

LuxLogic Terms and Conditions

Payment Terms:

On approved credit, Net 30 days. All accounts 45 days overdue will be subject to a 2% a month carrying charge.

Pricing:

All pricing is subject to change without notice. All prices are excluded of any and all application taxes.

Minimum Billing:

Minimum billing will be \$100 for all products and/or replacement parts.

Freight Allowance:

Luxlogic will pay all freight costs for Canadian orders with an invoice value over \$2000.00 CAD to be shipped within Canada

Luxlogic will pay all freight costs including customs, duties and brokerage for U.S. orders with an invoice value over \$2600.00 USD to be shipped within the continental United States.

Selection of carrier and transportation method on all freight allowed shipments shall be at the discretion of LuxLogic Inc.

Transportation:

Shipments are F.O.B our plant, our warehouse or supplier's location.

Any shipments below our prepaid value will be prepaid and charged to the client. Selection of carrier on all prepaid shipments shall be at the discretion of LuxLogic Inc.

Quotations:

Written quotations are valid for a period of 30 days after date of issue. LuxLogic reserves the right to withdraw any quotation prior to its formal acceptance in writing.

Cancellations:

No order may be cancelled without prior written consent of LuxLogic. LuxLogic reserves the right to charge a cancellation fee of its choosing.

If an order is cancelled after shipment and or if delivery is refused at destination, all warehousing, delivery, return and restocking costs will be charged to the client. No cancellations are applicable on custom and or non stocked orders identified either on our pricelist, quotation and or Sales Order.

Return Policy:

All returned material must be accompanied by a "Return Materials Authorization" Number. Any merchandise returned unaccompanied by this authorization will be refused. The RMA is only valid for 30 days. If fixtures on any RMA are not returned within 30 days of the issue of the RMA number, the customer will be invoiced for the fixture.

Application for return authorization is done through our customer service department. quotes@luxlogic.ca. Customer should provide if required, pictures, part numbers, quantities, the original P.O. # and Invoice #, and a description of the issue(s).

Materials must be returned in the original factory sealed cartons in sellable conditions.

Returns must be made "freight prepaid" to LuxLogic Inc. and FOB destination. Return freight on all defective items to LuxLogic is to be covered by the customer.

All materials returned are subject to inspection. No credit will be issued for unusable or damaged materials.

Upon approval, A credit will be issued at original invoice price and handling and restocking charges may apply.