



Feb. 19, 2021

Hello Customers,

Here is the latest update:

The Finns worked very hard (and overtime) to manufacture your new kicksleds this week. Our shipment was ready to go and scheduled to leave Finland last night. Instead, the shipment was delayed due to the severe winter weather that has closed airports in the Lower 48.

We do not know how far this will set back the arrival of your kicksleds. Transit from Finland should take no more than five days. When we receive confirmation that the shipment is in transit, we will email with pick-up/delivery details.

As always, please do not hesitate to reach out with any questions. Thank you so much for your patience.

Thank you,
Val and Brennan Walsh
Kicksled Alaska, Owners

email hello@kicksledalaska.com
text/call (907) 519-2237

www.kicksledalaska.com
<https://instagram.com/kicksledalaska>
<https://www.facebook.com/kicksledalaska>



Feb. 12, 2021

Hello Customers,

Thank you so much for pre-ordering kicksleds from Kicksled Alaska.

The inventory we ordered in November 2020 has not arrived. We expected it to be in Anchorage this week. Unfortunately, our container is still en route and stuck in the headline-making port congestion outside Long Beach, California.

This news has devastated us, and we did not want to accept that this was the situation. After exhausting every possible option with shipping and the manufacturer, we found a way to get kicksleds here in less than two weeks from now.

We ordered new inventory (again); this time to be delivered to our shop via air freight. If all goes well, we will have new kicksleds in Alaska before March.

As we learn more, we will be in touch. We do know that some kicksleds may not be available in the colors we originally ordered. We should have more information for you next week.

We understand this is frustrating. Please email us at hello@kicksledalaska.com with any questions. You can text or call us at 907-519-2237, too. Val will be responding to everything as best and as fast as she can.

Thank you,
Val and Brennan Walsh
Kicksled Alaska, Owners

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