

# QUESTIONS TO ASK WHEN CONSIDERING DIFFERENT FLOORING PROVIDERS

QUESTIONS TO ASK ABOUT THE SERVICE	<i>MyFlooring.com</i>	LOCAL CARPET SHOP	BIG BOX RETAILER	SHOP AT HOME	OTHER ONLINE FLOORING RETAILERS
CAN I GET BOTH FLOORING AND INSTALLATION?	YES	YES	YES	YES	NO -TYPICALLY ONE OR THE OTHER
DO I HAVE TO SPEND MY TIME IN A STORE OR SALES CONSULTATION?	NO	YES	YES	YES	NO
WHAT'S THE INSTALLATION WARRANTY?	LIFETIME	1-3 YEARS TYPICALLY	1-3 YEARS TYPICALLY	1-3 YEARS TYPICALLY	1-3 YEARS, IF THEY PERFORM INSTALL
ARE MY WARRANTIES TRANSFERRABLE IF I SELL MY HOME?	YES FOR 90 DAYS	NO	NO	NO	NO
ARE YOUR INSTALLERS LICENSED AND BACKGROUNDED?	YES	SOMETIMES	YES	SOMETIMES	SOMETIMES, IF THEY PERFORM INSTALL
HOW SOON CAN YOU PERFORM THE INSTALLATION?	7-10 BUSINESS DAYS	VARIES	VARIES	VARIES	SOMETIMES, IF THEY PERFORM INSTALL

QUESTIONS TO ASK ABOUT THE PRODUCTS	<i>MyFlooring.com</i>	LOCAL CARPET SHOP	BIG BOX RETAILER	SHOP AT HOME	OTHER ONLINE FLOORING RETAILERS
WHAT'S THE PRODUCT WARRANTY?	LIFETIME	VARIES BY PRODUCT	VARIES BY PRODUCT	VARIES BY PRODUCT	VARIES BY PRODUCT
ARE YOUR PRODUCTS STAIN-RESISTANT? (CARPETING)	YES	VARIES BY PRODUCT	VARIES BY PRODUCT	VARIES BY PRODUCT	VARIES BY PRODUCT

QUESTIONS TO ASK ABOUT THE QUOTE	<i>MyFlooring.com</i>	LOCAL CARPET SHOP	BIG BOX RETAILER	SHOP AT HOME	OTHER ONLINE FLOORING RETAILERS
IS FINANCING AVAILABLE?	YES	SOMETIMES	YES	YES	SOMETIMES
IS FURNITURE MOVING INCLUDED?	YES	VARIES	YES	YES	VARIES
IS REMOVAL AND DISPOSAL OF OLD FLOORING INCLUDED?	YES	VARIES	YES	VARIES	VARIES
WHAT TYPE OF PAD COMES WITH MY PRICE? (FOR CARPETING)	1/2" WITH MOISTURE BARRIER	VARIES BY PRICE	VARIES BY PRICE	VARIES BY PRICE	VARIES BY PRICE
DOES SUBFLOOR PREP COME WITH MY PRICE? (FOR LUXURY VINYL)	YES	TYPICALLY NO	TYPICALLY NO	TYPICALLY NO	TYPICALLY NO