

hot cakes SHIFT LEAD

Who are we?

Hot Cakes Molten Chocolate Cakery is a dessert restaurant and brand. We have two locations in Seattle, as well as a line of retail desserts and confections sold nationwide.

Our Mission:

Rooted in the PNW, we inspire and nurture our community by creating beautiful, organic desserts. We are dedicated to our employees and partnerships, and advocate for the preservation of wild and farm lands.

What we're looking for:

We are looking for a full time shift lead! Shift leads are fully trained in Front of House, and can fill any role, but in addition you manage the shifts. Night and weekend availability is a must. We're looking for someone to join our positive, fun, and hard working team.

Main job responsibilities:

- **CUSTOMER SERVICE:** you are responsible for taking care of all guests who come to Hot Cakes, from greeting them when they first enter, helping them decide what dessert to get, guiding them through their experience, and thanking them when they leave.
- **POS:** you will learn the point of sale and solidify menu knowledge along with allergy modifications and dietary restrictions.
- **DESSERT PREP:** as you are getting to know the menu, you will assist with the Line position, garnishing desserts and running the desserts to tables.
- **DRINKS:** you will work the coffee and cocktail areas. Previous barista knowledge is a plus. Class-12 permit necessary for cocktails (21+).
- **HOT AND COLD SIDE (LINE):** once comfortable with the menu, you will prepare desserts for service, baking off cakes and other desserts, mixing milkshakes, and more. You will be responsible for plating quickly and beautifully.
- **CONSISTENCY:** you will be responsible for always providing a consistent experience for our guests. That comes from customer service, quality and consistency of desserts, and plating.
- **CLEANLINESS:** you are responsible for keeping the restaurant and dining room clean at all times. You will perform weekly and daily cleaning tasks, and end of shift closing duties.
- **TEAMWORK:** it is essential to have great communication, an upbeat attitude, and ability to work in a team to ensure that service runs smoothly every night, and to ensure that everyone is able to have fun!
- **SHIFT LEADING:** responsible for making sure all employees get breaks at the appropriate times, and closing the store at the end of the night.

What we offer:

Competitive pay

Health insurance for full time employees

Monthly credit

Discounts

Generous dessert sampling

A fun team!

TO APPLY, please email your resume along with the answers to the following questions:

- Why do you want to work for Hot Cakes?
- Which position are you applying for?
- How many hours are you looking for?
- Do you have any blackout times or days of the week?
- Do you have any upcoming trips or unavailabilities in the next 3 months?

Email: jobs@getyourhotcakes.com

We're looking forward to hearing from you!