Sign up for your Lifetime Warranty

Medify offers lifetime coverage on all parts and service for registered products as long as the filters are changed per that unit’s warranty with genuine Medify Air filters at the recommended cadence.

Medify guarantees your Medify MA-35 air purifier to be free of defects in material or workmanship for a lifetime period, provided you have completed and returned your warranty registration to Medify Air within the first 30 days of purchase, and that the filters are replaced with original and genuine Medify Air replacement filters at least once every three to four (3-4) months or after 2,500 hours of use. Within the first 30 days, Medify Air will replace the defective unit at no charge to you and reimburse you for any shipping charges.

After 30 days, Medify Air’s obligation and liability under this Lifetime Warranty is dependent on your use of our genuine filters, purchased on our website or from our authorized resellers, which can be found on our website.

Our Lifetime Warranty remains in effect as long as:

1. You submit your warranty registration to Medify Air within 30 days of purchase.
2. You change filters with genuine and original Medify Air replacement filters at least once every three to four (3-4) months or after 2,500 hours of use (whichever comes first).
3. You use a proper power supply based on voltage: 120V.
4. There is no evidence of tampering, mishandling, neglect, accidental damage, modification, and/or repair done to the Medify Air Purifier by anyone other than authorized Medify Air service personnel.
5. Your air purifier is operated in accordance with the provided instructions.

This Lifetime Warranty is provided by Medify Air, 1325 SW 30th Ave Deerfield Beach, FL 33442

Sign up at: https://medifyair.com/pages/warranty or learn more on our MA-35 product page.