

LE MARQUE HENNA TROUBLESHOOTING (FOR MANCINE STAFF)

Q. Is the henna throwing a green tinge.

A. There could be a few scenarios as to why this could be happening;

1. Tanning products remain in the skin cells making the brow area throw a green or yellow tone- it is best clients avoid tanning 1-2 weeks before henna is applied. This rule also applies to some facial products, moisturisers and sunscreens.
2. Are the henna powders being stored in the freshness container? No need to decanter, just roll the foil sachet up and pop into the container provided to avoid over exposure to oxygen.
3. If your clients are transitioning from regular brow tint to henna it can alter the colour.
4. The green tinge can be just an initial effect to the skins pH but should then subside once the colour neutralises on the skin.

Q. When can you tint again with regular tints

A. They would need to wait for the peroxide tint to completely wear off before having the henna done again (4-6 weeks)

Client Pre Appointment care (Similar to spray tan prep care)

- Recommend a test patch
- Ask clients to lightly exfoliate their brows 24 hours before their appointment
- Try to come to appointment with as little or preferably no makeup in or on the brow area
- Advise them that the skin stain is only a bonus of henna the real perk is that the hair tint lasts so much longer than traditional tinting methods. They may get anywhere from 2-14 days from their skin stain. The lighter colours aren't as strong as the darker henna colours therefore naturally they won't last as long on the skin.

During treatment

- Lightly exfoliate brow area with a spoolie brush (disposable mascara wand or your dual action brush)
- Use the Le Marque cleanser or the Mancine Pre wax cleanser to remove any residual skin oils
- Mix ½ scoop provided of powder and 5-7 drops of water and mix well until you get a creamy consistency
- Once henna has dried to a clay it has stopped processing; to reactivate dip your brush into some water and pat over the top (if you are only halfway through the treatment)
- Leave henna on for 20 mins for best results and at this point it should have dried completely

Post appointment after care (again similar to spray tan aftercare)

- Avoid water at all costs by applying Vaseline or oil over the top of the brow area before each shower
- Ask clients not to exfoliate or cleanse brows after henna brows as this will remove the skin stain quicker