MOBI

FAQs

CAN THIS THERMOMETER MEASURE IN BOTH CELSIUS AND FAHRENHEIT?

Yes, it can. Press and hold the 'Scan' and 'Talk' button together for 1 second to change the measurement of temperature. – the setting change will be spoken if the talking feature has not been disabled.

HOW DO I CHANGE THE LANUGAGE ON THIS THERMOMETER?

Press and hold the "TALK" button to cycle through En – English, Fa - French, Sp – Spanish and "- -" to silence the talking ability.

HOW DO I TURN THE FLASHLIGHT ON?

Press and hold the center of the 'SET' and 'TALK' button for 2 seconds. The LED light will automatically turn off after 5 seconds.

HOW DO I TAKE TEMPERATURE BY EAR?

Pull off the forehead probe cover from the unit, and insert the slimmer Ear Probe tip just slightly into the ear opening, then press the scan button to measure the body temperature.

HOW DO I MEASURE MY PULSE?

Position your finger on the center of the Heart Rate button, press and release the button once to activate the feature, then rest your finger gently on the button for 15 second. The large heart symbol on the display will flash in sync with your heart beat.

CAN THIS THERMOMETER BE USED BY ADULTS/ WHAT AGES IS THIS THERMOMETER GOOD FOR?

Yes! Our thermometers are perfect for infants, children and adults.

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ARE BATTERIES INCLUDE OR IS IT RECHARGEABLE?

Yes, 2 AAA batteries are included.

HOW DO I SET THE TIME ON THIS THERMOMETER?

Turn thermometer on and Press and hold the "SET" button for 2 seconds to enter the setting Mode. Use the "SET" button to change your selection and "TALK" button to save your selection. You will then be asked to set the hour and minutes, followed by the year and month and day.

HOW SHOULD I STORE THE THERMOMETER WHEN IM NOT USING IT?

It is best to store the thermometer is a temperature-controlled room where it won't be exposed to dramatic temperature changes. Frequent changes in temperature can cause your thermometer to de-calibrate and give inaccurate readings.

WHAT IS THE BEST WAY TO CLEAN MY THERMOMETER?

Each probe, the forehead and ear, should be cleaned individually with an alcoholic swab or wipe. Do not use water directly on thermometer.

HOW OFTEN SHOULD MY THERMOMETER BE CLEANED?

Your thermometer should be clean in between each use. Any buildup of dirt can cause inaccurate readings.

HOW DO I CHECK PREVIOUSLY RECORDED TEMPERATURES?

Turn thermometer on and Press "SET". The last measurement taken will display with the date and mode the temperature was taken. Press "SET" again to cycle through older temperature readings.

HOW MANY TEMPERATURE READINGS CAN BE STORED ON THIS THERMOMETER?

DualScan Ultra Pulse stores up to 30 previous measurement readings.

DOES THE DISPLAY SCREEN HAVE A BACKLIGHT TO READ IN THE DARK?

Yes, the LCD display has a blue backlight.

IS THERE A WAY TO RESET MY THERMOMETER?

Yes, sometimes thermometer can be de-calibrated and need to be reset. In order to reset your thermometer, remove the batteries and store the thermometer in a temperature-controlled room for at least 30 minutes before putting the batteries back in to complete the reset process.

DOES MOBI OFFER A WARRANTY?

Yes, MOBI offers a 1 year warranty on this thermometer with proof of purchase.