

# THE POD COLLECTION

Order Summary	
Order Date:	Order Number :

QTY	PRODUCT CODE	DESCRIPTION	REASON CODE	REASON FOR REFUND CODE
				1. Doesn't fit properly
				2. Doesn't suit me
				3. Looks different to image on site
				4. Incorrect item received
				5. Ordered more than one size
				6. Arrived too late
				7. Parcel damaged on arrival
				8. Faulty

## RETURNS NOTE:

Items can be returned for refund or exchange within 14 days of receiving your delivery. Simply complete this form and send it back to us with the item/s (in their original condition) Please note we can not accept returns on lingerie briefs, for obvious hygiene reasons.

1. Next to the product list above, select one of the reason codes against your return.
2. Send this form back to us together with the item/s you wish to return.
3. Please send your returns to the below address

COVID 19 Return Address: : The Pod Collection  
10 Alderman Road  
Belmont, Stepside  
Dublin 18  
Ireland

4. Please note: we strongly recommend using a traceable method (i.e. express post) when returning goods. Shipping costs associated with the return/exchange of items is considered the responsibility of the customer.
5. Our lovely warehouse team aims to process all returns within 5-7 working days, although at very busy times, there are occasional delays.
6. Once we've processed your return, your card issuer requires 3-5 working days to pop the funds back into your account.