


MOER
Smart Home

Instruction Manual

Temperature & Humidity Sensor

Zigbee



Please read the instruction manual carefully before using the product

WORKS WITH alexa | WORKS WITH Google Assistant

- Bitte scannen Sie den QR-Code, um das deutsche Handbuch, das Installationsvideo und die Funktionseinführung zu erhalten
- Escanee el código QR para obtener el manual en español, el video de instalación y la introducción de la función
- Veuillez scanner le code QR pour obtenir le manuel en français, la vidéo d'installation et l'introduction des fonctions
- Отсканируйте QR-код, чтобы получить руководство на русском языке, видео по установке и описанию функций
- Scansionare il codice QR per ottenere il manuale in italiano, il video di installazione e la guida alle funzionalità. Video di installazione e funzionalità
- Leia o código QR para obter o manual em português, o vídeo de instalação e a introdução das funções
- Zeskanuj kod QR, aby uzyskać instrukcje, filmy instalacyjne i funkcje
- من فضلك قم بمسح رمز الاستجابة السريع (QR-code) للحصول على دليل المستخدم باللغة العربية وفيديو التثبيت ووصف للوظائف



Product specification

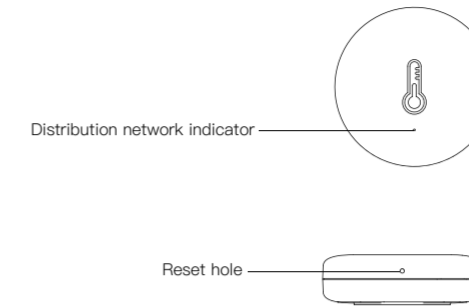
Product name:	Temperature and humidity sensor
Product model:	ZSS-X-TH-C
Battery type:	CR2032
Temperature detection range:	-10°C-50°C
Temperature detection accuracy:	±0.3°C
Humidity detection range:	0%-95%RH (no condensation)
Humidity detection accuracy:	±3%
Wireless protocol:	Zigbee
Product size:	φ37.0x11.6mm
Product weight:	about 12.0g

Packing list

- Sensor ×1
- User manual ×1
- Reset pin ×1

Product information

The temperature and humidity sensor can detect the temperature and humidity in the environment in real time, and combines with other devices to implement intelligent application scenarios.



Preparation for use

1. Download MOES App on App store or scan the QR code.



Moes application is much more compatible than Tuya smart / smart life application. It also provides a new customized service for controlling scenes through Siri, widgets and scene recommendation. (Note: Tuya smart / Smart Life app is still working, but moes app is highly recommended)

2. Registration or Log in.
 - Download "MOES" Application.
 - Enter the Register/Login interface; tap "Register" to create an account by entering your phone number to get verification code and "Set password". Choose "Log in" if you already have a MOES account.

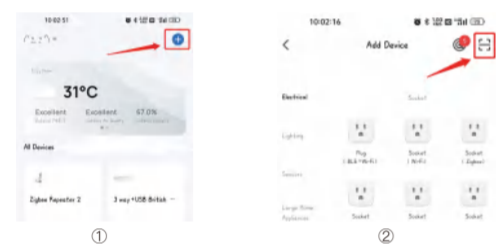
Steps for connecting the APP to the device

Ensure that the product is within effective coverage of the smart host (Gateway) ZigBee network to ensure that the product is effectively connected to the smart host (Gateway) ZigBee network.

Method One:

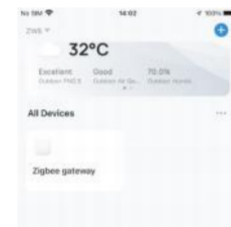
Scan the QR code to configure the network guide.

1. Make sure your Smart Life/Tuya Smart APP has successfully connected to a Zigbee gateway.



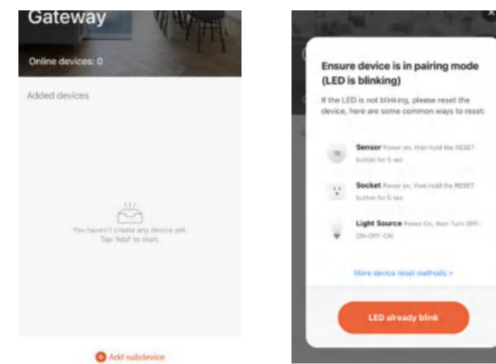
Method Two:

1. Make sure your Smart Life/Tuya Smart APP has successfully connected to a Zigbee gateway.

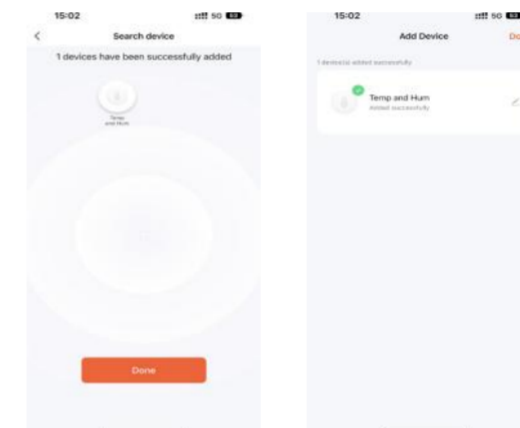


2. Using the reset needle, press and hold reset button for more than 6s until the network indicator flifflashes, the device is under the APP configuration state.

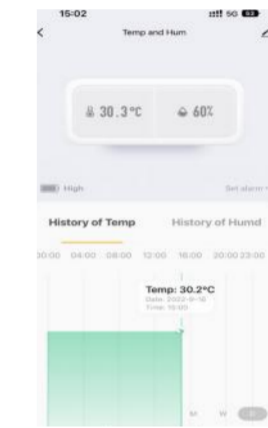
3. Enter the gateway. Please follow the picture below to finish as "Add subdevice" → LED already blink, and the connecting will take about 10-120 seconds to complete depending on your network condition.



4. Add the device successfully, you can edit the name of the device to enter the device page by click "Done".



5. Click "Done" to enter the device page to enjoy your smart life with home automation.



How to Reset/Re-pair ZigBee code

Using the reset needle, press and hold reset button for more than 6s until the network indicator flifflashes, the device is under the APP configuration state.

RECYCLING INFORMATION

① Storage:

Products should be put in the warehouse where the temperature is between the range -10°C ~ +50°C, and the relative humidity <90%RH, indoor environment with no acid, alkali, salt and corrosive, explosive gas, flammable matter, protected from dust, rain and snow.

② Security Information

1. Do not disassemble, reassemble, modify, or attempt to repair the product by yourself. Such products may cause electric shock, which may cause serious injury or death.

2. The battery of the product should be recycled, and it must be recycled or disposed of separately from household waste. Dispose of batteries in accordance with local environmental regulations.

③ Troubleshooting measures

1. Why does the device fail to link to the APP?
 - a. ZigBee products work with the MPES/TUYA ZigBee gateway needed;
 - b. Check whether the router connected to the gateway is connected to the external network. Ensure that the Wi-Fi signal of the gateway is good and try to connect the gateway again.
 - c. Check whether the device is too far away from your gateway or other ZigBee devices to form a mesh network. Keep the ZigBee gateway and the ZigBee device close as recommended, where the distance should be moderate (less than 5 m).
 - d. Check whether the device enters the network distribution mode.

2. Why doesn't the indicator flash after the device is power-on?
 - a. The indicator will flash after the product is powered on. If not, please check whether the battery power is sufficient
 - b. Check whether the device is in good contact and in normal APP configuration state before checking its indicator status. If the indicator does not blink yet, you may please contact our after-sales service.

3. What to do if the smart linkage can not work between devices?
 - a. Please confirm the device has been connected to the network which is under normal connection state.
 - b. Please confirm whether you have updated your APP to newest version.
 - c. Please confirm whether the smart scene set in the APP works with no conflict to other scenes.

4. What if my device breaks down and doesn't respond for a long time?
 - a. Hello, you may please try to reset the device by removing from the APP for new APP configuration.

SERVICE

Thank you for your trust and support to our products, we will provide you with a two-year worry-free after-sales service (freight is not included), please do not alter this warranty service card, to safeguard your legitimate rights and interests. If you need service or have any questions, please consult the distributor or contact us. Product quality problems occur within 24 months from the date of receipt, please prepare the product and the packaging, applying for after-sales maintenance in the site or store where you purchase; if the product is damaged due to personal reasons, a certain amount of maintenance fee shall be charged for repair.

We have the right to refuse to provide warranty service if:

1. Products with damaged appearance, missing LOGO or beyond the service term
2. Products that are disassembled, injured, privately repaired, modified or have missing parts
3. The circuit is burned or the data cable or power interface is damaged
4. Products damaged by foreign matter intrusion (including but not limited to various forms of fluid, sand, dust, soot, etc.)

RECYCLING INFORMATION

All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste. To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health. To find out where these collection points are and how they work, contact the installer or your local authority.



WARRANTY CARD

Product Information

Product Name _____
 Product Type _____
 Purchase Date _____
 Warranty Period _____
 Dealer Information _____
 Customer's Name _____
 Customer Phone _____
 Customer Address _____

Maintenance Records

Failure date	Cause Of Issue	Fault Content	Principal

Thank you for your support and purchase at we Moes, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us.



If you have any other need, please do not hesitate to contact us first, we will try to meet your demand.

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