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## **WARRANTY - TIMBER**

A 5 year warranty covers the structural integrity of all Kira & Kira Furniture. Valuing true craftsmanship, every piece of furniture is handmade from start to finish locally in our Burleigh Heads workshop. Strongly following the principle of 'Buy Once, Buy Well', each piece is handmade from the highest quality materials, ensuring the lifetime enjoyment of our product. This warranty however, does not cover misuse or damage due to environmental factors. Solid timber is a natural product and is responsive to changes in the environment. Therefore any movement, cracking, joint separation or bowing in timber as a result of exposure to extreme conditions, prolonged direct sunlight, heaters and highly air-conditioned spaces is not warranted. Misuse of furniture causing burns or scratches, use of inappropriate cleaning products or damage due to flooding or contact with water will void any warranty. Everyday wear and tear on finishes is also not warranted. Please refer to our product care below for information on how to care for you furniture.

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## **PRODUCT CARE - TIMBER**

Dust furniture regularly using a slightly damp, soft, lint-free cloth. Wipe dry with a dry, soft cloth in the direction of the wood grain.

Keep out of direct/reflective sunlight to avoid fading and structural movement in the timber.

Do not place cold or hot objects directly onto the surface as this may mark the timber and cause discolouration. Heat resistant placemats and coasters are recommended.

Take care when placing objects on the furniture that they do not scratch the surface.

Treat spills and stains as soon as possible. For spot cleaning, wipe down with a soft dampened cloth (mild detergent may be used if necessary) and dry immediately.

Do not use scouring pads or any other cleaners or polishes as they may cause permanent damage.

For timber with an oil finish, re-oiling the timber once or twice per year is recommended (dependent on the conditions and positioning within your home).



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#### **PRODUCT CARE - RATTAN**

Surface dirt on the rattan can be removed by gently brushing off, or alternatively with a light vacuum using a soft brush attachment. Be very careful not to scratch the timber—gentle application required.

For marks gently use a slightly damp, soft, lint-free cloth. Wipe dry with a dry, soft cloth in the direction of the wood grain.

Keep out of direct/reflective sunlight to avoid fading and structural movement in the timber.

Do not use scouring pads or any other cleaners or polishes as they may cause permanent damage.

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#### **PRODUCT CARE - MIRRORS**

To clean mirrors, wash using cleaning products specially designed for glass. A soft cloth, sponge or chamois can be used.

Do not use scouring pads or any other abrasive cleaners or polishes as they may cause permanent damage.

When cleaning, avoid any moisture contact with the timber and backing.

Keep out of direct/reflective sunlight to avoid fading and structural movement in the timber.

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#### **PRODUCT CARE - CONCRETE**

Concrete table tops are designed using a sealer that penetrates and bonds at a molecular level with the concrete which increases stain and scratch resistance. For regular cleaning, a cloth and soapy water is recommended. Treat spills and stains as soon as possible.

Do not use abrasive pads and cleaners as they can dull and degrade the surface of the finish.

Be particularly careful to avoid direct heat such as a burning hot pot as this may weaken the sealer.

Do not use undiluted vinegars on the surface as this may weaken the sealer (sauces, dressings and mixes that contain vinegar are fine, but not undiluted vinegar).