



# RETURNS FORM

At **Giorgiopiola.com** we want you to be delighted very time you shop with us. We hope you are pleased with your purchase and that it has arrived in good time and condition. Occasionally though, we know you may want to return an item. If this is the case, please complete the form below.

## Step 1: Your Details

Name:	Contact No:
Order No:	

## Step 2: Return Information

Item Code	Item Description	Return Code	Reason for return

**Return Codes: A – Exchange Required, B – Refund Required, C – Item Faulty, D – Not as Expected**

## Step 3: Exchange Options

<b>Exchange Details:</b> Please provide size required
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## Returns Procedure/Policy

Please contact us within 48 hours of receipt should you wish to return an item. You can email us at [support@giorgiopiola.com](mailto:support@giorgiopiola.com).

Please ensure that you use appropriate outer packaging, and do not affix labels etc to the products own sales packaging.

The item must be received in fully re-saleable condition, unless item was faulty or damaged in transit.

All returns must be in returned within a reasonable time (14 days of receipt) and in original, undamaged packaging. We reserve the right to refuse a refund, or make a deduction from the original selling price for goods not returned in a fully re-saleable condition.

We recommend that you obtain a certificate of posting and, if goods are valuable, you may wish to ensure they are adequately insured whilst en-route to us, as goods are returned at your own risk.

**Please Note:** We regret we cannot provide refunds on special order items, unless they are faulty or damaged.

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## Warehouse address:

5956 NE 4<sup>th</sup> Ave  
Miami, FL 33137  
United States