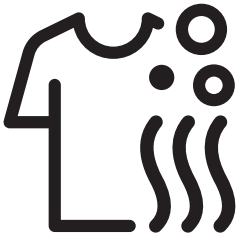
Washer-Dryer

User Manual



BWD7541W

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Please read this user manual first!

Dear Customer,
Thank you for choosing a Beko product. We hope that you get the best results from your product which has been manufactured with high quality and state-of-the-art technology. Therefore, please read this entire user manual and all other accompanying documents carefully before using the product and keep it as a reference for future use. If you handover the product to someone else, give the user manual as well. Follow all warnings and information in the user manual.Throughout this user manual the following symbols are used:

DANGER!

- Warning for electric shock.

DANGER!

- Product weight warning

- The loading door is locked while a programme is running. The door lock will open immediately after the washing programme has ended. If the inner part of the machine is too hot at the end of the programme, the loading door will not open until the temperature drops. If the door does not open, apply the solutions provided for "Loading Door Cannot be Opened." error in the Troubleshooting section.

CAUTION!

- If the laundry is misplaced, noise and vibration problems may occur in the machine.

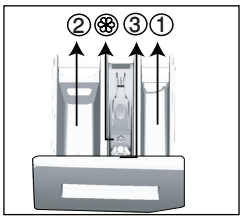
4.7 Using detergent and softener

INFORMATION

- When using detergent, softener, starch, fabric dye, bleach or limescale remover, read the manufacturer's instructions on the package carefully and follow the suggested dosage values. Use measuring cup if any.

4.7.1 Detergent drawer

The detergent drawer is composed of three compartments:



– (1) for prewash
– (2) for main wash
– (3) for softener
–(❀) in addition, there is a siphon part in the softener compartment.

4.7.2 Detergent, softener and other cleaning agents

- Add detergent and softener before starting the washing programme.
- Never leave the detergent drawer open while the washing programme is running!
- When using a programme without prewash, do not put liquid detergent into the prewash compartment (compartment no. "1").
- In a programme with prewash, put liquid detergent into the prewash compartment (compartment no. “1”).
- Do not select a programme with prewash if you are using a detergent bag or dispensing ball. Place the detergent bag or the dispensing ball directly among the laundry in the machine. Remove them after drying.
- If you are using liquid detergent, do not forget to place the liquid detergent container into the main wash compartment (compartment no. 2).
- When the machine is in Drying step, do not add any washing chemicals (Liquid detergent, Softener, etc.).

4.7.3 Choosing the detergent type

Detergent type to be used depends on the washing programme, fabric type and colour.

- Use different detergents for coloured and white laundry.
- Wash your delicate clothes only with special detergents (liquid detergent, wool shampoo, etc.) intended solely for delicate clothes and at suggested programmes.
- When washing dark coloured clothes and quilts, it is recommended to use liquid detergent.
- Wash woollens at suggested programme with special detergent made specifically for woollens
- Please review the programme descriptions part for suggested programme for different textiles.
- All recommendations about detergents are valid for selectable temperature range of programmes.

CAUTION!

- Use only detergents manufactured specifically for washing machines.
- Do not use soap powder.

4.7.4 Adjusting the amount of detergent

The amount of washing detergent to be used depends on the amount of laundry, the degree of soiling and water hardness.

- Do not use amounts exceeding the dosage quantities recommended on the detergent package to avoid problems of excessive foam, poor rinsing, financial savings and finally, environmental protection.
- Use less detergent for small loads, lightly soiled clothes and short duration programmes, especially in soft water areas.

4.7.5 Using softeners

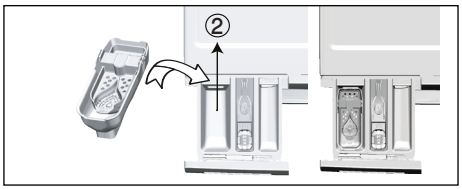
Pour the softener into the softener compartment of the detergent drawer.

- Do not exceed the (>max<) level marking in the softener compartment.
- If the softener has lost its fluidity or if it is concentrated, dilute it with water before putting it in the detergent drawer.

4.7.6 Using liquid detergents

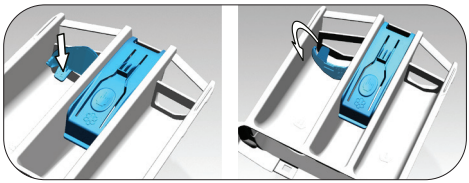
4.7.6.1 If the product contains a liquid detergent container

- Place the liquid detergent container in compartment no. “2”.
- If the liquid detergent has lost its fluidity, dilute it with water before putting in the compartment.



4.7.6.2 If the product is equipped with a liquid detergent apparatus:

- When you want to use liquid detergent, press on the point shown to rotate the apparatus. The part that falls off will function as a barrier for the liquid detergent.
- If required, clean the apparatus with water when it is in place or by removing it.
- If you will use powder detergent, the apparatus must be secured at top position.



4.7.6.3 If the product does not contain a liquid detergent container

- Do not use liquid detergent for the prewash in a programme with prewash.
- Liquid detergent stains your clothes when used with Delayed Start function. If you are going to use the Delayed Start function, do not use liquid detergent.

4.7.7 Using gel and tablet detergent

- If the gel detergent thickness is fluidal and your machine does not contain a special liquid detergent container, put the gel detergent into the main wash detergent compartment during first water intake. If your machine contains a liquid detergent container, fill the detergent into this container before starting the programme.
- If the gel detergent thickness is not fluidal or in the shape of capsule liquid tablet, put it directly into the drum before washing.
- Put tablet detergents into the main wash compartment (compartment no. "2") or directly into the drum before washing.

INFORMATION

- Tablet detergents may leave residues in the detergent compartment. If you encounter such residues, place the tablet detergent between the laundry, close to the lower part of the drum in future washings.
- Use the tablet or gel detergent without selecting the prewash function.

INFORMATION

- Before drying, remember to remove objects such as the plastic detergent container from the drum.

4.7.8 Using laundry starch

- Add liquid starch, powder starch or the fabric dye into the softener compartment.
- Do not use softener and starch together in a washing cycle.
- Wipe the inside of the machine with a damp and clean cloth after using starch.

4.7.9 Using bleach

- Select a programme with prewash and add the bleach at the beginning of the prewash. Do not put detergent in the prewash compartment. Alternatively, select a programme with an extra drying step, add the bleach to the empty detergent compartment and once you see the rinsing step on the display for the first time, add 1 glass of water into the same compartment.

- Do not use bleach and detergent by mixing them.
- Use just a little amount (approximately 50 ml) of bleach and rinse the clothes very well as it causes skin irritation. Do not pour the bleach onto the laundry and do not use it with the coloured items.
- When using oxygen-based bleaches, select a programme that washes the laundry at a low temperature.
- You can use oxygen-based bleaches together with the detergent. However, if it has a different consistency, first add the detergent into the detergent compartment no “2” and wait for the machine to take in the detergent together with water. While the product continues taking in water, add bleach in the same compartment.

4.7.10 Using limescale remover

- When required, use limescale removers manufactured specifically for washing machines only.

4.8 Tips for efficient washing

		Clothes			
		Light Colours and Whites	**Colours**	**Black/Dark Colours**	**Delicates/ Woollens/Silks**
		(Recommended temperature range based on soiling level: 40-90˚C)	(Recommended temperature range based on soiling level: cold -40˚C)	(Recommended temperature range based on soiling level: cold -40˚C)	(Recommended temperature range based on soiling level: cold -30˚C)
Soiling Level	**Heavily Soiled** (difficult stains such as grass, coffee, fruits and blood.)	It may be necessary to pre-treat the stains or perform prewash. Powder and liquid detergents recommended for whites can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches.	Powder and liquid detergents recommended for coloured laundry can be used at dosages recommended for heavily soiled clothes. It is recommended to use powder detergents to clean clay and soil stains and the stains that are sensitive to bleaches. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colours and dark colours can be used at dosages recommended for heavily soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	Normally Soiled (For example, stains caused by body on collars and cuffs)	Powder and liquid detergents recommended for whites can be used at dosages recommended for normally soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for normally soiled clothes. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colours and dark colours can be used at dosages recommended for normally soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.
	Lightly Soiled (No visible stains exist.)	Powder and liquid detergents recommended for whites can be used at dosages recommended for lightly soiled clothes.	Powder and liquid detergents recommended for colours can be used at dosages recommended for lightly soiled clothes. Detergents which do not contain bleach should be used.	Liquid detergents suitable for colours and dark colours can be used at dosages recommended for lightly soiled clothes.	Prefer liquid detergents produced for delicate clothes. Woollen and silk clothes must be washed with special woollen detergents.

4.9 Tips for correct drying

		Programmes				
		Cottons Drying	**Synthetics Drying**	**Babyprotect +**	**Washing and Drying**	**Wash&Wear**
Types of Clothes	Durable Clothes with Cotton-Content	Sheet, bedding, baby clothes, t-shirts, sweatshirts, durable knit clothing, jeans, canvas trousers, shirts, cotton socks etc.	Not recommended!	Washes and dries respectively! Sheet, bedding, baby clothes, t-shirts, sweatshirts, durable knit clothing, jeans, canvas trousers, shirts, cotton socks etc.	Washes and dries respectively! Sheet, bedding, baby clothes, t-shirts, sweatshirts, durable knit clothing, jeans, canvas trousers, shirts, cotton socks etc.	Stainless clothes that has been worn for a short time such as shirts, t-shirts, sweatshirts A very small amount of laundry must be loaded.
	Synthetics Clothes (Polyester, nylon, etc.)	Not recommended!	It is recommended for the polyester, nylon, polyacetate, acrylic-content clothes. Drying is not recommended for the viscose-content clothes. Drying explanations in the maintenance label should be taken into account.	It is recommended for polyester, nylon, polyacetate, acrylic content clothes at low temperatures, taking into account the washing and drying warnings on the care label.	It is recommended for polyester, nylon, polyacetate, acrylic content clothes at low temperatures, taking into account the washing and drying warnings on the care label.	Lightly soiled and stainless shirts, t-shirts and synthetic-content clothes. A very small amount of laundry should be loaded.
	Delicate (Silk, Woollens, Cashmere, Angora wool, etc. content) Clothes	Not recommended!	Not recommended!	Not recommended!	Not recommended!	Not recommended!
	Bulky laundry such as blankets, coats, curtains etc.	Not recommended! It is not appropriate to dry bulky laundry in the washer. Dry them by hanging them or laying them flat.	Not recommended! It is not appropriate to dry bulky laundry in the washer. Dry them by hanging them or laying them flat.	Not recommended! It is not appropriate to dry bulky laundry in the washer. Dry them by hanging them or laying them flat.	Not recommended! It is not appropriate to dry bulky laundry in the washer. Dry them by hanging them or laying them flat.	Not recommended! It is not appropriate to dry bulky laundry in the washer. Dry them by hanging them or laying them flat.

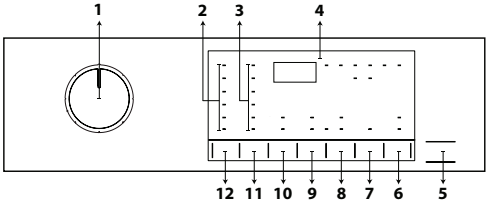
4.10 Displayed Programme Time

You can see the programme duration on the display of your machine while selecting a programme. Depending on the amount of laundry you have loaded into your machine, foaming, unbalanced load conditions, fluctuations in power supply, water pressure and programme settings, the programme duration is automatically adjusted while the programme is running.

SPECIAL CASE: At programme start of Cottons and Cotton Eco programmes, display shows the duration of half load, which is the most common use case. After programme starts, in 20-25 minutes actual load is detected by the machine. And if the detected load is higher than half load; washing programme will be adjusted accordingly and programme duration increased automatically. You may follow this change on the display.

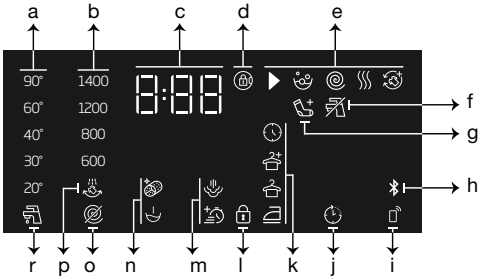
5 Operating the product

5.1 Control panel



1 - Programme selection knob
2 - Temperature level lights
3 - Spin speed level lights
4 - Display
5 - Start/Pause button
6 - Remote Control button
7 - End Time Adjustment button
8 - Drying Level Adjustment Button
9 - Auxiliary function button 2
10 - Auxiliary function button 1
11 - Spin speed adjustment button
12 - Temperature adjustment button

5.2 Display Symbols



a - Temperature indicator
b - Spin speed indicator
c - Duration information
d - Door lock engaged symbol
e - Programme follow-up indicator
f - No water indicator
g - Add laundry indicator
h - Bluetooth connection indicator
i - Remote Control indicator
j - Delayed Start enabled indicator
k - Drying level indicator
l - Child lock enabled symbol
m - Auxiliary function indicators 2
n - Auxiliary function indicators 1
o - No spin indicator
p - Rinse hold indicator
r - Cold water indicator

5.3 Preparing the Machine

1. Check if the hoses are connected tightly.
2. Plug in your machine.
3. Turn the tap on completely.
4. Place the laundry in the machine.
5. Add detergent and fabric softener.

5.4 Selecting a washing programme

1. In accordance with the “Programme and consumption table”, select a suitable programme for the amount and soiling level of the laundry.
2. Select the desired programme with the **Programme Selection** knob.

INFORMATION

- Programmes are limited to the highest spin speed appropriate for that particular type of fabric.
- When selecting a programme, always consider the type of fabric, colour, soiling level and permissible water temperature.
- Always select the lowest appropriate temperature. Higher temperature means higher electricity consumption.

5.5 Washing programmes

Depending on the type of fabric, use the following main programmes.

INFORMATION

- After selecting a washing programme suitable for your laundry, you can press the Drying button to set the machine to perform drying after the washing programme. Each time you press the button, info line shows at which step the drying process will take place and the relevant symbol will turn on. If you want, you can keep pressing the button to perform drying for the maximum period allowed.
- The symbols shown on the display are schematic and may not match the product exactly.
- When you will perform washing and drying by using the Drying function of your machine, load maximum 4 kg of laundry into the machine. If you exceed the capacity of the machine, your laundry will not dry and the machine will work longer, which will result in more energy consumption.

• Cottons
You can wash your durable cotton laundry (sheets, bedlinen, towels, bathrobes, underwear etc.) in this programme. When you press the quick wash function key, programme duration becomes notably shorter but effective washing is ensured thanks to intense washing movements. If the quick wash function is not selected, superior washing and rinsing performance is ensured for your heavily soiled laundry.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Synthetics
You can use this programme to wash t-shirts, syntetic/cotton mix fabrics etc. Programme duration is notably shorter and efficient washing performance is ensured. If the quick wash function is not selected, superior washing and rinsing performance is ensured for your heavily soiled laundry.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Wool / Hand Wash
Use this programme to wash your woolen clothes. Select the appropriate temperature complying with the tag of your clothes. Your laundry will be washed with very delicate movements to avoid any damage.

INFORMATION

- The drying function cannot be selected for the washing programme designed for woolen laundry.

• Cottons Eco
Use to wash your normally soiled, durable cotton and linen laundry. Although it washes longer than all other programmes, it provides high energy and water savings. Actual water temperature may be different from the washing temperature stated. When washing less amount of laundry (e.g. half the capacity or less), duration of programme steps may automatically become shorter. In this case, energy and water consumption will decrease more, providing a more economic wash. Normally soiled laundry may be washed with reduced amount of detergent to save energy and protect the environment.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Daily-Quick / Quick 14'
Use this programme to wash your lightly soiled cotton clothes in a short time. The programme duration can be reduced down to 14 minutes when the quick wash function is selected. When the quick wash function is selected, maximum 2 (two) kg of laundry must be washed.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Shirts
Use this programme to wash shirts made of cotton and synthetic blended fabrics together. This programme ensures that your clothes wrinkle less. When the quick wash function is selected, the Pre-treatment algorithm is used.

• Apply the pre-treatment chemical directly onto the clothes, or add it together with the detergent to the powder detergent compartment when the machine starts to take in water. This way, it will take you much shorter to get the performance you would normally get with a regular washing cycle. Life of your shirts will be longer.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Down Wear
Use this programme to wash down coats, vests, jackets etc. that bear a “machine-washable” tag. Thanks to special spin profiles, it is ensured that water reaches the air gaps between feathers.

• Downloaded Program
This is a special programme that allows you to download different programmes when you want to. At the start, there is a programme you will see with the HomeWhiz application as default. However, you can use the HomeWhiz application to select a programme from the predefined programme settings, and then change it.

INFORMATION

- If you wish to use the HomeWhiz and Remote Control functions, you need to select Download Programme. Please see the section HomeWhiz and Remote Control Function for more details.

• Mix
You can use this programme to wash cottons and synthetics together without the need to sort them.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Outdoor / Sports
Use this programme to wash outdoor/sports clothes that contain cotton/synthetic mix, as well as waterproof cloths like gore-tex. This programme washes your laundry delicately thanks to its special turning movements.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

• Dark Care / Jeans
Use this programme to preserve the colour of your dark-coloured clothes and jeans. This programme provides high efficiency in washing, thanks to a special drum movement, even at low temperatures. It is recommended to use liquid detergent or woolen shampoo for dark coloured laundry. Do not wash your delicate clothes that contain wool etc. in this programme.

INFORMATION

- You can dry your laundry without any interruption right after the washing programme (it is possible to perform automatic or scheduled drying after the washing cycle). For this, you must also select the Drying function before starting the washing programme.
- According to the drying selections you will add to the washing programmes, you can see when the programme will end on the display of the machine.
- If you don't want drying to take place after the programme you have selected, press and hold the Drying auxiliary function button until the Drying light turns off.

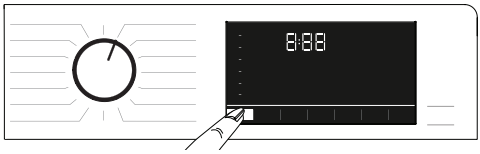
• Lingerie
You can use this programme to wash delicate garments that are suitable for hand wash and delicate women's underwear. Small amount of garments must be washed in a washing net. Hooks, buttons etc. must be done up and zips must be zipped up.

• Towel
Use this program to wash durable cotton laundry such as towels. Load the towels into the machine paying attention to place them in a way that they will not contact the bellow or the glass.

• Rinse
Use when you want to rinse or starch separately.

• Spin+Drain
Use this programme to drain the water in the machine.

5.6 Temperature selection



Whenever a new programme is selected, the temperature recommended for that programme appears on the temperature indicator. It is possible that the recommended temperature is not the highest value that can be selected for the relevant programme.

Press the **Temperature Adjustment** key to change the temperature.

INFORMATION

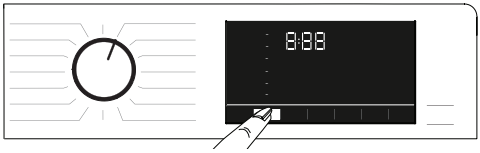
- Temperature Adjustment button works only backwards. For example, if the display shows 40°C but you want to select 60°C, you will need to press the button for a few times until you reach 60°C from 40°C.

INFORMATION

- If you scroll to Cold Wash option and press the Temperature Adjustment button again, the recommended maximum temperature for the selected programme will appear on the display. To decrease the temperature, press the Temperature Adjustment button again.

Finally, the Cold light will turn on, indicating cold wash.
You can also change the temperature after the washing cycle has started. You can select the desired temperature after the washing programme has started. However, you need to do this before the heating step starts.

5.7 Spin speed selection



Whenever a new programme is selected, the spin speed recommended for the selected programme appears on the **Spin Speed** indicator.

INFORMATION

- It is possible that the recommended spin speed is not the highest value that can be selected for the relevant programme.

Press the **Spin Speed Adjustment** button to change the spin speed.
Spin speed decreases gradually.
Then, depending on the model of the product, "Rinse Hold" and "No Spin" options appear on the display.

INFORMATION

- Spin Speed Adjustment button works only backwards. For example, if the display shows 800 rpm but you want to select 1000 rpm, you will need to press the button for a few times until you reach 1000 rpm from 800 rpm.

5.7.1 If you want to spin your laundry after the Rinse Hold function:

- Adjust the **Spin Speed**.
- Press the **Start/Pause** button.

Programme will resume. The machine will drain the water and spin the clothes.
If you want to drain the water at the end of the programme without spinning, you can use the **No Spin** function.

INFORMATION

- If you press the Spin Speed adjustment button in programmes where the spin speed is not allowed, the spin speed setting will not change and you will hear a warning.

You can also change the spin speed after the washing cycle has started. After the washing cycle has ended, you can press the spin speed adjustment button to select a spin speed. However, you need to do this before the spinning step begins.

5.7.2 Auxiliary function selection for drying

When you select a new washing programme, press the Auxiliary Function Selection button to set the drying option suitable for this programme.

INFORMATION

- If you press the Drying auxiliary function button in programmes where the drying step is not allowed, the drying light will not change and you will hear a warning.

INFORMATION

- Only for dying programmes, press the Auxiliary Function Selection button to set the suitable drying option.

5.8 Drying programmes

CAUTION!

- During the drying programme, the machine automatically removes the lints coming from the clothes. The machine uses water in the drying step. For this reason, water tap of the machine should be open also in the drying programmes.
- When you select a new washing programme, press the Auxiliary Function Selection button to set the drying option suitable for this programme.

INFORMATION

- There is a spinning step in the drying programmes. Your machine performs this process in order to shorten the drying time. While the drying programme is selected, the spin speed setting is within the Maximum spin speed range.
- If you press the Drying auxiliary function button in programmes where the drying step is not allowed, the drying light will not change and you will hear a warning.
- Only for dying programmes, press the Auxiliary Function Selection button to set the suitable drying option.
- In case of water outage, washing or drying cannot be performed.

• Synthetic Dry

Use this programme to dry synthetic clothes with dry weight up to 3 kg. You can perform only drying in this programme.

INFORMATION

- For dry wright of laundry, see Section 4, Step 4.5.

• Cotton Dry

Use this programme to dry cotton clothes with dry weight up to 4 kg. You can perform only drying in this programme.

INFORMATION

- If you are going to dry laundry that comprises only towels and bathrobes, the maximum amount of laundry that can be loaded is 4 kg.
- For dry wright of laundry, see Section 4, Step 4.5.

5.9 Washing and drying programmes

CAUTION!

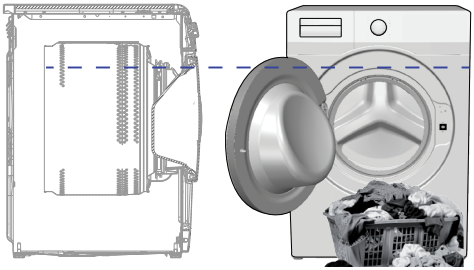
- During the drying programme, the machine automatically removes the lints coming from the clothes. The machine uses water in the drying step. For this reason, water tap of the machine should be open also in the drying programmes.

• 4 kg Wash & Dry

Use this programme to wash cotton laundry of up to 4 kg and to dry right after the washing programme without making any other selection.

INFORMATION

- When this programme is selected, the external Drying auxiliary function cannot be selected.



In the 4 kg Washing and 4 kg Drying programme, it is recommended to load the machine up to the level shown above for ideal drying conditions (you can see the level arrow if you open the loading door).

• Wash & Wear

Use this programme to wash 0.5 kg of laundry (2 shirts) in 40 minutes or 1 kg of laundry (5 shirts) in 60 minutes.

INFORMATION

- The Wash&Wear programme is designed to quickly wash and dry daily clothes that have been worn for a short time and are not heavily soiled. This programme is suitable for thin-textured clothes that dry quickly (shirts, t-shirts).
- Other drying options or programmes should be used for thick texture laundry that takes long to dry.

• Anti Allergy+ Wash & Dry

Applying a steam step at the beginning of the programme allows to soften the dirt easily. Use this programme to wash and quickly dry laundry (up to 2 kg) that requires anti-allergic and hygienic washing (cottons such as baby clothes, sheets and underwear).

INFORMATION

- The Hygiene+ programme has been tested and approved by the “British Allergy Foundation” (Allergy UK) based in the United Kingdom.

5.10 Programme and consumption table (for washing)

EN						Auxiliary functions					
Programme (°C)		Max. Load (kg)	Water Consumption (l)	Energy Consumption (kWh)	Max. Speed***	Steam	Fast+	Prewash	Anti-Crease+	Drying (max 4 kg)	Selectable temperature range °C
Cottons	90	7,5	90	2,50	1400	•	•	•	•	•	Cold - 90
	60	7,5	90	1,80	1400	•	•	•	•	•	Cold - 90
	40	7,5	88	0,97	1400	•	•	•	•	•	Cold - 90
Cottons Eco	40**	7,5	77	0,840	1400					•	Cold - 60
Synthetics	60	3	60	1,35	1200	•	•	•	•	•	Cold - 60
	40	3	58	0,85	1200	•	•	•	•	•	Cold - 60
Daily-Quick / Quick 14’	90	7,5	68	2,20	1400	•	•		•	•	Cold - 90
	60	7,5	68	1,20	1400	•	•		•	•	Cold - 90
	30	7,5	68	0,20	1400	•	•		•	•	Cold - 90
Daily-Quick / Quick 14’ + Fast+	30	2	40	0,15	1400	•	•		•	•	Cold - 90
Wool / Hand Wash	40	1,5	55	0,50	1200						Cold - 40
Down Wear	60	2	75	1,30	1000	•					Cold - 60
Shirts	60	3	63	1,23	800	•	•	•	•	•	Cold - 60
Drum Clean+	90	-	76	2,60	600	*				*	90
Downloaded Program *****											
Mix	40	3,5	70	0,90	800	•	•	•	•	•	Cold - 40
Outdoor / Sports	40	3,5	52	0,65	1200			•		•	Cold - 40
Dark Care / Jeans	40	3,5	70	0,85	1200	•	•	•	•	•	Cold - 40
Towel	60	1	86	1,20	1000	•					Cold - 60
Lingerie	30	1	65	0,56	600						Cold - 30

INFORMATION

- **Note for test institutions:**

Data required for performance tests shall be provided upon request.Requests can be e-mailed to the following address:

- **info.australialaundry@beko.com**

Do not forget to provide the code, stock and serial numbers of the product to be tested in your request e-mail along with your contact information. Code, stock and serial numbers of the product is located on the type label attached to the inside of the door.

• : Selectable.
* : Automatically selected, cannot be cancelled.
** : Energy Label programme
***: If the maximum spin speed of the machine is lower, you can select values up to the maximum spin speed value.
*****: These programmes can be used with the HomeWhiz application.

- : See the programme description for maximum load.

INFORMATION

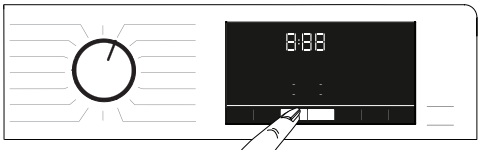
- The auxiliary functions in the table may vary according to the model of your machine.
- Water and power consumption may vary subject to the changes in water pressure, water hardness and water temperature, ambient temperature, type and amount of laundry, selection of auxiliary functions and spin speed, and changes in the mains voltage.
- When selecting a programme, you can see the washing duration on the display of your machine. Depending on the amount of laundry you have loaded into the machine, there might be a difference of 1 to 1.5 hours between the duration shown on the display and the actual duration of the washing programme. The duration will be corrected automatically right after the washing programme has started.
- "Auxiliary function selection modes can be changed by the manufacturing company. New selection models may be added, or the existing ones may be removed."
- "Spin speed of your machine may vary depending on the programme; the spin speed cannot exceed the maximum spin speed of your machine."

Programme and consumption table (for drying)

EN						Auxiliary functions					Drying level				
Programme (°C)		Max. Load (kg)	Water Consumption (l)	Energy Consumption (kWh)	Max. Speed***	Steam	Prewash	Fast+	Anti-Crease+	Drying (max 4 kg)	Extra Dry	Cupboard Dry	Iron Dry	Time based drying - minutes	Selectable temperature range °C
Cotton Dry	-	4	45	3,20	1400				•	*	•	•	•	•	-
Synthetic Dry	-	3	30	2,10	-				•	*		•	•	•	-
Anti Allergy+ Wash & Dry	60	2	120	3,80	1400	*			•	*	•	•	•	•	90-30
4 kg Wash & Dry	60	4	94	5,00	1400				•	*	•	•	•	•	60-Cold
Wash & Wear	30	0,5	35	0,60	1200				•	*				•	30-Cold
Wash & Wear	30	1	44	1,00	1200				•	*				•	30-Cold

5.11 Auxiliary function selection

Select the desired auxiliary functions before starting the programme. When a programme is selected, lights of the auxiliary functions that can be selected together with that programme will turn on.



INFORMATION

- Lights of the auxiliary functions that cannot be selected together with the selected programme will not turn on. If you press the buttons of these auxiliary functions, you will hear a warning and selection will be disabled.

If the washing programme has reached a point where an auxiliary function cannot be selected, you cannot select any function.

INFORMATION

- Some functions cannot be selected together. If a second auxiliary function conflicting with the first one is selected before starting the machine, the function selected first will be canceled and the second auxiliary function selection will remain active.
- An auxiliary function which is not compatible with the programme cannot be selected. (See "Programme and consumption table")
- Some programmes have auxiliary functions that must run together with the selected programme. These functions cannot be cancelled. The light of the relevant auxiliary function is already on.

INFORMATION

- If the selected wetness level (Iron Dry, Cupboard Dry, Cupboard Extra Dry) cannot be reached at the end of the drying programme, your machine will automatically extent the programme duration. The programme will take longer.
- If Timed Drying is selected, the programme will end at the end of the drying time even if the laundry is not dry.
- If, during the drying programme, the selected wetness level (Iron Dry, Cupboard Dry, Cupboard Extra Dry) is reached or extra dryness is detected in the timed drying options, the programme will take shorter. The time decrease will be shown on the display.

5.11.1 Auxiliary Functions

• Prewash

A Prewash is required only for heavily soiled laundry. Not using the Prewash will save energy, water, detergent and time.

• Fast+

You can press the Quick Wash button to shorten the programme time after selecting the programme. For some programmes, the time can be shortened by over 50%. Still, for medium and lightly soiled laundry, you will get the same washing results in a shorter time. Although it depends on the programme, pressing the Quick Wash button once will shorten the programme time down to a certain level. Press the same button for the second time to drop the time to the minimum level. For better washing results, do not use the Quick Wash button for heavily soiled laundry. For medium and lightly soiled laundry, use the Quick Wash button to shorten the programme time.

**• Remote Control / **
You can use this auxiliary function button to connect your product to smart devices. For detailed information, see HomeWhiz and the Remote Control Function.

• Custom Programme
This auxiliary function can be used for Cottons and Synthetics programmes only with the HomeWhiz application. When this auxiliary function is enabled, you can add up to 4 additional rinse steps to the programme. You can select and use some auxiliary functions even though they are not found on your product. You can increase and decrease the time of the Cottons and Synthetics programmes within a safe range.

• Drying (max 4 kg)
This function dries your laundry after the washing cycle. Please see the programme table for programmes that can be used with this function.

5.11.2 Functions/Programmes Selected by Pressing the Function Buttons for 3 Seconds

• Drum Clean+ 3″
To select this programme, press and hold the auxiliary function button 1 for 3 seconds. Use regularly (once in every 1-2 months) to clean the drum and provide the required hygiene. Before the programme, it applies steam to soften residues in the drum. Operate the programme while the machine is completely empty. To obtain better results, put powder lime-scale remover for washing machines into the detergent compartment no. “2”. This programme contains a drying step that runs after the drum cleaning step to dry the inside of the machine.

INFORMATION

- This is not a washing programme. It is a maintenance programme.
- Do not run this programme when there are any objects in the machine. If you try to do so, the machine will automatically detect that there is load inside and abort the programme.

• Anti-Crease+ 3″ **/** 3″
If you press and hold the spin selection button for 3 seconds, this function will be selected and the programme follow-up light of the relevant programme will turn on. When this function is selected, it aerates the laundry for up to 8 hours at the end of the programme to prevent creasing. You can cancel the programme and take your laundry out at any time during the 8-hour duration. Press the function selection key or the machine on/off key to cancel the function. The programme follow-up light will remain on until the function is canceled or the step is complete. If the function cannot be cancelled, it will be active in the subsequent washing cycles as well.

• Steam 3″ **/** 3″
You can press and hold the auxiliary function key 2 for 3 seconds to select this function. Use this programme to reduce the wrinkles and shorten the ironing times for a small amount of cotton, synthetic or mixed clothes that are not stained.

• Child lock 3″
You can use the Child Lock to prevent children from tampering with the machine. Thus you can avoid any changes in a running programme.

INFORMATION

- When the Child Lock is enabled, you can press the On/Off key to switch the machine on or off. Programme resumes when you start the machine again.
- You will hear a warning if the buttons are pressed while Child Lock is enabled. This audible warning will be canceled if the buttons are pressed five times consecutively.

To enable Child Lock:
Press and hold the Drying Level Adjustment button for 3 seconds. When the countdown **“3-2-1”** on the display ends, child lock icon will be displayed. Once you see this warning, you can release the **Drying Level Adjustment button**.

To disable Child Lock:
Press and hold the Drying Level Adjustment button for 3 seconds. When the countdown **“3-2-1”** on the display ends, child lock icon will disappear.

• **Bluetooth** 3″

You can use the Bluetooth connection function to pair your machine with your smart device. This way, you can use your smart device to get information about your machine and control it.

To enable Bluetooth:

Press and hold the Remote Control function button for 3 seconds. You will see the countdown **"3-2-1"**, and bluetooth symbol will be displayed. Release the **Remote Control function button**. The Bluetooth icon will flash while the product is being paired with the smart device. If the connection is successful, the light of the icon will remain on.

To disable Bluetooth:

Press and hold the Remote Control function button for 3 seconds. You will see the countdown **"3-2-1"**, and bluetooth symbol will be disappear.

INFORMATION

- You must complete the first setup of the HomeWhiz app for Bluetooth to be enabled. After the setup, if you press the Remote Control function button while the button is in the Programme Download/ Remote Control position, the Bluetooth connection will be enabled automatically.

5.12 Drying steps

5.12.1 Iron Dry /

Drying continues until the drying level reaches the Iron Dry step.

5.12.2 Cupboard Dry /

Drying continues until the drying level reaches the Cupboard Dry step.

5.12.3 Extra Dry /

Drying continues until the drying level reaches the Cupboard Extra Dry step.

INFORMATION

- The dryness level might change depending on the mix of laundry, type of material, amount and wetness level of the laundry.
- Do not use the machine to dry laundry that contains lace, tulle, bling, beads, paillette, wire etc. or laundry with high silk content.

5.12.4 Time based drying - minutes /

You can select 30, 90 or 150 minutes drying to reach the desired dryness level at a low temperature.

INFORMATION

- When drying small amount of laundry (2 pieces maximum), select the timed drying steps in the Cottons or Synthetics drying programmes.
- If the laundry has not reached the desired dryness level at the end of the drying programme, you can select timed drying to end the process.
- When this function is selected, the machine performs drying for the adjusted time irrespective of the drying level.

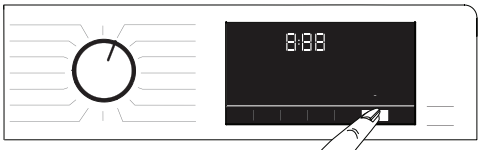
5.13 Time display

While the programme is running, the time remaining to the end of the programme will be displayed in hours and minutes, e.g. "01:30".

INFORMATION

- Programme time may differ from the values in section "Programme and consumption table" depending on the water pressure, water hardness and temperature, ambient temperature, amount and the type of laundry, auxiliary functions selected and the changes in the mains voltage.

5.14 End Time



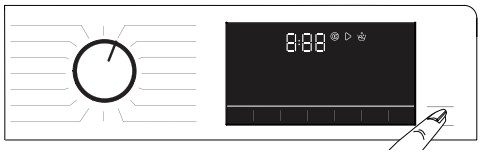
With the **End Time** function, start of the programme can be delayed up to 24 hours. After pressing the **End Time** button, the programme's estimated end time will be displayed. If an **End Time** is set, the **End Time** light will turn on.
To ensure that the End Time function is enabled and the program ends at the end of the defined duration, you should press **Start / Pause** after setting the duration. The **Start/ Pause** button will stop flashing and remain on.
If you want to cancel End Time function, press the **End Time** button until the End Time light turns off or press the **On/Off** button to turn off and on the machine.

1. Open the loading door, place the laundry and add detergent, etc.
2. Select the washing programme, temperature, spin speed and, if required, the auxiliary functions.
3. Press the **End Time** button to set the desired end time. The **End Time** light will turn on.
4. Press the **Start / Pause** button. Countdown will start. ":" sign in the middle of the end time on the display will start flashing.

INFORMATION

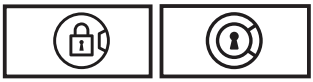
- Do not use liquid detergents when you enable the End Time function! Stains might remain on the clothes.
- The door will remain locked during the End Time countdown. If you want to unlock the door, press the programme start/ pause button to switch the machine to pause mode. At the end of the countdown, End Time indicator turns off, washing cycle starts and the time of the selected programme appears on the display.
- When End Time is selected, the time displayed on the screen consists of the end time plus the duration of the selected programme.

5.15 Starting the programme



1. Press the **Start/Pause** button to start the programme.
2. The flashing light of the **Start/Pause** button will remain on, indicating that the programme has started.
3. Loading door will be locked. When the door is being locked, “Locking Door” warning will be displayed.

5.16 Loading door lock



There is a locking system on the loading door of the machine that prevents opening of the loading door when the water level is unsuitable to open the door.
"Loading door locked" light on the panel turns on when the loading door is locked.

INFORMATION

- The door will be locked if the Remote Control function is selected. To open the door, you need to press the Remote Control key or change the programme position to deactivate the Remote Control function.

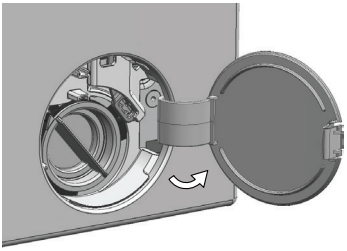
Opening the loading door in case of power failure:

INFORMATION

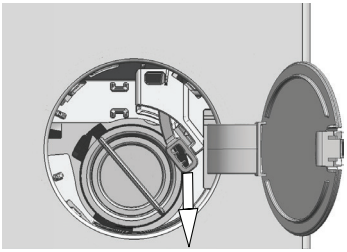
- In case of a power failure, you may open the loading door manually using the emergency handle under the pump filter cover.

WARNING!

- Make sure that no water remains inside the machine to prevent overflow of water before opening the loading door.



- Turn off and unplug the appliance.
- Open the pump filter cover.

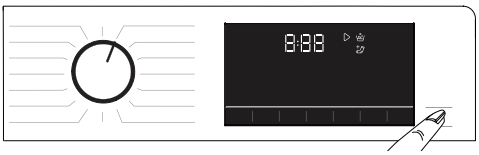


- Remove the loading door emergency handle behind the filter cover with a tool.
- Open the loading door by pulling the loading door emergency handle downwards.
- Try to pull the handle downwards again if the loading door is not opened.
- Bring the loading door emergency handle to its original position after opening the loading door.

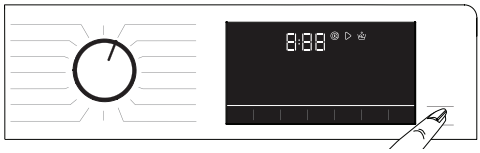
5.17 Changing the selections after programme has started

5.17.1 Adding laundry after the programme has started / :

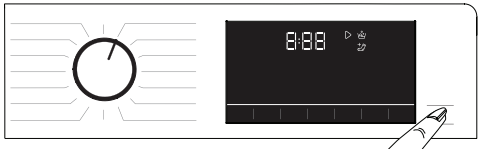
When you press the **Start/Pause** button, the "Loading door locked" light on the panel will go off if the water level in the machine is suitable.



If the water level in the machine is not suitable when you press the **Start/Pause** button, the panel will warn you that the door is closed.



5.17.2 Switching the machine to pause mode



Press the **Start/Pause** button to switch the machine to pause mode.

5.17.3 Changing the programme selection after the programme has started:

If Child Lock is not enabled, you can change programme while the current one is running. This will cancel the current programme.

INFORMATION

- The newly selected programme will start anew.

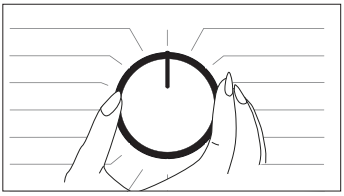
5.17.4 Changing the auxiliary function, spin speed and temperature settings

Depending on the step the programme has reached, you can cancel or select auxiliary functions. See "Auxiliary function selection". Also, you can change the spin speed, temperature and drying settings. See "Spin speed selection" and "Temperature selection".

INFORMATION

- If the temperature of the water inside the machine is high or if the water level is above the door line, the loading door will not open.

5.18 Cancelling the programme



The programme will be cancelled if the programme selection knob is switched to another programme or if the machine is switched off and on with this button.

INFORMATION

- The programme will not be cancelled if you turn the programme selection knob while child lock is enabled. You should cancel the Child Lock first.
- If you want to open the loading door after you have cancelled the programme but you cannot do it since the water level in the machine is above the loading door baseline, turn the Programme Selection knob to Pump+Spin programme and discharge the water in the machine.

5.19 End of programme

Once the programme is completed, the End symbol will be displayed.
If you do not press any button for 10 minutes, the machine will switch to OFF mode.
Display and all indicators are turned off.
If you press any button, the completed programme steps will be displayed.

5.20 Your machine has the "Pause Mode" function.

After using the On/Off button to switch on the machine, if you do not start any programme in the selection step or do not perform anything else, or if you do not do anything in 2 minutes after the selected programme has ended, the programme will automatically switch to energy saving mode. Also, if your product has a display that shows programme time, this display will be completely turned off. If you turn the programme knob or touch any button, the lights will switch back to previous position. The selections you make when exiting the energy efficiency mode may change. Check if your selections are correct before starting the programme. If necessary, make adjustments again. This is not an error.

5.21 HomeWhiz and the Remote Control Function

HomeWhiz allows you to use your smart device to control your washing machine and get information about it. Thanks to the HomeWhiz application, you can use your smart device to carry out some procedures you can also do on the machine. Plus, you can use some features only with the HomeWhiz function.
To use the Bluetooth function of your machine, you should download the HomeWhiz app from the application store of your device.
Make sure that your smart device is connected to internet to download the app.
If you are using the app for the first time, please follow the on-screen instructions to complete the user registration process.
Once the registration is complete, you can use all products with the HomeWhiz feature in your house on this account.
On the HomeWhiz app, you can tap “Add/Remove Appliance” to see the products paired with your account. You can pair these products on this page.

INFORMATION

- To be able to use the HomeWhiz function, make sure that the app is installed on your smart device and that your washing machine is paired with your smart device via Bluetooth. If the washing machine is not paired with your smart device, it will function as an appliance without the HomeWhiz feature.
- Your product will run once it is paired with your smart device via Bluetooth. Controls made from the app will be enabled through this pairing. For this reason, the Bluetooth signal between the product and the smart device must be strong enough.
- Please visit www.homewhiz.com to see the Android and iOS versions supported by the HomeWhiz application.

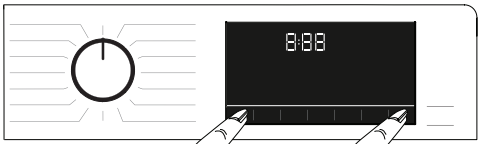
WARNING!

- All the safety measures described in **"GENERAL SAFETY INSTRUCTIONS"** section of your user manual apply to remote control through the HomeWhiz function as well.

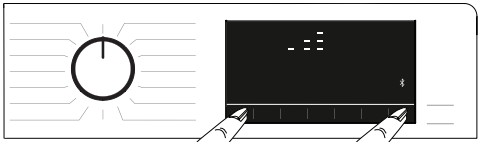
5.21.1 HomeWhiz Setup

Your product and the HomeWhiz app must be connected for the app to run. To establish this connection, please follow the steps below for setup both on your product and on the HomeWhiz App.

- If you are adding an appliance for the first time, tap “Add/Remove Appliance” on the HomeWhiz App. Then tap “Tap here to setup new appliance”. Follow the steps below as well as the instructions on the HomeWhiz App to complete the setup.
- To start the setup process, make sure that your machine is switched off. Press and hold the Temperature button and the Remote Control Function button simultaneously for 3 seconds to switch your machine to HomeWhiz setup mode.



- While the device is in HomeWhiz setup mode, you will see an animation on the display, and the Bluetooth icon will flash until the machine is paired with your smart device. In this mode, only the programme button is enabled. Other buttons are disabled.



- On the screen of the app, select the desired washing machine and tap Next.
- Follow on-screen instructions until the HomeWhiz app asks you about the product you wish to connect to your smart device.
- Return to the HomeWhiz app and wait until the setup is complete. Once the setup is complete, give your washing machine a name. You can now tap the screen to see the product you have added to the HomeWhiz App.

INFORMATION

- If you cannot complete the setup successfully in 5 minutes, the washing machine will switch off automatically. In this case, you will have to start over the setup procedure. If the problem persists, please contact the Authorised Service Agent.
- You can use your washing machine with more than one smart device. To do this, download the HomeWhiz app on the other smart device as well. After launching the app, you will need to sign in to your account you have previously created and paired with your washing machine. Otherwise, please read “Setting up a washing machine that is connected to someone else’s account”.

WARNING!

- For HomeWhiz setup, your smart device must be connected to internet. Otherwise, the HomeWhiz App will not let you complete the setup process successfully. If you are having problems with your internet connection, please contact your internet service provider.

INFORMATION

- The HomeWhiz application may ask you to enter the product number stated on the label of the product. Product label is found on the inner side of the product door. Product number is written on this label.

5.21.2 Setting up a washing machine that is connected to someone else’s account

If the washing machine you want to use has previously been registered in the system with someone else’s account, you need to establish a new connection between the HomeWhiz App and the product.

- Download the HomeWhiz App on the new smart device you want to use.
- Create a new account and log in to this account on the HomeWhiz app.

- Follow the steps in the HomeWhiz Setup (5.21.1 HomeWhiz Setup) to complete the setup.

WARNING!

- Since the HomeWhiz and Remote Control functions of your product work through pairing via Bluetooth, the product can be run by only one HomeWhiz app at a time.

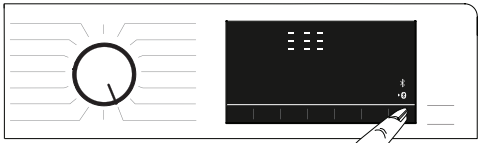
5.21.3 Using the Remote Control function

After HomeWhiz setup, Bluetooth will turn on automatically. To enable or disable the Bluetooth connection, please see 5.11.2 Bluetooth 3".
If you switch your machine off and on while Bluetooth is enabled, it will reconnect automatically. If the paired device goes out of the range, the Bluetooth connection will turn off automatically. For this reason, you will need to turn on Bluetooth again if you want to use the Remote Control function.
You can check the Bluetooth symbol on the display to follow the connection status. If the symbol is on, this means that the Bluetooth connection is established. If the symbol is established, the product is trying to connect. If the symbol is off, this means that you have no connection.

WARNING!

- If the Bluetooth connection is enabled on your product, you can select the Remote Control function. If the Remote Control function cannot be selected, check the connection status. If the connection fails, repeat the initial set-up settings on the appliance.
- For safety reasons, the product's door will remain locked while the Remote Control function is enabled, independently of the operating mode. If you want to open the door of the product, you will need to turn the program selection knob or press the Remote Control key to disable the Remote Control function.

If you want to control your washing machine remotely, enable the Remote Control function by pressing the Remote Control button while the programme knob is in the Programme Download/Remote Control position on the control panel. Once the product is accessed, you will see a screen similar to the one below.



When Remote Control is enabled, you can only manage and switch off the machine and follow status on the washing machine. All functions except child lock can be managed through the application.
You can check the function indicator on the key to follow whether the Remote Control function is On or Off.
If the Remote Control function is Off, all the operations are handled on the washing machine and only status follow-up is allowed on the application.
If the Remote Control function cannot be enabled, you will hear a warning after pressing the button. This might occur if the product is switched on or if there is no product paired through Bluetooth. Bluetooth setting being Off or the washing machine's door being open are examples for such cases.
When you enable this function on the washing machine, said function will remain on except for certain cases, allowing you to control your washing machine remotely via Bluetooth.
In certain cases, it deactivates itself for safety reasons:

- When your washing machine undergoes a power interruption.
- When the programme knob is turned to select a different programme or when the product is switched off.

5.21.4 Troubleshooting

Follow the steps below if you are having problem with controlling or connection. Observe whether the problem persists or not after the action you have performed. Do the following if the problem is not resolved.

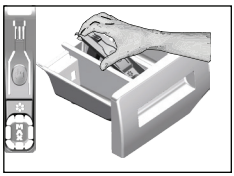
- Check whether your smart device is connected to the relevant home network.
- Restart the product application.
- Turn Bluetooth off and on through the user control panel.
- If the connection cannot be established with the above processes, repeat the initial set-up settings on the washing machine.

If the problem persists, consult an Authorised Service Agent.

6 Maintenance and cleaning

Service life of product extends and frequently experienced problems will be reduced if it is cleaned at regular intervals.

6.1 Cleaning the detergent drawer



Clean the detergent drawer at regular intervals (every 4-5 washing cycles) as shown below in order to prevent accumulation of powder detergent in time.

1 Remove the siphon by lifting it from behind as shown in the picture. After performing the below mentioned cleaning procedures, replace the siphon back to its seating and push its front section downwards to make sure that the locking tab engages.

INFORMATION

- If more than normal amount of water and softener mixture remains in the softener compartment, the siphon must be cleaned.

2. Wash the detergent drawer and the siphon with plenty of lukewarm water in a washbasin. In order to prevent the residues to contact your skin, clean it with an appropriate brush by wearing a pair of gloves.
3 Insert the drawer back into its place after cleaning and make sure that it is seated well.

6.2 Cleaning the loading door and the drum

A washer dryer produces combustible lint; therefore cleaning the door and rubber gasket after each wash is important. Use a soft damp cloth to wipe the door, cleaning any water marks or residue off it. Wipe the rubber seal around the door. Remove any items or lint accumulating in the bottom of the seal catchment and wipe out any water accumulated here. If this is not cleaned out, unpleasant odours can also develop. For products with drum cleaning programme, please see Operating the product - Programmes.

INFORMATION

- Repeat Drum Cleaning process in every 2 months or whenever there's excessive lint build up on the rubber gasket and drum, that could adversely affect washing & drying performance.
- Use an detergent /anti-limescale suitable for the washing machines.

After every washing and drying make sure that no foreign substance is left in the drum.

INFORMATION

- Foreign metal substances will cause rust stains in the drum. Clean the stains on the drum surface by using cleaning agents for stainless steel. Never use steel wool or wire wool.

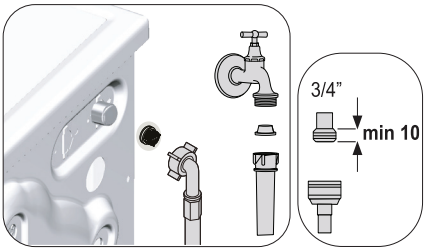
CAUTION!

- Never use sponge or scrub materials. These will damage the painted, chrome and plastic surfaces.

6.3 Cleaning the body and control panel

Wipe the body of the machine with soapy water or non-corrosive mild gel detergents as necessary, and dry with a soft cloth. Use only a soft and damp cloth to clean the control panel.

6.4 Cleaning the water intake filters



There is a filter at the end of each water intake valve at the rear of the machine and also at the end of each water intake hose where they are connected to the tap. These filters prevent foreign substances and dirt in the water to enter the washing machine. Filters should be cleaned if they are dirty.

1. Close the taps.
2. Remove the nuts of the water intake hoses to access the filters on the water intake valves. Clean residues on them with an appropriate brush. If the filters are too dirty, remove them from their places with a pliers and clean in this way.
3. Take out the filters on the flat ends of the water intake hoses together with the gaskets and clean thoroughly under running water.
4. Replace the gaskets and filters carefully in their places and tighten the hose nuts by hand.

6.5 Draining remaining water and cleaning the pump filter

The filter system in your machine prevents solid items such as buttons, coins and fabric fibres clogging the pump impeller during discharge of washing water. Thus, the water will be drained without any problem and the service life of the pump will extend.
If the machine fails to drain water, the pump filter is clogged. Filter must be cleaned whenever it is clogged or in every 3 months. Water must be drained off first to clean the pump filter.
In addition, prior to transporting the machine (e.g., when moving to another house) and in case of freezing of the water, water may have to be drained completely.

CAUTION!

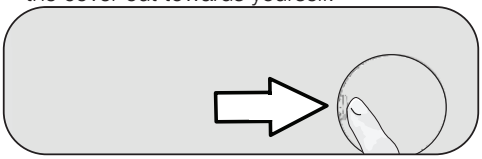
- Foreign substances left in the pump filter may damage your product or may cause noise problem.
- If the product is not being used, shut the tap, remove mains hose and drain the water inside the machine in places where there is the risk of the product freezing .
- After each use, turn off the water tap to which the mains hose is connected.

1. In order to clean the dirty filter and discharge the water, unplug the machine to cut off the supply power.

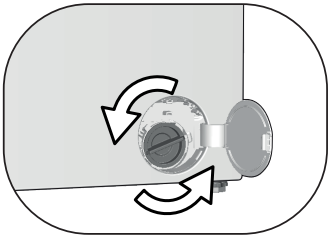
CAUTION!

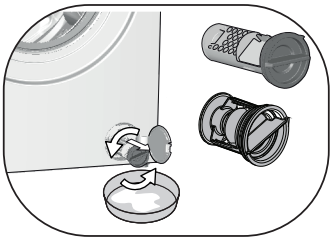
- Temperature of the water inside the machine may rise up to 90 °C. To avoid the risk of burning, clean the filter after the water inside the machine is cooled down.

2. Open the filter cover. Press the tab in the direction of the arrow and pull the cover out towards yourself.



3. To drain the water in the machine.





a. In order to collect the water to flow out of the filter, place a large shallow vessel in front of the filter.
b. Turn and loosen the pump filter until water starts to flow (counterclockwise). Fill the flowing water into the container you have placed in front of the filter. Always keep a piece of cloth handy to absorb any spilled water.
c When the water inside the machine is finished, take out the filter completely by turning it.
4. Clean any residues inside the filter as well as fibres, if any, around the pump impeller region.
5. Replace the filter.
6. Close the filter cover.

7 Troubleshooting

Programmes won't start after the loading door has been closed.

- You did not press the Start/Pause/Cancel button.>>> *Press the Start/Pause/Cancel button.
- If the load is too much, it might be hard for the loading door to be closed.>>> *Load less laundry and make sure that the loading door is closed properly.

Programme cannot be started or selected.

- The machine may have switched itself to self-protection mode due to a supply problem (mains voltage, water pressure etc.). >>> Press and hold the On/Off button for 3 seconds to reset the machine to factory settings (See "Cancelling the programme"). To cancel the programme, turn the Programme Selection knob to select another programme. Previous programme will be cancelled. (see. "Cancellation of programme")

Water inside the machine.

- There might be some water remaining in the product due to the quality control processes carried out during production. >>> This is not a failure, water does not harm the machine.

Water is leaking from the bottom of the machine.

- There might be a problem with the hoses or the pump filter. >>> Make sure that the seals of the water inlet hoses are securely fitted. Attach the hose to the tap tightly.
- Pump filter might not be closed securely. >>> Make sure that the pump filter is closed securely.

Machine does not take in water.

- Tap might be turned off. >>> Turn on the taps.
- Water inlet hose might be bent. >>> Flatten the hose.
- Water inlet filter might be clogged. >>> Clean the filter.
- Loading door might not be closed. >>> Close the loading door.

Machine does not drain water.

- Water drain hose might be clogged or twisted. >>> Clean or flatten the hose.
- Pump filter might be clogged. >>> Clean the pump filter.

Machine vibrates or makes noise.

- Machine might be unbalanced. >>> Adjust the feet to level the machine.
- A hard substance might have entered the pump filter. >>> Clean the pump filter.
- Transportation safety bolts might not be removed. >>> Remove the transportation safety bolts.
- The amount of laundry might be too little. >>> Add more laundry to the machine.
- The machine might be overloaded with laundry. >>> Take out some of the laundry from the machine or distribute the load by hand to balance it evenly in the machine.
- The machine might be in contact with a hard surface. >>> Make sure that the machine is not in contact with anything.

Machine stopped shortly after the programme started.

- The machine might have stopped temporarily due to low voltage. >>> It will resume running once the voltage returns to a normal level.

Machine directly discharges the water it takes in.

- The drain hose might be at an inappropriate height. >>> Connect the water drain hose as described in the user manual.

No water can be seen in the machine during washing.

- Water level cannot be seen outside the machine. This is not a failure.

Loading door cannot be opened.

- Door lock might be enabled because of the water level in the machine. >>> Drain the water by running the Pump or Spin programme.
- Machine might be heating the water or at the spinning step.>>> Wait until the programme is complete.
- The loading door might be jammed due to the pressure it is exposed to. >>> Hold the grip, push and pull the loading door to free it from the pressure and open it.
- The loading door will not open if there is no power. >>> To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See "Loading door lock"

Washing takes longer than specified in the user manual.(*)

- Water pressure might be low. >>> Since the amount of the water has decreased, the machine will wait until it takes adequate water to avoid poor washing quality. Therefore, the washing time extends.
- Voltage might be low. >>> If the supply voltage is low, the washing time is extended to prevent poor washing quality.
- Inlet temperature of water might be too low. >>> The time required to heat up the water extends in cold seasons. Also, washing time can be extended to avoid poor washing results.
- The number of rinsing cycles and/or the amount of rinsing water might have increased. >>> When a better rinsing performance is needed, the machine increases the amount of rinsing water, and adds another rinsing cycle, if necessary.
- Excessive foam might have formed due to use of too much detergent, and the automatic foam absorption system might have been activated. >>> Use the recommended amount of detergent.

Programme time does not countdown. (On models with display) (*)

- The timer may stop during water intake. >>> The timer indicator will not count down until the machine takes in an adequate amount of water. When the amount of the water taken in decreases, the machine will wait until it takes in enough water to avoid poor washing results. Timer indicator will resume countdown after this.
- The timer indicator might stop during heating. >>> The timer indicator will not count down until the machine reaches the selected temperature.
- The timer indicator might stop during spinning. >>> The automatic unbalanced load detection system might have been activated due to uneven distribution of the laundry in the drum.

Programme time does not countdown. (*)

- The laundry in the machine might be unbalanced. >>> The automatic unbalanced load detection system might have been activated due to uneven distribution of the laundry in the drum.

Machine does not switch to spinning step. (*)

- The laundry in the machine might be unbalanced. >>> The automatic unbalanced load detection system might have been activated due to uneven distribution of the laundry in the drum.
- The machine cannot spin if the water in it is not drained completely. >>> Check the filter and the drain hose.
- Excessive foam might have formed due to use of too much detergent, and the automatic foam absorption system might have been activated. >>> Use the recommended amount of detergent.

Washing performance is poor: Clothes are going grey.(**)

- Insufficient amount of detergent might have been used over a long period of time. >>> Use the recommended amount of detergent according to water hardness and the laundry.
- Washing might have been performed at low temperatures for a long time. >>> Select the proper temperature for the laundry to be washed.
- Hard water and insufficient amount of detergent. >>> Using hard water together with insufficient amount of detergent might cause dirt accumulation and greying on laundry in time. It is difficult to eliminate greying once it happens. Use the recommended amount of detergent appropriate for water hardness and the laundry.
- Excessive amount of detergent might have been used. >>> Use the recommended amount of detergent appropriate for water hardness and the laundry.

Washing performance is poor: Stains persist or the laundry is not whitened. (**)

- Insufficient amount of detergent might have been used. >>> Use recommended amount of detergent appropriate for the laundry.
- Machine might have been overloaded. >>> Do not overload the machine. Load the machine with the amounts recommended in the "Programme and consumption table".
- Wrong programme and temperature might have been selected. >>> Select the right programme and temperature for the laundry to be washed.
- Wrong type of detergent might have been used. >>> Use original detergent appropriate for the machine.
- Detergent might have been put in the wrong compartment. >>> Put the detergent in the correct compartment. Do not mix the bleaching agent and the detergent with each other.

Washing performance is poor: Oily stains appeared on the laundry. (**)

- The drum might not have been cleaned regularly. >>> Clean the drum regularly. To do this, please see. 6.2.

Washing performance is poor: Clothes smell bad. (**)

- Washing at low temperatures and/or with short programmes for a long time will cause smell and bacteria in the drum. >>> Leave the detergent drawer and loading door of the machine ajar after every washing cycle. Thus, a humid environment favorable for bacteria cannot occur in the machine.

Colour of the clothes faded. (**)

- Machine might have been overloaded. >>> Do not overload the machine.
- Detergent used might be damp. >>> Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
- A high temperature might have been selected. >>> Select a programme and temperature suitable for the type and soiling degree of the laundry.

Rinsing performance is poor

- The amount, brand or storage conditions of the detergent might not be suitable. >>> Use a detergent appropriate for the washing machine and your laundry. Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
- The detergent might have been added to the wrong compartment. >>> If you add detergent to the prewash compartment even if you have not selected a prewash programme, the machine might take this detergent during the rinsing or softener step. Put the detergent in the correct compartment.
- Pump filter might have been clogged. >>> Check the filter.
- Drain hose might be folded. >>> Check the drain hose.

Laundry became stiff after washing. (**)

- Insufficient amount of detergent might have been used. >>> Using insufficient amount of detergent for the water hardness can cause the laundry to become stiff in time. Use appropriate amount of detergent according to the water hardness.
- The detergent might have been added to the wrong compartment. >>> If you add detergent to the prewash compartment even if you have not selected a prewash programme, the machine might take this detergent during the rinsing or softener step. Put the detergent in the correct compartment.
- Detergent might have been mixed with softener. >>> Do not mix the detergent with softener. Wash and clean the drawer with hot water.

Laundry does not smell like softener. (**)

- The detergent might have been added to the wrong compartment. >>> If you add detergent to the prewash compartment even if you have not selected a prewash programme, the machine might take this detergent during the rinsing or softener step. Wash and clean the drawer with hot water. Put the detergent in the correct compartment.
- Detergent might have been mixed with softener. >>> Do not mix the detergent with softener. Wash and clean the drawer with hot water.

Detergent residue in the detergent drawer. (**)

- Detergent might have been added to wet drawer. >>> Dry the detergent drawer before adding detergent.
- Detergent might have gotten damp. >>> Keep detergents closed in an environment free of humidity and do not expose them to excessive temperatures.
- Water pressure might be low. >>> Check the water pressure.
- The detergent in the main wash compartment got wet while the machine was taking in the prewash water. Holes of the detergent compartment might have been blocked. >>> Check the holes and clean if they are clogged.
- There might be a problem with the detergent drawer valves. >>> Call the Authorised Service Agent.
- Detergent might have been mixed with softener. >>> Do not mix the detergent with softener. Wash and clean the drawer with hot water.

There is detergent left on the laundry.

- Machine might have been overloaded. >>> Do not overload the machine.
- Wrong programme and temperature might have been selected. >>> Select the right programme and temperature for the laundry to be washed.
- Wrong detergent might have been used. >>> Select a proper detergent for the laundry to be washed.

Too much foam forms in the machine. (**)

- Improper detergents for the washing machine might have been used. >>> Use detergents suitable for washing machine.
- Excessive amount of detergent might have been used. >>> Use only sufficient amount of detergent.
- Detergent might have been stored under inappropriate conditions. >>> Keep the detergent in a closed and dry area. Do not store it in excessively hot places.
- Meshed laundry such as tulles might foam too much due to their texture. >>> Use less detergent for these types of fabrics.
- Detergent might have been put in the wrong compartment. >>> Put the detergent in the correct compartment.
- Softener is taken early. >>> There might be a problem with the valves or the detergent drawer. Call the Authorised Service Agent.

Foam is overflowing from the detergent drawer.

- Excessive amount of detergent might have been used. >>>>Mix 1 tablespoonful softener and ½ l water and pour into the main wash compartment of the detergent drawer.
- Put detergent into the machine suitable for the programmes and maximum loads indicated in the "Programme and consumption table". If you use additional chemicals (stain removers, bleaches and etc), reduce the amount of detergent.

Laundry remains wet at the end of the programme. (*)

- Excessive foam might have formed due to use of too much detergent, and the automatic foam absorption system might have been activated. >>> Use the recommended amount of detergent.

Drying lasts too long.

- Excessive laundry loaded. >>> Do not load the machine in excess.
- Laundry is not spun enough.>>> Spin at a higher spin speed in washing step in the Dryer-Washing Machine.
- Tap is turned off. >>> Turn on the taps.

Laundry is still damp after drying.

- An appropriate programme according to laundry type might is not selected.>>>Check care labels on clothes and select an appropriate programme or use timed programmes in addition.
- Excessive laundry loaded. >>> Do not load the machine in excess.
- Laundry is not spun enough.>>> Spin at a higher spin speed in washing step in the Dryer-Washing Machine.

Machine does not start or programme cannot be started.

- Power cable is not connected. >>> Make sure the power cable is connected.
- Programme is not set or Start / Pause / Cancel button is not pressed. >>> Make sure the programme is set and it is not in Stand-by mode.
- Child lock enabled. >>> Disable Child lock.

Loading door cannot be opened.

- Your machine's door is not opened for safety reasons.>>>If door locked indicator is still active on display after drying, machine keeps the loading door locked until it cools for your safety.
- The loading door will not open if there is no power. >>> To open the loading door, open the pump filter cap and pull down the emergency handle positioned at the rear side of the said cap. See "Loading door lock"

(*) Machine does not switch to spinning step when the laundry is not evenly distributed in the drum to prevent any damage to the machine and to its surrounding environment. Readjust the laundry and perform spinning again.
(**) The drum might not have been cleaned regularly. >>> Clean the drum regularly. See 6.2

CAUTION!

- If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorised Service Agent. Never try to repair a nonfunctional product yourself.

WARNING!

- Check the HomeWhiz section for the relevant troubleshooting information.