



# T500

Walk-Behind Floor Scrubber

English **EN**  
Operator Manual



*Hygenic*<sup>®</sup> Fully Cleanable Recovery Tank  
Tennant *True*<sup>®</sup> Parts  
*IRIS*<sup>®</sup> a Tennant Technology  
*Pro-Panel*<sup>™</sup> Controls  
*Insta-Fit*<sup>™</sup> Adapter  
*Smart-Fill*<sup>™</sup> Automatic Battery Watering



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## INTRODUCTION

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This manual is furnished with each new model. It provides necessary operation and maintenance instructions.



**Read this manual completely and understand the machine before operating or servicing it.**

This machine will provide excellent service. However, the best results will be obtained at minimum costs if:

- The machine is operated with reasonable care.
- The machine is maintained regularly - per the maintenance instructions provided.
- The machine is maintained with manufacturer supplied or equivalent parts.

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### PROTECT THE ENVIRONMENT

Please dispose of packaging materials and used machine components such as batteries in an environmentally safe way according to your local waste disposal regulations.



Always remember to recycle.

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Specifications and parts are subject to change without notice.

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## INTENDED USE

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The T500 walk-behind floor scrubber is intended for commercial use, for example in hotels, schools, hospitals, factories, shops, offices and rental businesses. It is designed to scrub hard floor surfaces (concrete, tile, stone, synthetic, etc.) in an indoor environment. This machine is not intended for cleaning carpets or sanding wood floors. Use only recommended pads/brushes and commercially available floor cleaning detergents. Do not use this machine other than described in this Operator Manual.

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## MACHINE DATA

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Please fill out at time of installation for future reference.

Model No. - \_\_\_\_\_

Serial No. - \_\_\_\_\_

Installation Date - \_\_\_\_\_

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## SERIAL NUMBER LABEL LOCATION



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## UNCRATING MACHINE

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Carefully check machine for signs of damage. Report damages at once to carrier. Contact distributor or Tennant for missing items.

To uncrate the machine, remove straps, wheel blocks and shipping brackets. Using the supplied ramp carefully back the machine off the pallet. Make sure scrub head is in the raised position.

**ATTENTION: Do not remove machine from pallet without using ramp, machine damage may occur.**

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## IMPORTANT SAFETY INSTRUCTIONS - SAVE THESE INSTRUCTIONS

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The following warning precautions are used throughout this manual as indicated in their description:

**⚠ WARNING:** To warn of hazards or unsafe practices which could result in severe personal injury or death.

**FOR SAFETY:** To identify actions which must be followed for safe operation of equipment.

The following information signals potentially dangerous conditions to the operator. Know when these conditions can exist. Locate all safety devices on the machine. Report machine damage or faulty operation immediately.

**⚠ WARNING:** To Reduce the Risk of Fire, Explosion, Electric Shock or Injury:

- Read manual before operating machine.
  - Do not use or pick up flammable materials or reactive metals.
  - Do not use near flammable liquids, vapors or combustible dusts.
- This machine is not equipped with an explosion proof motor. The electric motor will spark upon start up and during operation which could cause a flash fire or explosion if machine is used in an area where flammable vapors/liquids or combustible dusts are present.
- Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away when charging.
  - Disconnect battery cables and charger cord before cleaning and servicing machine.
  - Do not charge batteries with damaged cord. Do not modify plug.

If the charger supply cord is damaged or broken, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.

- Do not use outdoors. Store indoors.
- Spinning pad/brush, keep hands away.

**IRIS Telemetry** - This machine may be equipped with technology that automatically communicates over the cellular network. If the machine will be operated where cell phone use is restricted because of concerns related to equipment interference, please contact a Tennant representative for information on how to disable the cellular communication functionality.

**FOR SAFETY:**

1. Do not operate machine:
  - Unless trained and authorized.
  - Unless operator manual is read and understood.
  - Unless mentally and physically capable of following machine instructions.
  - Under the influence of alcohol or drugs.
  - While using a cell phone or other types of electronic devices.
  - If not in proper operating condition.
  - In outdoor areas. This machine is for indoor use only.
  - In areas where flammable vapors/liquids or combustible dusts are present.
  - With pads or accessories not supplied or approved by Tennant. The use of other pads may impair safety.
  - In areas with possible falling objects.
  - In areas that are too dark to safely see the controls or operate machine.
2. Before operating machine:
  - Check machine for fluid leaks.
  - Make sure all safety devices are in place and operate properly.
3. When operating machine:
  - Use only as described in this manual.
  - Report machine damage or faulty operation immediately.
  - Wear closed-toe, non-slip work shoes.
  - Reduce speed when turning.
  - Go slowly on inclines and slippery surfaces.
  - The machine may only be operated on gradients up to 2%.
  - Follow site safety guidelines concerning wet floors.
  - Follow mixing, handling and disposal instructions on chemical containers.
  - Do not carry passengers on machine.
  - Use care when reversing machine.
  - Keep children and unauthorized persons away from machine.
  - Do not allow machine to be used as a toy.
  - Do not use spray nozzle for off-aisle cleaning, slip hazard may occur.
  - Do not leave machine unattended when filling solution tank with auto-fill feature.
  - Park machine on level surface when filling solution tank with auto-fill feature.

4. Before leaving or servicing machine:
  - Stop on level surface.
  - Set the parking brake, if equipped.
  - Turn off machine and remove key.
5. When servicing machine:
  - Disconnect battery connection and charger cord before working on machine.
  - All work must be done with sufficient lighting and visibility.
  - All repairs must be performed by trained personnel.
  - Use Tennant supplied or approved replacement parts.
  - Do not modify the machine from its original design.
  - Block machine tires before jacking machine up.
  - Jack machine up at designed locations only. Support machine with jack stands.
  - Use hoist or jack that will support the weight of the machine.
  - Avoid moving parts. Do not wear loose clothing or jewelry and secure long hair.
  - Do not disconnect the off-board charger's DC cord from the machine's receptacle when the charger is operating. Arcing may result. If the charger must be interrupted during charging cycle, disconnect the AC power supply cord first.
  - Do not use incompatible battery chargers as this may damage battery packs and potentially cause a fire hazard.
  - Inspect charger cord regularly for damage.
  - Keep work area well ventilated.
  - Avoid contact with battery acid.
  - Keep all metal objects off batteries.
  - Do not power spray or hose off machine. Electrical malfunction may occur. Use damp cloth.
  - Use a hoist or adequate assistance when lifting batteries.
  - Battery installation must be done by trained personnel.
  - Only use distilled water when filling the automatic battery watering tank.
  - Wear personal protection equipment as needed and where recommended in this manual.
6. When loading/unloading machine onto/off truck or trailer:
  - Drain tanks before loading machine.
  - Use a ramp that can support the machine weight and operator.
  - The machine may only be operated on gradients up to 2%.
  - Lower the scrub head and squeegee before tying down machine.
  - Turn machine off and remove key.
  - Set parking brake (if equipped).
  - Block machine wheels.
  - Use tie-down straps to secure machine.
7. When using Lithium-ion Battery Model:
  - Battery service to be performed by Tennant Service only.
  - Battery pack is designed exclusively for specific Tennant machine applications. Do not install battery pack in unapproved machines.
  - Dispose of battery in accordance with local regulations. Contact Tennant Service.
  - Contact Tennant Service or your local regulatory authorities for proper transporting instructions of lithium-ion batteries.
  - Use only OEM approved battery charger supplied with lithium-ion battery.
  - Do not expose battery to temperatures below -4°F/-20°C, above 140°F/60°C.
  - Do not use machine immediately after long-term extreme temperature storage. Before use, return battery module temperature range to 50°F/10°C~95°F/35°C
  - Do not operate or store battery in hazardous environment (electrically charged, humidity, extreme temperatures and magnetic fields).
  - Do not expose battery to flame or plasma.
  - Do not disassemble or mistreat battery. Do not tear seal tape or will void warranty.
  - Do not drop, crush or subject battery to impact, as it may cause battery to heat up or catch fire.
  - Do not put battery in fire or water to avoid battery explosion.
  - Do not touch battery with wet hand, avoid electric shock.
  - Stop using or charging the battery immediately if battery has abnormal temperature, leakage or other abnormal conditions.



For Safety: wear protective gloves.



For Safety: wear eye protection.

**SAFETY LABELS**

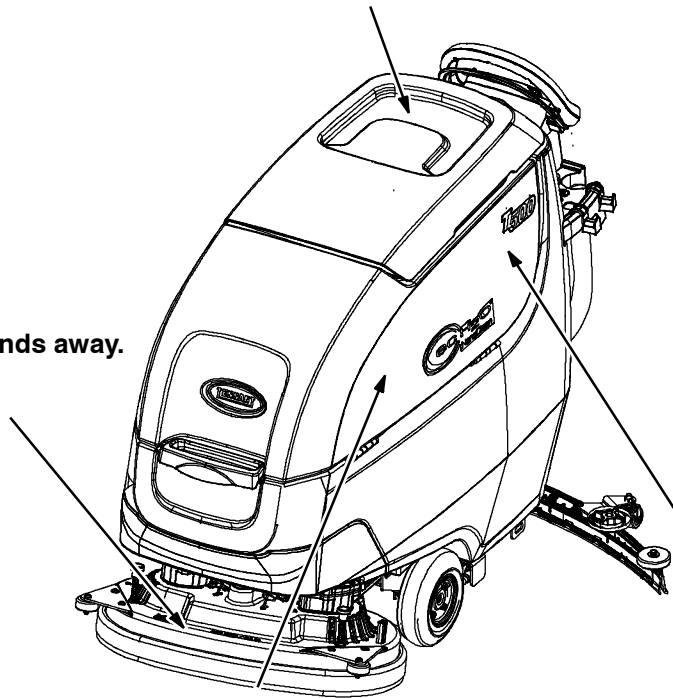
The safety labels appear on the machine in the locations indicated. Replace labels if they are missing or become damaged or illegible.

**WARNING LABEL** - Located on recovery tank cover.

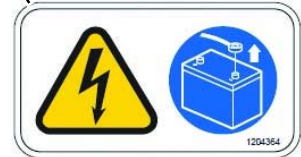
⚠ <b>WARNING</b>	⚠ <b>AVERTISSEMENT</b>	⚠ <b>ADVERTENCIA</b>
 <p><b>TO REDUCE THE RISK OF FIRE, EXPLOSION, ELECTRICAL SHOCK, OR INJURY:</b></p> <ul style="list-style-type: none"> <li>• Read manual before operating machine.</li> <li>• Do not use or pick up flammable materials.</li> <li>• Do not use near flammable liquids, vapors or combustible dusts.</li> <li>• Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away when charging.</li> <li>• Disconnect battery cables and charger plug before servicing machine.</li> <li>• Do not charge batteries with damaged cord.</li> <li>• Do not use outdoors. Store indoors.</li> </ul>	<p><b>POUR RÉDUIRE LES RISQUES D'INCENDIE, L'EXPLOSION, DE CHOC ELECTRIQUE OU DE LESSURE:</b></p> <ul style="list-style-type: none"> <li>• Lisez le manuel avant d'utiliser la machine.</li> <li>• N'utilisez pas ou ne ramassez pas de matériaux inflammables.</li> <li>• N'utilisez pas près de liquides, vapeurs ou poussières inflammables.</li> <li>• Les batteries émettent de l'hydrogène gazeux. Risque d'incendie et d'explosion. Evitez toute étincelle et toute flamme nue lors de la charge des batteries.</li> <li>• Débranchez les câbles des batteries et le cordon du chargeur avant l'entretien de la machine.</li> <li>• Ne chargez pas les batteries avec un cordon endommagé.</li> <li>• N'utilisez pas à l'extérieur. Entrez-la à l'intérieur.</li> </ul>	<p><b>PARA REDUCIR EL RIESGO DE INCENDIO, EXPLOSION, CHOQUE ELECTRICO, O LESIONS:</b></p> <ul style="list-style-type: none"> <li>• Lea el manual antes de utilizar la máquina.</li> <li>• No utilice ni recoja materiales inflamables.</li> <li>• No utilice la máquina cerca de líquidos, polvos o vapores inflamables.</li> <li>• Las baterías emiten hidrógeno. Peligro de incendio o explosión. Mantenga la máquina alejada de chispas y llamas cuando se esté cargando.</li> <li>• Desconecte los cables de la batería antes de realizar el servicio a la máquina.</li> <li>• No cargue las baterías si el cable está dañado.</li> <li>• No utilice la máquina al aire libre. Guárdela en un lugar cerrado.</li> </ul> <p style="text-align: right; font-size: small;">1215281</p>



**WARNING LABEL - Spinning brush. Keep hands away.**  
Located on scrub head.

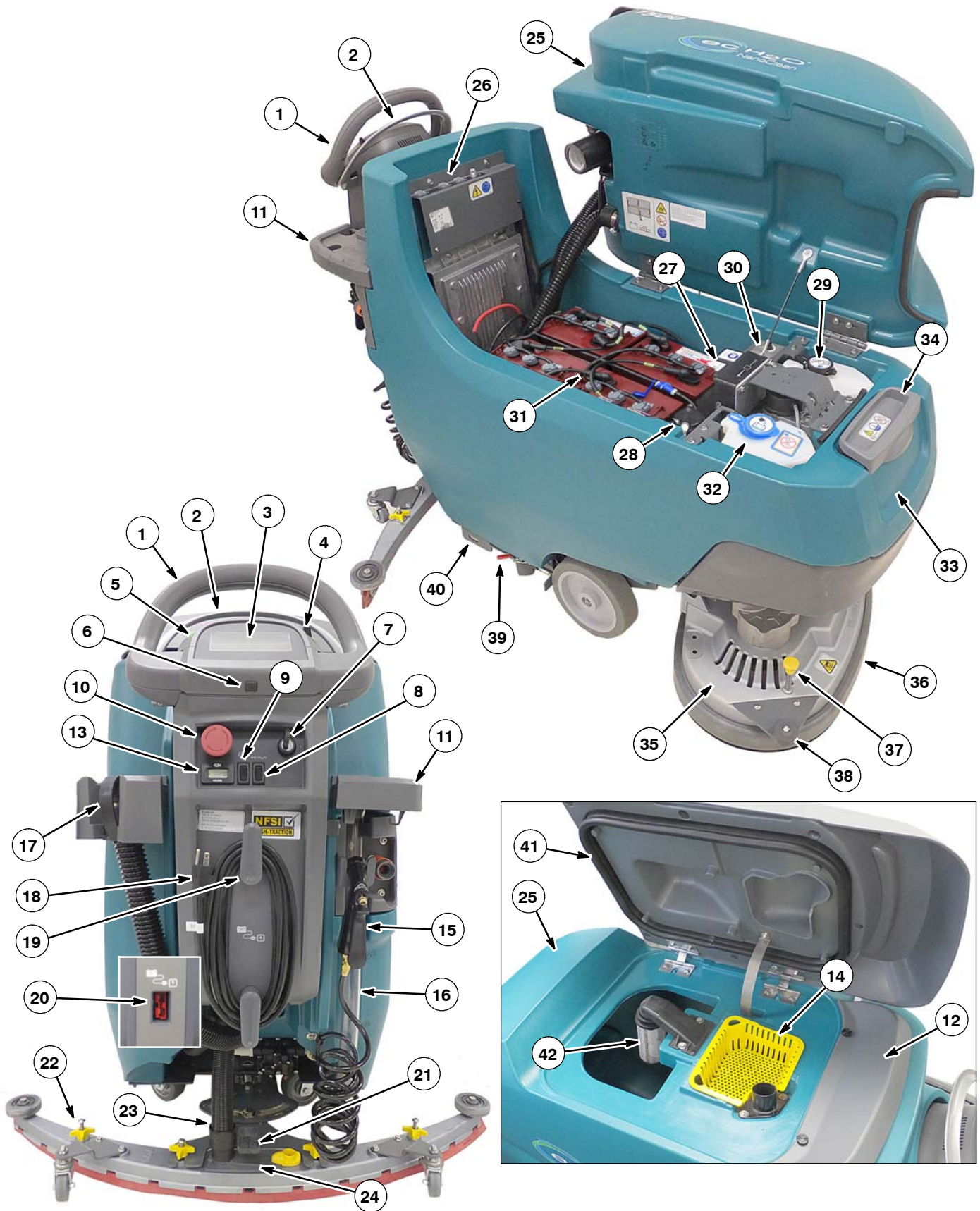


**WARNING LABEL - Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away when charging.**  
Located on bottom side of recovery tank.



**WARNING LABEL - Electrical hazard. Disconnect battery cables before servicing machine.**  
Located on circuit breaker panel.

MACHINE COMPONENTS

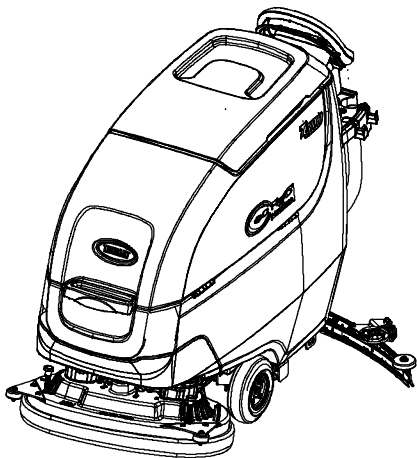




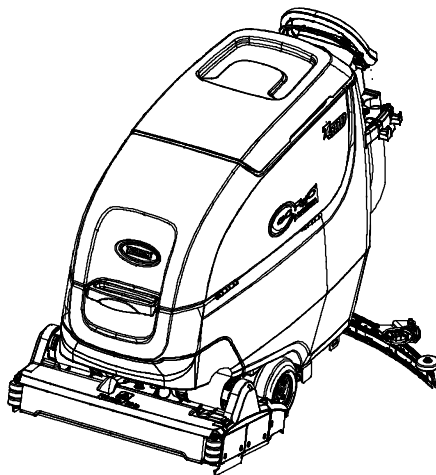
**MACHINE COMPONENTS**

1. Control handle
2. Control handle start bail
3. Control panel
4. Forward/Reverse lever
5. Speed control knob
6. USB port (Service only)
7. Key switch
8. ec-H2O on/off switch (LCD Model option)
9. Spray nozzle on/off switch (LCD Model option)
10. Emergency shut-off button
11. Accessory rails
12. Splash guard
13. Hour meter
14. Recovery tank debris tray
15. Tank rinse out spray nozzle (LCD Model option)
16. Solution tank level/drain hose
17. Recovery tank drain hose
18. On-board battery charger cord
19. On-board battery charger cord hooks
20. Off-board battery charger receptacle
21. Squeegee lower/lift foot pedal
22. Squeegee assembly
23. Squeegee vacuum hose
24. Squeegee debris/drip tray
25. Recovery tank
26. Circuit breaker panel
27. ec-H2O module (option)
28. ec-H2O water conditioning cartridge
29. Severe environment detergent tank (ec-H2O option)
30. Detergent mixing ratio knob (Severe environment option)
31. Battery compartment
32. Automatic battery watering tank (option)
33. Solution tank
34. Solution tank front bucket fill-port
35. Scrub head
36. Scrub head skirt
37. Pad release plunger
38. Wall rollers
39. Parking brake (option)
40. Transport tie-down bracket
41. Recovery tank lid
42. Recovery tank float shut-off screen

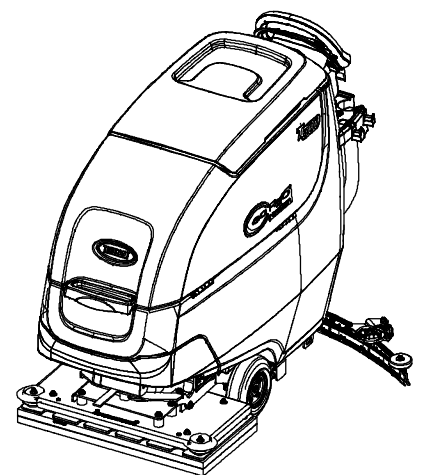
**SCRUB HEAD TYPES**



26 in / 650 mm Dual Disk  
 28 in / 700 mm Dual Disk  
 32 in / 800 mm Dual Disk



28 in / 700 mm Cylindrical Brush

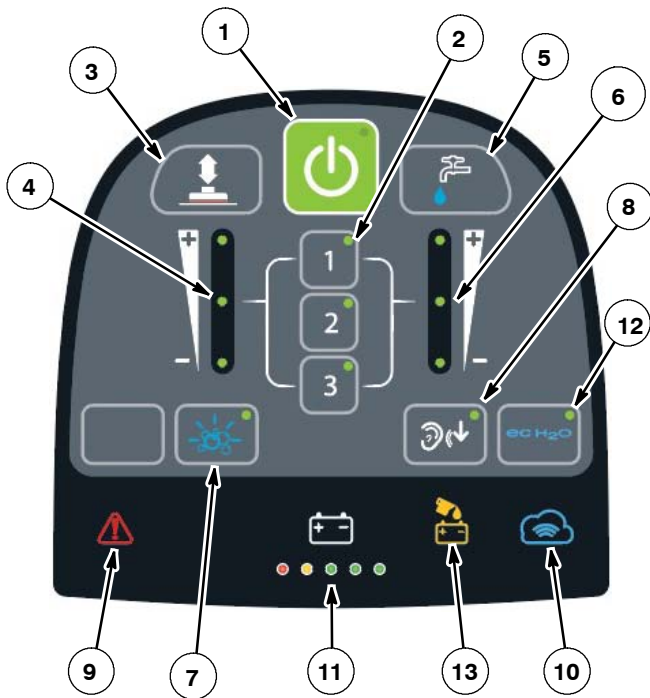


28 in / 700 mm Orbital Pad

# OPERATION

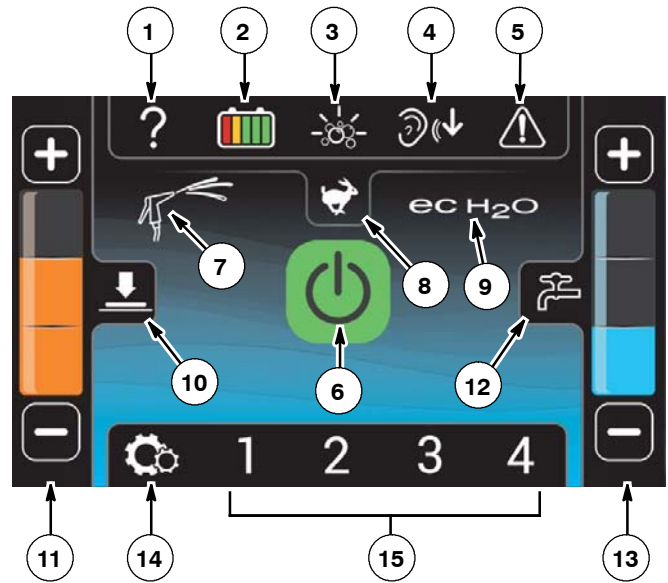
## CONTROL PANEL COMPONENTS

### PRO-MEMBRANE CONTROL PANEL MODEL















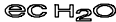

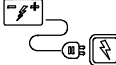



1. 1-Step button
2. Preset zone control buttons
3. Brush pressure button
4. Brush pressure indicator
5. Solution flow button
6. Solution flow indicator
7. Severe environment button (option)
8. Quiet-mode button
9. Service Indicator
10. Telemetry Connectivity indicator (option)
11. Battery discharge indicator (BDI)
12. ec-H<sub>2</sub>O button / indicator (option)
13. Automatic battery watering indicator (option)

### PRO-PANEL CONTROLS MODEL































1. Help button
2. Battery discharge indicator (BDI)
3. Severe environment button
4. Quiet mode button
5. Service indicator button
6. 1-Step button
7. Spray nozzle indicator (option)
8. Maximum scrub speed button
9. ec-H<sub>2</sub>O indicator (option)
10. Brush pressure button
11. Brush pressure indicator
12. Solution flow button
13. Solution flow indicator
14. Machine Settings button
15. Preset zone control buttons

**MACHINE SYMBOLS**

	Read Manual		Do not power spray
	Fast speed (drive model)		Parking brake
	Slow speed (drive model)		Automatic Battery Watering Tank (Option)
	Forward / Reverse (drive model)		Detergent (ec-H2O Severe environment (option)
	Key On		No detergent (ec-H2O option)
	Key Off		Water temperature (ec-H2O option)
	ec-H2O scrubbing (option)		Circuit breaker
	Battery charge		Cloud Connectivity (Telemetry option)
	Do not lift by accessory rails		
	No step		

**PRO-PANEL SYMBOLS**

	Home screen		Machine settings		Factory reset
	Back arrow		Operator videos		Operator
	Login		Supervisor menu		Supervisor
	Control help		Video Help		Add profile
	Start-up video		Add/Edit profiles		Edit profile
	About		Battery selection		Copy profile
	Video list button		Enable login		Delete profile
	Video button		Disable login		User login
	Video rotate view		Calibrate touch		Enter
					Backspace

# OPERATION

## INSTALLING BATTERIES

### LITHIUM-ION BATTERY

For machines equipped with lithium-ion battery, contact Tennant Service for battery service and replacement.

**FOR SAFETY:** When using lithium-ion battery model, battery service to be performed by Tennant Service only.

### FLOODED (WET) AND MAINTENANCE-FREE SEALED LEAD-ACID BATTERIES

**FOR SAFETY:** When servicing machine, battery installation must be done by trained personnel.

**⚠ WARNING:** Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away when charging.

**FOR SAFETY:** When servicing machine, wear appropriate personal protection equipment as needed. Avoid contact with battery acid.

### BATTERY SPECIFICATIONS

Requires four 6 volt deep-cycle batteries, ≤ 260 Ah @ 20 hr or two 12V TPPL batteries.

Contact distributor or Tennant for battery recommendations.

**FOR SAFETY:** Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

1. Lift the recovery tank to access the battery compartment (Figure 1).

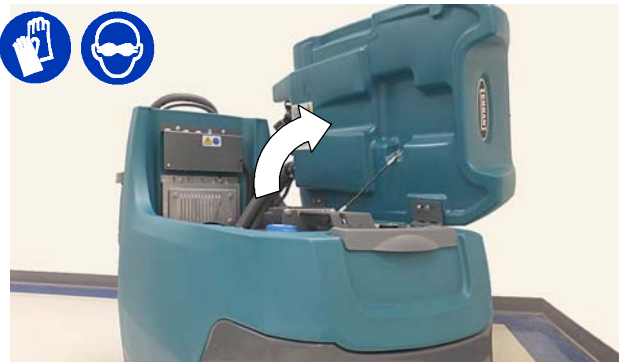


FIG. 1

2. Carefully install the batteries into the battery compartment tray and arrange the battery posts as shown (Figures 2 & 3). Position foam spacer(s) as shown. Using the supplied battery post boots, connect the cables to battery posts, RED TO POSITIVE (+) & BLACK TO NEGATIVE (-).

**FOR SAFETY:** When servicing machine, use a hoist or adequate assistance when lifting batteries.

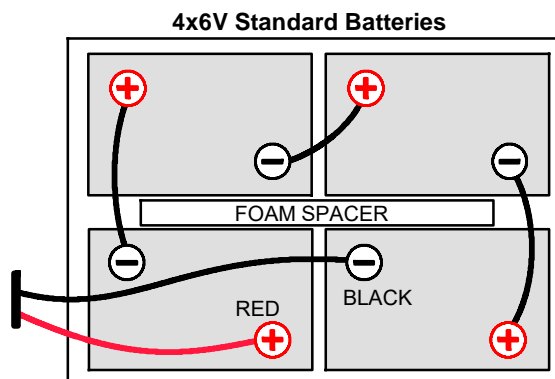


FIG. 2

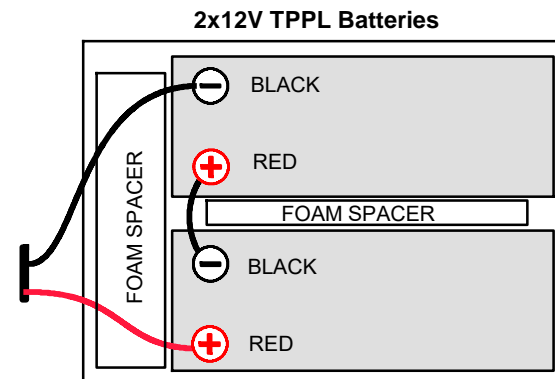


FIG. 3

**IMPORTANT:** Before charging batteries, make sure the battery charger and the machine's battery discharge indicator are properly set for battery type. Failure to properly set will result in battery damage. See BATTERY CHARGER SETTINGS.

**ATTENTION:** Do not disconnect battery cables while charger is plugged in, circuit board damage may result.

### **IRIS® Battery Charging Metrics Notification:**

*Machines equipped with capability to report battery charging data via IRIS are supplied with a charger and set of batteries from the factory. When a battery reaches its end of life and must be replaced, Tennant highly recommends that the same battery type be used to continue to maximize the machines performance. In the event a battery with a different amp hour (AH), type (Flooded, AGM, Gel, TPPL), or manufacturer is selected for replacement please contact Tennant technical service department for assistance in determining the feasibility of the replacement batteries and if so, selecting the correct charging profile. Availability of IRIS battery metric reporting is not guaranteed with third party supplied batteries.*

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## HOW THE MACHINE WORKS

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### **Conventional scrubbing:**

When using the conventional scrubbing mode, water and detergent mixture from the solution tank flows to the floor and the rotating brush(es)/pad(s) scrub the floor clean. As the machine moves forward, the squeegee with vacuum suction picks up the dirty solution from the floor into the recovery tank.

### **ec-H2O NanoClean Technology (option):**

When using the ec-H2O NanoClean technology, normal water passes through a module where it is electrically converted into a cleaning solution. The electrically converted water attacks the dirt, allowing the machine to easily scrub away the suspended soil. The converted water then returns to normal water in the recovery tank.

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## BRUSH AND PAD INFORMATION

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For best cleaning results use the appropriate brush or pad for your cleaning application. Listed below are brushes and pads and the applications for which each is best suited.

*NOTE: The amount and type of soilage play an important role in determining the type of brush or pad to use. Contact a Tennant representative for specific recommendations.*

### **Soft nylon bristle scrub brush (White) -**

Recommended for cleaning coated floors without removing finish. Cleans without scuffing.

### **Polypropylene bristle scrub brush (Black) -**

This general purpose polypropylene bristle scrub brush is used for scrubbing lightly compacted soilage. This brush works well for maintaining concrete, wood and grouted tile floors.

### **Super abrasive bristle scrub brush (Gray) -**

Nylon fiber impregnated with abrasive grit to remove stains and soilage. Strong action on any surface. Performs well on buildup, grease, or tire marks.

### **Polishing pad (White) -**

Used to maintain highly polished or burnished floors.

**Buffing pad (Red) -** Used for light duty scrubbing without removing floor finish.

**Scrubbing pad (Blue) -** Used for medium to heavy-duty scrubbing. Removes dirt, spills, and scuffs and leaves surface clean ready for re-coating.

**Stripping pad (Brown) -** Used for stripping of floor finish to prepare the floor for re-coating.

**Heavy duty stripping pad (Black) -** Used for aggressive stripping of heavy finishes/sealers, or very heavy duty scrubbing.

**Surface preparation pad (Maroon) -** Used for very aggressive chemical free removal of floor finish to prepare the floor for re-coating.

**Turf scrubbing pad (Green) -** Used to scrub uneven floor surfaces with crevices, cracks and deep grout lines.

# OPERATION

## MACHINE SETUP

### CHARGE BATTERIES

Lithium-ion batteries must be charged prior to initial use, see CHARGING BATTERIES.

### ATTACHING SQUEEGEE ASSEMBLY

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

1. Lift the squeegee mount bracket to the raised position. Place foot under pedal to lift (Figure 4).



FIG. 4

2. Mount the squeegee assembly to the squeegee mount bracket (Figure 5). Tighten knobs to secure squeegee assembly to bracket.

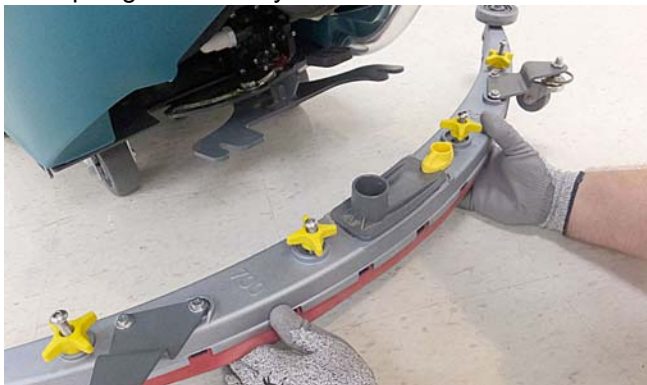


FIG. 5

3. Connect the vacuum hose to the squeegee assembly (Figure 6).

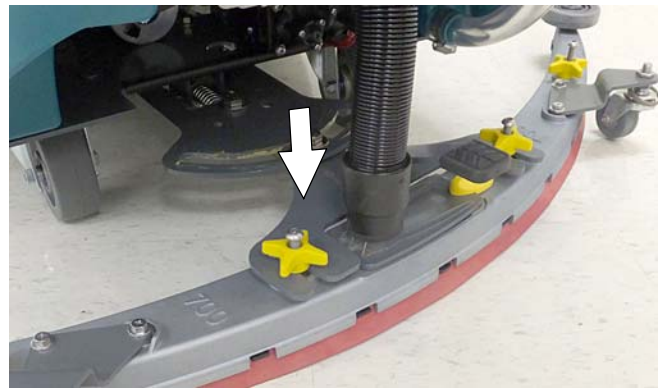


FIG. 6

5. Check the squeegee blades for proper deflection. The blades should deflect as shown (Figure 7).



FIG. 7

6. To adjust the blade deflection, loosen the jam nut and turn the caster hex plate until there is a 1/16" (2mm) space between caster and floor. Re-tighten jam nut and repeat step on other caster (Figure 8).

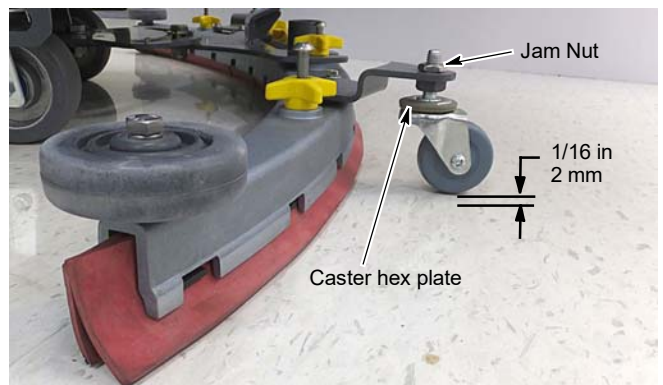


FIG. 8

**INSTALLING DISK BRUSHES/PADS**  
(Disk Scrub Head Model)

1. Raise scrub head off floor and remove key.

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

2. Attach the pad to the pad driver before installing the driver. Secure pad with center-lock (Figure 9).

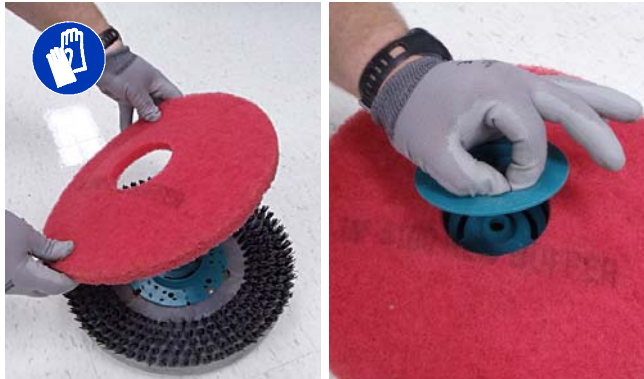


FIG. 9

**FOR SAFETY: Do not operate machine with pads or accessories not supplied or approved by Tennant. The use of other pads may impair safety.**

3. Set the yellow spring clips to the open position to make brush installation easier. Press clips down and outward to set (Figure 10).

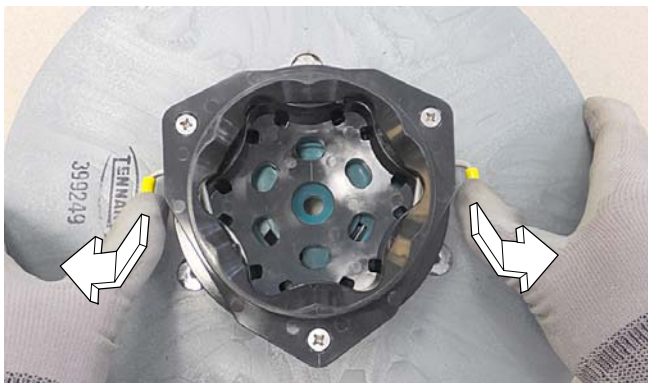


FIG. 10

4. Align the pad driver or brush under the motor hub and push it upward to engage hub (Figure 11). Replace pads or brushes when they no longer clean effectively or when the bristles on the brush disk are worn to the yellow indicator (Figure 11).

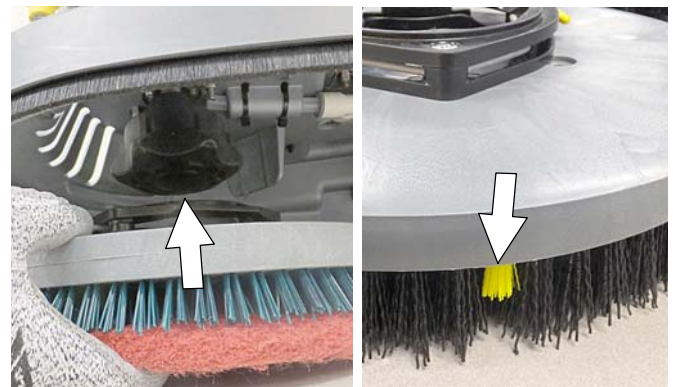


FIG. 11

5. To remove the pad drivers/brushes, raise the scrub head and press down on the yellow pad release plunger (Figure 12). Pad will drop to floor.



FIG. 12

# OPERATION

## INSTALLING ORBITAL PADS (Orbital Scrub Head Model)

(Orbital Scrub Head Model)

For best cleaning performance and to avoid damaging the pad driver plate or floor surface, always use backer pad with working pads (Figure 13).

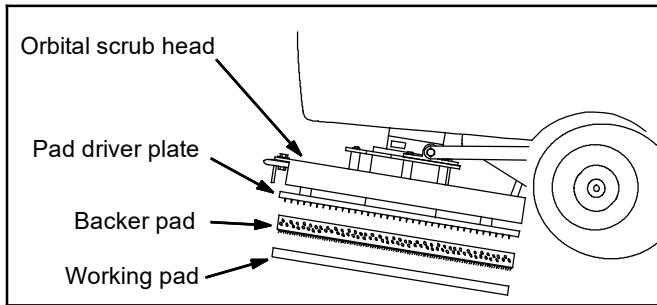


FIG. 13

1. Raise scrub head off floor and remove key.

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

**FOR SAFETY: Do not operate machine with pads or accessories not supplied or approved by Tennant. The use of other pads may impair safety.**

2. Attach backer pad, retaining strips facing downward, to working pad (Figure 14).



FIG. 14

3. Attach the two pads to the bottom of the scrub head (Figure 15). Make sure pad is centered on scrub head.

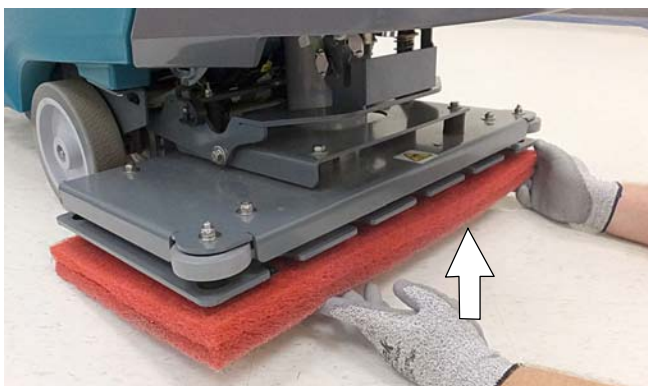


FIG. 15

## INSTALLING CYLINDRICAL BRUSHES (Cylindrical Brush Scrub Head Model)

(Cylindrical Brush Scrub Head Model)

1. Raise scrub head off floor and remove key.

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

2. Unfasten yellow latch and remove the idler plate from the scrub head (Figure 16).



FIG. 16

3. Attach idler plate to brush end with double row of bristles (Figure 17).

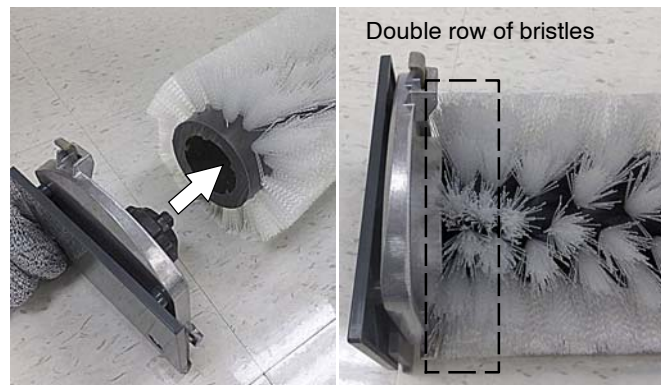


FIG. 17

4. Guide brush onto the drive hub and refasten latch (Figure 18).

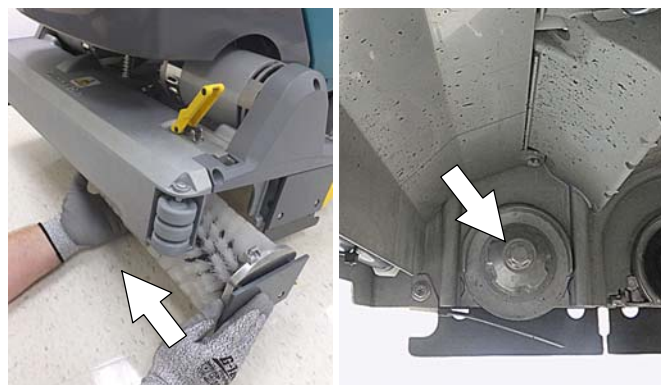


FIG. 18



**FILLING SOLUTION TANK**

**FOR SAFETY:** Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

Fill the solution tank with water until level reaches the "3/3" mark on the solution tank drain hose indicator (Figure 19).



FIG. 19

**ec-H2O Scrubbing (Option)-** Fill solution tank with only cool clean water (less than 70°F/21°C). Do not add conventional floor cleaning detergents. An ec-H2O system fault will occur if cleaning detergents are added.

**Conventional Scrubbing -** Fill solution tank with water (not to exceed 60°C/140°F). Pour a recommended cleaning detergent into the solution tank according to mixing instructions on the container.

**ATTENTION:** For Conventional Scrubbing, only use commercially approved cleaning detergents. Machine damage due to improper detergent usage will void the manufacturer's warranty.

**⚠ WARNING: Flammable materials can cause an explosion or fire. Do not use flammable materials in tank(s).**

*NOTE: Do not use the ec-H2O system when there are conventional cleaning detergents in the solution tank. Drain, rinse, and refill the solution tank with clear cool water before operating the ec-H2O system. Conventional cleaning detergents will cause an ec-H2O system fault.*

**FILLING SEVERE ENVIRONMENT DETERGENT TANK (ec-H2O MODEL OPTION)**

**FOR SAFETY:** Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

1. Lift the recovery tank to access the severe environment detergent tank (Figure 20). Drain recovery tank before lifting tank.



FIG. 20

2. Remove black cap from detergent tank and add a recommended cleaning detergent at full concentration (Figure 21). Do not add water.



FIG. 21

**⚠ WARNING: Flammable materials can cause an explosion or fire. Do not use flammable materials in tank(s).**

**ATTENTION:** Only use commercially approved cleaning detergents in the severe environment tank. Do not use cleaners based with d-limonene. Machine damage due to improper detergent usage will void the manufacturer's warranty.

*NOTE: To prevent from running out of detergent while operating, it is recommended to refill the severe environment tank when refilling the solution tank.*

3. Replace cap on detergent tank.

# OPERATION

- Adjust the detergent mixing ratio knob according to the cleaning detergent's mixing instructions (Figure 22).



FIG. 22

## FILLING AUTOMATIC BATTERY WATERING TANK (OPTION)

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

- Lift the recovery tank to access the automatic battery watering tank (Figure 23). Drain recovery tank before lifting tank.

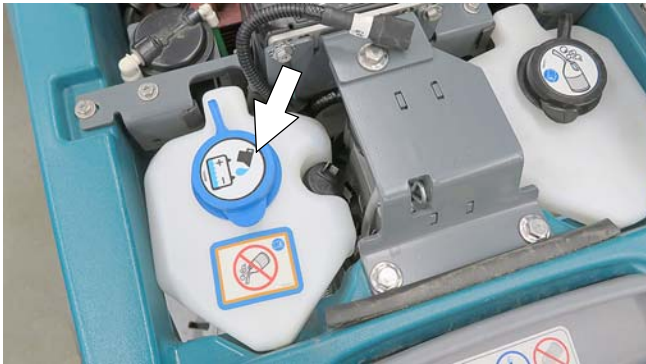


FIG. 23

- Remove the blue cap from the automatic battery watering tank (Figure 24).
- Pour distilled water into tank (Figure 24).

**FOR SAFETY: When operating machine, only use distilled water when filling the automatic battery watering tank.**

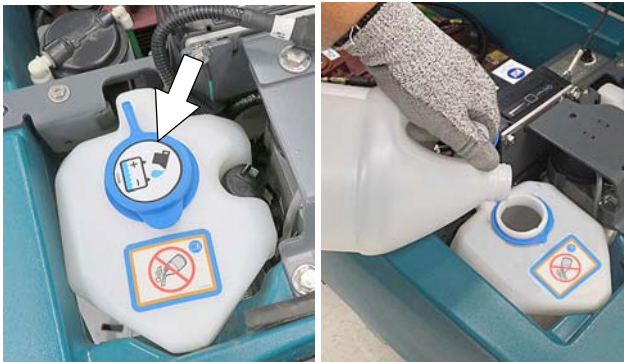


FIG. 24

- When the tank needs refilling, the automatic battery watering indicator will alert user to add distilled water (Figure 25). See CONTROL PANEL OPERATION for further details.



Pro-membrane Model

Pro-Panel Model

FIG. 25

## ec-H<sub>2</sub>O WATER CONDITIONING CARTRIDGE (ec-H<sub>2</sub>O MODEL)

The ec-H<sub>2</sub>O system is equipped with a water conditioning cartridge (Figure 26). The cartridge is designed to protect the machine's plumbing system from potential scaling.

The cartridge is required to be replaced when it reaches its maximum water usage or expiration time on when the cartridge was activated, whichever comes first.

Depending on machine usage a new cartridge can last anywhere from 12 to 24 months.



FIG. 26

The control panel will signal the following code when it's time to replace the cartridge (Figure 27). The ec-H<sub>2</sub>O icon will begin to blink blue and red. See SERVICE INDICATOR CODES for further details.



Pro-membrane Model

Pro-Panel Model

FIG. 27

All cartridges are labeled with a manufacture date. The shelf-life of an un-installed cartridge is one year from manufacture date. For new cartridge replacement, the ec-H2O module timer must be reset. See ec-H2O WATER CONDITIONING CARTRIDGE REPLACEMENT.

**ATTENTION:** During first time use and after replacing the water conditioning cartridge, the ec-H2O system will automatically override the selected solution flow rate for up to 75 minutes.

**ACCESSORY RAILS**

The machine is equipped with two accessory rails which straddle the control console. The left side rail also serves as the recovery tank and solution tank drain hose holder.

The accessory rails are designed to store spray bottles and other accessory items (Figure 28).



FIG. 28

The J-hooks on the underside of the rails allow for debris bag storage (Figure 29).



FIG. 29



**ATTENTION:** Do not use the accessory rails to lift machine, damage may occur.



**ATTENTION:** Do not step on accessory rails, damage may occur.

**CONTROL PANEL OPERATION**

The control panel operation can be set up with lockout functionality by using the Supervisor Controls feature. This will prevent the operator from changing or saving the settings. See **SUPERVISOR CONTROLS** instructions at the back of the manual.

The supervisor controls feature will lower machine variability for consistent, repeatable cleaning results, provide machine quality assurance regardless of user experience, and reduce user training requirements.

**PRO-MEMBRANE CONTROL PANEL**

**1-STEP BUTTON**

With key turned on, press the 1-STEP button to activate the scrub function (Figure 30). The scrub head will lower to floor. Press button again to stop the scrub function and to raise scrub head.



FIG. 30

**BRUSH PRESSURE BUTTON**

Press the brush pressure button to increase or decrease the brush pressure (Figure 31). The brush pressure indicator will display the pressure setting. One LED = Low pressure, two LED's = Medium pressure, three LED's = High pressure.



FIG. 31

**NOTE:** Orbital scrub head model - If brush pressure is set too high for scrubbing conditions, the brush pressure setting will automatically reduce to a lower setting and begin flashing. The flashing LED alerts the operator to reduce the brush pressure setting to prevent brush motor overload.

## OPERATION

### SOLUTION FLOW BUTTON

Press the solution flow button to increase or decrease the solution flow rate (Figure 32). The solution flow indicator will display flow setting. No LED = No flow, One LED = Low flow, two LED's = Medium flow, three LED's = High flow.



FIG. 32

### SEVERE ENVIRONMENT BUTTON (ec-H2O Model Option)

Press the Severe Environment button to deliver a boost of cleaning detergent for areas with excessive soil buildup (Figure 33).

Press button one time for a 30 second boost. A green LED in the corner will blink slowly when dispensing. During the last 5 seconds, the LED will blink rapidly as an alert that the dispensing is about to stop.

To deliver a continuous detergent boost, press and hold button for 2 seconds until green LED turns solid green. Press button at anytime to turn off.

To alert user when detergent tank is empty, the bubbles icon will blink for 15 seconds. If button is pressed when tank is empty, the bubbles icon will continue to blink for 15 seconds until tank is refilled.

*NOTE: When the severe environment mode is turned on, the ec-H2O system will automatically turn off and the brush pressure and solution flow settings will increase to the high settings. When turned off, the settings will revert back to the original settings. When operating the Severe Environment mode for extended periods, if desired, the solution flow rate and the down pressure can be decreased to a lower setting to conserve solution and detergent usage and optimize battery run time.*



FIG. 33

### QUIET-MODE BUTTON

Press the Quiet-Mode button to reduce the vacuum motor sound. A green LED in the corner will turn on when activated. Press button to turn off.

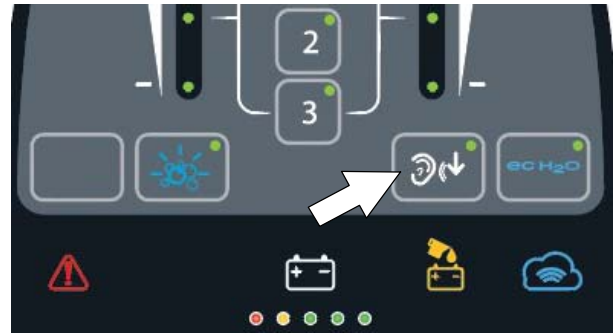


FIG. 34

### PRESET ZONE CONTROL BUTTONS

Use the zone control buttons to preset up to three zones with different solution flow rates, brush pressures, scrub speeds and scrub modes (Figure 35).

Zone 1 = Preset Zone Control Button 1

Zone 2 = Preset Zone Control Button 2

Zone 3 = Preset Zone Control Button 3

The zone control buttons are factory preset for different scrubbing applications. A green LED in the corner will turn on when activated.



FIG. 35

To preset the zone control buttons for different scrubbing applications, select the desired settings from list below, then press and hold the zone button until the green LED blinks three times to save preset.

- Brush pressure setting
- Solution flow rate
- Quiet-Mode on or off
- ec-H2O system on or off (option)
- Severe Environment mode on or off (option)
- Maximum scrub speed (see Supervisor Controls)

*NOTE: The severe environment mode and ec-H2O system cannot be preset together.*

**ec-H2O BUTTON / INDICATOR (Option)**

The ec-H2O system automatically turns on at each key start. A blue ec-H2O indicator appears when machine is equipped with the ec-H2O option. The green LED illuminates when ec-H2O is activated. To turn off the ec-H2O system, press the ec-H2O button. The green LED indicator will disappear (Figure 36).



FIG. 36

ec-H2O INDICATOR	CONDITION
Solid blue	Normal operation
Blinking blue/red	Water conditioning cartridge expired. Replace cartridge.
Solid or blinking red	A system fault has occurred. See Service Indicator Codes.

**NOTE:** If a fault occurs to the ec-H2O system, the machine may automatically turn off the ec-H2O system and convert over to conventional scrubbing. The service indicator icon will remain solid red or continue to blink red until the ec-H2O fault is serviced.

**SERVICE INDICATOR**

When the machine or on-board battery charger detects a fault, the service indicator will light up and begin flashing (Figure 37). The battery discharge indicator lights will also flash a fault code. See SERVICE INDICATOR CODES to diagnose machine fault.



FIG. 37

**BATTERY DISCHARGE INDICATOR**

The battery discharge indicator (BDI) displays the charge level of the batteries while the machine is operating. When the batteries are fully charged, all five indicators are lit (Figure 38). When the discharge level reaches the red light, stop scrubbing and recharge the batteries. When the red light begins to flash, the scrub function will be disabled to protect the batteries from total discharge. The machine will still propel when the red light is flashing. This will allow user to transport the machine to the charging station.



FIG. 38

**AUTOMATIC BATTERY WATERING INDICATOR (Option)**

The automatic battery watering indicator will flash when the battery watering tank is empty and needs refilling (Figure 39).

To protect the batteries from damage, the machine's scrub function will be disabled after 10 hours of continued use if tank is not refilled. When the indicator flashes rapidly, the scrub function will be disabled. Add distilled water and restart key to clear the flashing indicator. See FILLING AUTOMATIC BATTERY WATERING TANK.

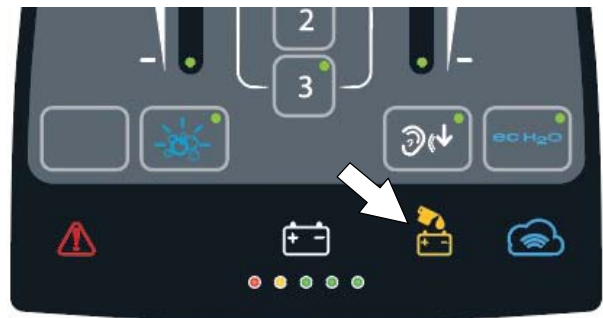


FIG. 39

ABW INDICATOR	CONDITION
Flashing	Empty ABW tank. Refill tank and restart key.
Solid	ABW system attempted to water batteries but batteries are already full or watering hose is kinked. Check for kink. Restart key.
Flashing rapidly	Empty ABW tank has been empty too long and scrub function has been disabled. Refill tank and restart key.

# OPERATION

## PRO-PANEL CONTROLS

### HOME SCREEN

There are two types of user modes that will interface with the home screen.

**Supervisor Mode** - Capable of machine operation with full use of all controls, along with configuring permissions and restrictions for the operator mode and login capability.

**Operator Mode** - Capable of machine operation with permissions and restrictions controlled by the supervisor.

At key start up, a new machine from the factory will automatically start up in the supervisor mode.

To configure the home screen with permissions and restrictions and login capability for Operator Mode, see SUPERVISOR CONTROLS instructions at the back of the manual.

**Supervisor Mode home screen** provides access to the machine settings button and to the maximum scrub speed button (Figure 40).



FIG. 40

**Operator Mode home screen** restricts access to the machine settings button and maximum scrub speed button (Figure 41).



FIG. 41

### HELP BUTTON

For first time users, press the help button (?) to access the help screen. The help screen will allow you to select a different screen language, enable login settings, help identify control panel icons, view machine start-up video and access machine system information (Figure 42).

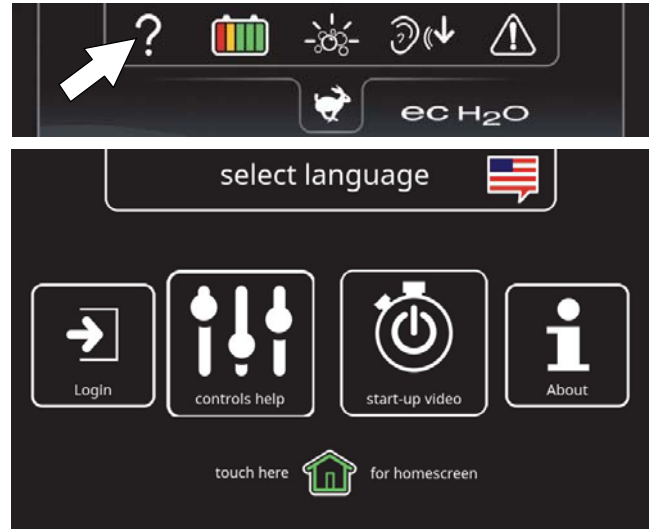


FIG. 42

### LOGIN SCREEN

When login is enabled in the supervisor mode, a login screen will appear at key start up (Figure 43 ). Enter your assigned login code and press the green arrow to access the home screen. See SUPERVISOR CONTROLS instructions at the back of the manual to enable login at start up.

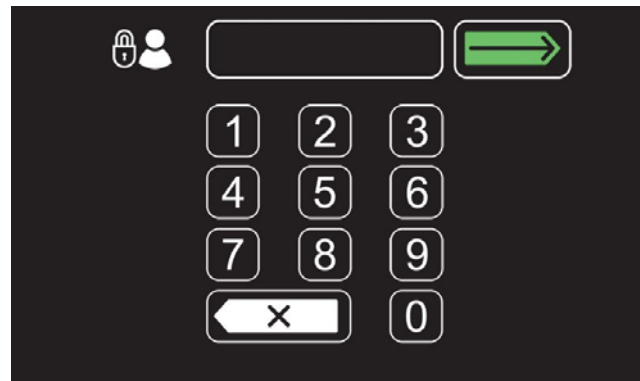


FIG. 43

**ec-H2O INDICATOR (Option)**

The ec-H2O system automatically turns on at each key start. The ec-H2O icon will appear on the home screen indicating that the system is activated (Figure 44). To turn off the ec-H2O system, press the ec-H2O switch located below the key switch. A slash mark over the icon will indicate that the ec-H2O system is turned off.



FIG. 44

**1-STEP BUTTON**

Press the 1-STEP button to activate the scrub function (Figure 45). The scrub head will lower to floor. Press button again to stop the scrub function and to raise scrub head.

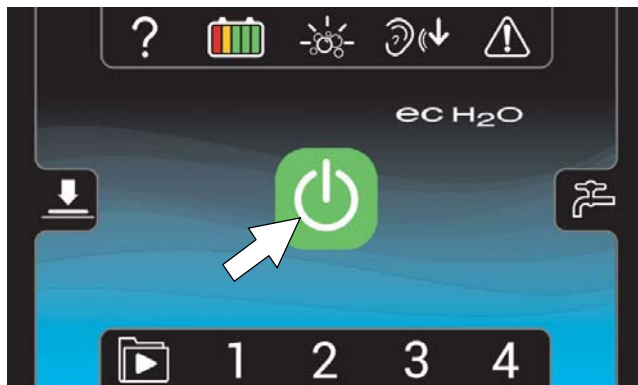


FIG. 45

**BRUSH PRESSURE BUTTON**

Press the brush pressure button to display the brush pressure indicator (Figure 46). Press the (+) button to increase brush pressure. Press the (-) button to decrease the brush pressure.

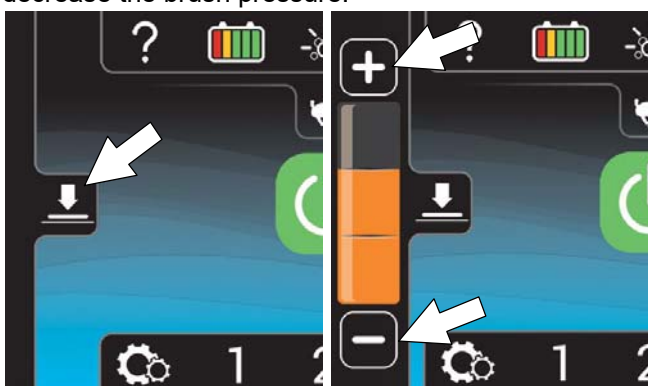


FIG. 46

**NOTE:** If brush pressure is set too high for scrubbing conditions, the brush pressure setting will automatically reduce to a lower setting and begin flashing. When flashing, reduce brush pressure to prevent brush motor overload.

**SOLUTION FLOW BUTTON**

Press the solution flow button to display the solution flow indicator (Figure 47). Press the (+) button to increase solution flow. Press the (-) button to decrease the flow solution or to turn it off.



FIG. 47

**SEVERE ENVIRONMENT BUTTON (ec-H2O Model Option)**

Press the Severe Environment button to deliver a boost of cleaning detergent for areas with excessive soil buildup (Figure 48).

Press button one time for a 30 second detergent boost. The button will turn green and a 30 second count down timer will start. Press button at anytime to turn off.

To deliver a continuous detergent boost, press and hold button for 2 seconds until a continuous timer is displayed. Press button at anytime to turn off.

To alert user when the severe environment detergent tank is empty, the button will blink yellow.

**NOTE:** When the severe environment mode is turned on, the ec-H2O system will automatically turn off and the brush pressure and solution flow settings will increase to the high settings. When turned off, the settings will revert back to the original settings. When operating the Severe Environment mode for extended periods, if desired, the solution flow rate and the down pressure can be decreased to a lower setting to conserve solution and detergent usage and optimize battery run time.

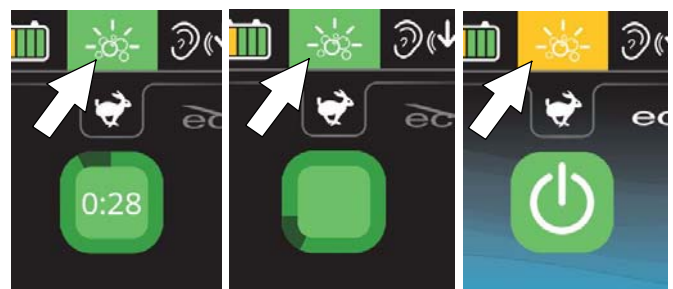


FIG. 48

# OPERATION

## MAXIMUM SCRUB SPEED BUTTON

Press the maximum scrub speed button to access the maximum speed scrub settings (Figure 49). Press the (+) button to increase the maximum scrub speed. Press the (-) button to decrease the maximum scrub speed. The maximum scrub speed button is only accessible in the Supervisor Mode. See *SUPERVISOR CONTROLS instructions at the back of the manual for further details.*

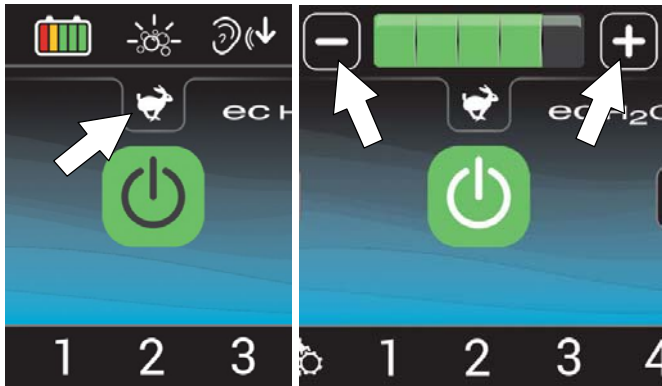


FIG. 49

## QUIET-MODE BUTTON

Press the Quiet-Mode button to reduce the vacuum motor sound for noise restricted areas (Figure 50). The button will turn green when activated. Press button again to turn off.

*NOTE: When the Quiet-Mode is activated the water pickup will slightly be reduced.*



FIG. 50

## SPRAY NOZZLE INDICATOR (Option)

The spray nozzle indicator will display when the spray nozzle switch is pressed (Figure 51). The switch activates the spray nozzle pump and disables the machine's propel when in use. If bail is pulled, the spray nozzle indicator will flash indicating that the spray nozzle pump is turned on. To turn off spray nozzle, press the spray nozzle indicator or press switch again. See *OPERATING SPRAY NOZZLE.*

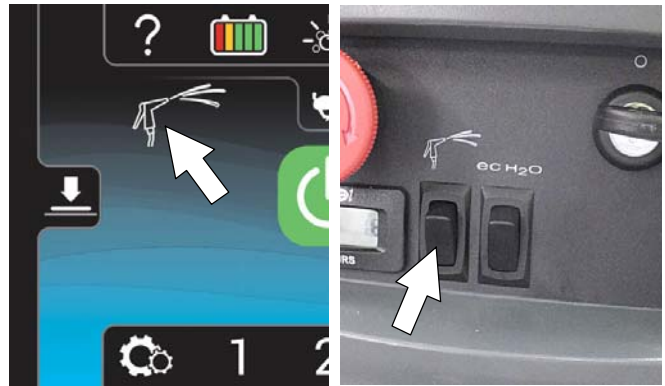


FIG. 51

## BATTERY DISCHARGE INDICATOR

The battery discharge indicator (BDI) displays the charge level of the batteries while the machine is operating. When the batteries are fully charged, all five indicators are lit (Figure 52). When the discharge level reaches the red light, stop scrubbing and recharge the batteries. When the red light begins to flash, the scrub function will be disabled to protect the batteries from total discharge. The machine will still propel when the red light is flashing. This will allow user to transport the machine to the charging station.



FIG. 52



**VIDEO TUTORIAL BUTTON  
(Operator Mode Home Screen)**

Press the video tutorial button to access the video tutorial screen (Figure 53). It includes videos on how to perform specific operation and maintenance procedures. Press the video buttons to start video. Press the rotate button for additional videos. The lower right video button provides a list of additional tutorial videos.

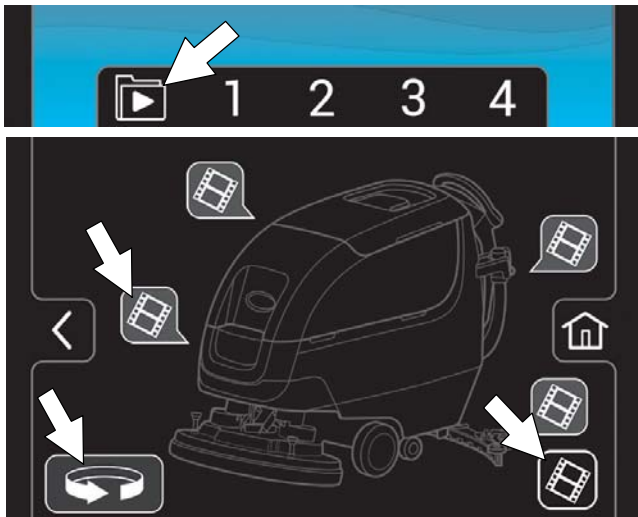


FIG. 53

**PRESET ZONE CONTROL BUTTONS**

Use the zone control buttons to preset up to four zones with different solution flow rates, brush pressing, scrub speeds and scrub modes (Figure 54).

The four zone control buttons are factory preset for different scrubbing applications. The zone control button will turn green when zone is activated.

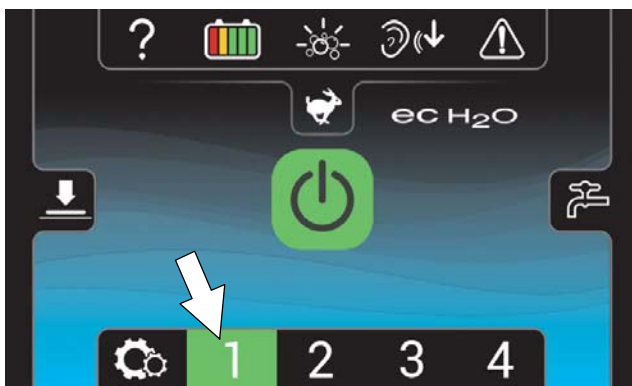


FIG. 54

To preset the zone control buttons for different scrubbing applications:

*NOTE: Only the supervisor mode has the capability to change the factory zone settings (See SUPERVISOR CONTROLS instructions at back of manual).*

1. Select the desired settings from list below,
  - Brush pressure rate
  - Solution flow rate
  - Quiet-Mode on or off

- ec-H<sub>2</sub>O system on or off (option)
- Severe Environment mode on or off (option)
- Maximum scrub speed

*NOTE: The severe environment mode and ec-H<sub>2</sub>O system cannot be preset together.*

2. Then press and hold a zone button until a screen prompts you to name the new preset zone. Select “yes” to name the preset zone (Figure 55).

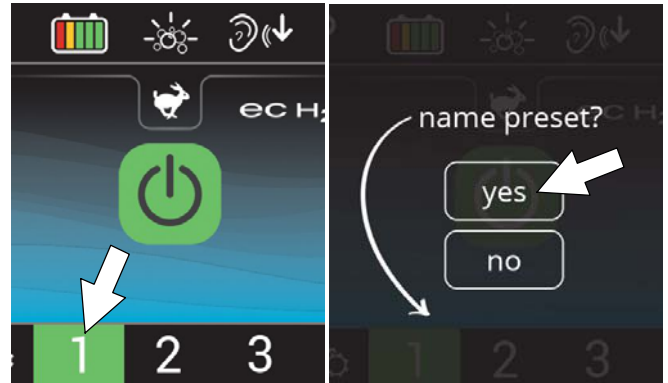


FIG. 55

3. If the zone settings are configured to scrub a lobby for example, name the zone “LOBBY” (Figure 56). Press the green arrow to save the new zone preset.



FIG. 56

4. The name will appear above the zone setting number when the zone button is pressed (Figure 57). Repeat process for other zone presets.

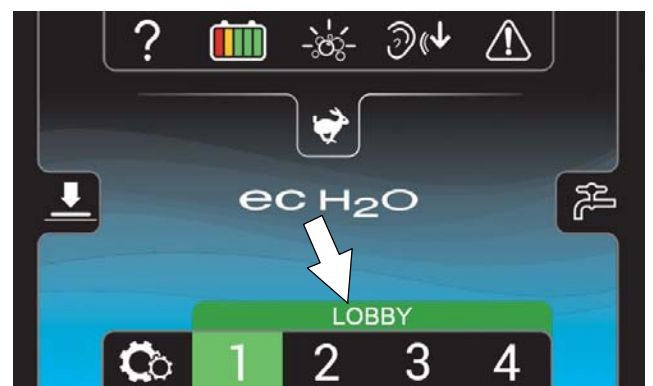


FIG. 57

# OPERATION

## SERVICE INDICATOR BUTTON

The service indicator button will flash yellow or red when a machine fault is detected (Figure 58). Press the service indicator button to view fault screen.

Flashing yellow indicates a warning that requires service, but machine is still operable. Flashing red indicates a fault which will shut down the machine and require service. See FAULT SCREENS below.

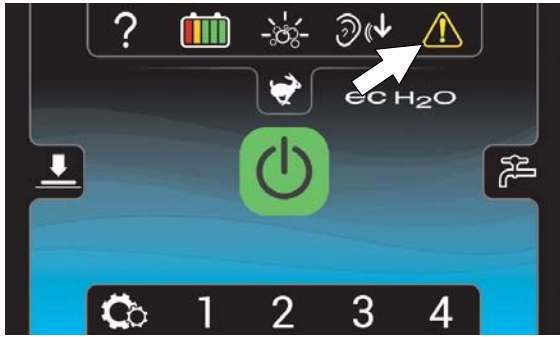


FIG. 58

## FAULT SCREENS

When a fault is initially detected, the following fault screens will automatically pop up to indicate the fault.

Press the left and right arrow button at top of screen to scroll through the fault screens.

**Yellow machine fault Screen** (Figure 59) - Machine fault has been detected. A fault code will appear below the fault icon. See SERVICE INDICATOR CODES.



FIG. 59

**Flashing Blue and Red ec-H2O Screen** (Figure 60) - The water conditioning cartridge has expired. See ec-H2O WATER CONDITIONING CARTRIDGE REPLACEMENT.

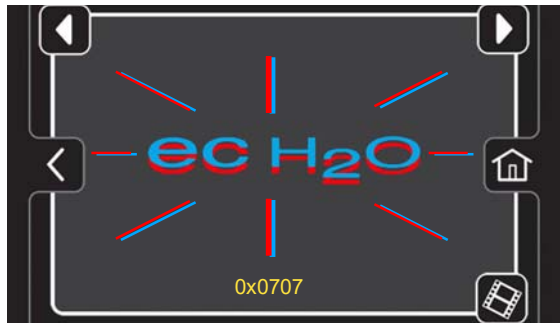


FIG. 60

**Yellow ec-H2O Fault Screen** - Machine detected an ec-H2O system water or plumbing fault (Figure 61).

**Red ec-H2O Fault Screen** - Machine detected an ec-H2O system electrical fault (Figure 61).

A fault code will appear below the ecH2O icon. See SERVICE INDICATOR CODES.

**NOTE:** If a fault occurs to the ec-H2O system, the machine may automatically turn off the ec-H2O system and convert over to conventional scrubbing. The service indicator button will continue to flash until the ec-H2O fault is serviced.

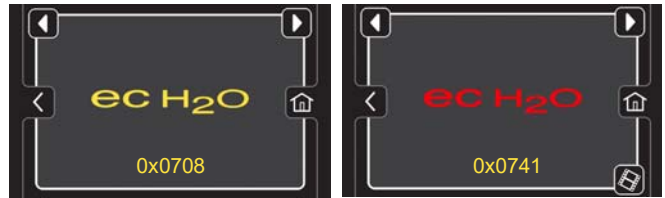


FIG. 61

**Yellow Automatic Battery Watering Fault Screen** - Code 0x0B06 - The Automatic Battery Watering tank is empty and needs refilling (Figure 62). To protect the batteries from damage, the machine's scrub function will be disabled after 10 hours of continued use if tank is not refilled. Add distilled water to the battery watering tank and restart key to clear fault. See FILLING AUTOMATIC BATTERY WATERING TANK.

Code 0x0B05 - ABW system attempted to water batteries but batteries are already full or watering hose is kinked. Check for kink. Restart key to clear fault.

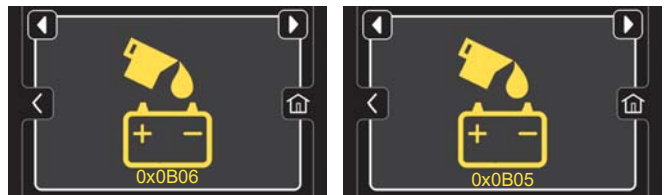


FIG. 62

**Red Automatic Battery Watering Fault Screen** - The Automatic Battery Watering tank is empty and needs refilling. The scrub function is disabled until tank is refilled (Figure 63). Add distilled water battery watering tank and restart key to clear fault. See FILLING AUTOMATIC BATTERY WATERING TANK.



FIG. 63

## MACHINE SETTINGS BUTTON

Press the machine settings button to access the following menu options (Figure 64).

The home screen must be in the supervisor mode to access the machine settings button. See SUPERVISOR CONTROLS instructions at back of manual for further details.

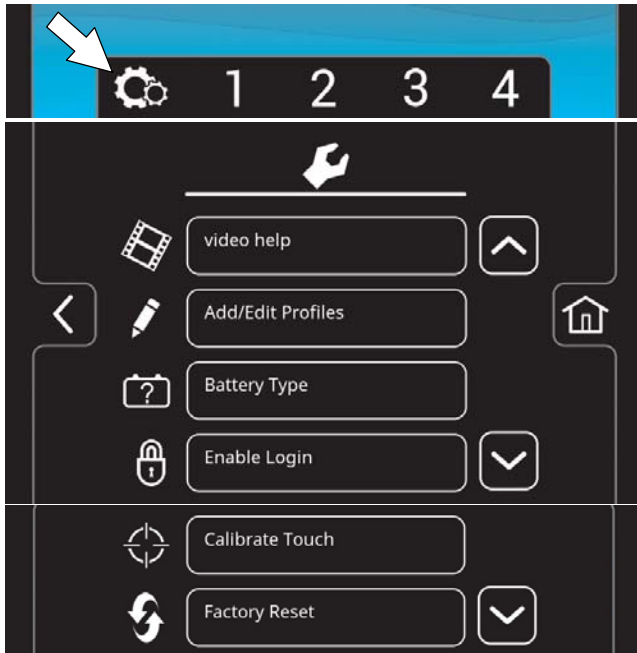







FIG. 64


 **Video help** - Use to view specific operation and maintenance procedures. See Figure 53.

 **Add/Edit Profiles** - Use to add/edit user profiles for machine use. See SUPERVISOR CONTROLS.

 **Battery Type** - Use to configure the machine for different battery types. This ensures the on-board battery charger charging profile is properly programmed to your battery type. See BATTERIES.

 **Enable Login** - Use to activate a required login code at machine start up to operate machine.

 **Calibrate Touch** - Use this to recalibrate the touch screen if the touch points become misaligned.

 **Factory Reset** - Resets the supervisor login code back to the factory default code, removes user profiles and resets any custom preset zone control buttons back to the factory preset zones. See SUPERVISOR CONTROLS.

## MACHINE OPERATION

**FOR SAFETY: Do not operate machine unless operator manual is read and understood.**

### PRE-OPERATION CHECK LIST

- Sweep area and remove any obstructions.
- Check brushes/pads for wear and damage.
- Check squeegee blades for wear and damage.
- Confirm recovery tank is empty, debris tray is clean and the float shut-off screen is installed and clean.
- Check scrub head skirt for wear and damage.
- Cylindrical brush model - confirm debris trough is empty and clean.
- ec-H<sub>2</sub>O Scrubbing: Confirm solution tank is filled with clear cool water only.
- ec-H<sub>2</sub>O Scrubbing: Confirm all conventional cleaning agents/restorers are drained and rinsed from solution tank.
- Check machine for proper operation.

### OPERATING MACHINE

For control panel operating instructions, see CONTROL PANEL OPERATION.

1. Release the parking brake lever, if equipped (Figure 65)
2. Turn the key to the on ( I ) position (Figure 65).

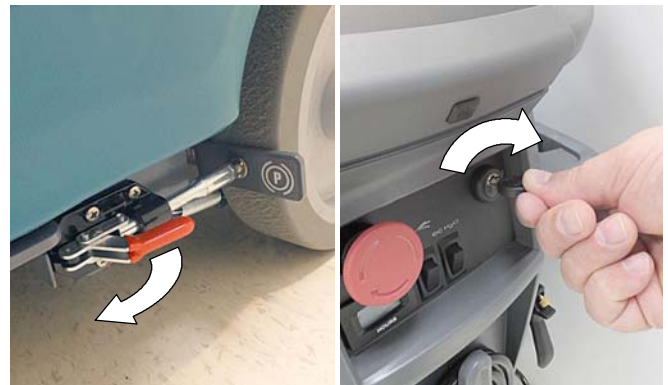


FIG. 65

3. ec-H<sub>2</sub>O models - The ec-H<sub>2</sub>O system will automatically turn on at key start up. The ec-H<sub>2</sub>O indicator will appear on the control panel indicating that the system is activated (Figure 66).

## OPERATION

**ATTENTION:** When conventional scrubbing with cleaning detergents in solution tank, make sure to turn off the ec-H<sub>2</sub>O system by pressing the ec-H<sub>2</sub>O button (Figure 66). If cleaning detergent is accidentally cycled through ec-H<sub>2</sub>O system, a system fault will occur. To clear fault, drain solution tank, add clear water and operate the ec-H<sub>2</sub>O system to clear fault. If fault repeats, continue to recycle key until fault clears. See SERVICE INDICATOR CODES for further detail.



FIG. 66

4. Lower the squeegee assembly to floor by stepping on foot pedal (Figure 67). To raise squeegee assembly, place foot under foot pedal and lift. The vacuum motor will automatically start when squeegee is lowered to floor.

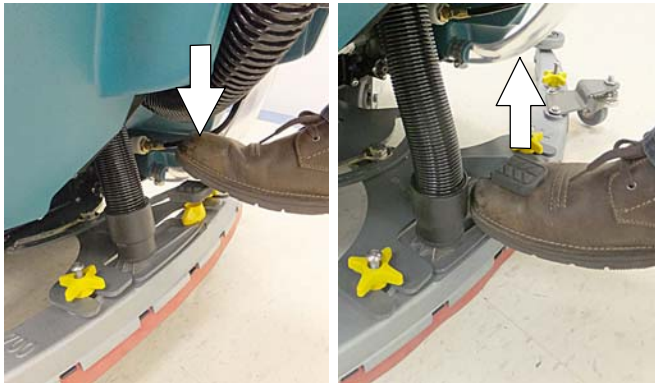


FIG. 67

5. Press the 1-STEP button to activate the scrub function (Figure 68). The scrub head will lower to floor.



FIG. 68

6. Push the directional lever forward to go forward (Figure 69). Pull the lever back to maneuver machine in reverse. Lift squeegee assembly when backing machine.



FIG. 69

7. To begin scrubbing, pull the start bail (Figure 70).



FIG. 70

8. Adjust the scrubbing speed by turning the speed dial to the desired speed (Figure 71).



FIG. 71

9. To stop scrubbing, release the start bail, press the 1-STEP button and raise the squeegee assembly off floor. Turn key off and set parking brake, if equipped.

**NOTE:** To pick up any remaining water left on floor after scrub head is raised continue to drive machine forward with squeegee down.

**EMERGENCY SHUT-OFF BUTTON**

Push the emergency shut-off button in the event of an emergency (Figure 72). This red button shuts off all power to machine. To regain power, turn the button clockwise and restart the key.



FIG. 72

**WHILE OPERATING MACHINE**

**⚠ WARNING: Flammable materials or reactive metals can cause an explosion or fire. Do not pick up.**

1. Overlap each scrub path by 2 inches/5 cm.
2. Keep machine moving to prevent damage to floor finish.
3. Wipe squeegee blades with a cloth if blades leave streaks.
4. Avoid bumping the machine into posts and walls.
5. When draining and refilling machine, always top off the optional Severe Environment tank with detergent.

**FOR SAFETY: When operating machine, the machine may only be operated on gradients up to 2%.**

6. Pour a recommended foam control solution into the recovery tank if excessive foam appears.

**ATTENTION:** Foam buildup will not activate the float shut-off screen, vacuum motor damage will result.

7. Use the double scrubbing method for heavily soiled areas. First scrub the area with the squeegee up, let solution set for 3-5 minutes, then scrub the area a second time with squeegee down.
8. Orbital Scrub Head Model - Use caution when working near the tile cove (Figure 73) and floor mounted fixtures such as pedestal sinks and other breakable items. Keep the metal scrub head edge away to avoid possible damage.

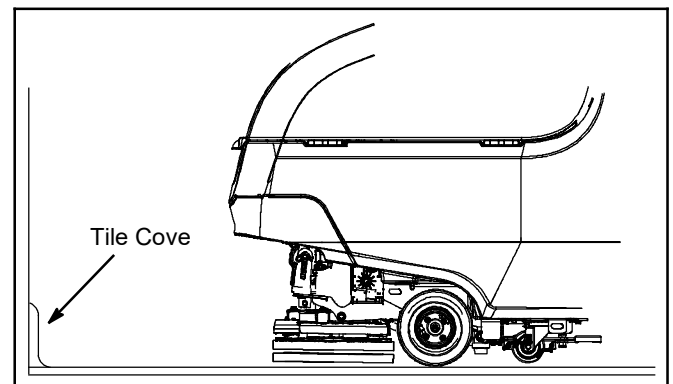


FIG. 73

9. When leaving the machine unattended, park on level surface, turn machine off, remove key and set the parking brake, if equipped.
10. Do not operate machine in areas where the ambient temperature is above 110°F/43°C or below freezing 36°F/2°C.

## OPERATION

### CIRCUIT BREAKER PANEL

The machine is equipped with resettable circuit breakers to protect the machine from a current overload. If a circuit breaker trips, disconnect the battery cable connection and reset the breaker by pressing the reset button after the breaker has cooled down. Reconnect the battery cable connection. If the circuit breaker does not reset or continues to trip contact service personnel.

The circuit breaker panel is located near the battery compartment and identified as described below (Figure 74).

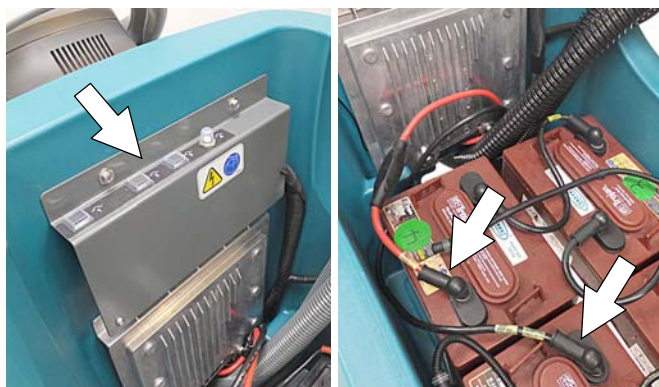


FIG. 74

Circuit Breaker	Rating	Circuit protected
CB1	4 A	Key switch, control board
CB2	10 A	ec-H <sub>2</sub> O system, Automatic battery watering system
CB3	15 A	Spray nozzle pump
CB4	60 A	Propel

**FOR SAFETY: When servicing machine, all repairs must be performed by trained personnel.**

### HOUR METER

The hour meter records the number of hours the machine has been operated. Use the hour meter to perform specific maintenance procedures and to record service history (Figure 75).



FIG. 75

### DRAINING TANKS

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

#### DRAINING RECOVERY TANK

Drain and clean the recovery tank after each use.

1. Transport the machine to drain area.
2. Remove the recovery tank drain hose from holder and pinch hose as shown (Figure 76). Over a drain basin, remove cap and slowly release the pinched hose to drain.



FIG. 76

**NOTE: When using a bucket to drain the machine, do not use the same bucket to fill the solution tank.**

3. Remove and clean the float shut-off screen (Figure 77).



FIG. 77

- Remove the debris tray and empty (Figure 78).



FIG. 78

- Rinse out the recovery tank with clean water and wipe clean of any soil residue (Figure 79).



FIG. 79

### DRAINING SOLUTION TANK

Drain the solution tank daily.

- Transport the machine to drain area.

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

- To drain remaining water from solution tank, pull the solution tank level hose from the accessory rail (Figure 80). Firmly reconnect the hose to the accessory rail after draining tank.



FIG. 80

- Rinse solution tank with clean water (Figure 81).



FIG. 81

- Remove the solution tank filter and clean screen after every 50 hours of use (Figure 82). Solution filter is located under machine at rear. Drain solution tank before removing filter.

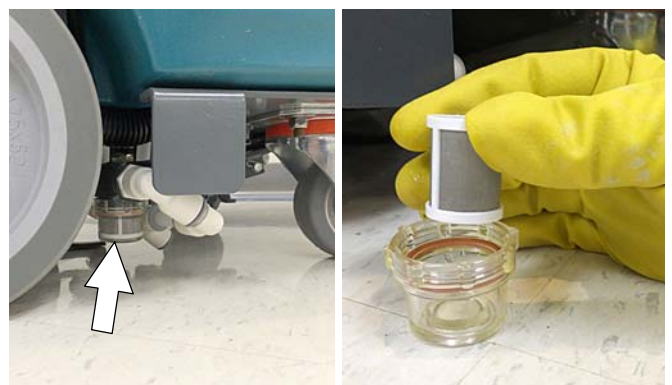


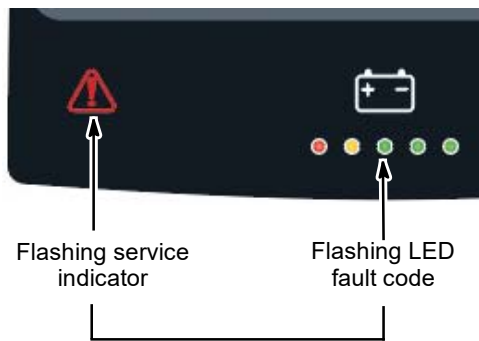
FIG. 82

# OPERATION

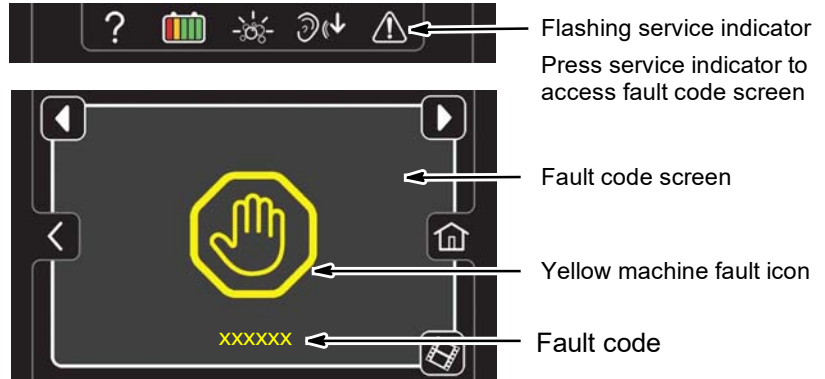
## SERVICE INDICATOR CODES

When the machine or battery charger detects a fault, the service indicator will flash. A fault code will be provided to determine problem as described below.

### Pro-Membrane Control Panel



### Pro-Panel Controls (LCD)



LED Fault Code ☀️ = Flashing	LCD Fault Code	CAUSE	SOLUTION
☀️ ☀️ ☀️ ☀️ ☀️	0xFF0	Emergency shut-off button activated	Release emergency shut-off button and restart machine
• • • ☀️ •	0x0201	Head lift actuator, wiring, connector or control board problem	Contact service
• • • ☀️ ☀️	0x0101 0x0111	Brush motor wiring, connector or control board problem	Contact service
☀️ ☀️ ☀️ ☀️ •	0x0102 0x0112	Brush motor 1 voltage loss Brush motor 2 voltage loss	Contact service
• ☀️ ☀️ • ☀️	0x0208	Actuator stalled	Check for blockage. If fault repeats, contact service.
• ☀️ • • ☀️	0x0301	Solution valve wiring, connector or control board problem	Check connections. Contact service
• ☀️ • ☀️ ☀️	0x0303	Solution valve over current.	Contact service
• • ☀️ • •	0x0501	Vacuum motor wiring, connector or control board problem	Contact service
• • ☀️ • ☀️	0x0601	Severe environment detergent pump wiring, connector or control board problem	Contact service
• • ☀️ ☀️ •	0x1005	Scrub motor under current	Use a more aggressive pad. If fault repeats, contact service.
• • ☀️ ☀️ ☀️	0x0901	Propel motor wiring, connector or control board problem	Contact service
☀️ • • • ☀️	0x0900/0x090A 0x0903 0x0904 0x0905 0x0906 0x0907 0x0920→0x0942 0x0910 0x0950	Propel I-Drive fault Propel I-Drive communication lost Propel power cycle fault Propel current limit fault Propel motor shorted fault Propel motor shorted fault Propel faults Propel circuit breaker tripped Propel incorrect profile	Reset circuit breaker or restart machine. If fault repeats, contact service.



## SERVICE INDICATOR CODES - Continued

LED Fault Code ☀= Flashing	LCD Fault Code	CAUSE	SOLUTION
☀ • • ☀ •	0x0B09 0x0B11	Battery watering pump pressure switch not connected or stuck open. Battery watering pump wiring, connector problem.	Connect pressure switch. Cycle key. If fault persists, contact service. Connect pump. Cycle key. If fault persists, contact service.
☀ • • ☀☀	0x0103 0x0104 0x0105 0x0109 0x0106	Brush motor 1 over current Brush motor 1 over current Brush motor 1 over current Brush motor 1 over temp fault Brush motor 1 short fault	Check pad for floor type. If fault repeats contact service.  Contact service
☀☀ • ☀☀	0x0113 0x0114 0x0115 0x0119 0x0116	Brush motor 2 over current Brush motor 2 over current Brush motor 2 over current Brush motor 2 over temp fault Brush motor 2 short fault	Check pad for floor type. If fault repeats contact service.  Contact service
☀ • ☀ • ☀	0x0902	Start bail is pulled or obstructed before turning machine on.	Release start bail or remove bail obstruction before turning machine on.
☀ • ☀☀ •	0x0107 0x0117 0x0207 0x0307 0x0507 0x0607 0x0617 0x0B17 0x0717	Brush motor 1 control board fault Brush motor 2 control board fault Actuator motor control board fault Solution valve control board fault. Vacuum motor control board fault Detergent pump control board fault Spray pump control board fault Battery watering pump board fault ec-H <sub>2</sub> O pump control board fault	Disconnect battery cable connection and contact service to replace control board.
☀ • ☀☀☀	0x0503 0x0504 0x0505 0x0506	Vacuum motor over current  Vacuum motor shorted fault	Check for obstruction. Contact service.
☀☀ • • •	0x0613 0x0614 0x0615 0x0616	Spray nozzle pump fault	Contact service
☀ • • • •	0x0611	Spray pump wiring, connector or control board problem.	Contact service
☀☀ • • ☀	0x0603 0x0604 0x0605 0x0606	Severe environment detergent pump over current Severe environment detergent pump shorted fault	Contact service
☀☀ • ☀ •	0x0B01 0x0B02 0x0B13-16	Battery watering system fault Battery watering pump fault	Contact service
☀☀☀ • ☀	0x1006	Scrub head imbalance	Check brush wear. Contact service.
• ☀☀☀ •	0xF103 0xFF20 0x0704 0x0B04	Charger communication fault Scrub control board communication fault ec-H <sub>2</sub> O system communication fault Battery watering CAN fault	Restart. If fault repeats, contact service.

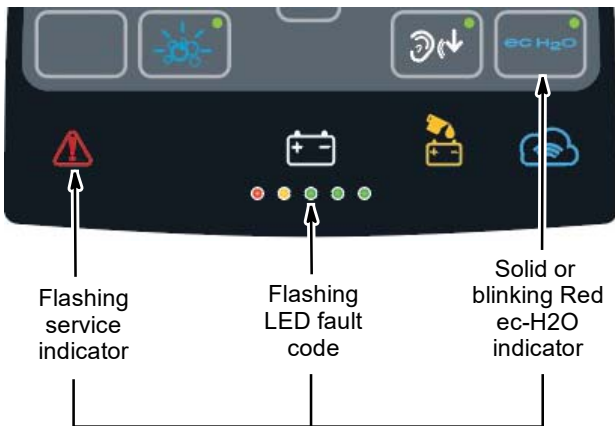
# OPERATION

## ON-BOARD BATTERY CHARGER SERVICE INDICATOR CODES

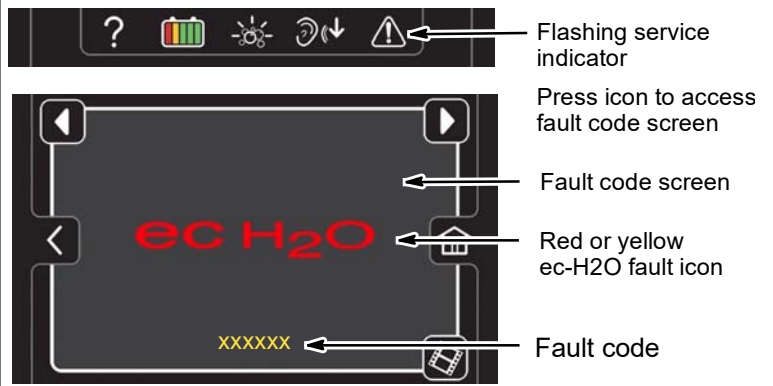
LED Fault Code ☀= Flashing	LCD Fault Code	CAUSE	SOLUTION
☀ ☀ ☀ • •	0xF100 0xF104	Charger error condition. Charger timer exceeded maximum charging time. Interrupts charging cycle.	Contact service Replace batteries
• ☀ ☀ • •	0xF101	Charger is not connected to battery pack	Check cable connections
• ☀ • • •	0xF102	Charger overheated	Let charger cool. Move to well ventilated area. Charge batteries in areas with temperatures 80°F/27°C or less. If fault persists, contact service.
• ☀ ☀ ☀ •	0xF103	Charger communication fault	Restart charger. If fault code persists, contact service.

ec-H2O SYSTEM SERVICE INDICATOR CODES - OPTION

Pro-membrane Control Panel



Pro-Panel Controls (LCD)

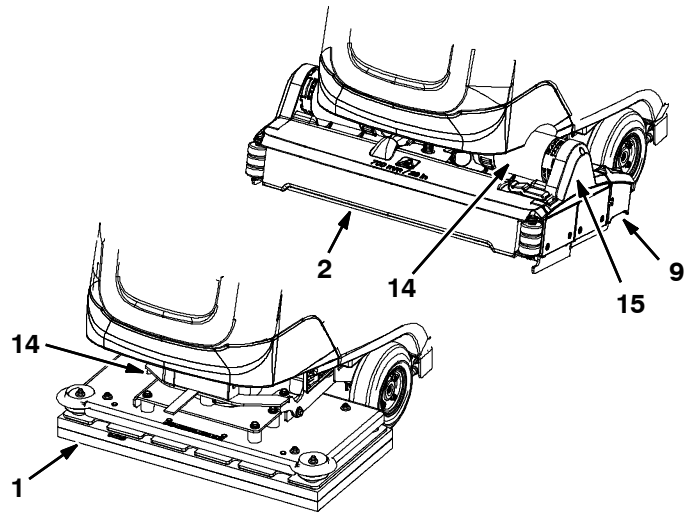
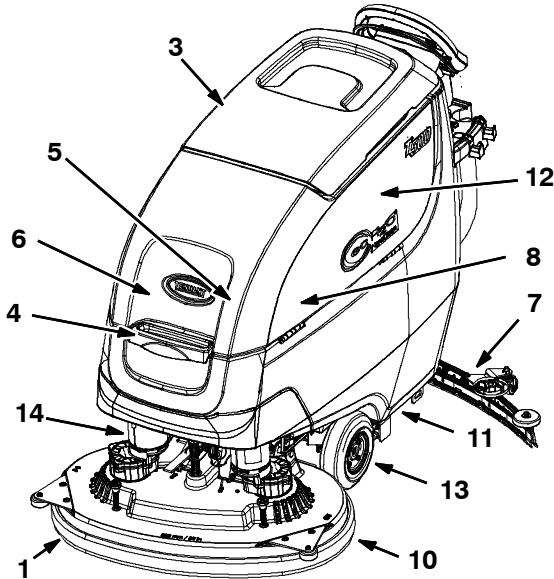


LED Fault Code ☀️ = Flashing	LCD Fault Code	CAUSE	SOLUTION
• ☀️ • ☀️ •	0x0711	ec-H2O pump wiring, connector or control board problem.	Contact service
• ☀️ ☀️ ☀️ ☀️	0x0713 0x0714 0x0715	ec-H2O pump over current	Contact service
☀️ • ☀️ • •	0x0703 0x0712	ec-H2O system breaker tripped ec-H2O pump breaker tripped	Reset circuit breaker. If trip repeats, contact service.
ecH2O indicator solid red	0x0716 0x0727 0x072A 0x0741 0x0746	ec-H2O pump shorted fault ec-H2O control board fault ec-H2O electrode fault Water conditioning pump open Water conditioning pump fault	Contact service
ecH2O indicator blinking red*	0x0702 0x0708* 0x0721 0x0723 0x0726 0x0728	ec-H2O pressure switch trip ec-H2O system over regulation No ec-H2O cell current ec-H2O cell over current ec-H2O cell shorted fault ec-H2O fault	Contact service
ecH2O indicator blinking blue/red	0x0707	Water conditioning cartridge expired	Replace water conditioning cartridge.

\*Verify if cleaning detergent was added to solution tank. If ec-H2O system was operated with cleaning detergent, drain solution tank, add clear water and operate the ec-H2O system until the fault code clears. If fault repeats, continue to recycle key until fault clears.

# MAINTENANCE

## MAINTENANCE CHART



Interval	Person Resp.	Key	Description	Procedure
Daily	O	1	Pads	Check, flip or replace
	O	1	Brushes	Check, clean
	O	2	Cylindrical brushes	Check, clean
	O	3	Recovery tank	Drain, rinse, clean float shut-off screen and debris tray
	O	4	Solution tank	Drain, rinse
	O	5	Severe environment tank (option)	Check, refill
	O	6	Automatic battery watering tank (option)	Check, refill
	O	7	Squeegee	Clean, check for damage and wear
	O	8	Batteries	Charge if necessary
	O	9	Debris trough	Clean
Weekly	O	8	Battery cells	Check electrolyte level
	O	7	Squeegee assembly drip trap reservoir	Check, clean
50 Hours	O	2	Cylindrical brushes.	Rotate brushes. Check for wear
	O	2	Cylindrical scrub head	Clean underside of scrub head
	O	3	Recovery tank lid seal	Check for wear.
	O	11	Solution tank filter	Remove and clean
100 Hours	O	8	Battery watering system (option)	Check hoses for damage and wear
200 Hours	O	8	Batteries, terminals and cables	Check and clean
750 Hours	T	12	Vacuum motor	Replace carbon brushes
1250 Hours	T	13	Propel motor	Replace carbon brushes
	T	14	Brush motor	Replace carbon brushes
	T	15	Brush belt	Replace belt

O = Operator T = Trained Personnel

**MACHINE MAINTENANCE**

To keep the machine in good working condition, simply perform the following maintenance procedures.

**FOR SAFETY:** Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

**FOR SAFETY:** When servicing machine wear personal protection equipment as needed. All repairs must be performed by trained personnel

**AFTER DAILY USE**

1. Drain and rinse out the recovery tank (Figure 83).  
See DRAINING TANKS.



FIG. 83

2. Remove the debris tray and empty (Figure 84).



FIG. 84

3. Remove and clean the float shut-off screen (Figure 85).



FIG. 85

4. Drain and rinse out the solution tank (Figure 86).



FIG. 86

5. Disk scrub head - Turn pad over or replace when worn (Figure 87).

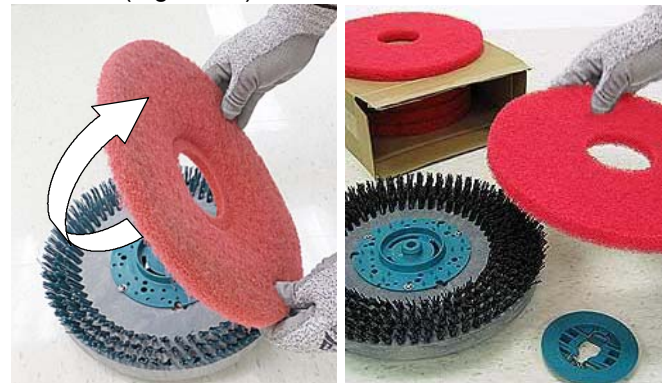


FIG. 87

# MAINTENANCE

- 6. Replace brushes when they no longer clean effectively or when the bristles are worn to the yellow indicator (Figure 88).



FIG. 88

Orbital scrub head - Turn the working pad over or replace when worn (Figure 89).

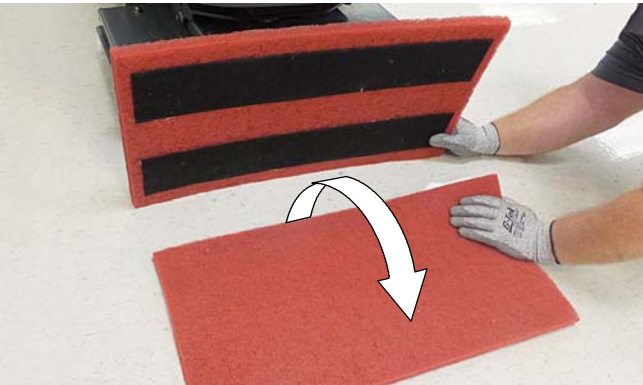


FIG. 89

- 7. Wipe the squeegee blades clean. Inspect blades for wear and damage (Figure 90). Rotate blade if worn. See SQUEEGEE BLADE REPLACEMENT.



FIG. 90

- 8. Clean scrub head skirt. Check for wear or damage (Figure 91). Replace if worn or damaged.



FIG. 91

- 9. Clean the outside surface of the machine with an all purpose cleaner and damp cloth (Figure 92).

**FOR SAFETY: When servicing machine, do not power spray or hose off machine. Electrical malfunction may occur. Use damp cloth.**



FIG. 92

- 10. Cylindrical brush scrub head - Remove and clean debris trough (Figure 93).



FIG. 93

- Severe environment option - Refill the severe environment tank with a recommended cleaning detergent at full concentration (Figure 94). Replace cap.



FIG. 94

- Automatic battery watering option - Refill tank with distilled water (Figure 95). Replace cap.

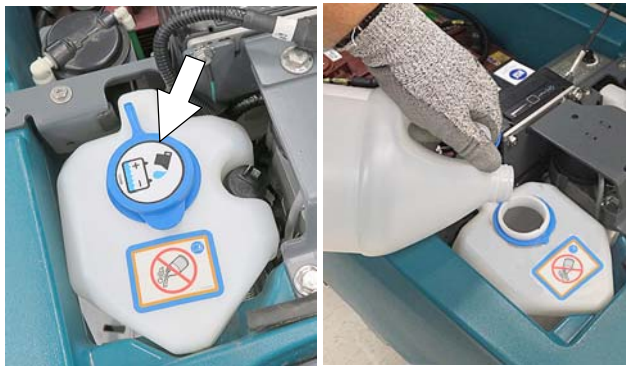


FIG. 95

- Charge batteries (Figure 96). See BATTERIES.



FIG. 96

**ATTENTION:** Do not disconnect battery cables while charger is plugged in, circuit board damage may result.

**AFTER WEEKLY USE**

- Check the electrolyte level in all batteries (Figure 97). See BATTERIES.

*NOTE: If machine is equipped with the automatic or manual battery watering system, See BATTERIES.*

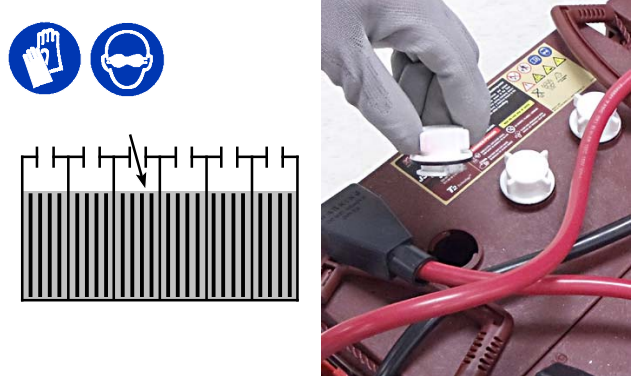


FIG. 97

- Remove the drip trap cover from the squeegee assembly and clean reservoir (Figure 98).



FIG. 98

**AFTER EVERY 50 HOURS OF USE**

- Drain solution tank. Remove the solution tank filter and clean screen (Figure 99). Turn the filter bowl counter-clockwise to remove.

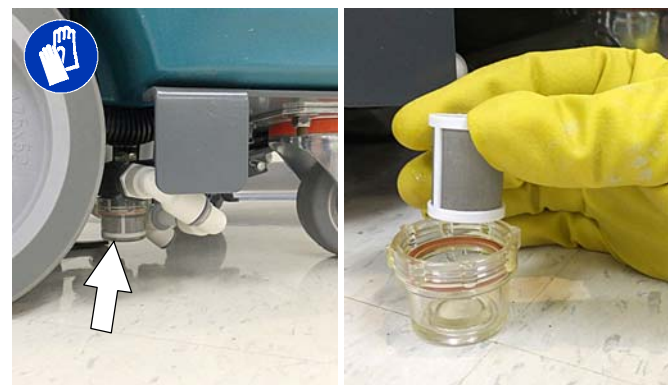


FIG. 99

## MAINTENANCE

2. Cylindrical brushes - Rotate brushes from front to rear (Figure 100). Replace brushes when they no longer clean effectively.

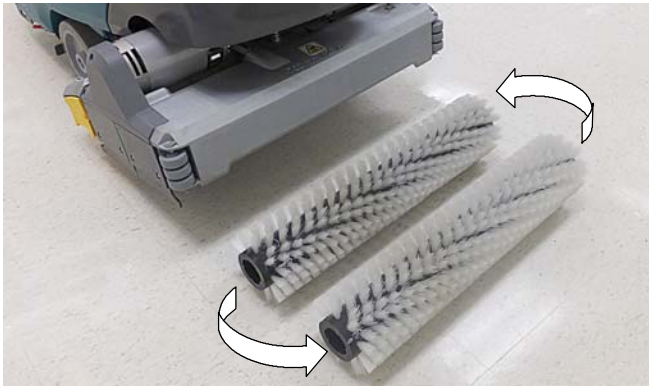


FIG. 100

3. Cylindrical scrub head - Remove debris buildup from underside of scrub head, including the idler plates and drive hubs (Figure 101).

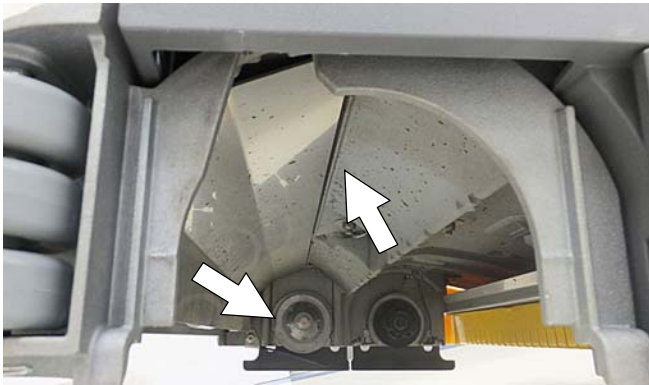


FIG. 101

4. Inspect and clean the seal on the recovery tank lid (Figure 102). Replace seal if damaged.



FIG. 102

### AFTER EVERY 100 HOURS OF USE

If machine is equipped with the optional battery watering system, check hoses for leaks, loose hose connections and for damage or wear (Figure 103). Replace system if damaged.

**FOR SAFETY: When servicing batteries, wear personal protection equipment as needed. Avoid contact with battery acid.**



FIG. 103

### ELECTRIC MOTORS

Replace motor carbon brushes as indicated. Contact trained personnel for carbon brush replacement.

Carbon Brush Replacement	Hours
Vacuum motor	750
Propel motor	1250
Disk brush motors	1250
Cylindrical brush motors	1250
Orbital brush motor	1250

### BELTS (Cylindrical Brush Model)

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

Replace belts every 1250 hours. Contact trained personnel for belt replacement (Figure 104).

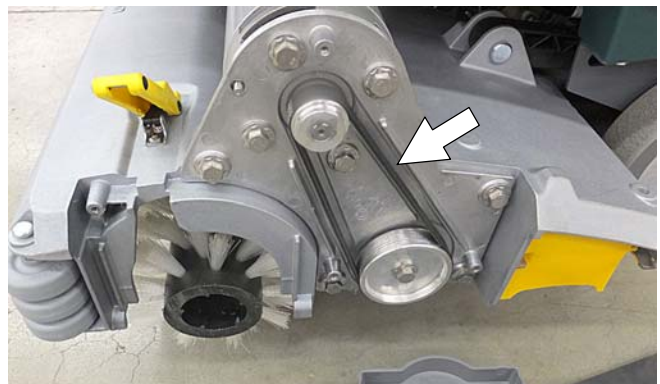


FIG. 104



## BATTERIES

**FOR SAFETY: Before servicing machine, stop on level surface, turn off machine and remove key.**

Your machine is equipped with either flooded (wet) lead-acid, maintenance-free (Sealed AGM) batteries or lithium-ion battery supplied by Tennant.

### FLOODED (WET) AND MAINTENANCE-FREE SEALED LEAD-ACID BATTERIES

The lifetime of the batteries depends on their proper maintenance. To get the most life from the batteries:

- Do not charge standard wet lead-acid batteries more than once a day and only after running the machine for a minimum of 15 minutes.  
TPPL batteries can be opportunity charged during the day to extend run time.
- Do not leave the batteries partially discharged for long period of time.
- Only charge the batteries in a well-ventilated area to prevent gas build up.
- Charge batteries in areas with temperatures between 32°F/0°C and 80°F/27°C.
- Allow the charger to complete charging the batteries before re-using the machine.
- Maintain the proper electrolyte levels of flooded (wet lead-acid) batteries by checking levels weekly.

Your machine is equipped with either flooded (wet) lead-acid or maintenance-free (Sealed AGM/TPPL) batteries supplied by Tennant.

**FOR SAFETY: When servicing machine, keep all metal objects off batteries. Avoid contact with battery acid.**

Maintenance-free (Sealed AGM/TPPL) batteries do not require watering. Cleaning and other routine maintenance is still required.

The flooded (wet) lead-acid batteries require routine watering as described below. Check the battery electrolyte level weekly.

*NOTE: If machine is equipped with the automatic or manual battery watering system, proceed to the BATTERY WATERING SYSEYEM instructions.*

The electrolyte level should be slightly above the battery plates as shown before charging (Figure 105). Add distilled water if low. **DO NOT OVERFILL.** The electrolyte will expand and may overflow when charging. After charging, distilled water can be added up to about 3 mm (0.12 in) below the sight tubes.

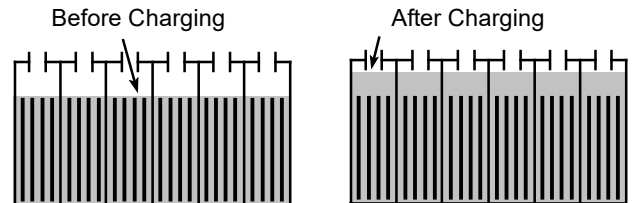
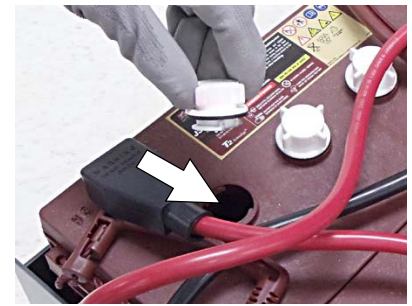


FIG. 105

*NOTE: Make sure the battery caps are in place while charging. There may be a sulfur smell after charging batteries. This is normal.*

### CHECKING CONNECTIONS / CLEANING (ALL BATTERY TYPES)

After every 200 hours of use, check for loose battery connections and clean the surface of the batteries, including terminals and cable clamps to prevent battery corrosion. Use a scrub brush with a strong mixture of baking soda and water (Figure 106). Do not remove battery caps when cleaning batteries.



FIG. 106

# MAINTENANCE

## LITHIUM-ION BATTERY

The lithium-ion battery pack is a maintenance-free battery protected by a battery management system (BMS). To achieve the maximum battery life, carefully follow the instructions below:

- Lithium-ion batteries must be charged prior to initial use.
- Carefully follow the Important Safety Instructions section in the manual when using the Lithium-ion Battery Model.
- Only use the lithium-ion battery charger supplied with machine.
- Charge battery pack in well-ventilated areas. For best charging performance, charge the battery pack in temperatures below 80°F/27°C and above 32°F/0°C. Battery pack may shut down and not take a charge in elevated or freezing temperatures.
- Do not store the machine for an extended period if battery is discharged to the last bar, the battery may further discharge to a level that is unrecoverable.
- When the machine shuts down due to a depleted battery pack, do not repeatedly cycle the key on and off. This may cause permanent battery pack damage. Recharge battery pack immediately to avoid damage.
- Opportunity charging (i.e. partial charge cycle of a half hour or more) is only recommended if discharge level is below 80%.
- Do not operate machine in temperatures above 104°F / 40°C or below -4°F / -20°C. Machine may shutdown if exceed these temperatures.
- Contact Tennant Service for lithium-ion battery service and replacement.

## BATTERY POWER BUTTON / BATTERY DISCHARGE INDICATOR

Each Lithium-ion battery contains a power button to turn on/off the battery power supply. The battery discharge indicator (BDI) displays the current state of the battery (Figure 107).



FIG. 107

To display the battery charge status or fault state (while the batteries are active), press and hold the power button of any battery for one second. When the batteries are fully charged, all five green indicators are lit. As the battery discharges, the indicator levels decrease. If the indicators flash red the battery is getting very low. If the indicators display solid red along with green, the battery has a fault. Contact Tennant Service to fix the fault.

LED Indicator Status	Battery State of Charge
	81- 100%
	61- 80%
	41- 60%
	21- 40%
	11- 20%
	1- 10%
	Fault - Contact Service

To turn off the battery power (while the batteries are active), press and hold the battery power button of any battery for **20 seconds**. The battery discharge indicators will turn off. Turning off one battery will shut down power to all connected batteries. Batteries should be shut down before any service is completed on the battery modules.

To turn on the battery power (when the batteries are shutdown), press and hold the power button on each battery for **5 seconds**. The battery discharge green indicators will illuminate when turned on.

**CHARGING BATTERIES**

The charging instructions in this manual are intended for the battery charger supplied with your machine. The use of other battery chargers that are not supplied and approved by Tennant are prohibited.

If your machine is equipped with an off-board battery charger refer to the charger's owners manual for operating instructions. Contact distributor or Tennant for battery charger recommendations if machine is not equipped with charger.

**FOR SAFETY: The use of incompatible battery chargers may damage battery packs and potentially cause a fire hazard.**

**IMPORTANT NOTICE:** The battery charger is set to charge the battery type supplied with your machine. If you choose to change to a different battery type or capacity (i.e. flooded (wet) lead-acid, maintenance-free, sealed, AGM batteries, etc.), the charger's charging profile must be changed to prevent battery damage. See BATTERY CHARGER SETTINGS.

1. Transport the machine to a well-ventilated area.

**⚠ WARNING: Batteries emit hydrogen gas. Explosion or fire can result. Keep sparks and open flame away when charging.**

2. Park the machine on a flat, dry surface, turn off machine and remove key.

**FOR SAFETY: When servicing batteries, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

3. If the machine is equipped with flooded (wet) lead-acid batteries check the battery electrolyte level weekly before charging. For models equipped with the automatic battery watering system, check if the automatic battery water tank needs refilling. Add distilled water if low.
4. For models equipped with an on-board charger, remove the charger's power cord from the storage hooks and plug power cord into a properly grounded wall outlet (Figure 108).



FIG. 108

For models equipped with off-board chargers, first connect the charger's DC cord into the machine's battery charge receptacle then plug the AC power supply cord into a properly grounded wall outlet (Figure 109). Refer to the off-board battery charger's owner manual for operating instructions.

**FOR SAFETY: Do not disconnect the off-board charger's DC cord from the machine's receptacle when the charger is operating. Arcing may result. If the charger must be interrupted during charging, disconnect the AC power supply cord first.**

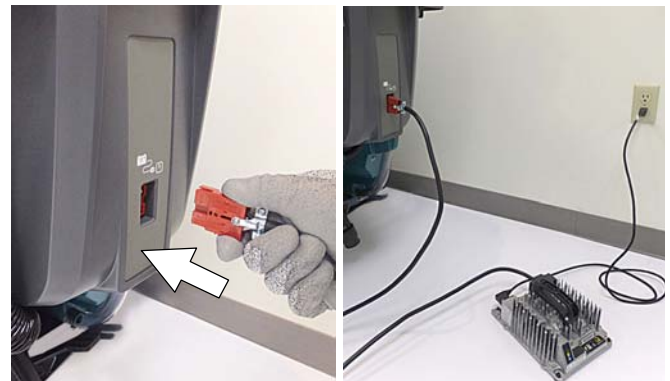


FIG. 109

5. The charger will automatically begin charging and shut off when fully charged. The maximum charging cycle may take up to 6-12 hours depending on battery type.

On-board battery charger: The battery discharge indicator lights will ripple back and forth during the charging cycle. When all five lights repeatedly flash two times, the charging cycle is complete (Figure 110).



Pro-membrane



Pro-panel

FIG. 110

## MAINTENANCE

**ATTENTION: Do not disconnect battery cables while charger is plugged in, circuit board damage may result.**

6. After charging batteries unplug the power supply cord and wrap cord around the cord hooks (Figure 111).

For models equipped with an off-board charger, always disconnect the AC power supply cord first before disconnecting charger from machine (Figure 111).



FIG. 111

### BATTERY CHARGER SETTINGS

*NOTE: The following instructions apply to models equipped with flooded lead-acid or sealed AGM batteries.*

The battery charger is set to charge the battery type supplied with your machine. If you choose to change to a different battery type or capacity, the charger's charging profile must be changed to prevent battery damage.

The machine's battery discharge indicator (BDI) must also be reprogrammed to match battery type to prevent battery damage and/or short run-time.

*NOTE: For machines shipped without batteries, the battery discharge indicator and the on-board battery charger are set for GEL batteries as the default. If you choose to use a different battery type, the settings must be changed as described as below.*

*NOTE: For machines shipped without batteries and supplied with an Off-Board Charger, the off-board battery charger is set for wet lead-acid batteries from the factory. The machine's battery discharge indicator is set for GEL batteries as the default. The battery discharge indicator must be reprogrammed to match charger settings (See OFF-BOARD BATTERY CHARGER below).*

**IRIS MODELS:** For models equipped with capability to report battery charging data via IRIS, Tennant

recommends using the same battery type. If a different amp hour or battery type is desired, contact Tennant Service Department.

### OFF-BOARD BATTERY CHARGER:

1. To change the off-board battery charger settings, refer to the off-board charger's owner manual.
2. To reprogram the machine's battery discharge indicator (BDI), see below:

**Pro-Membrane Model** - Service application software required, contact service.

**Pro-Panel Model** - See *CHANGING ON-BOARD BATTERY CHARGER SETTINGS* for Pro-Panel model.

#### Pro-Membrane Model



#### Pro-Panel Model (LCD)



### ON-BOARD BATTERY CHARGER:

**Pro-Membrane Model** - To change the on-board battery charger settings, service application software required, contact service. As an alternative, the charger profile may be manually changed. See *CHANGING ON-BOARD BATTERY CHARGER SETTINGS* for Pro-Membrane model. The battery discharge indicator will automatically reprogram to match battery type when the battery charger profile is changed.

**Pro-Panel Model** - To change the on-board battery charger settings, see *CHANGING ON-BOARD BATTERY CHARGER SETTINGS* for Pro-Panel model. The battery discharge indicator will automatically reprogram to match battery selection.

### **CHANGING ON-BOARD BATTERY CHARGER SETTINGS (Pro-Membrane model)**

To manually change the on-board battery charger settings for a different battery type, carefully follow instructions as described below :

*NOTE: The manual method is only an alternative if unable to change setting by use of the Service Application Software performed by Service.*

*NOTE: TPPL batteries come with a unique battery charger that is only used with TPPL batteries. It's not intended to be changed.*

1. Disconnect the battery cable connection at machine (Figure 112).

**FOR SAFETY:** When servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

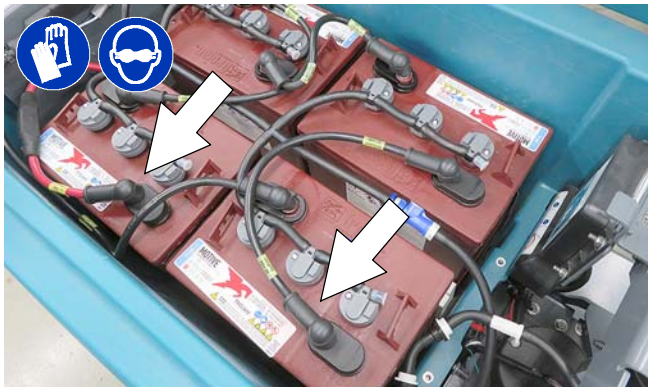


FIG. 112

2. Unwrap the battery charger power cord from the cord hooks.
3. Using a T25 star screwdriver, remove the two screws located at the bottom of the control console to access battery charger (Figure 113).

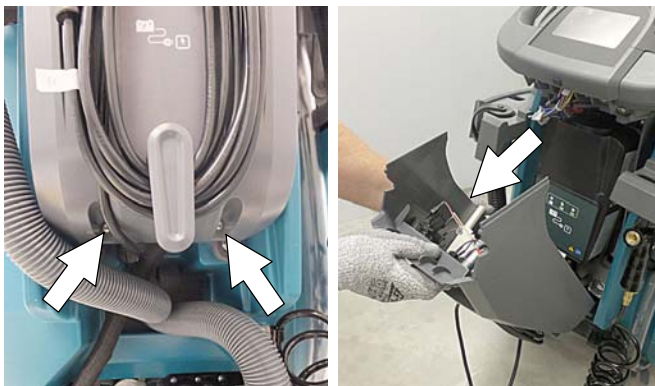


FIG. 113

4. Carefully peel back the charger display label to access the dial settings (Figure 114).

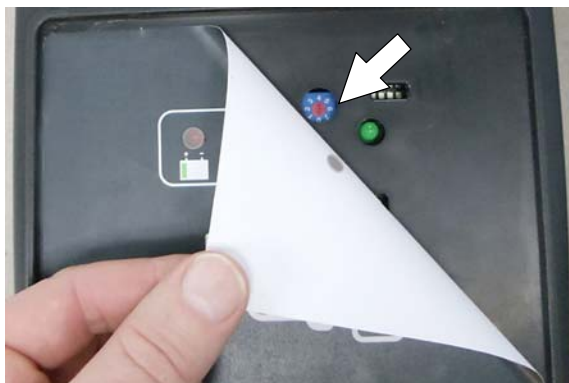


FIG. 114

5. Using a small standard screwdriver, turn the dial to the appropriate battery type according to the following chart (Figure 115).

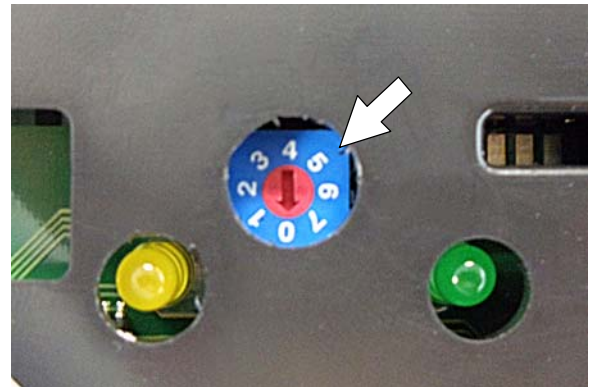


FIG. 115

Dial Position	Battery Description Settings with AH Ranges
0	CAN-BUS setting*
1	Wet, Trojan 180-260 AH
2	Wet, Trojan 270-360 AH
3	Wet, Enersys/Tab 200-350 AH
4	AGM, Tianneng 180-260 AH
5	AGM, Discover 200-350 AH
6	Gel, Sonnenschein 80-150 AH

\* The CAN-BUS setting, dial position "0", is the software setting that is programmed to match battery type supplied with machine. When the dial is manually changed to a different setting, it should not be reset back to "0" otherwise battery damage may result. Service Application Software is required to reset dial back to "0". Contact Service.

6. Re-apply the display label.
7. Replace the control console.
8. To set the BDI for the new battery type, plug the on-board battery charger cord into an electrical outlet. The machine's software will automatically reprogram the BDI to the new battery type.

# MAINTENANCE

## CHANGING ON-BOARD BATTERY CHARGER SETTINGS (Pro-Panel model)

*NOTE: To perform this procedure, machine must be in supervisor mode. See SUPERVISOR CONTROLS instructions at back of manual.*

1. Turn the key to the on position.
2. Press the settings button located on the home screen (Figure 116).



FIG. 116

3. Press the Battery Type button (Figure 117).

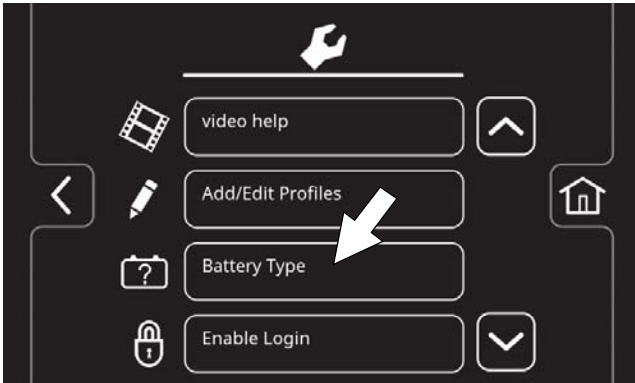


FIG. 117

4. Select battery type and brand installed in machine (Figure 118). See battery label to determine type and brand. Press the up and down arrows to scroll through battery selection.

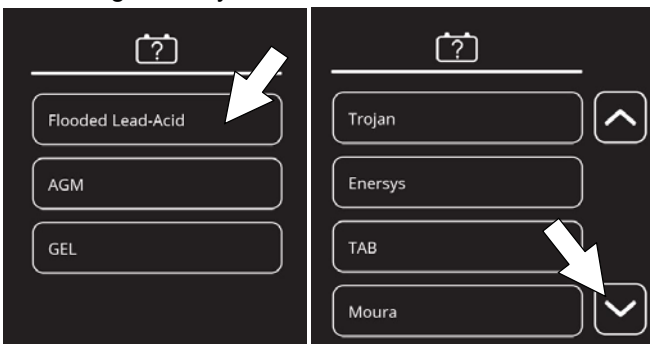
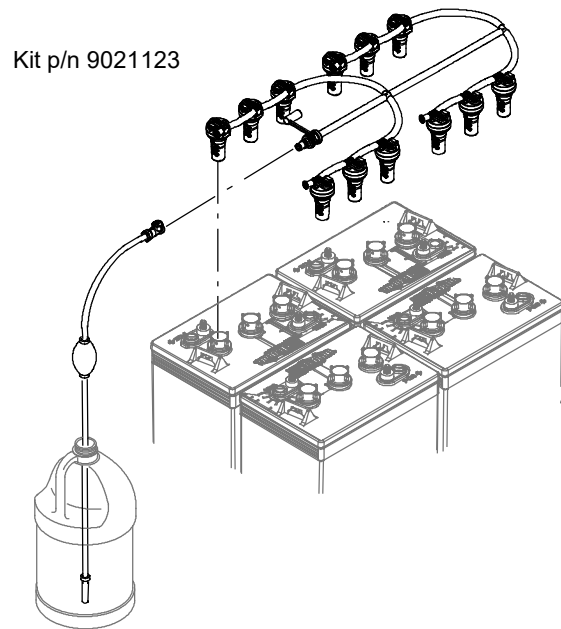


FIG. 118

*NOTE: The battery charger profile and battery discharge indicator will automatically reprogram when battery type is selected.*

## MANUAL BATTERY WATERING SYSTEM (Trojan Battery OPTION)

The following instructions are for models equipped with the manual battery watering system option.



The optional manual battery watering system provides a safe and easy way to maintain the proper electrolyte levels in your batteries. It is designed exclusively for Trojan flooded (wet) lead-acid batteries.

**FOR SAFETY: When servicing machine, wear personal protection equipment as needed. Avoid contact with battery acid.**

Before using the battery watering system check hoses and connections for damage or wear.

1. Fully charge batteries prior to using the battery watering system. Do not add water to batteries before charging, the electrolyte level will expand and may overflow when charging.
2. After charging batteries, check the electrolyte level indicator on each battery cap. If any of the indicator floats are low, add water as described in the next step (Figure 119).

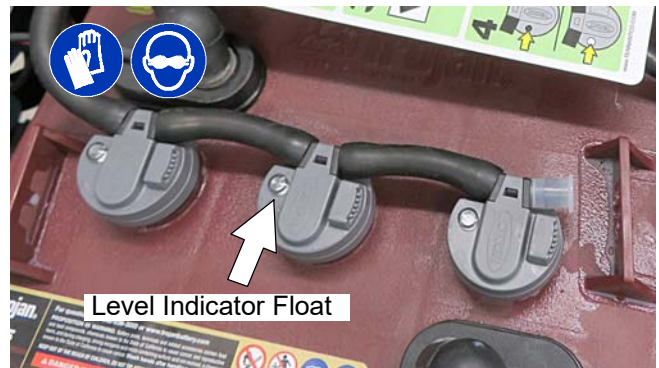
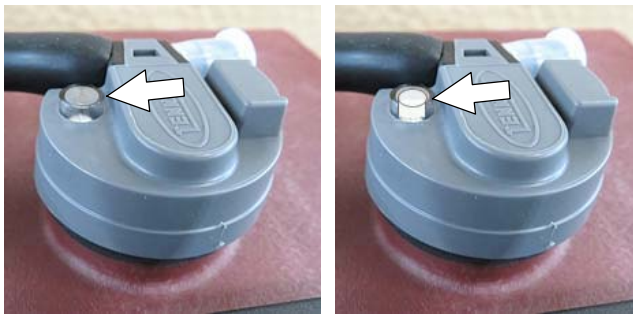


FIG. 119

- If the level indicator has a low white float add water as described in the following instructions. (Figure 120).



**Low Float = Add Water      High Float = Full**  
**FIG. 120**

- Locate the battery fill hose coupler inside the battery compartment. Remove the dust cap and connect the hand pump hose (Figure 121).



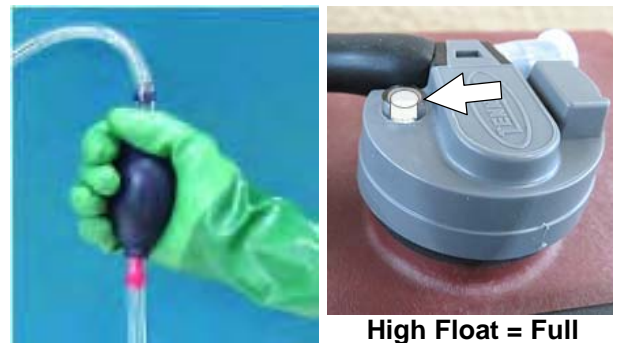
**FIG. 121**

- Submerge the other end of the hand pump hose into a bottle of distilled water (Figure 122).



**FIG. 122**

- Squeeze the bulb on the hand pump hose until firm. The indicator float will rise when full (Figure 123).



**FIG. 123**

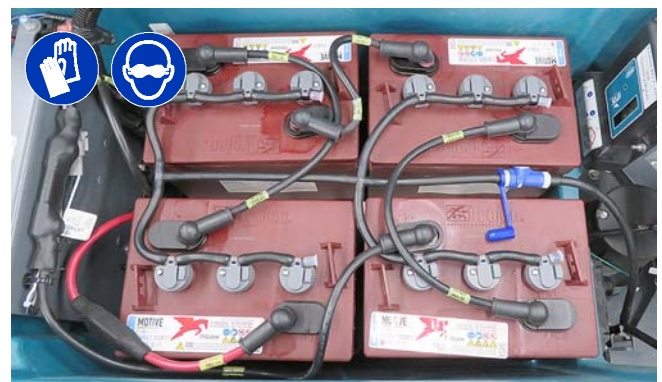
- After adding water, replace the dust cap on the battery watering distribution hose and store the hand pump hose inside the machine's battery compartment for future use.

**AUTOMATIC BATTERY WATERING SYSTEM (Trojan Battery OPTION)**

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

The automatic battery watering system is designed to automatically refill the batteries after the machine reaches a limited number of charge cycles. Do not remove battery caps and manually add water to the batteries.

Check the automatic battery watering system for leaks, loose hose connections and for damage or wear. (Figure 124). Replace if damaged.



**FIG. 124**

## MAINTENANCE

Check the water level in the automatic watering tank periodically. Add distilled water when low (Figure 125).

**FOR SAFETY: When servicing machine, only use distilled water when filling the automatic battery watering tank.**



FIG. 125

The automatic battery watering indicator will also alert user to add distilled water when tank is empty (Figure 126). See CONTROL PANEL OPERATION for further details.



FIG. 126

To store machine equipped with the automatic battery watering system in freezing temperatures, see STORING MACHINE/FREEZE PROTECTION.

## SQUEEGEE BLADE REPLACEMENT

**FOR SAFETY: Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.**

Each squeegee blade has four wiping edges. When the blades become worn, simply rotate the blades end-for-end or top-to-bottom for a new wiping edge. Replace blade if all four edges are worn.

1. Remove the squeegee assembly from the machine.
2. Fully loosen the two outside knobs on squeegee assembly. This will separate the spring loaded blade retainer from squeegee frame (Figure 127). To loosen the knobs quickly, squeeze the blade retainer and squeegee frame together.

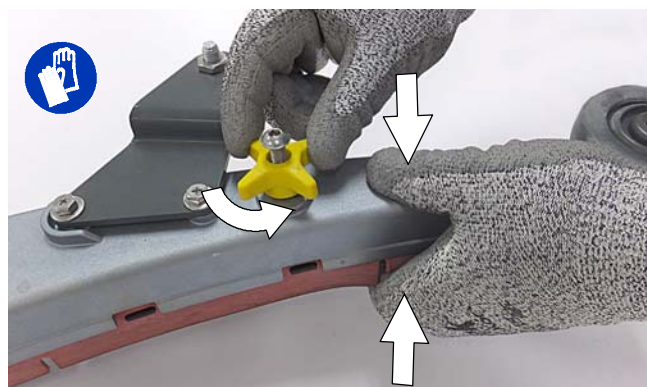


FIG. 127

3. Remove worn blade(s) from the blade retainer (Figure 128).



FIG. 128

4. Rotate the rear blade to a new wiping edge and reinstall blade (Figure 129). Make sure to align the slots in the blade with retainer tabs.

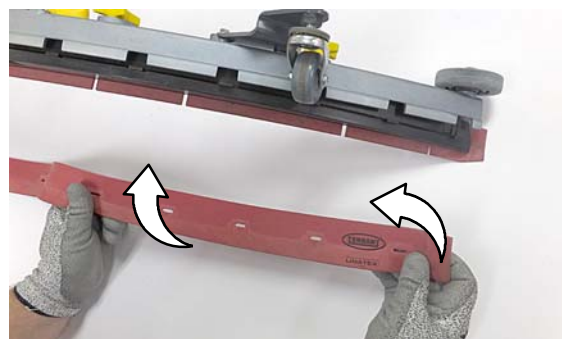


FIG. 129

5. Squeeze the squeegee frame and blade retainer together and re-tighten the two outside knobs (Figure 130).

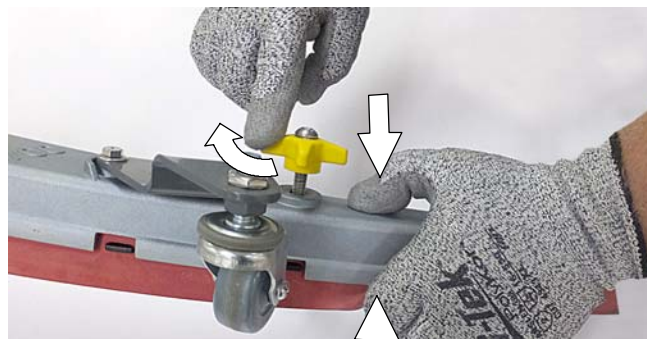


FIG. 130



## ec-H2O WATER CONDITIONING CARTRIDGE REPLACEMENT

**FOR SAFETY:** Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

The water conditioning cartridge is required to be replaced when it reaches its maximum water usage or expiration time of when the cartridge was activated, whichever comes first. The control panel will signal a code when it's time to replace cartridge. See CONTROL PANEL OPERATION for further details.

Depending on machine usage, on average, a new cartridge can last anywhere from 12 months for heavy machine usage to 24 months for light machine usage.

**ATTENTION:** During first time use and after replacing the water conditioning cartridge, the ec-H2O system will automatically override the selected solution flow rate for up to 75 minutes.

1. Park the machine on a level surface, remove the key and set parking brake, if equipped.
2. Lift the recovery tank to access the ec-H2O water conditioning cartridge (Figure 131). Drain recovery tank before lifting tank.



FIG. 131

3. Disconnect the two hose connectors from the top of the cartridge by pressing the gray collars inward and pulling the connectors outward (Figure 132). Lift cartridge to remove.

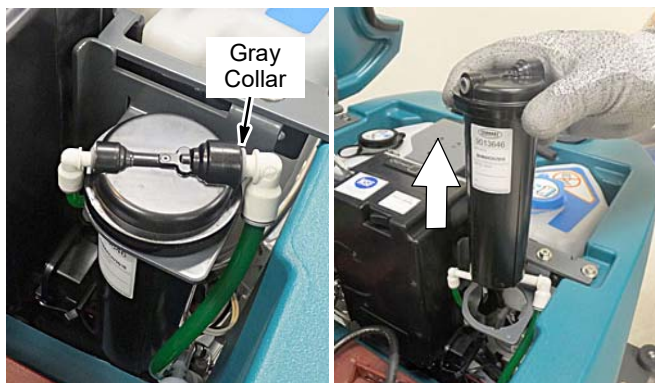


FIG. 132

4. Fill in the installation date on the new cartridge label (Figure 133).

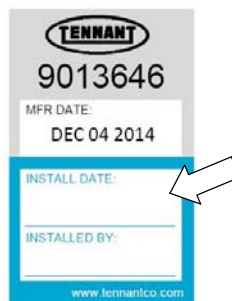


FIG. 133

5. Install the new cartridge and reconnect the two hoses. Make sure the hose connectors are fully inserted into the cartridge.
6. Reset timer for new cartridge.

Carefully read and understand all steps first before performing procedure.

- a. Turn key on.
- b. Press and hold the service switch, located on the ec-H2O module, for 10 seconds. After releasing service switch, the three solution flow indicator lights will begin to (ripple) move back and forth (Figure 134).
- c. Within 5 seconds after releasing the service switch, while the three indicator lights are moving back and forth, quickly press and release the solution flow button located on ec-H2O module (Figure 134). The three indicator lights will then blink three times to indicate timer has been reset. Repeat process if the three indicator lights do not blink three times.

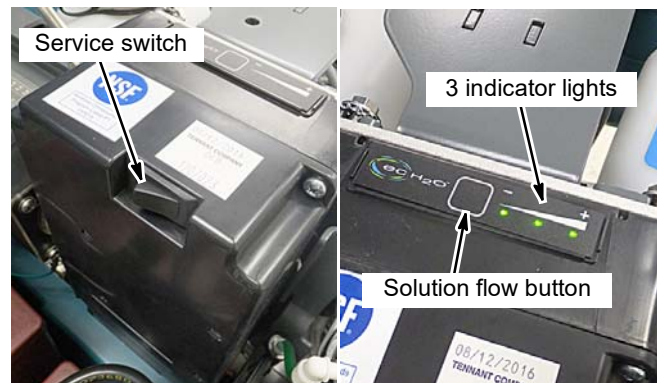


FIG. 134

## MAINTENANCE

### MACHINE JACKING

**FOR SAFETY:** Before leaving or servicing machine, stop on level surface, turn off machine, remove key and set parking brake if equipped.

Use the designated locations to jack up the machine for service (Figure 135). Empty the recovery and solution tanks and position the machine on a level surface before jacking.

**FOR SAFETY:** When servicing machine, jack machine up at designated locations only. Support machine with jack stands. Use jack or hoist that will support the weight of the machine.



FIG. 135

### TRANSPORTING MACHINE

When transporting the machine by use of trailer or truck, carefully follow loading and tie-down procedure:

1. Drain tanks, raise the scrub head and the remove squeegee assembly.
2. Carefully load machine in trailer or on truck.

**FOR SAFETY:** When loading/unloading, use a ramp that can support the machine weight and operator.

**FOR SAFETY:** When loading/unloading, the machine may only be operated on gradients up to 2%.

3. Once loaded, position the front of the machine up against the front of the trailer or truck. Lower the scrub head, turn key off and set parking brake, if equipped.

4. Place a block behind each wheel (Figure 136).
5. Using tie-down straps, secure the machine using the four tie-down brackets located on the machine frame (Figure 136). It may be necessary to install tie-down brackets to the floor of your trailer or truck.

**NOTE:** When transporting machine in an open truck or trailer, secure recovery tank lid.

**ATTENTION:** Do not use control console area or accessory storage rails for tie-down locations, damage may occur.

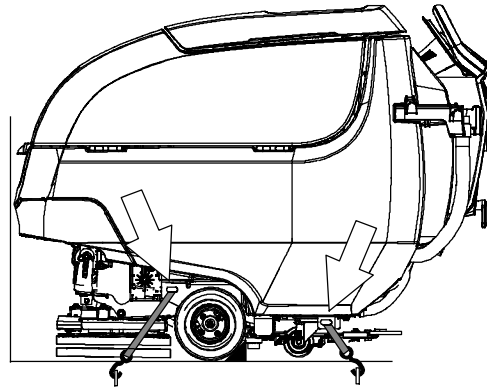


FIG. 136

### STORING MACHINE

The following steps should be taken when storing the machine for extended periods of time.

1. Charge the batteries before storing machine to prolong the life of the batteries. Recharge lead-acid batteries once a month. Recharge Lithium-ion batteries once a year.
2. Disconnect batteries before storing.
3. Lithium-ion batteries: Turn off battery power with the battery power button.
4. Drain and rinse recovery tank and solution tank.
5. Store the machine in a dry area with squeegee and scrub head in the up position.

**ATTENTION:** Do not expose machine to rain, store indoors.

6. Open the recovery tank lid to promote air circulation.
7. If storing machine in freezing temperatures, proceed to FREEZE PROTECTION.

**FOR SAFETY:** When storing Lithium-ion Battery Model, do not expose battery to temperatures below -22°F/-30°C, above 140°F/60°C. Do not use machine immediately after long-term extreme temperature storage. Before use, return battery module temperature range to 50°F/10°C~95°F/35°C

**NOTE:** To prevent potential machine damage store machine in a rodent and insect free environment.

The following steps should be taken when storing the machine for extended periods of time.

**FREEZE PROTECTION**

Storing machine in freezing temperatures.

1. Completely drain solution tank and recovery tank.
2. Empty the water from the solution tank filter located under machine. Replace filter (Figure 137).

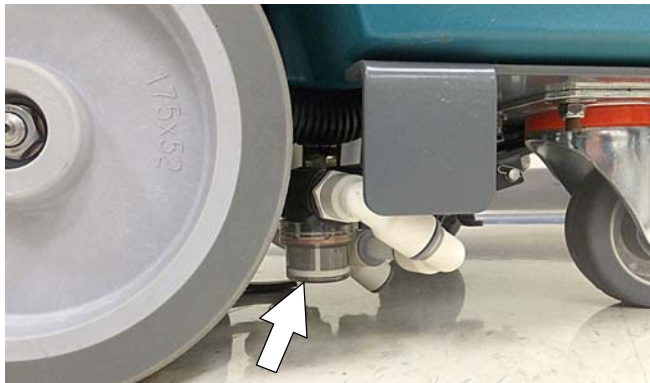


FIG. 137

3. Pour 1 gallon / 4 liters of propylene glycol based recreational vehicle (RV) antifreeze into the solution tank.

Models equipped with optional Severe Environment detergent tank - Lift tank from machine and empty the detergent from tank (Figure 138). Return tank. Pour a 1/4 gallon / 1 liter of propylene glycol based recreational vehicle (RV) antifreeze into the detergent tank.



FIG. 138

4. Models not equipped with ec-H2O system - Turn machine on and operate the solution flow system. Turn the machine off when the antifreeze is visible on the floor.

Models equipped with ec-H2O system and Severe Environment mode - Set the detergent ratio dial to the highest flow rate. Turn machine on and set solution flow rate to high. Operate ec-H2O scrubbing and press the severe environment button to cycle the antifreeze through both systems. Turn machine off when antifreeze is visible on the floor. This may take up to two minutes.

Models equipped with ec-H2O system - Turn machine and set the solution flow rate on and operate ec-H2O scrubbing to cycle antifreeze through system. Turn machine off when antifreeze is visible on the floor. This may take up to two minutes.

Models equipped with spray nozzle option - Operate the spray nozzle to cycle antifreeze through pump.

5. Models equipped with optional automatic battery watering tank - Lift tank from machine and empty the water from tank (Figure 139).



FIG. 139

Drain remaining water from system by removing the drain hose cap located below the tank (Figure 140). Leave cap off tank when draining system. After draining, replace cap on drain hose.

**IMPORTANT: DO NOT** add antifreeze to the automatic battery watering tank.



FIG. 140

6. After storing machine in freezing temperatures, drain any remaining antifreeze from the solution tank and from the optional Severe Environment detergent tank. Add clean water to solution tank and to optional detergent tank and operate the machine to flush system.
7. Refill the automatic battery watering tank with distilled water, if equipped.

# MAINTENANCE

## TROUBLESHOOTING

PROBLEM	CAUSE	SOLUTION
Service indicator icon is flashing	Machine or on-board battery charger fault has been detected	See SERVICE INDICATOR CODES
ec-H2O icon is red or flashing red	ec-H2O system fault has been detected	See SERVICE INDICATOR CODES
Machine will not operate	Emergency shut-off button activated	Turn button to reset
	Machine fault detected	See SERVICE INDICATOR CODES
	Batteries discharged	Recharge batteries
	Loose battery cable(s)	Tighten loose cables
	Faulty battery(s)	Replace battery(s)
	Faulty key switch	Contact service
	Faulty start bail switch	Contact service
	Circuit breaker tripped	Reset circuit breaker
	Faulty control board	Contact service
On-board battery charger will not operate	Plug not connected to power supply	Check plug connection
	Batteries over discharged	Replace batteries
	Battery charger fault detected	See SERVICE INDICATOR CODES
	Faulty charger	Replace charger
	Faulty power supply cord	Replace power supply cord
Machine will not propel	Propel fault has been detected	See SERVICE INDICATOR CODES
	Circuit breaker tripped	Reset circuit breaker
	Faulty propel motor or wiring	Contact service
	Worn carbon brushes in motor	Contact service
Brush motor will not operate	Brush motor fault has been detected.	See SERVICE INDICATOR CODES
	Faulty pad motor or wiring	Contact service
	Worn carbon brushes in motor	Contact service
	Broken or loose belt (cylindrical brush model)	Contact service
Vacuum motor will not operate	Squeegee assembly is raised off floor	Lower squeegee assembly to floor
	Vacuum motor fault has been detected	See SERVICE INDICATOR CODES
	Faulty vacuum motor or wiring	Contact service
Poor scrubbing performance	Debris caught in brush/pad	Remove debris
	Worn brush/pad	Replace brush/pad
	Incorrect brush pressure	Adjust brush pressure
	Wrong brush/pad type	Use correct brush/pad for application
	Low battery charge	Recharge batteries
	Uneven brush pressure	Scrub head/brushes not level. Contact service
	Broken or loose belt (cylindrical brush model)	Contact service

**TROUBLESHOOTING - Continued**

<b>PROBLEM</b>	<b>CAUSE</b>	<b>SOLUTION</b>
Trailing water - poor or no water pickup	Full recovery tank or excessive foam buildup	Drain recovery tank
	Loose drain hose cap	Replace cap on drain hose
	Worn squeegee blades	Rotate or replace squeegee blades
	Clogged drip trap (Squeegee assembly)	Remove cover and clean
	Clogged squeegee assembly	Clean squeegee assembly
	Loose vacuum hose connection	Secure vacuum hose connection
	Clogged vacuum hose	Flush vacuum hose
	Damaged vacuum hose	Replace vacuum hose
	Clogged float shut-off screen in recovery tank	Clean screen
	Recovery tank lid not completely closed	Check lid for obstructions
	Defective seals on recovery tank lid	Replaced seal
Little or no solution flow	Empty solution tank	Refill solution tank
	Low solution flow rate set	Increase solution flow rate
	Clogged solution tank filter	Clean filter
	Plugged solution supply line	Flush solution supply line
Severe environment tank does not dispense detergent	No detergent	Refill tank
	Defective pump	Contact service
	Defective pump potentiometer	Contact service
	Faulty control panel	Contact service
Automatic battery watering tank does not dispense water	Tank is empty	Refill tank
	Defective pump	Contact service
	Faulty control board	Contact service
Short run time	Low battery charge	Charge batteries
	Batteries need maintenance	See BATTERIES
	Defective battery or end of battery life	Replace batteries
	Battery discharge indicator (BDI) programmed incorrectly	See CHARGING BATTERIES
	Faulty charger	Replace battery charger
	Brush pressure set too high	Lower brush pressure
Solution tank auto-fill does not function properly	Coupler not properly connected	Connect coupler
	Faulty shut-off float	Replace float. Contact service
	Machine not on level surface	Machine must be on level surface
Excessive scrub head noise (Orbital model)	Damaged scrub head isolators	Replace isolators. Contact service

# SPECIFICATIONS

## GENERAL MACHINE DIMENSIONS/CAPACITIES/PERFORMANCE

MODEL	26 in / 650 mm Dual Disk	28 in / 700 mm Dual Disk	32 in / 800 mm Dual Disk
Length	58.5 in / 1486 mm	59.1 in / 1501 mm	61.1 in / 1552 mm
Width	27.5 in / 700 mm	29.5 in / 750 mm	33.5 in / 850 mm
Height	43.3 in / 1100 mm	43.3 in / 1100 mm	43.3 in / 1100 mm
Weight	320 lb / 145 kg	330 lb / 150 kg	355 lb / 161 kg
Weight (with batteries)	610 lb / 277 kg	620 lb / 281 kg	645 lb / 293 kg
GVW	800 lb / 363 kg	810 lb / 367 kg	835 lb / 379 kg
Squeegee width	38.3 in / 973 mm	41.3 in / 1049 mm	46.6 in / 1234 mm
Solution tank capacity	22.5 gal / 85 L		
Recovery tank capacity	27 gal / 102 L		
Severe Environment tank capacity	0.61 gal / 2.3 L		
Automatic battery watering tank capacity	0.61 gal / 2.3 L		
Scrubbing path width	26 in / 650 mm	28 in / 700 mm	32 in / 800 mm
Down pressure	Low: 40 lbs / 18 kg, Med: 80 lbs / 36 kg, High: 120 lbs / 54 kg		
Scrubbing speed	2.5 mph / 4.0 km/h (220 fpm / 67 mpm)		
Transport speed	2.7 mph / 4.4 km/h (240 fpm / 73 mpm)		
Reverse speed	1.6 mph / 2.6 km/h (144 fpm / 44 mpm)		
Productivity rate - estimated actual	20,571 ft <sup>2</sup> /hr / 1911 m <sup>2</sup> /hr	22,286 ft <sup>2</sup> /hr / 2070 m <sup>2</sup> /hr	25,714 ft <sup>2</sup> /hr / 2389 m <sup>2</sup> /hr
ec-H <sub>2</sub> O productivity rate - est. actual	23,124 ft <sup>2</sup> /hr / 2148 m <sup>2</sup> /hr	23,680 ft <sup>2</sup> /hr / 2200 m <sup>2</sup> /hr	27,323 ft <sup>2</sup> /hr / 2538 m <sup>2</sup> /hr
Aisle turnaround width	59 in / 1499 mm	59.6 in / 1514 mm	61.6 in / 1565 mm
Maximum operating gradient	2%		
Solution flow rate	Low: .30 gpm / 1.1 L/min, Med: .40 gpm / 1.5 L/min, High: .50 gpm / 1.9 L/min		
ec-H <sub>2</sub> O solution flow rate	Low: .15 gpm / 0.57 L/min, Med: .22 gpm / 0.84 L/min, High: .30 gpm / 1.14 L/min	Low: .22 gpm / 0.84 L/min, Med: .33 gpm / 1.25 L/min, High: .44 gpm / 1.67 L/min	Low: .22 gpm / 0.84 L/min, Med: .33 gpm / 1.25 L/min, High: .44 gpm / 1.67 L/min
Brush motor	2-24 VDC, 0.75 hp/0.55 kW, 29 A, 220 rpm		
Propel motor	24 VDC, 0.63 hp / 0.48 kW, 20A		
Vacuum motor	24 VDC, 0.63hp / .47 kW, 19.5 A		
Water lift	46 in / 1170 mm		
Water lift Quiet-mode	32 in / 810 mm		
ec-H <sub>2</sub> O solution pump	24 VDC, 2 A, 1.0 gpm / 3.8 L/min, min open flow		
Severe environment detergent pump	24 VDC, 1.7 A, 2.0 oz/min / 59 ml/min, min open flow		
Automatic battery watering pump	12 VDC, 4 A, 0.8 gpm / 3.0 L/min, min open flow		
Spray nozzle pump	24 VDC, 5 A, 4.0 gpm / 15 L/min, min open flow		
Machine voltage	24 VDC		
Battery capacity	4-6V 225AH C/20 Wet, 4-6V 260AH C/20 Wet, 4-6V 220AH C/20 AGM, 2-12V 183AH C/20 TPPL, 1-24V 90Ah Lithium-ion or 2-24V 90Ah Lithium-ion		
Total power consumption	66 A nominal / 1.6 kW		
Battery Charger - on-board	115-240VAC, 50/60Hz, 24VDC, 25A		
Battery Charger - on-board (Lithium-ium battery model)	100-240VAC, 50/60Hz, 24VDC, 41A		
Battery Charger - smart off-board	85-265VAC, 50/60Hz, 24VDC, 25A		
Battery Charger - smart off-board (Lithium-ium battery model)	100-240VAC, 50/60Hz, 24VDC, 27A		
Protection grade	IPX3		
Sound pressure level L <sub>pA</sub> *	66.5 dB(A)	66.5 dB(A)	66.5 dB(A)
Sound pressure level L <sub>pA</sub> * - Quiet mode	61.7 dB(A)	61.7 dB(A)	61.7 dB(A)
Sound uncertainty K <sub>pA</sub> *	0.8 dB(A)	0.8 dB(A)	0.8 dB(A)
Sound power level uncertainty L <sub>pA</sub> - uncertainty K <sub>pA</sub> *	83.7 dB(A)	83.7 dB(A)	83.7 dB(A)
Machine vibration at hand-arm*	<2.5 m/s <sup>2</sup>		
Ambient operating temperature	Min: 36°F/2°C, Max: 110°F/43°C		

\*Values per IEC 60335-2-72. Specifications are subject to change without notice.

**GENERAL MACHINE DIMENSIONS/CAPACITIES/PERFORMANCE - Continued**

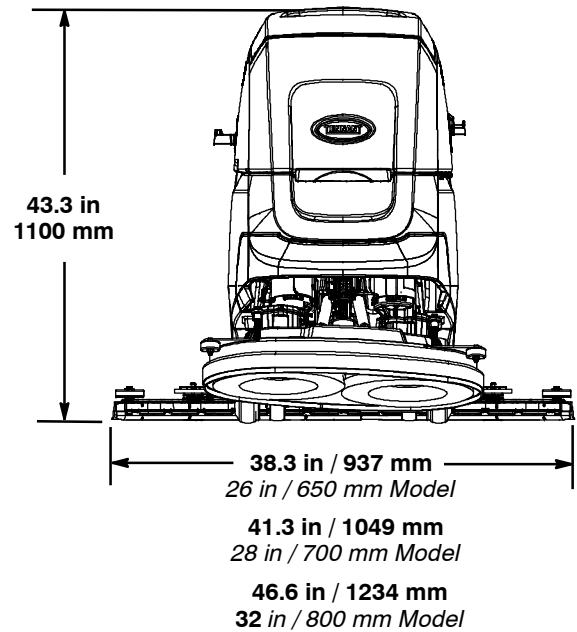
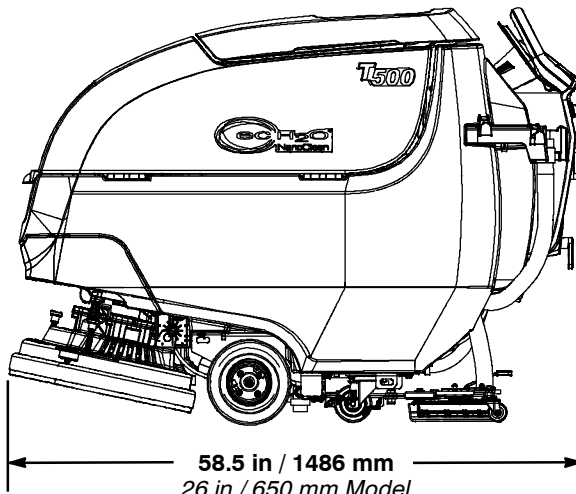
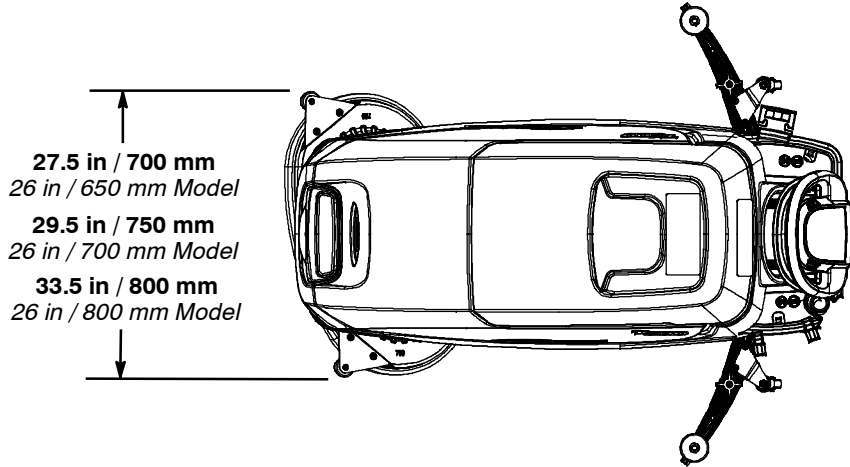
<b>MODEL</b>	<b>28 in / 700 mm Cylindrical Brush</b>	<b>28 in / 700 mm Orbital</b>
Length	59.1 in / 1501 mm	58.5 in / 1486 mm
Width	30.7 in / 780 mm	28 in / 710 mm
Height	43.3 in / 1100 mm	43.3 in / 1100 mm
Weight	370 lb / 168 kg	370 lb / 168 kg
Weight (with batteries)	660 lb / 299 kg	660 lb / 299 kg
GVW	850 lb / 386 kg	850 lb / 386 kg
Squeegee width	46.6 in / 1234 mm	41.3 in / 1049 mm
Solution tank capacity	22.5 gal / 85 L	
Recovery tank capacity	27 gal / 102 L	
Severe Environment tank capacity	0.61 gal / 2.3 L	
Automatic battery watering tank capacity	0.61 gal / 2.3 L	
Scrubbing path width	28 in / 700 mm	
Down pressure	Low: 40 lbs / 18 kg Med: 80 lbs / 36 kg High: 120 lbs / 54 kg	Low: 110 lbs / 48 kg Med: 140 lbs / 63 kg High: 170 lbs / 77 kg
Scrubbing speed	2.5 mph / 4.0 km/h (220 fpm / 67 mpm)	
Transport speed	2.7 mph / 4.4 km/h (240 fpm / 73 mpm)	
Reverse speed	1.6 mph / 2.6 km/h (144 fpm / 44 mpm)	
Productivity rate - estimated actual	22,286 ft <sup>2</sup> /hr / 2070 m <sup>2</sup> /hr	20,260 ft <sup>2</sup> /hr / 1882 m <sup>2</sup> /hr
ec-H <sub>2</sub> O productivity rate - est. actual	23,680 ft <sup>2</sup> /hr / 2200 m <sup>2</sup> /hr	21,527 ft <sup>2</sup> /hr / 2000 m <sup>2</sup> /hr
Aisle turnaround width	59.6 in / 1514 mm	59 in / 1499 mm
Maximum operating gradient	2%	
Solution flow rate	Low: .30 gpm / 1.1 L/min, Med: .40 gpm / 1.5 L/min, High: .50 gpm / 1.9 L/min	
ec-H <sub>2</sub> O solution flow rate	Low: .22 gpm / 0.84 L/min, Med: .33 gpm / 1.25 L/min, High: .44 gpm / 1.67 L/min	
Brush motor	2-24 VDC, 0.63 hp/0.47 kW, 23 A, 1500 rpm	24 VDC, 0.75 hp/0.55 kW, 28 A, 2200 rpm
Propel motor	24 VDC, 0.63 hp / 0.48 kW, 20A	
Vacuum motor	24 VDC, 0.63hp / .47 kW, 19.5 A	
Water lift	46 in / 1170 mm	
Water lift Quiet-mode	32 in / 810 mm	
ec-H <sub>2</sub> O solution pump	24 VDC, 2 A, 1.0 gpm / 3.8 L/min, min open flow	
Severe environment detergent pump	24 VDC, 1.7 A, 2.0 oz/min / 59 ml/min, min open flow	
Automatic battery watering pump	112 VDC, 4 A, 0.8 gpm / 3.0 L/min, min open flow	
Spray nozzle pump	24 VDC, 5 A, 4.0 gpm / 15 L/min, min open flow	
Machine voltage	24 VDC	
Battery capacity	4-6V 225AH C/20 Wet, 4-6V 260AH C/20 Wet, 4-6V 220AH C/20 AGM, 2-12V 183AH C/20 TPPL, 1-24V 90Ah Lithium-ion or 2-24V 90Ah Lithium-ion	
Total power consumption	66 A nominal / 1.6 kW	
Battery Charger - on-board	115-240VAC, 50/60Hz, 24VDC, 25A	
Battery Charger - on-board (Lithium-ium battery model)	100-240VAC, 50/60Hz, 24VDC, 41A	
Battery Charger - smart off-board	85-265VAC, 50/60Hz, 24VDC, 25A	
Battery Charger - smart off-board (Lithium-ium battery model)	100-240VAC, 50/60Hz, 24VDC, 27A	
Protection grade	IPX3	
Sound pressure level L <sub>pA</sub> *	66.4 dB(A)	67 dB(A)
Sound pressure level L <sub>pA</sub> * - Quiet mode	61.8 dB(A)	60.6 dB(A)
Sound uncertainty K <sub>pA</sub> *	0.8 dB(A)	0.8 dB(A)
Sound power level uncertainty L <sub>pA</sub> - uncertainty K <sub>pA</sub> *	85.2 dB(A)	84.0 dB(A)
Machine vibration at hand-arm*	<2.5 m/s <sup>2</sup>	
Ambient operating temperature	Min: 36°F/2°C, Max: 110°F/43°C	

\*Values per IEC 60335- 2- 72. Specifications are subject to change without notice.

# SPECIFICATIONS

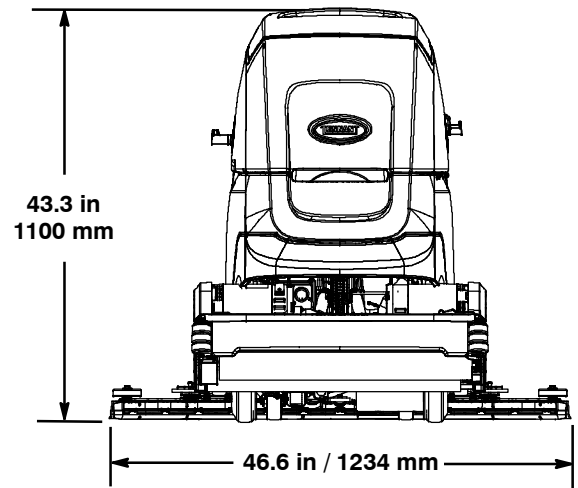
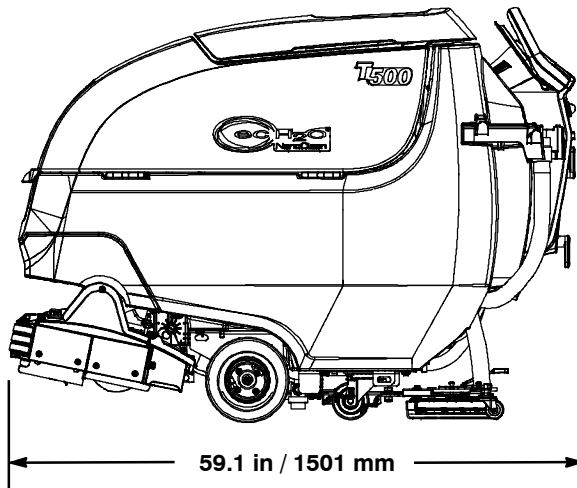
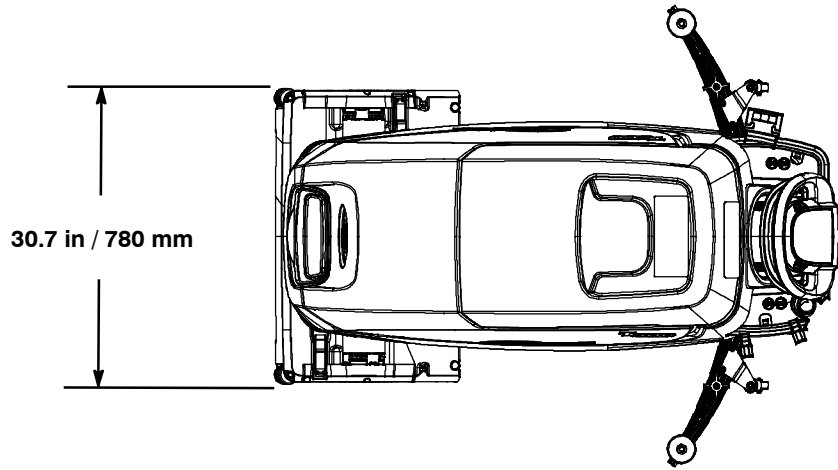
## MACHINE DIMENSIONS

### DUAL DISK MODEL





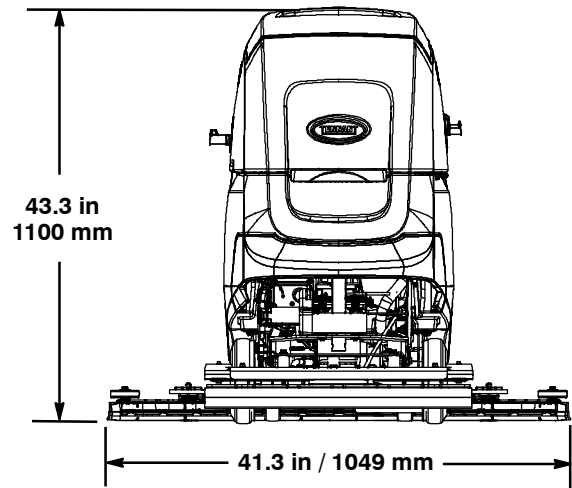
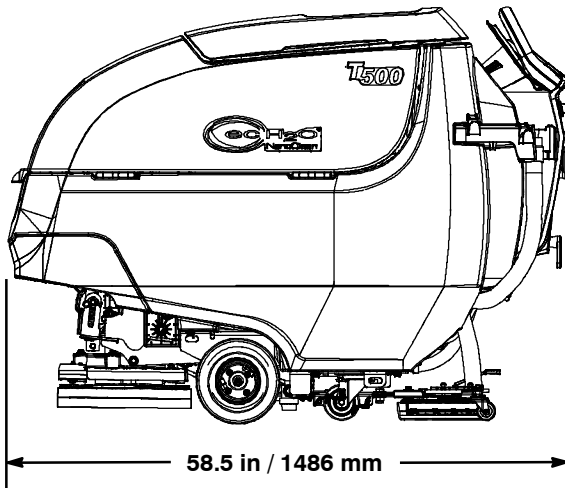
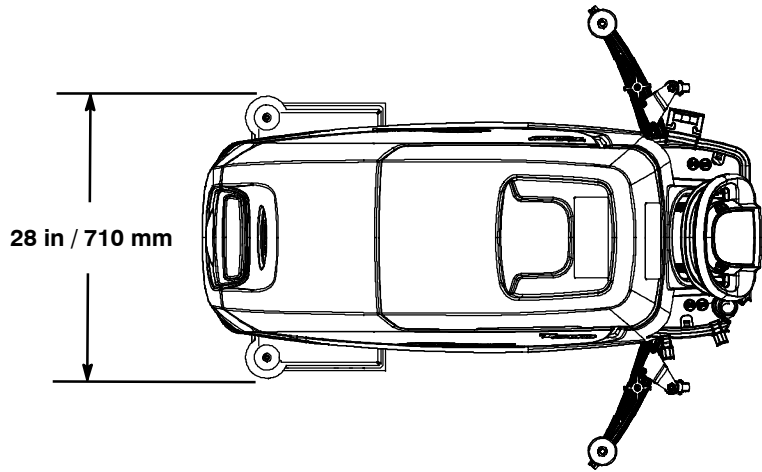
CYLINDRICAL BRUSH MODEL



# SPECIFICATIONS

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## ORBITAL PAD MODEL



**ATTENTION:** The following instructions are intended for supervisor use only. Remove pages from manual if necessary.

**SUPERVISOR CONTROLS**

The supervisor controls feature allows a supervisor to program the machine's scrubbing settings for operator use. The lockout functionality will prevent the operator from changing or saving the Zone Settings.

The supervisor controls feature will lower machine variability for consistent, repeatable cleaning results, provide machine quality assurance regardless of user experience, and reduce user training requirements.

**PRO-MEMBRANE CONTROL PANEL MODEL**

The machine has three supervisor control modes of operation to choose from:

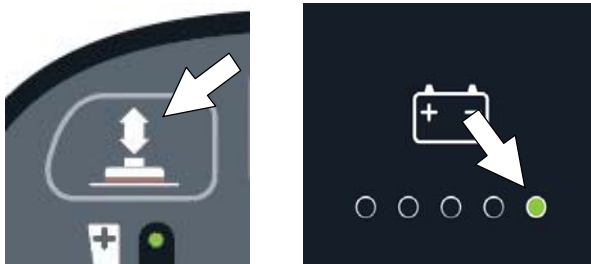
**Unlocked Mode 1:** Operator has full control of all scrubbing parameters with the ability to reconfigure the preset zone control buttons. The Unlocked Mode 1 is the factory default setting.

**Lockout Mode 2:** Zone control buttons are preset and locked by supervisor. Operator has the ability to reconfigure the preset zone control buttons, but are not able to save them.

**Lockout Mode 3:** Zone control buttons are preset and locked by supervisor. Operator is restricted to only use the zone control buttons preset by supervisor.

**Entering the Supervisor Control Modes**

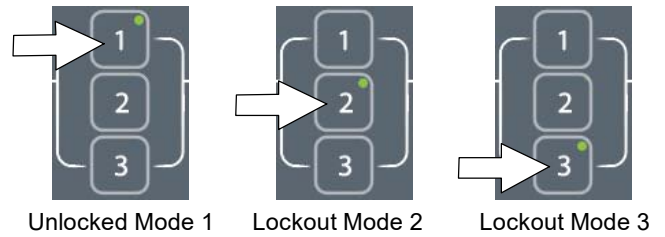
1. Park the machine on a level surface and turn the key to off ( O ) position.
2. Press and hold the brush pressure button while turning the key on. Release button when the far right battery discharge indicator LED turns on (Figure 141). After releasing button, the active supervisor control mode will display as described in step 3 (Figure 142),



**FIG. 141**

3. To select or change a supervisor control mode, press and hold the specific zone control button until the LED blinks three times (Figure 142). After selection is made, the LED will turn solid to indicate new mode.

Unlocked mode 1 = Zone control button 1  
 Lockout mode 2 = Zone control button 2  
 Lockout mode 3 = Zone control button 3



**FIG. 142**

4. Press the solution flow button to configure the zone control button presets for lockout modes 2 or 3 (Figure 143).



**FIG. 143**

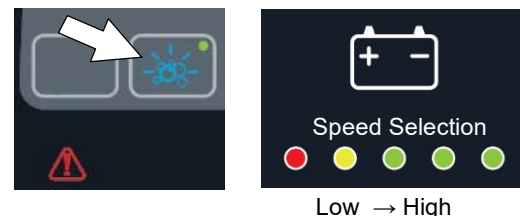
5. Configure the zone control button presets from list below, then press and hold zone control button until it blinks three times to save preset. Repeat process for other two zones.

Zone control presets:

- Brush pressure rate
- Solution flow rate
- Quiet-Mode button on or off
- ec-H2O mode switch on or off
- Severe Environment button on or off (Hold button for 3 seconds until LED turns on)
- Maximum scrubbing speed setting

To adjust the maximum scrub speed setting, press the severe environment button to cycle through the five speed selections as described below (Figure 144). For models without the severe environment button, press area on panel as shown. The button is hidden.

The speed selection is displayed by the battery discharge indicator LED's. The red LED represents the lowest speed. The far right green LED represents the highest speed (Figure 144).



**FIG. 144**

*NOTE: The maximum scrub speed setting can only be adjusted in supervisor control lockout modes 2 and 3.*

6. To exit the supervisor control mode, turn key off.

# SUPERVISOR CONTROLS

## PRO-PANEL CONTROLS MODEL

There are two types of user modes that will interface with the home screen.

**Operator Mode** - Capable of machine operation with permissions and restrictions controlled by the supervisor. The operator mode home screen restricts access to the machine settings button and maximum scrub speed button (Figure 145).

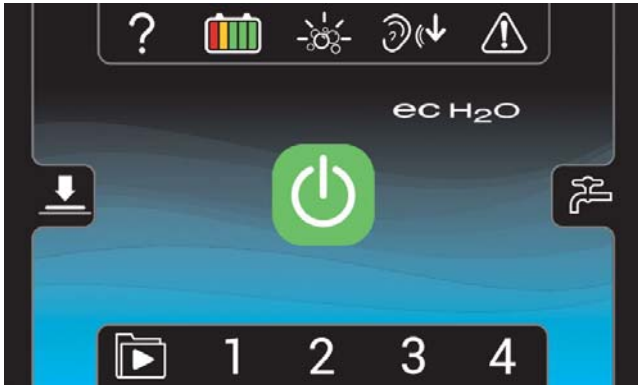


FIG. 145

**Supervisor Mode** - Capable of machine operation with full use of all controls, along with configuring permissions and restrictions for the operator mode and login capability. The supervisor mode home screen provides access to the machine settings button and to the maximum scrub speed button (Figure 146).



FIG. 146

A new machine from the factory will automatically start up in the supervisor mode with a preassigned default supervisor profile. The machine's factory-assigned supervisor login code is "1234". This login code is not required until it is enabled. The default supervisor profile name and login code can be changed as described in this section. If the new assigned supervisor mode login code is forgotten, use the recovery login code 836626826.

## Entering the Supervisor Mode -

1. Turn on the machine. The home screen will display at start up (Figure 147). Press the help button.



FIG. 147

2. Press the login button (Figure 148).

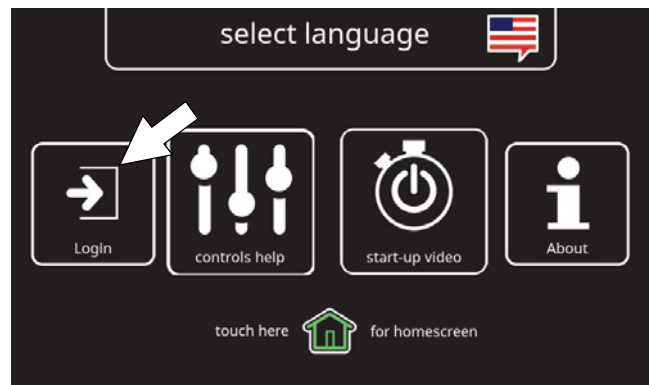


FIG. 148

3. First time use - Enter the factory-assigned supervisor mode login code "1234" then press the green enter button (Figure 149).

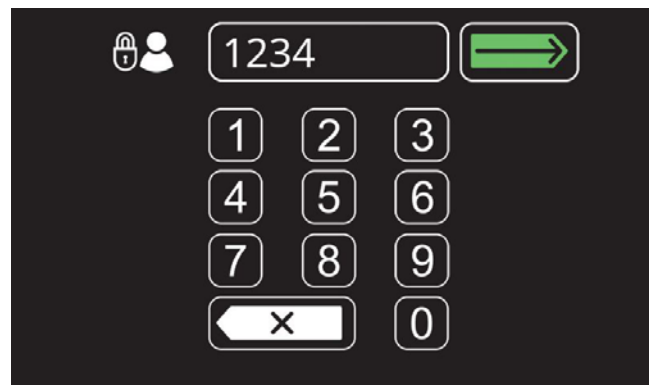


FIG. 149

- The supervisor mode home screen will appear (Figure 150). Press the machine settings button.



FIG. 150

- The machine's setting screen provides access to the following menu (Figure 151).

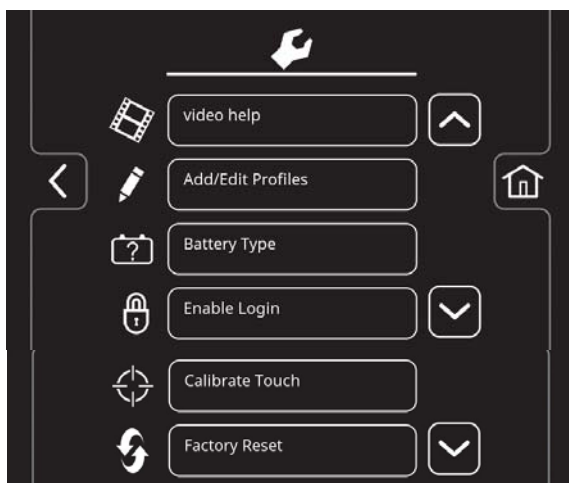






FIG. 151


 **Video help** - Use to view specific operation and maintenance procedures.

 **Add/Edit Profiles** - Use to add/edit user profiles for machine use.

 **Battery Type** - Use to configure the machine for different battery types. See BATTERIES.

 **Enable Login** - Use to activate a required login code at machine start up to operate machine.

 **Calibrate Touch** - Use this to recalibrate the touch screen if the touch points become misaligned.

 **Factory Reset** - Resets the supervisor login code back to the factory default code "1234", removes user profiles and resets any custom preset zone control buttons back to the factory preset zones.

### To Add/Edit User Profiles

- Press the Add/Edit Profiles button to enter a new user profile (Figure 152).

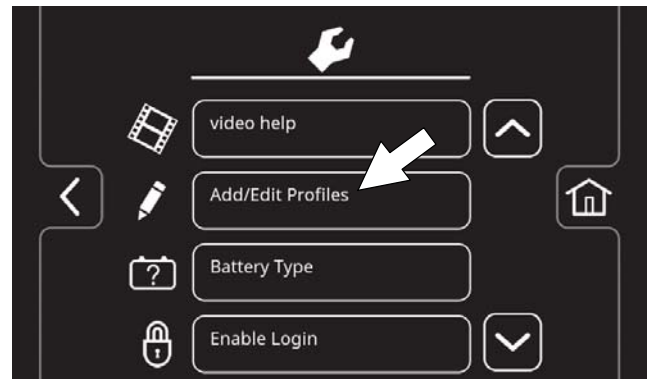


FIG. 152

- Press the Add Profile button to add a new user profile (Figure 153).

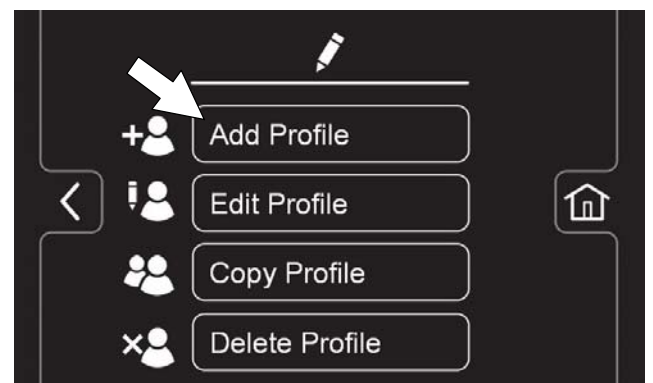




FIG. 153

Use the edit, copy and delete profile buttons to manage the current user profiles.

 Press to edit an existing user profile

 Press to copy an existing user profile

 Press to delete a user profile

## SUPERVISOR CONTROLS

- Press the Operator button to add an Operator mode profile or press the Supervisor button to add an additional supervisor mode profile (Figure 154).

*Note: The machine's default supervisor profile can not be deleted from profile list.*

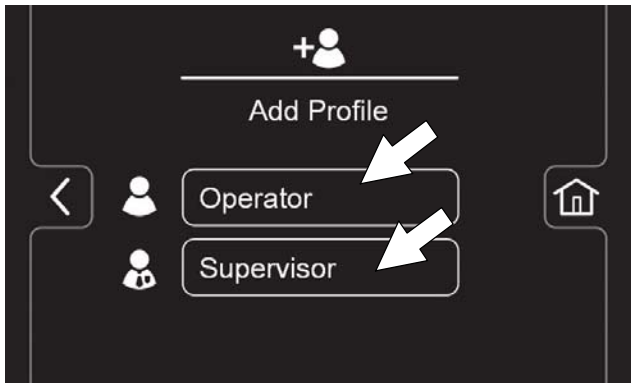


FIG. 154

- Enter the name of the new user profile then press the green enter button (Figure 155).



FIG. 155

- Assign a login code for the new user profile then press the green enter button (Figure 156). The new login code can be any combination of numbers ranging from 3 to 8 digits in length.

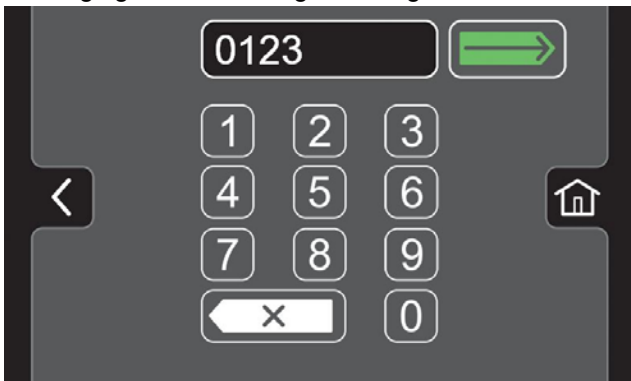


FIG. 156

- Select the controls the new user should only have access to use (Figure 157). Green represents unlocked controls and gray represents locked controls. Press the flashing save button to save new profile.

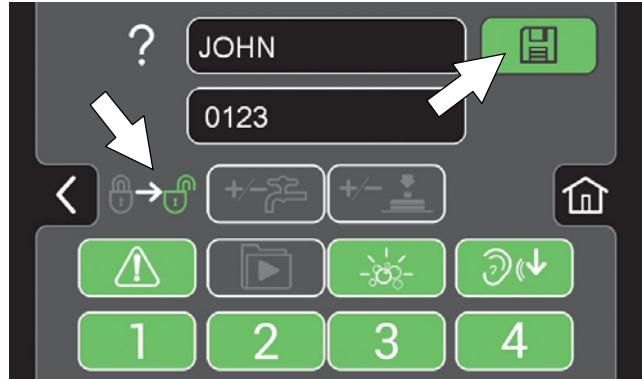


FIG. 157

- The new user profile is now saved to the operator profile list as shown (Figure 158). Multiple Operator and Supervisor user profiles can be added. Press the back arrow to return to the previous screen to add more user profiles.

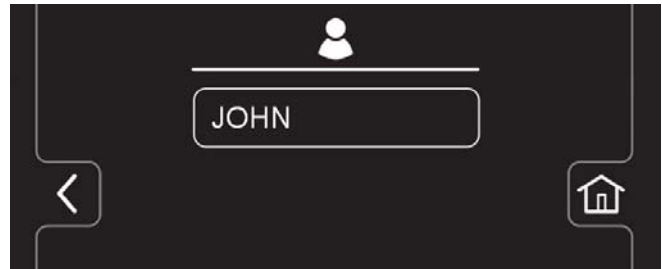


FIG. 158

- To enable the login screen at start up (Figure 159), see Enabling the Login.

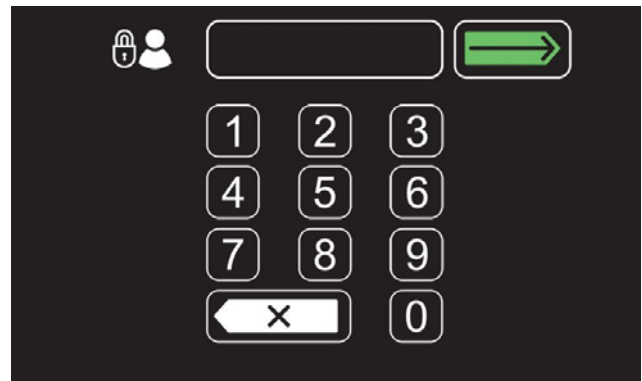


FIG. 159

**Enabling the Login Screen**

1. Turn on the machine.
2. Press the help button and log into the machine as supervisor mode (Figure 160). See *Entering the Supervisor Mode*.

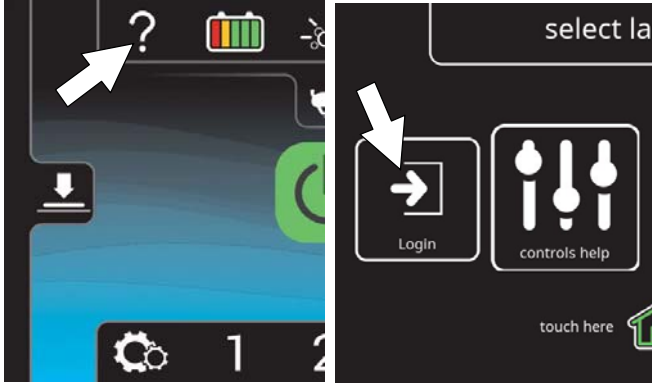


FIG. 160

3. Press the machine settings button (Figure 161).



FIG. 161

4. Press the Enable Login button (Figure 162). The Enable button will change from Enable Login to Disable Login.

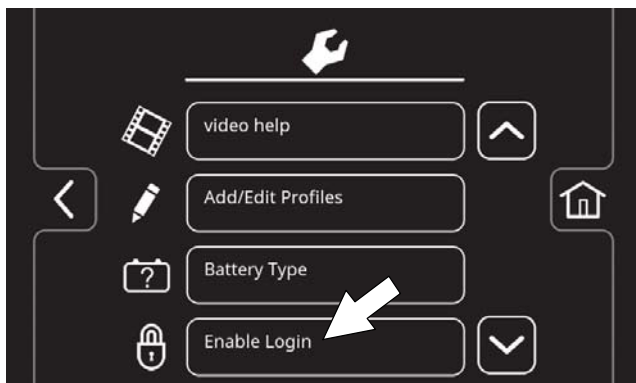


FIG. 162

5. Press the yes button to enable login (Figure 163).



FIG. 163

6. Now at machine start up, the login screen will display (Figure 164). The user will need to enter their assigned login code to operator machine.

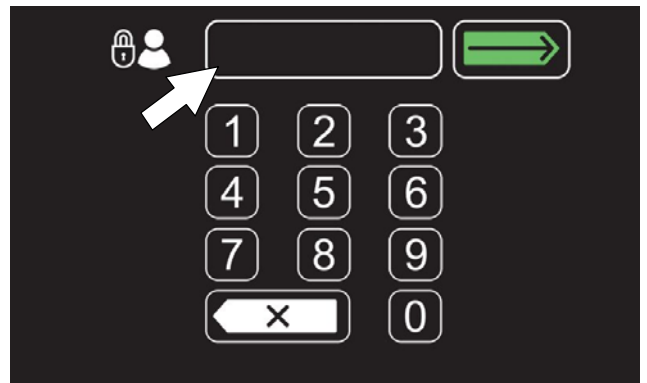


FIG. 164

7. When the user is done operating the machine, it is recommended the user log out by pressing the help button, and then pressing the logout button (Figure 165). Turning the key to the off position is another way to also logout

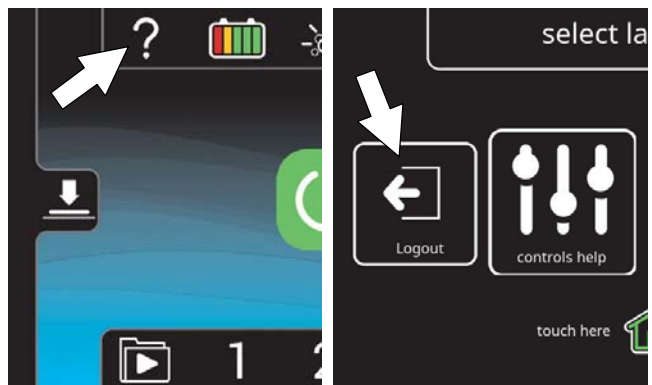


FIG. 165

# SUPERVISOR CONTROLS

## Disabling the Login Screen

1. Turn on the machine.
2. Press the help button and log into the machine as supervisor mode (Figure 166). See *Entering the Supervisor Mode*.

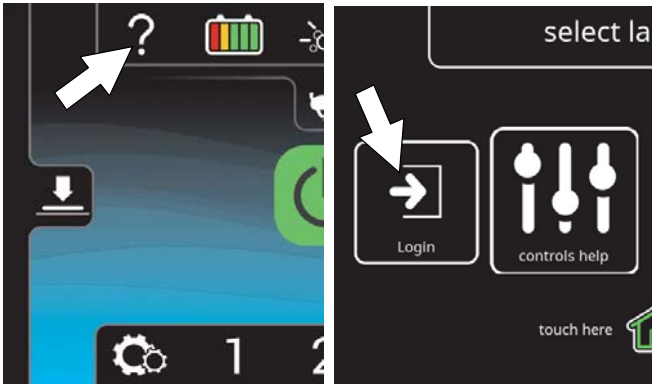


FIG. 166

3. Press the machine settings button (Figure 167).



FIG. 167

4. Press the Disable Login button (Figure 168).

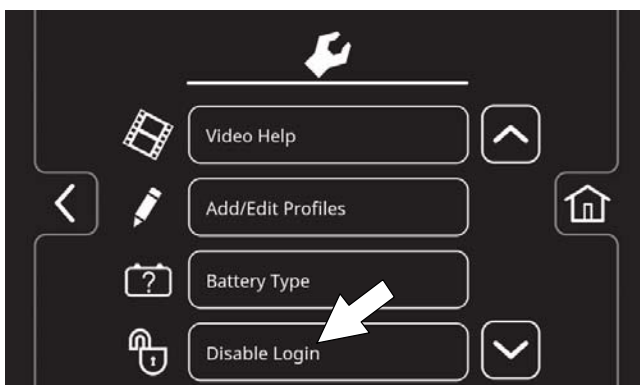


FIG. 168

5. Press the yes button to disable the login at machine start up (Figure 169).



FIG. 169

6. Press either the Operator button or Supervisor button to select desired user profile as your home screen default without login (Figure 170).

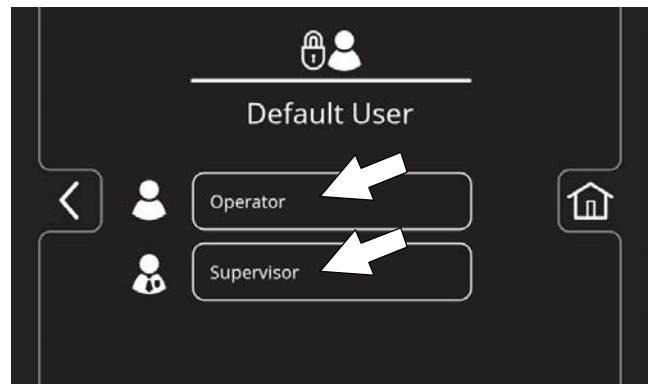


FIG. 170

7. Select a pre-assigned user profile. In this example, operator profile "JOHN" is selected (Figure 171). Turn the key off to apply the setting.

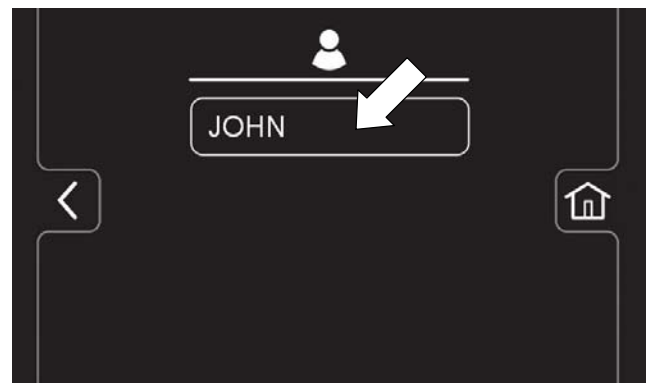


FIG. 171

8. At start up, the home screen is now set for the desired user profile as the default without login.

**NOTE:** To change to a different user profile as the default home screen without login, you must re-enable login and repeat the disabling login instructions.



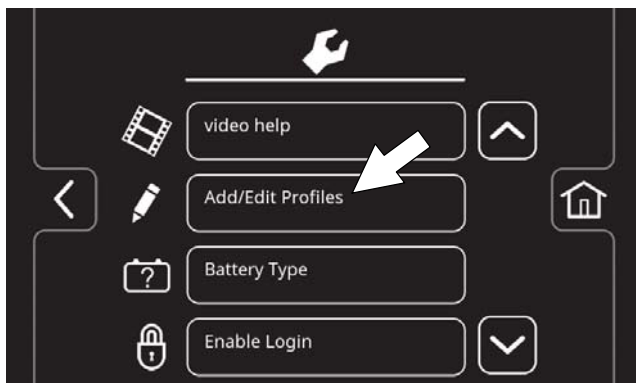
**Changing the Factory-Assigned Supervisor Login Code**

1. Press the machine's setting button (Figure 172)



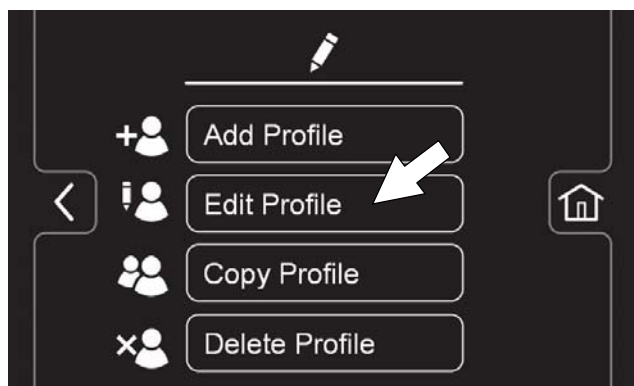
**FIG. 172**

2. Press the Add/Edit Profiles button (Figure 173).



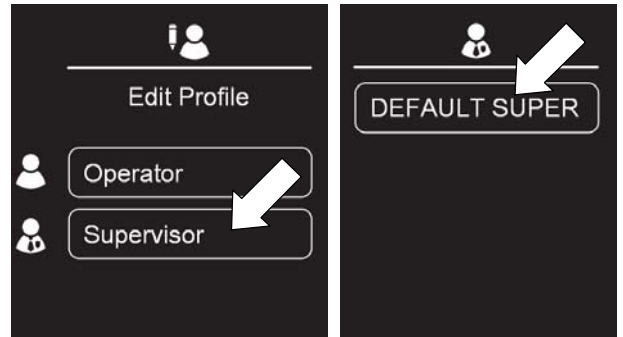
**FIG. 173**

3. Press the Edit Profile button (Figure 174).



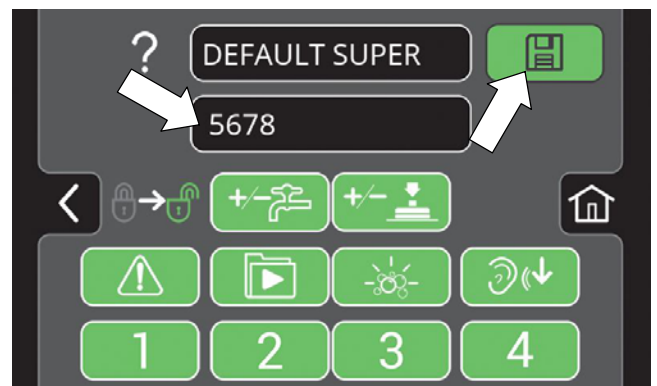
**FIG. 174**

4. Press the Supervisor button then press the DEFAULT SUPER button (Figure 175 ).



**FIG. 175**

5. Press the factory-assigned login code and enter a new login code (Figure 176). Press the flashing save button to save the new login code.



**FIG. 176**