



## E-FILE SERVICE FORM

Include this form with your package. Erica's is not responsible for transit delays or missing packages. Ship to the address below via UPS, USPS or FedEx.

Erica's  
1722 General George Patton Dr. #400B  
Brentwood, TN 37027

### Contact:

Business: \_\_\_\_\_

Name: \_\_\_\_\_

Phone: \_\_\_\_\_

Email: \_\_\_\_\_

### Return Shipping Address:

Name & Business: \_\_\_\_\_

Address: \_\_\_\_\_

Apt. or Suite #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Which model are you sending in?*(We do not service the Medicool\*, Journey 30K\* or any other model.)*

MT20       T-300

Serial number: \_\_\_\_\_

What problem(s) are you experiencing?

- |  |   |
|--|---|
| <input type="checkbox"/> Cleaning                      | <input type="checkbox"/> Starts & stops (short)                         |
| <input type="checkbox"/> Bit broken                    | <input type="checkbox"/> Not running                                    |
| <input type="checkbox"/> Hot                           | <input type="checkbox"/> Switch is not working                          |
| <input type="checkbox"/> Loud/noisy                    | <input type="checkbox"/> Bits no longer fit all the way down the collet |
| <input type="checkbox"/> Other (please describe) _____ |   |

Is the product under warranty? If yes, include the order number.

YES    Order #: \_\_\_\_\_       NO

Erica's ATA, LLC is not responsible for units that have not been claimed; unclaimed units will be forfeited after 60 days. For questions please contact our team at [sales@ericasata.com](mailto:sales@ericasata.com).

\*If you need service on a Medicool or Journey 30K, visit [ericasata.com](http://ericasata.com) > service