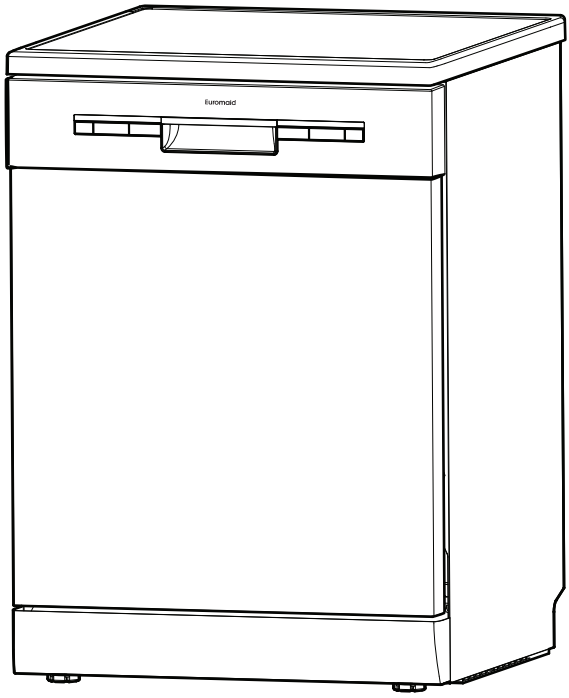
Euromaid

User Manual

60cm 14 Place Freestanding Dishwasher - Black Stainless Steel

E14DWB



Please read this manual carefully before using the dishwasher and
Keep this manual for future reference.

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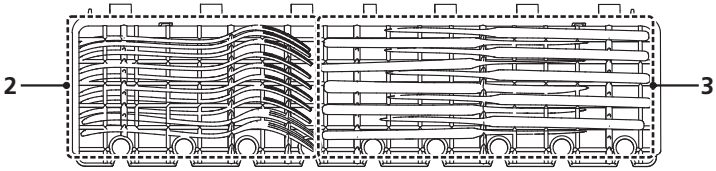
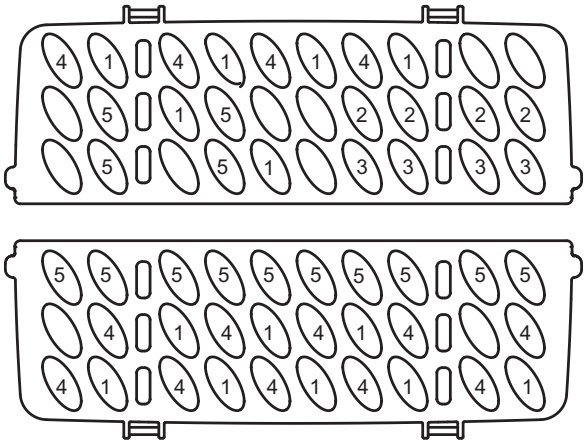
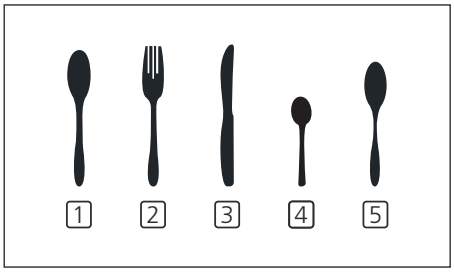
3.Cutlery rack:



4.Cutlery basket:





Number	Item
1	Soup spoons
2	Forks
3	Knives
4	Teaspoons
5	Dessert spoons

Information for comparability tests in accordance with (*AS/NZS 2007.1)
Capacity: 14 place settings
Position of the upper basket: lower position
Program: ECO
Rinse aid setting: 6
Detergent(Pre/main): 5g/27.5g
Door is open at the end of the drying cycle for the drying performance test and last 40mins.
(Door position: Open 50 mm)

PROGRAMMING THE DISHWASHER

Wash Cycle Table

The table below shows which programs are best for the levels of food residue on them and how much detergent is needed. It also show various information about the programs.

(●)Means: need to fill rinse into the Rinse-Aid Dispenser.

Program	Description Of Cycle	Detergent Pre/Main	Running Time(min)	Energy (Kwh)	Water (L)	Rinse Aid
Intensive	Pre-wash(50℃) Wash(60℃) Rinse Rinse Rinse(65℃) Drying	5/27.5g (Or all in 1)	170	1.6	18.5	●
Heavy	Pre-wash(45℃) Wash(55℃) Rinse Rinse(65℃) Drying	5/27.5g (Or all in 1)	160	1.4	15	●
ECO **(*AS/NZS 2007.1)**	Pre-wash Wash(45℃) Rinse(50℃) Drying	5/27.5g (Or all in 1)	175	0.78	12.3	●
Glass	Pre-wash Wash(42℃) Rinse Rinse(60℃) Drying	5/27.5g (Or all in 1)	125	0.9	14.5	●
90 min	Wash(65℃) Rinse Rinse(65℃) Drying	25g (Or all in 1)	90	1.2	11.5	●
Rapid	Wash(40℃) Rinse Rinse(45℃)	25g	30	0.6	11.5	○

NOTE:

***AS/NZS 2007.1:** This program is the test cycle. The information for comparability test in accordance with *AS/NZS 2007.1.

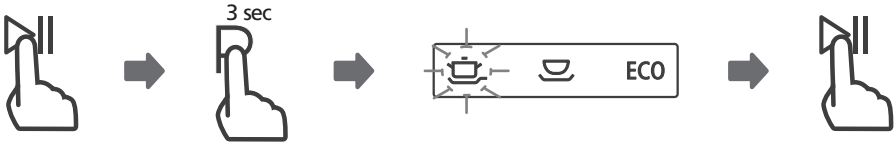
Starting A Cycle Wash

1. Draw out the lower and upper basket, load the dishes and push them back. It is recommended to load the lower basket first, then the upper one.
2. Pour in the detergent.
3. Insert the plug into the socket. For power supply details, refer to last page "Product Specifications". Make sure that the water supply is turned on to full pressure.
4. Close the door, press the Power button, to switch on the machine.
5. Choose a program, the response light will turn on. Then press the Start/Pause button, the dishwasher will start its cycle.

Changing The Program Mid-cycle

A wash cycle can only be changed if it has been running for a short time otherwise, the detergent may have already been released and the dishwasher may have already drained the wash water. If this is the case, the dishwasher needs to be reset and the detergent dispenser must be refilled. To reset the dishwasher, follow the instructions below:

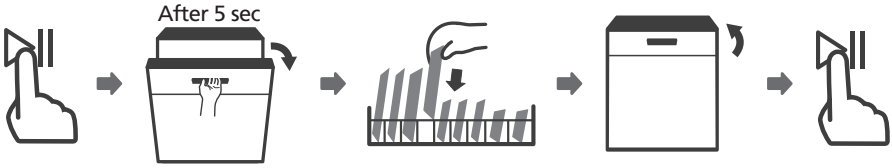
1. Press the Start/Pause button to pause the washing.
2. Press program button for more than 3 seconds - the program will cancel.
3. Press the program button to select the desired program.
4. Press the Start/Pause button, after 10 seconds, the dishwasher will start.



Forget To Add A Dish?

A forgotten dish can be added any time before the detergent dispenser opens. If this is the case, follow the instructions below:

1. Press the Start/Pause button to pause the washing.
2. Wait 5 seconds then open the door.
3. Add the forgotten dishes.
4. Close the door.
5. Press the Start/Pause button after 10 seconds, the dishwasher will start.



⚠WARNING

It is dangerous to open the door mid-cycle, as hot steam may scald you.

MAINTENANCE AND CLEANING

External Care

The door and the door seal

Clean the door seals regularly with a soft damp cloth to remove food deposits. When the dishwasher is being loaded, food and drink residues may drip onto the sides of the dishwasher door. These surfaces are outside the wash cabinet and are not accessed by water from the spray arms. Any deposits should be wiped off before the door is closed.

The control panel

If cleaning is required, the control panel should be wiped with a soft damp cloth only.

⚠WARNING

- To avoid penetration of water into the door lock and electrical components, do not use a spray cleaner of any kind.
- Never use abrasive cleaners or scouring pads on the outer surfaces because they may scratch the finish. Some paper towels may also scratch or leave marks on the surface.

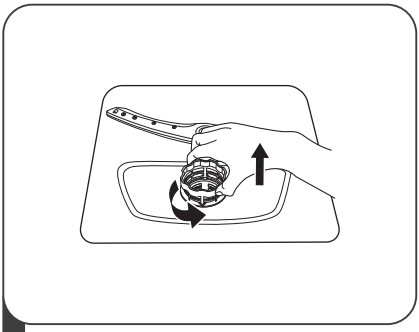
Internal Care

Filtering system

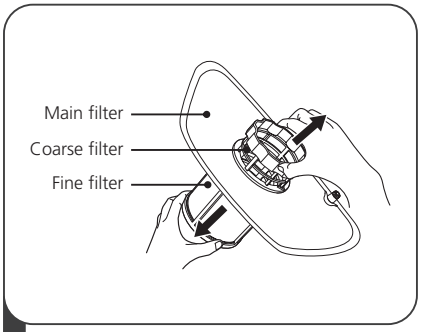
The filtering system in the base of the wash cabinet retains coarse debris from the washing cycle. The collected coarse debris may cause the filters to clog. Check the condition of the filters regularly and clean them if necessary under running water. Follow the steps below to clean the filters in the wash cabinet.

NOTE:

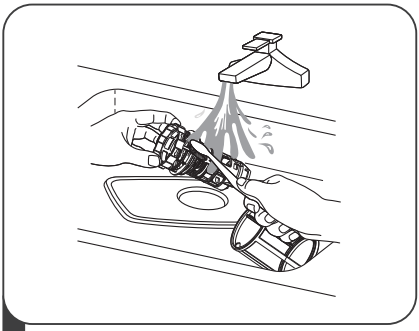
Pictures are only for reference, different models of the filtering system and spray arms may be different.



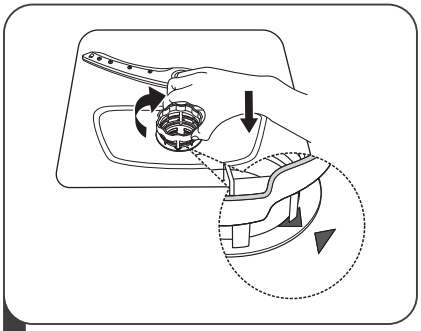
1 Hold the coarse filter and rotate it anti clockwise to unlock the filter. Lift the filter upwards and out of the dishwasher.



2 The fine filter can be pulled off the bottom of the filter assembly.
The coarse filter can be detached from the main filter by gently squeezing the tabs at the top and pulling it away.



3 Larger food remnants can be cleaned by rinsing the filter under running water.
For a more thorough clean, use a soft cleaning brush.



4 Reassemble the filters in the reverse order of the disassembly, replace the filter insert, and rotate clockwise to the close arrow.

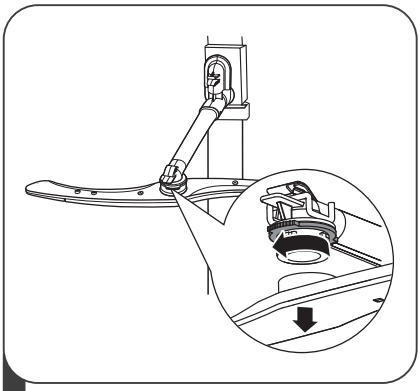
⚠WARNING

- Do not over tighten the filters. Put the filters back in sequence securely, otherwise coarse debris could get into the system and cause a blockage.
- Never use the dishwasher without filters in place. Improper replacement of the filter may reduce the performance level of the appliance and damage dishes and utensils.

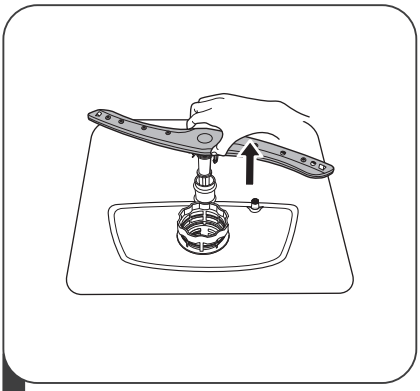
Spray arms

It is necessary to clean the spray arms regularly for hard water chemicals will clog the spray arm jets and bearings.

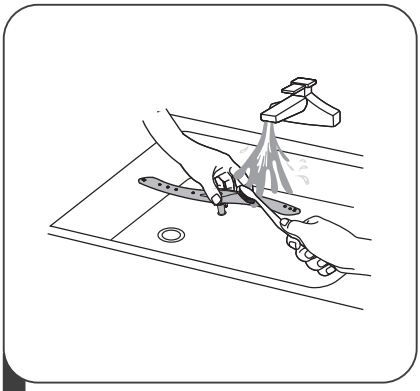
To clean the spray arms, follow the instructions below:



1 To remove the upper spray arm, hold the nut, rotate the arm clockwise to remove it.



2 To remove the lower spray arm, pull out the spray arm upward.



3 Wash the arms in soapy and warm water and use a soft brush to clean the jets. Replace them after rinsing them thoroughly.

Caring For The Dishwasher

Frost precaution

Please take frost protection measures on the dishwasher in winter. Every time after washing cycles, please operate as follows:

1. Cut off the electrical power to the dishwasher at the supply source.
2. Turn off the water supply and disconnect the water inlet pipe from the water valve.
3. Drain the water from the inlet pipe and water valve. (Use a pan to gather the water)
4. Reconnect the water inlet pipe to the water valve.
5. Remove the filter at the bottom of the tub and use a sponge to soak up water in the sump.

After every wash

After every wash, turn off the water supply to the appliance and leave the door slightly open so that moisture and odors are not trapped inside.

Remove the plug

Before cleaning or performing maintenance, always remove the plug from the socket.

No solvents or abrasive cleaning

To clean the exterior and rubber parts of the dishwasher, do not use solvents or abrasive cleaning products. Only use a cloth with warm soapy water.
To remove spots or stains from the surface of the interior, use a cloth dampened with water and a little vinegar, or a cleaning product made specifically for dishwashers.

When not in use for a long time

It is recommend that you run a wash cycle with the dishwasher empty and then remove the plug from the socket, turn off the water supply and leave the door of the appliance slightly open. This will help the door seals to last longer and prevent odors from forming within the appliance.

Moving the appliance

If the appliance must be moved, try to keep it in the vertical position. If absolutely necessary, it can be positioned on its back.

Seals

One of the factors that cause odours to form in the dishwasher is food that remains trapped in the seals. Periodic cleaning with a damp sponge will prevent this from occurring.

TROUBLESHOOTING TIPS

Before Calling For Service

Reviewing the charts on the following pages may save you from calling for service.

Problem	Possible Causes	What To Do
Dishwasher doesn't start	Fuse blown, or the circuit break tripped.	Replace fuse or reset circuit breaker. Remove any other appliances sharing the same circuit with the dishwasher.
	Power supply is not turned on.	Make sure the dishwasher is turned on and the door is closed securely. Make sure the power cord is properly plugged into the wall socket.
	Water pressure is low	Check that the water supply is connected properly and the water is turned on.
	Door of dishwasher not properly closed.	Make sure to close the door properly and latch it.
Water not pumped form dishwasher	Twisted or trapped drain hose.	Check the drain hose.
	Filter clogged.	Check the course filter.
	Kitchen sink clogged.	Check the kitchen sink to make sure it is draining well. If the problem is the kitchen sink that is not draining, you may need a plumber rather than a serviceman for dishwashers.
Suds in the tub	Wrong detergent.	Use only the special dishwasher detergent to avoid suds. If this occurs, open the dishwasher and let suds evaporate. Add 1 gallon of cold water to the bottom of the dishwasher. Close the dishwasher door, then select any cycle. Initially, the dishwasher will drain out the water. Open the door after draining stage is complete and check if the suds have disappeared. Repeat if necessary.

Problem	Possible Causes	What To Do
	Spilled rinse-aid.	Always wipe up rinse-aid spills immediately.
Stained tub interior	Detergent with colourant may have been used.	Make sure that the detergent has no colourant.
White film on inside surface	Hard water minerals.	To clean the interior, use a damp sponge with dishwasher detergent and wear rubber gloves. Never use any other cleaner than dishwasher detergent otherwise, it may cause foaming or suds.
There are rust stains on cutlery	The affected items are not corrosion resistant.	The items should be corrosion resistant.
Knocking noise in the dishwasher	A spray arm is knocking against an item in a basket	Interrupt the program and rearrange the items which are obstructing the spray arm.
Rattling noise in the dishwasher	Items of crockery are loose in the dishwasher.	Interrupt the program and rearrange the items of crockery.
Knocking noise in the water pipes	This may be caused by on-site installation or the cross-section of the piping.	This has no influence on the dishwasher function. If in doubt, contact a qualified plumber.
The dishes are not clean	The dishes were not loaded correctly.	See notes in "Loading & unloading your dishwasher".
	The program was not powerful enough.	Select a more intensive program.

Problem	Possible Causes	What To Do
The dishes are not clean.	Not enough detergent was dispensed.	Use more detergent, or change your detergent.
	Items are blocking the movement of the spray arms.	Rearrange the items so that the spray can rotate freely.
	The filter combination is not clean or is not correctly fitted in the base of wash cabinet. This may cause the spray arm jets to get blocked.	Clean and/or fit the filter correctly. Clean the spray arm jets.
Cloudiness on glassware.	Combination of soft water and too much detergent.	Use less detergent if you have soft water and select a shorter cycle to wash the glassware and to get them clean.
Black or grey marks on dishes	Aluminium utensils have rubbed against dishes	Use a mild abrasive cleaner to eliminate those marks.
Detergent left in dispenser	Dishes block detergent dispenser	Re-loading the dishes properly.
The dishes aren't drying	Improper loading	Load the dishwasher as suggested in the directions.
	Too little rinse-aid	Increase the amount of rinse-aid/refill the rinse-aid dispenser.
	Dishes are removed too soon	Do not empty your dishwasher immediately after washing. Open the door slightly so that the steam can come out. Take out the dishes until the inside temperature is safe to touch. Unload the lower basket first to prevent the dropping water from the upper basket.

Problem	Possible Causes	What To Do
The dishes aren't drying	Wrong program has been selected.	With a short program, the washing temperature is lower, decreasing cleaning performance. Choose a program with a long washing time.
	Use of cutlery with a low-quality coating.	Water drainage is more difficult with these items. Cutlery or dishes of this type are not suitable for washing in the dishwasher.

Error Codes

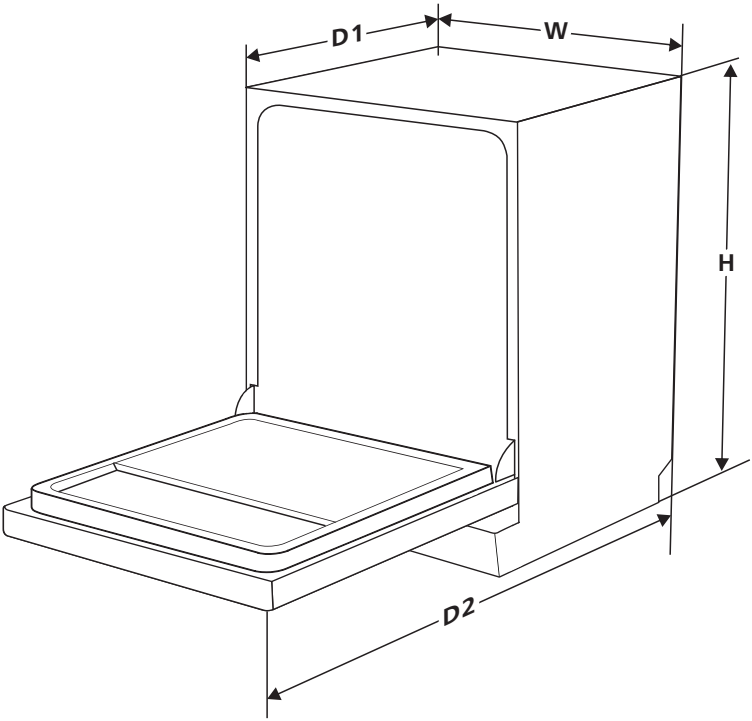
If there is a malfunction, the dishwasher will display error codes to identify these:

Codes	Meanings	Possible Causes
The Rapid light flickers quickly	Longer inlet time.	Faucets is not opened, or water intake is restricted, or water pressure is too low.
The Rapid and 90 min light flicker quickly	Not reaching required temperature.	Malfunction of heating element.
The Glass light flickers quickly	Overflow.	Some element of dishwasher leaks.

⚠WARNING

- If overflow occurs, turn off the main water supply before calling a service.
- If there is water in the base pan because of an overfill or small leak, the water should be removed before restarting the dishwasher.

TECHNICAL INFORMATION



Height (H)	845mm
Width (W)	598mm
Depth (D1)	600mm (with the door closed)
Depth (D2)	1175mm (with the door opened 90°)

Product Specifications

Manufacturer	Euromaid
Type / Description	E14DWB
Standard place settings	14
Energy efficiency class	★★★☆☆☆ 3
Water consumption class	★★★★½☆ 4.5
Standard cleaning cycle	ECO
Energy consumption of the standard cleaning cycle	0.78 kWh
Water consumption of the standard cleaning cycle	12.3 liter
Program duration of the standard cleaning cycle	175 min
Noise level	49 dB(A) re 1 pW
Mounting	Free standing
Could be built-in	YES
Power consumption	1760-2100W
Rated voltage / frequency	AC 220-240V/50Hz
Water pressure (flow pressure)	0.04-1.0MPa=0.4-10 bar

MANUFACTURER GUARANTEE

This warranty is provided in Australia by Glen Dimplex Australia Pty Limited ABN 69 118 275 460 **(Phone number 1300 556 816)** and in New Zealand by Glen Dimplex New Zealand Limited NZBN 9429000069823 **(Phone number 09 274 8265)** in respect of the **Euromaid** product.

1. Euromaid Express Warranty

Subject to the exclusions below, we warrant that the product will not have any electrical or mechanical breakdowns within:

a) In the case of **Euromaid** products used for personal, domestic or household purposes, a period of **2 years** from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand.

b) In the case of **Euromaid** products used for purposes other than personal, domestic or household purposes (including business or commercial use), a period of 90 days from the date the product is purchased as a brand-new product from a retailer located in Australia / New Zealand. **Euromaid** products are designed and intended for domestic use only; and

c) All warranty repairs must be carried out by Glen Dimplex or their nominated service agent

Note: warranty periods detailed above may vary in line with agreements with select retail and builder partners and may differ between Australia and New Zealand.

The benefits conferred by this express warranty are in addition to the Consumer Guarantees referred to in section 3 and any other statutory rights you may have under the Australian / New Zealand Consumer Law and/or other applicable laws.

2. Warranty exclusions

This express warranty does not apply where:

a) The product has been installed, used or operated otherwise than in accordance with the product manual or other similar documentation provided to you with the product;

b) The product requires repairs due to damage resulting from accident, misuse, incorrect installation, insect or vermin infestation, improper liquid spillage, cleaning or maintenance, unauthorised modification, use on an incorrect voltage, power surges and dips, voltage supply problems, tampering or unauthorised repairs by any persons, use of defective or incompatible accessories or exposure to abnormally corrosive conditions, events independent of human control which occurred after the goods left the control of Glen Dimplex;

c) The repair relates to the replacement of consumable parts such as fuses and bulbs or any other parts of the product which require routine replacement;

d) You are unable to provide us with reasonable proof of purchase for the product;

e) the breakdown occurs after the expiry of the express warranty period set out in section 1 or

f) the product was not purchased in Australia / New Zealand as a brand-new product.

3. Consumer guarantees

Our goods come with guarantees that cannot be excluded under the Australian / New Zealand Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

4. How to make a claim

You may make a claim under this warranty through our website, contacting our customer care line or via email. Contact details for Glen Dimplex Australia and New Zealand can be found at the end of this document

To make a valid claim under this warranty, you must:

a) Lodge the claim with us as soon as possible and no later than 14 days after you first become aware of the breakdown;

b) Provide us with the product serial number;

c) Provide us with reasonable proof of purchase for the product. This can take the form of a store receipt, new home handover form or other payment receipt documentation; and

d) If required by us, provide us (or any person nominated by us) with access to the premises at which the product is located at times nominated by us (so that we can inspect the product).

5. Warranty claims

If you make a valid claim under this warranty and none of the exclusions set out in section 2 apply, we will, at our election, either repair the product or replace the product with a product of identical specification (or where the product is superseded or no longer in stock, with a product of as close a specification as possible).

Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.
Products are designed and supplied for normal domestic use. We will not be liable to you under this warranty for business loss or damage of any kind whatsoever.

Glen Dimplex Australia Pty Ltd

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nztechserv@glendimplex.co.nz

NOTES

READ THE INSTRUCTION BOOKLET BEFORE INSTALLING AND USING THE APPLIANCE.

The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation or improper use of the appliance.
The manufacturer is not responsible for any inaccuracies, due to printing or transcription errors, contained in this manual. In addition, the appearance of the figures reported is also purely indicative.

The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics.
Glen Dimplex constantly seeks ways to improve the specifications and designs of their products. Whilst every effort is made to produce up to date literature, this document should not be regarded as an infallible guide. Actual product only should be used to derive cut out sizes.

All appliances must be installed by a qualified person/s with adherence to the relevant electrical, plumbing and building codes, with compliance being issued as required by state or national legislation.

Additionally, all upright cookers must have the anti-tilt device installed correctly in adherence to the relevant standards by a licenced installer.

For maximum effectiveness and efficiency all rangehoods should be installed with the use of ductwork, by a licenced installer with adherence to the relevant state and national building codes and regulations.

All Glen Dimplex appliances are for Domestic use only, and must be installed by a licence installer into Domestic Applications only, without exception and to the required Authorities guidelines. Any installation outside of this will VOID warranty. Alfresco areas are not a Domestic application.

Euromaid

Distributed by:

Glen Dimplex Australia Pty Ltd

www.glendimplex.com.au

Glen Dimplex New Zealand Ltd

www.glendimplex.co.nz

For service advice, please contact the Customer Care Centre by phone or email below.

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