

Issa de' mar Return/Exchange Policy

Issa de' mar reserves the right to refuse the package and/or return to sender should the merchandise not meet these requirements.

All items purchased on Issademar.com are eligible for exchange or store credit as long as they meet the following requirements:

- Bikinis must be unworn, unwashed, undamaged, and unused.
- Must have original tags and accessories attached.
- The protective hygienic slip must be attached to bikini bottoms and/or one pieces
- Email shipping@issademar.com with your order number within 7 days notifying of your exchange or return for store credit.
- Package must be postmarked within fourteen days of delivery (we use tracking number)
- MUST include invoice/packing slip and our exchange form or it will be sent back to sender

*All items discounted, purchased on sale or using a promotional code are final sale and cannot be returned/exchange for store credit

*All shipping and handling, gift cards and store credits are nonrefundable.

*We do not cover shipping charges for returns/exchanges.

*In-person returns to our California store will not be accepted.

*Please give us 7-10 business days to process your exchange/return

Return/Exchange Form

Order Number: _____

Date: _____

Return for store credit

Exchange (See Below instructions)

Reason for Return or Exchange:

Need a different size

Received wrong item

Other: _____

Items to be exchanged:

Style: _____

Color: _____

Size: _____

Style: _____

Color: _____

Size: _____

Exchange For:

(1st Choice) Style: _____

Color: _____

Size: _____

(2nd Choice) Style: _____

Color: _____

Size: _____

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*Please give us 5-7 business days to process your exchange/return