MA-22
AIRPURIFIER
READ AND SAVE THESE INSTRUCTIONS
INSTRUCTION MANUAL AND WARRANTY INFORMATION
Lifetime warranty if replacing filters on time

MA-22/US
Rev: 04/28/23
IMPORTANT SAFETY INSTRUCTIONS:

IN ORDER TO AVOID ANY DAMAGE TO YOU, OTHERS OR PROPERTY, FOLLOW THE FOLLOWING SAFETY PRECAUTIONS:

IF THE POWER CORD OR UNIT DOES NOT WORK, CONTACT MEDIFY CUSTOMER SERVICE IMMEDIATELY.

READ ALL INSTRUCTIONS BEFORE USING.

WARNING — TO REDUCE THE RISK OF BURNS, FIRE, ELECTRICAL SHOCK, OR INJURY TO PERSONS:

• To reduce the risk of fire or electrical shock, DO NOT use this fan with any solid-state speed control device.
• This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electrical shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.
• DO NOT touch power plug with wet hands. Wet hands can cause an electrical shock to occur. Never touch with wet hands.
• Turn off the power before cleaning machine. Unplug before cleaning to avoid electrical shock or unit turning on accidentally.
• DO NOT take apart or modify unit without authorization. Taking apart or modifying it without authorization may cause personal injury or unit malfunction.
• DO NOT put bars or metal products nearby air outlet or openings. If metal bars touch inside of machine it can cause electrical shock.
• DO NOT damage power line and socket. Do not bind wires when you use the unit. It may cause electrical shock, short circuit, or fire if you use broken wires. Forbidden to cut, scratch, refit, distort, twist or pull power lines. DO NOT put any heavy products on top of wires or sockets.
• Regularly clean power plug. Do not allow dust to accumulate on power plug. This can damage insulation and cause a fire accident to happen. Pull out the power plug and clean with dry cloth (do not use a wet cloth). If you are not planning to be used this machine for any extended period of time, unplug it for safety reasons.
• Prohibited use beyond power. Can only use a 220v unit with a 220v power supply. Can only use a 110v unit with a 110v power supply. You can break or ruin the circuit boards if you plug a 110v plug into a 220v power supply.
• Please insert the plug completely into the power socket before starting the unit. If not, this may cause an electrical shock and overheating, or even a fire accident to occur. Do not use damaged plug or loose socket.
• Keep machine dry. Or else it may cause an electrical shock or a fire accident to happen.
• Keep machine away from volatile substances or flammable items. This could cause a fire.
• DO NOT use unit in greasy area. This machine should not be used as ventilating or air evacuating equipment.
• DO NOT use unit in high temperature or humid conditions. These situations may cause current damage, electrical shock, or even a fire accident to happen.
• DO NOT use the unit in the room with fumigation type pesticides. Chemical residue could be accumulated inside the machine and then released, causing harm. The room should keep ventilated thoroughly after you use insecticide and then start to use air purifier.
• If you use the unit in a room with an electric heater, ensure proper ventilation. Otherwise, there could be a buildup of carbon monoxide, which can cause serious harm or death. The air purifier will NOT remove carbon monoxide from the air.
• DO NOT use solvents like benzene, diluent, etc. to clean the air purifier. This can cause the unit to break, to become damaged, or short circuit, which can lead to an electrical shock or even a fire accidents to happen.
• Be careful when removing the plug from the power socket. DO NOT pull wires which may cause short circuit or damage to wires, to avoid possible fire accident or electrical shock.
• BEFORE USING THIS PRODUCT, PLEASE MAKE SURE TO REMOVE THE PLASTIC COVERING FROM ALL FILTERS.

SAVE THESE IMPORTANT INSTRUCTIONS FOR EASY REFERENCE.
TECHNICAL DATA
• Voltage: 120 V AC 60Hz
• Rated power: 38 W
• Noise level: 53 dB(A)
• Unit dimensions: 12.2"H x 8.07"W x 8.07"D
• Unit weight: 5.2 lbs.
• EPA Est.87627-CHN-001

STANDARD COVERAGE
660 sq. ft. every 60 minutes, 330 sq. ft. every 30 minutes, 165 sq. ft. every 15 minutes.
FILTER PURIFICATION

1. **PRE FILTER**
   Removes hair, fibers, and large particles like dander.

2. **TRUE HEPA H13 FILTER**
   The high-efficiency H13 TRUE HEPA filter is tested to removed 99.9% of particles down to 0.1 microns. This higher grade of HEPA filter easily catches pollen, dust mites, and other tiny airborne particles you can’t see.

3. **ACTIVATED CARBON FILTER**
   Substantial carbon filter with carbon pellets removes odors, and smoke.

To purchase genuine Medify replacement filters, visit www.medifyair.com.
**HOW TO USE**

This air purifier is used to remove airborne contaminants from the indoor air in a particular area which could be potentially harmful to breathe.

**PLACEMENT OF AIR PURIFIER**
- Do not obstruct air intake or clean air outlet.
- To ensure sufficient air circulation, make sure there is a 20 inch or 50 cm distance between air inlet and wall or nearby furniture. This will ensure enough ventilation and high efficiency.

**POWER ON/OFF**
Press it to turn on/off the unit. POWER indicator will turn on, the unit will turn onto Speed 1.

**CONTROL FAN SPEED**
Press above button to select speed from the following options: S, 1, 2, 3. Speed 1 is slow speed. Speed 2 is medium speed. Speed 3 is fast speed. S is Sleep mode.

**STANDBY MODE**
Insert the plug of unit into a power source. Unit lights will turn on. After one second, air purifier is in standby mode.

**TIMER**
Timer, set to 1H, 2H, 4H, 8H.

**CHILD LOCK FUNCTION**
Child Lock function, press and hold for 3 seconds to activate it; to deactivated it, press and hold for 3 secs.
FILTER REPLACEMENT

LIGHT INDICATOR TO REPLACE THE FILTER
The light indicator will show when it is time to replace the True HEPA H13 filter based on the air purifier’s hours of use.

INSTALLING FILTER SET
All filters must be used together. Please disassemble filters according to the following instructions. Reinstall the filters accordingly.

1. Place the machine in a dry location on a flat surface.

2. Rotate the base clockwise.

3. Pull the base downwards to reveal the filters. Take out the filter to clean or replace with a new one.
4. Re-attach base at the bottom of the unit (with filters inside). Rotate counter-clockwise to secure base.

ATTENTION

Remove all plastic packaging from the filter before installing it.
DO NOT run the air purifier if there is no filter installed.
Please be careful when installing the back cover. Watch your hands.

To remove the base, turn it clockwise as shown in Figure A.
To secure the base, rotate it counter-clockwise as shown in Figure B.

To purchase genuine Medify replacement filters, visit www.medifyair.com.
CLEANING AND MAINTENANCE

Please make sure to pull out the power plug before cleaning the unit. Do not immerse machine in water or any other liquid. Do not use abrasive, corrosive or flammable products to clean any parts of the unit. The unit uses composite filters, so filters cannot be washed.

LONG TIME IDLING

Do not leave unit plugged in for an extended period of time when not in use. Place machine in a dry and well-ventilated place when not in use for extended period of time.

CLEANING THE AIR PURIFIER

Clean the air purifier regularly to prevent the dust accumulation.

1. Use soft and dry cloth to remove the dust from the air purifier.
2. Use soft and dry cloth to clean the outlet and inlet of the air purifier.

FILTER REPLACEMENT

LIGHT INDICATOR TO REPLACE THE FILTER

The unit will remind the user when the filter needs to be replaced. The filter indicator light will let you know when you have reached that time. Suggested frequency of replacing the filter set: 3-4 months.

Please turn off unit and pull out power plug before replacing the filters. Can use a brush or dust collector to remove surface level dust from the filters, but do not press hard on the filter material. The unit uses composite filters. These filters CANNOT be washed.
# TROUBLESHOOTING

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<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
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<td>Unit is not plugged in</td>
<td>Pull out plug and plug it back in</td>
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<tr>
<td></td>
<td>Incorrect power plug or wire</td>
<td>Contact customer service</td>
</tr>
<tr>
<td><strong>Fan does not work</strong></td>
<td>Machine doesn’t turn on</td>
<td>Plug in and turn on</td>
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<tr>
<td></td>
<td>Motor is not working</td>
<td>Contact customer service</td>
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<td></td>
<td>Machine is on uneven ground</td>
<td>Move to even and flat ground</td>
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<td></td>
<td>Loose or foreign particles inside</td>
<td>Contact customer service</td>
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<tr>
<td></td>
<td>Filter packaging is not removed</td>
<td>Remove packaging of every filter</td>
</tr>
<tr>
<td></td>
<td>Motor is loose</td>
<td>Contact customer service</td>
</tr>
<tr>
<td><strong>Performance issues</strong></td>
<td>The filter needs to be replaced</td>
<td>Replace the filter with genuine Medify Air replacement filters for the best performance</td>
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<tr>
<td></td>
<td>Air intake or outlet blocked</td>
<td>Contact customer service</td>
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<tr>
<td></td>
<td>Filter plastic not removed</td>
<td>Remove packaging and then use</td>
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<tr>
<td></td>
<td>Not enough space surrounding the air purifier</td>
<td>Ensure 20 in distance between two sides of air intake and that distance to air outlet is not less than 10 cm</td>
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<tr>
<td></td>
<td>Lack of filter or filter is not properly installed</td>
<td>Make sure all the filters are placed in order in accordance with instructions</td>
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<td></td>
<td>Coverage area questions</td>
<td>Check whether the room area is in accordance with coverage area</td>
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WARRANTY INFORMATION

If you have any additional questions, please contact customer service. All names and trademarks are property of Medify Air. Our company reserves the right to change the product at any time, without prior notice, and the company has no obligation to adjust any products supplied earlier. Please refer to the detailed warranty terms below. To register for the lifetime warranty, please fill out the attached form and mail it to:

Medify Air
150 E. Palmetto Park Road, Suite 200
Boca Raton, Florida 33432

Or complete the lifetime warranty registration available on our website (preferred method):

www.medifyair.com

LIFETIME WARRANTY

Medify guarantees your Medify Air Purifier to be free of defects in material or workmanship for a lifetime period, provided you have completed and returned your warranty registration to Medify Air within the first 30 days of purchase, and that the filters are replaced with original and genuine Medify Air replacement filters at least once every three to four (3-4) months or after 2,500 hours of use. Within the first 30 days, Medify Air will replace the defective unit at no charge to you and reimburse you for any shipping charges. After 30 days, Medify Air’s obligation and liability under this Lifetime Warranty is dependent on your use of our genuine filters, purchased on our website or from our authorized resellers, which can be found on our website. Prohibited use beyond power. Can only use a 220v unit with a 220v power supply. Can only use a 110v unit with a 110v power supply. You can break or ruin the circuit boards if you plug a 110v plug into a 220v power supply.

Our Lifetime Warranty remains in effect as long as:
1. You submit your warranty registration to Medify Air within 30 days of purchase.
2. You change filters with genuine and original Medify Air replacement filters at least once every three to four (3-4) months or after 2,500 hours of use (whichever comes first).
3. You use a proper power supply based on voltage: 110-120 V (North America & Japan) or 220-240 V (all other regions).
4. There is no evidence of tampering, mishandling, neglect, accidental damage, modification, and/or repair done to the Medify Air purifier by anyone other than authorized Medify Air service personnel.
5. Your air purifier is operated in accordance with the provided instructions.

This Lifetime Warranty is provided by:

Medify Air
150 E. Palmetto Park Road, Suite 200
Boca Raton, Florida 33432

Please visit our website for details on efficacy test data:
medifyair.com/pages/reports