



INSTRUCTION MANUAL

PRODUCT INFORMATION

Ovana 30 Ledger Rd, Balcatta WA 6021	
Appliance Name	Ovana
Model/Type No.	019G
Brand	TheMix Shop
Input rating	10.8 MJ/h
Injector size	0.95 mm
Gas Type	Propane
Gas Pressure	2.75kPa
Use outdoors only. Read the instructions before using the appliance. WARNING: accessible parts may be very hot. Keep young children away. Do not use spirit or petrol for lighting or re-lighting.	

WARNING

DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.

DO NOT USE OR STORE FLAMMABLE MATERIALS IN OR NEAR THIS APPLIANCE.

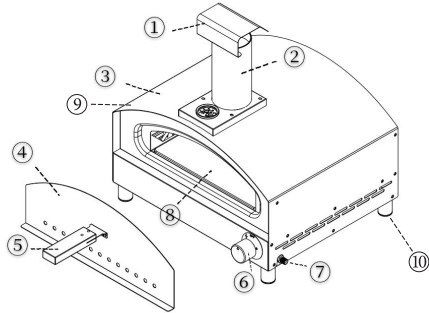
DO NOT PLACE ARTICLES ON OR AGAINST THIS APPLIANCE.

DO NOT MODIFY THIS APPLIANCE.

WHEN OPERATING THE OVEN, THE SURFACE (9) WILL GET HOT. DO NOT TOUCH.



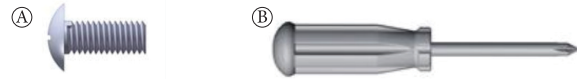
PARTS LIST



Number	Name	Qty
1	Chimney Cap	1
2	Stove Pipe	1
3	Oven Body	1
4	Door	1
5	Handle	1
6	Control Knob	1
7	Gas Inlet	1
8	Baking Stone	1
9	Arch	1
10	Oven Feet	4

HARDWARE

You will need your own screwdriver when installing the Pizza Oven

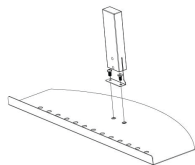


Number	Name	Qty
A	Screw	2
B	Screw Driver	0

INSTALLATION STEPS

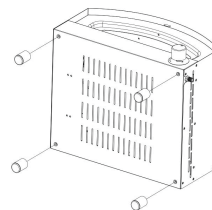
STEP 1

Screw the wooden handle onto the oven door with screws.



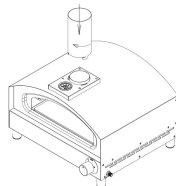
STEP 2

At the bottom of the oven screw the four oven feet clockwise into the screw holes, in each corner.



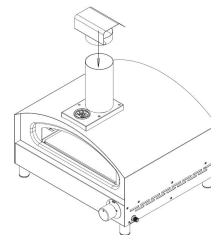
STEP 3

Insert the three fixed prongs into the chimney base, and then tighten clockwise.



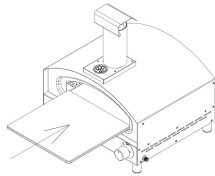
STEP 4

Manoeuvre the chimney cap sleeve into the stove pipe.



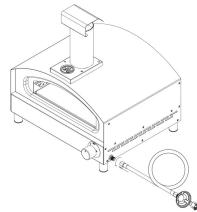
STEP 5

Take out the baking stone and packaging then move the baking stone into the oven gently.



STEP 6

Connect and tighten the gas supply hose to the gas inlet port. If there is no leakage of gas, you can start the first firing.



CONNECTING TO GAS

Check that the gas you have is LPG.

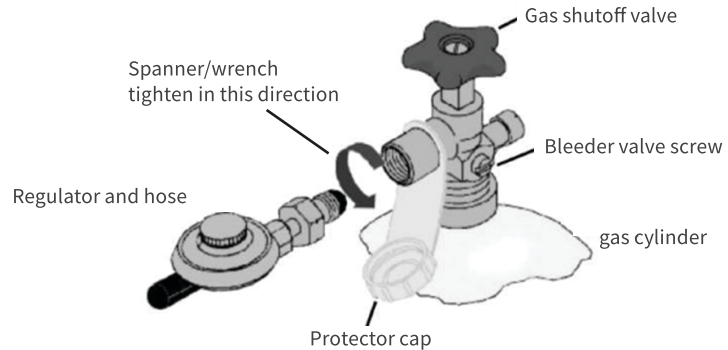
The gas cylinder used must have a safety collar to protect the valve assembly. Do not use a cylinder that is rusty, dented or has a damaged valve.

Only certified gas regulators to AS4621 and certified hose assemblies to AS/NZS 1869 may be used.

It is recommended that you replace the hose every 5 years. Therefore you must adhere to their specified time period. Do not connect the regulator to the cylinder first!

GAS LEAKS

To test for gas leaks, apply a mixture of soapy water to both ends of the regulator using a soft brush as well as any areas that show cracks on the hose.



LIGHTING INSTRUCTIONS

STEP 1

Remove oven door before first firing

STEP 2

Turn the control knob clockwise to “OFF” position. Connect the regulator to the gas cylinder. Turn the gas supply “ON” at the cylinder.

STEP 3

Check with the use of soapy water for any gas leakage between the bottle and the regulator.

STEP 4

Push down the control knob whilst turning anti-clockwise to the “HIGH” position (until a clicking sound is heard), this will light the burner. If the burner does not light, repeat this process.

STEP 5

If the burner still does not light, turn the control knob to ‘OFF’ wait 5 minutes and repeat step 3.

STEP 6

Adjust the heat by turning the knob to the High/Low position and wait approximately 10 minutes for the oven to heat up. To speed up the preheat stage, close the door to warm up oven. Door can be kept on or off while cooking.

SHUTDOWN INSTRUCTIONS

Turn the gas cylinder control knob to the “OFF” position



DISCONNECTING GAS

After cooking, turn off the gas from the gas cylinder before turning off the oven. This will allow any gas left in the burner or pipe to be used up safely.



▲ MAX: 9kg / 19 lb.
CAPACITY
▼ MIN: 4kg / 9 lb.

FOR YOUR SAFETY

- Never operate this oven without a regulator.
- Check all connections for gas soundness.
- Do not connect your oven to a gas cylinder exceeding 9kg capacity.
- Never connect an unregulated gas cylinder to your oven.
- Always check gas cylinder for test date status. Only use if within the compliance date.
- Do not store or use petrol or other flammable liquids in the vicinity of this or any other appliance.
- Keep the gas hose away from hot surfaces and protect from dripping grease.
- Avoid unnecessary twisting of hose.
- Routinely inspect the gas hose prior to each use for cracks, excessive wear or other damage.
- Replace the hose if necessary.
- Never test for gas leaks with a lit match or open flame.
- Never light oven with door closed.

GAS SAFETY

WARNING

Prior to use, check the oven and burner for blockages (eg, food residue or insect nests - wasps, bees or ants). If an insect nest is found they can be dangerous and must be cleaned out thoroughly. Please refer to the cleaning and maintenance sections at the end of this chapter for guidance on how to do this.

Should the oven go out for any reasons, turn off the control knob and the gas shutoff valve. Wait 5 minutes before attempting to relight the appliance.

Some foods produce flammable fats and juices. Attend to an operating oven at all times. Damage caused by fat and grease fires is not covered by warranty. If a grease or fat fire should occur, immediately turn off control knob and the gas cylinder valve until the fire is out. Remove all food from the appliance.

A leak test must be carried out prior to using the appliance for the first time and whenever the gas cylinder is refilled or whenever the gas hose and regulator have been disconnected from the gas cylinder or appliance.

Please take a moment to review all of the safety requirements before operating the appliance when using gas.

- Do not disconnect any gas fittings while the appliance is operating.
- Check all gas hose lines and connections for cuts, cracks and other damage.
- Gas cylinders must not be stored in enclosed areas.
- Keep the fuel supply hose away from heated surfaces or direct sunlight.
- Do not use any additional flammable substance whilst operating with gas.
- Do not touch! The oven can get extremely hot when in operation. Be sure to wear protective gloves.
- Keep the cylinder outdoors in its upright position.
- Do not connect multiple gas cylinder to the oven or store a spare within the same vicinity.
- A regulator which complies with AS4621-2004 must fit between the gas cylinder and the oven.
- Do not position the gas cylinder under the oven.
- Never use a naked flame to check for gas leaks.
- Do not use natural gas! It can damage the oven.
- Maximum length of hose cannot exceed 1.5m.
- Never fill the cylinder beyond 80 percent full.
- Make sure the flexible tube is not twisted when the appliance is in operation.
- Gas cylinder shall be placed in an suitable location to prevent displacement.
- Do not use adaptor at the cylinder connection.

CLEANING AND MAINTENANCE

As with all appliances, proper care and maintenance will keep them in top operating condition and prolong their life. Your Ovana oven is no exception. By following these cleaning procedures in a timely basis, your oven will be kept clean and working properly with minimum effort.

FLASH-BACKS

Spiders and small insects occasionally spin webs or make nests in the burner tubes during warehousing and transit. These webs can lead to a gas flow obstruction which could result in a fire in and around the burner tubes. This type of fire is known as 'FLASH-BACK' and can cause serious damage to your oven and create an unsafe operating condition for the user.

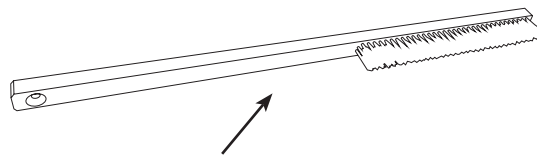
Although an obstructed burner tube is not the only cause of 'FLASH-BACK' it is the most common cause and frequent inspection and cleaning of the burner tubes is necessary. If fire occurs in and around the burner, immediately turn off gas at its source and turn the control knob to 'OFF', wait until the oven has cooled, then clean the burner ports.

We recommend cleaning and inspecting the Ovana Oven every time you use it. To do this simply wait until the oven has cooled and use a soft brush and a can of compressed air to clean it out.

For general cleaning, all you have to do is wipe down the outside with some warm, soapy water. The same goes for the baking stone, just empty it of ash first.

SERVICING

All servicing shall be carried out only by authorized personnel.



Ovana wire brush sold separately

WARNING

To avoid any flare-ups, it is recommended that the baking stone be checked and cleaned regularly. The baking stone will become very hot during cooking. Allow to cool completely before cleaning with a wire brush.

COOKWARE – THERMAL SHOCK

We do not recommend using stone or ceramic cookware. Sudden shifts in temperature can cause cracks to cookware and the Ovana stone base.

DANGER

If you smell gas:

- Shut gas off at the gas cylinder.
- Extinguish any open flame.
- If odour continues, keep away from the appliance and immediately call your fire department.

This instruction manual contains important information necessary for the proper assembly and safe use of the appliance.

Read and follow all warnings and instructions before assembling and using the appliance.

Follow all warnings and instructions when using the appliance.

Keep this manual for future reference.

Never operate this appliance in enclosed areas.

Failure to follow these instructions could result in fire or explosion which could cause property damage, personal injury or death.

- Never operate this appliance unattended.
- Never operate this appliance within 1.5m (5ft) of any structure, combustible material or other gas cylinder.
- Never operate this appliance within 7.5m (25ft) of any flammable liquid.
- Do not fill cooking vessel beyond the limitation of the door dimensions.
- Heated liquids remain at scalding temperatures long after cooking process. Never touch the cooking appliance until liquids have cooled to 45°C (115°F) or less.
- If a fire should occur, keep away from the appliance and immediately call your fire department. Do not attempt to extinguish an oil or a grease fire with water.

FIRE

Most fires are caused by a build up of grease, or an improper gas connection. Ensure all people and pets are kept as far away as possible.

If you are able, turn the gas off at the gas shutoff valve where applicable. Use a fire extinguisher if possible. If water is the only fire retardant available, thoroughly soak the area around the appliance. When spraying water on the oven itself, do not use a strong jet of water, as this may cause splashing or burning grease, resulting in a further spreading of the fire.

CARBON MONOXIDE

Carbon Monoxide is a highly poisonous gas which can be produced when the appliance isn't receiving enough ventilation. We therefore recommend using the oven in a well ventilated area away from direct wind.

It is difficult to know if your appliance is producing carbon monoxide as it is an odourless and colourless gas. It can, however cause these symptoms when you are exposed to it.

- Tightness across the forehead,
- Headache,
- Weakness,
- Dizziness,
- Nausea,
- Vomiting,

- Coma, intermittent convulsions,
- Depressed heart action, slowed respiration,
- If the exposure has been severe it may cause death.

Warning: Contact your local council for any building codes regulating the installation of outdoor gas appliances. Outdoor installations must conform to local codes or, in the absence of local codes, with the following:

- AUST/NZ: Australian Standards Code AS: 5601 as well as the requirements of any local council, gas electricity authority or other statutory regulation.

Spanner tighten all gas fittings as per instructions. Do not modify the appliance. Parts sealed by the manufacturer or the company shall not be manipulated.

TROUBLESHOOTING

If you think you've got an issue with your Ovana oven, follow these troubleshooting pointers to problem solve. For replacement parts and servicing contact TheMix Shop for further details. It is recommended to replace the gas hose every 5 years. Hoses and regulators can be purchased from your nearest hardware store.

Problem	Cause	Solution
Weak flame	<ul style="list-style-type: none">• Empty/low gas cylinder.• High altitude.• Cold gas cylinder.	<ul style="list-style-type: none">• Try a different gas cylinder.• Check gas regulator.
Noisy burner	<ul style="list-style-type: none">• Debris blocked head.• Debris in oven.	<ul style="list-style-type: none">• Clean oven debris with a soft brush.
Slow heat up	<ul style="list-style-type: none">• Empty gas cylinder.• Cold weather.• Windy conditions.	<ul style="list-style-type: none">• Try a different gas cylinder.• Check gas regulator.• Sheltered location.

WARNING

Ensure that the LPG cylinder or regulator valve is closed. Do not store a spare LPG cylinder under or near this appliance.

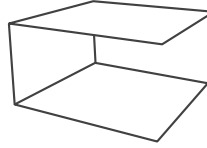
If there is a leak at the oven connection, re-tighten the fitting with a spanner and recheck for leaks with soap-and-water solution. If a leak persists turn off the gas and **DO NOT OPERATE THE OVEN.**

If there is a leak at the valve connection, remove LPG cylinder. Do not operate oven. Use a different LPG cylinder and recheck for leaks with soap-and-water solution.

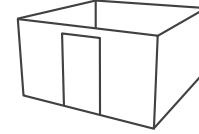
If at any point you smell gas:
Shut off the gas from the cylinder, turn off the switch on the oven and extinguish any open flames.
If odour continues, move away from the oven and gas supply then contact your gas supplier or fire service.

PARTIAL ENCLOSURES

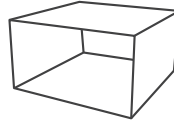
The appliance shall only be used in an above ground, open air situation with natural ventilation, without stagnant areas, where gas leakage and products of combustion are rapidly dispersed by wind and natural convection. Any enclosure in which the appliance is used shall comply with one of the following.



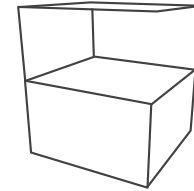
Within a partial enclosure that includes an overhead cover and no more than two walls. A common example is an outdoor gazebo.



Any enclosure with walls on all sides but at least one permanent opening at ground level.



The appliance may be within a partial enclosure that includes an overhead cover and more than two walls. The following shall apply: at least 25% of the total wall area is completely open; and at least 30% of the remaining wall area is open and unrestricted.



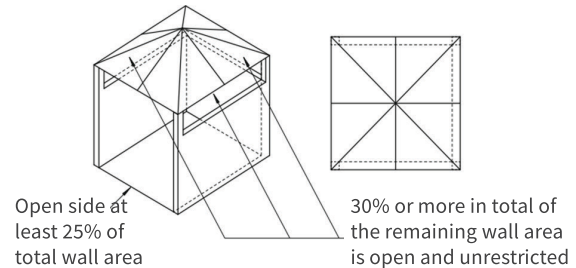
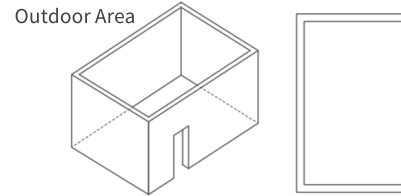
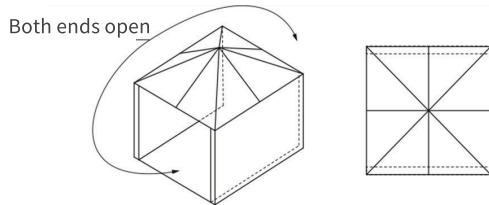
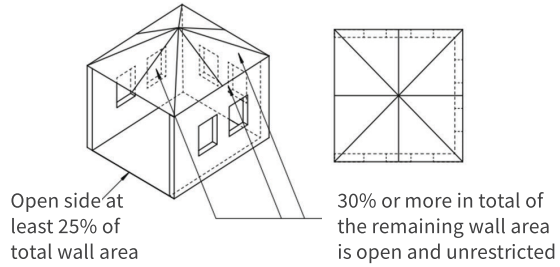
In the case of balconies, at least 20% of the total of the side, back and front wall areas shall be and remain open and unrestricted.

WARNING

Do not use the gas oven in enclosed areas or on small balconies.

OUTDOOR AREAS

The following figures are diagrammatical representations of outdoor areas. Rectangular areas have been used in these figures; the same principal applies to any other shaped area.



WARRANTY

TheMix Shop offers a manufacturer's warranty on the Ovana Oven. If you have a warranty claim for your product, please see the terms and conditions that apply, below.

The warranty applies to the original purchaser of the Product and does not extend where Products have been resold. You will be required to provide proof of purchase. If purchasing a Product as a gift, the recipient of the Product should be noted when raising a warranty claim.

WARRANTY FOR RESIDENTIAL AND COMMERCIAL USE

Q: How long is the warranty?

A: The warranty for the Ovana Oven is 1 year from the date of the original purchase.

Q: What does the warranty cover?

A: We warrant to you that during the warranty period, our product will be free from material defects in materials and workmanship. If this warranty is not met, faulty components will be repaired/replaced unless the component cannot be accessed externally, in which case we will replace the whole unit. The warranty is subject to certain exceptions - see the section headed "What's not covered?".

WHAT'S NOT COVERED

This section applies to the manufacturer's warranty whether you have purchased our products for residential use or for commercial/professional use.

Your warranty will not cover the following items/instances:

- Surface rust.
- Heat tarnishing/discolouration to the oven arch opening or chimney.
- Water damage – on any part of the oven body or burners.
- When the unit is left exposed to salt air and/or chlorine sources such as swimming pools and hot tubs/spas.
- Severe weather conditions such as hail, acid rain, cyclones, hurricanes, earthquakes, wildfires, tsunamis or surges, tornadoes or severe storms and other environmental factors.
- When the oven regulator is left exposed to direct sunlight for prolonged periods of time.
- Hairline cracking of the stone that does not affect the oven's structural integrity.
- Cracks caused by thermal shock or from not following the instruction manual on heat up and safe storage.
- Small, cosmetic paint chips to the oven's outer surfaces that do not affect structural integrity.

- Discolouration to any surface including fastenings
- Metal distortion/warping caused by prolonged exposure to heat

Your warranty will not cover damage, defects or failure to comply with the warranty conditions in any of the following events.

- You make further use of the product after giving notice that it may be damaged/defective unless you have received written confirmation from us advising otherwise.
- The failure, in our reasonably held belief, is attributable to, caused by or been substantially aggravated by:
- Any improper use, misuse or unauthorised alteration storage or installation of the Products by you, your employees, agents or hired staff.
- Any usage of the Products by you, your employees, agents or hired staff which is deemed to be of a manner that is inconsistent with any specification and our directions.
- The defect arises as a result of not following the instruction manual.
- The defect arises as a result of improper storage of the Product.
- The defect arises from caustic cleaning materials.
- The defect arises as a result of fair wear and tear.
- The defect arises as a result of incidental loss or accidental damage.
- The defect arises as a result of natural disaster.

- You have modified the product in any way; or
- The Products differ from any corresponding specification, as a result of changes to made to ensure compliance with applicable statutory of regulatory requirements.

Unauthorised alterations to the Products will result in the warranty being void.

You shall be liable to cover any reasonable costs incurred by us for the replacement of any Products under the above warranty claim conditions in the following circumstances:

- The failure of the Products is a result of defective part(s) not covered by warranty as previously set out.
- No fault is found.
- The failure of the Products is a result of incorrect installation.
- The failure of the Products is due to damage caused at your premises.
- The failure of the Products is a result of the Products being used in conjunction with other goods not supplied by us.
- The failure of the Products is caused by modifications made by you or as a result of your instructions to a third party.
- The failure of the Products is caused by external or environmental factors; or

- The failure of the Products is a result of theft, loss or removal of equipment by you or a third party, and such costs may vary depending upon the location of the Products and any other reasonable costs incurred by us.

This voluntary warranty will cease to apply after the time periods set out above. No other warranties given by any person, including a dealer, reseller or retailer, shall be binding on TheMix Shop. In no event shall recovery under this warranty be for an amount greater than the purchase price of the Ovana Oven sold.

TheMix Shop may from time to time change the design of its products. Nothing contained in this warranty shall be taken to oblige TheMix Shop to include such design changes into previously manufactured products, nor shall such changes be construed as an admission that previous designs were defective.

STATUTORY NOTICE

The benefits provided to the consumer by this warranty are in addition to other rights and remedies available to the consumer under the law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or

refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

HOW TO MAKE A CLAIM

If, in the unexpected circumstance, you're having trouble with your Ovana Oven and need to make a claim please scan the below QR code to visit the relevant website



Australia



New Zealand

Alternatively you can visit www.thermomix.com.au/pages/contact-landing for our Australian website or www.thermomix.co.nz/pages/contact-landing for our New Zealand website. Make sure you provide your full name, detail of what you need help with and we'll get back to you as soon as possible.

If you give us notice in writing during the applicable warranty period within a reasonable amount of time following the discovery that some or all of the Products do not comply with the applicable warranty as previously set out; and we are given a reasonable opportunity to examine the Products and we determine that the Products do not comply with the warranty as set out then we shall, at our discretion, repair or replace the defective Products.

You must provide all information (including photographs/video's where requested) as well as all assistance reasonably requested by us in order to properly assess the Products.

We reserve the right to require that faulty Products be returned to us. In such circumstances we shall cover the cost of the return carriage by normal means within our serviced territories and the replaced Products will be delivered free of charge by us to you at the original delivery address. If, following inspection of the returned Products, we determine that, acting reasonably, there has been no breach in the warranty for the Product as set out, we will return the product to you, at your cost.

We shall have no liability to you (whether the Products are found to breach the applicable warranty or not) for the cost of removing Products returned to us under the above conditions or for re-installing after they have been returned.

The Mix Australia & New Zealand
30 Ledger Road, Balcatta Perth, Western Australia 6021

For any queries or assistance call



Customer Service

AU: 1800 004 838

NZ: 0800 766 966

Hours of operation:

Monday to Friday 8:00am - 5:00pm

Australian Eastern Standard Time (AEST)

Keep your purchase receipt, this will be required
to make any claims under the 12 month warranty.