



If you wish to return your order, please fill out the form below, return it with your item(s) by choosing a carrier of your own choice creating a return label with them.

Your order should be returned within 14 days after you receive the order.

Please note that all returns must be sent directly to our address.

NB! We do not collect returns at pickup points or the post office.

RETURN ADDRESS

Ivylee Copenhagen returns
8/1 Gilbertson Road
Laverton North VIC 3026
Australia

REFUND

The refund will be transferred to the credit card used for the purchase. It may take up to seven work days after we have received your return, before the money is available on your card.

COMPLAINTS

If there are any problems with your order or you received the wrong item, please get in touch with us by mail at [info@ivyleecopenhagen.com .au](mailto:info@ivyleecopenhagen.com.au). The returned product(s) must be in the same condition as you received them, with its original packing, undamaged and unworn. Unsuitable or used items, will be rejected, and returned to you.

REASON FOR RETURN

Please let us know the reason for returning your item(s) using the below reason code.

Thank you !

- 1. Too big
- 2. Too small
- 3. I ordered more than one item
- 4. Incorrect item received
- 5. Poor quality/faulty
- 6. Not as described
- 7. Wish to **Exchange** to a size: _____

Customer Name : _____

Reason	Order no.	Style	Color	Size	QTY

