warranty work being carried out at the request of the end user as per point 16 below.

9. Service under this warranty may be limited by the area in which you live. Service to remote and regional areas may incur additional travel costs which will be payable by you. You will be advised of this at the time you make a claim and Kleenmaid arranges to attend your premises.
10. Neither Kleenmaid nor its representatives provide loan equipment under the terms of this Kleenmaid Warranty.
11. Any unauthorised access to the internal hardware of the Product will void this Kleenmaid Warranty.
12. Repair Notice: Products presented for repair may be replaced by refurbished Products of the same type rather than being repaired. Refurbished parts may be used to repair the Products.
13. Replacement items are “like for like” and is not “new for old” and does not indicate in any way that a faulty Product will be replaced with a new part or unit. “Like for like” may either be a quality checked, refurbished or reconditioned unit of the same or later batch of model/size/specifications
14. The cost of making a claim under this Kleenmaid Warranty is not covered by Kleenmaid, including any costs of transportation or travel expenses between your home and your nearest authorised service agent.
15. Kleenmaid accepts no liability for items that are lost, damaged, or stolen as a result of freight, transport or storage. If you are required to transport the Product to an authorised service centre, you must ensure that it is securely packed and insured.
16. On Public Holidays or other periods when regular business and wholesale operations are temporarily ceased, repairer availability and warranty response times may extend beyond the standard response times due to the unavailability of repairers and parts.
17. For any repair performed on a Product under this Kleenmaid Warranty where no fault can be found, or the item is deemed by Kleenmaid or an authorised agent, to be not faulty under this Kleenmaid Warranty, or the repair or fault is not covered under this Kleenmaid Warranty, a ‘No Fault Found’ fee is payable by you. Kleenmaid will advise you of this cost and seek your agreement to pay such costs before commencing such repairs.
18. Any repairs or services required that are outside the terms and conditions of this Kleenmaid Warranty can be carried out at your request at your cost (including where the Product has not been installed or set up correctly). Kleenmaid will always advise you of this cost and seek your agreement to pay such costs before commencing such repairs. A credit card may be required prior to the commencement of such services.
19. Extra charges will be payable by the customer should the Product not be readily accessible without special equipment, such as but not limited to cranes and lifts or should the Product be installed in a position that service access is blocked and/or repair work is not possible without uninstalling the Product to gain access.
20. You, the customer, may be entitled to purchase an extended warranty in respect of the Product. Any extended warranty will not be issued by Kleenmaid but by a third party. Any extended warranty services will be provided directly by the third party as principal and not as agent for Kleenmaid, under their extended warranty terms and conditions and not under this Kleenmaid Warranty.
21. To make a claim under this Kleenmaid Warranty, please have your proof of purchase and the serial number of the Product ready and call (02) 9310 1207 during business hours.
22. This Kleenmaid Warranty is given by:
    Name: Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid
    Business address: Level 2, Suite 3, 204 Botany Rd, Alexandria NSW Australia 2015
    Telephone: (02) 9310 1207
23. Definitions:
    a. **Australian Consumer Law** means the *Competition and Consumer Act 2010* (Cth).
    b. **Domestic Use** means use of the Product for personal, domestic or household purposes.
    c. **Kleenmaid** means Compass Capital Services Pty Ltd ABN 96 138 214 525 trading as Kleenmaid.
    d. **Mainland Australia** means the following States and Territories of Australia: New South Wales, Victoria, South Australia, Western Australia, Queensland, Tasmania, Northern Territory, Australian Capital Territory.
    e. **Product** means the appliance sold by Kleenmaid to you as evidenced by the original purchase invoice.
    f. **Service Agent** means any independent service agent engaged by Kleenmaid to carry out any repair or service under this warranty.
    g. **Warranty Period** means for domestic use and for Products purchased on or after 1 January 2019 the period of 60 months, otherwise 36 months. For non-domestic use 12 months or such alternative period as may be specified.

UPDATE NOTICE: This Kleenmaid Warranty is current as at 1 December 2022 but is subject to variation from time to time. For the latest version of the Kleenmaid Warranty, please see our website https://kleenmaid.com.au/warranty/ or phone us on (02) 9310 1207.

Other products available in the Kleenmaid range of appliances

- Washing machines
- Clothes dryers
- Dishwashers
- Ovens
- Cooktops
- Steam ovens
- Microwave ovens
- Built in espresso coffee machines
- Rangehoods
- Freestanding ovens
- Refrigerators & Freezers
- Beverage Serving Cabinets
- Water Dispensers
- Vacuum Cleaners

To register your warranty or make a warranty claim, scan this QR code:

Compass Capital Services Pty Limited
trading as Kleenmaid
ABN 96138214525

Level 2, 204 Botany Road Alexandria
NSW 2015

Register your Kleenmaid Appliances Warranty
www.kleenmaidwarranty.com.au

Request a Warranty Service
www.kleenmaidwarranty.com.au

E:warranty@kleenmaid.com.au

Please download the current User Manual for this appliance at www.kleenmaid.com.au