



Dear Charleston Shoe Customer,

*Thank you for purchasing the most comfortable, stylish, affordable, & versatile shoes you will ever own!
From Cobblestones to Cocktail parties, you can walk in these shoes all day and into the night.*

Care Instructions:

Charleston Shoe Company elastic shoes are hand washable.

When machine washing, we suggest using our SHOE SUDS detergent on a cold, gentle cycle. Please throw in with towels! After machine washing, allow shoes to air dry.

Our Return Policy:

Charleston Shoe Company will accept back unworn, unwashed, undamaged or defective merchandise within 21 days of original purchase accompanied by proof of purchase. Exchanges must be of equal value of purchased product. Return payments will be made in the same manner that the customer paid. Trunk Show purchases are eligible for an exchange or store credit only.

To make a return please fill out the bottom of this form and enclose with your return. Please mail to: Customer Service Department, 1445 Greenleaf Street Suite A, Charleston SC 29405. Return shipping is the responsibility of the customer and we recommend that you insure your package.

For any questions, please contact CUSTOMERSERVICE@CHARLESTONSHOECO.COM or by calling 1-855-996-SHOE.

*Please note that Charleston Shoe Company customer service hours of operation are Monday - Friday 9:00 am to 5:00 pm EST.

Receipt number: _____

Name: _____

Contact Phone Number: _____

Contact Email: _____

Return item: _____

Return reason: _____

Exchange for:

Style 1: _____

Style 2: _____

Style 3: _____