

BOOKING TERMS AND CONDITIONS FOR ALL TRIPS



Booking Confirmation

- No booking is taken without full payment at the time of booking
- At the time of making payment you agree to these terms and conditions and you have until close of business the following day to cancel without penalty after reviewing these terms and conditions.

Cancellations

- There are no Refunds if you change your mind
- If the trip is postponed due to weather you will be scheduled on the next available trip that suits you.
- The minimum number of participants (4-6) must be met on any given trip, if the trip is postponed due to insufficient numbers you will be scheduled on the next available trip that suits you.
- If you answer yes to any of these questions we will require you to provide a dive medical stating that you are in fact fit to dive.
 - a) Since completing your last dive medical assessment, have you suffered any illness or injury that may affect your ability to dive safely?
 - b) Are you currently suffering any illness or injury?
 - c) Are you currently taking any prescription medication, other than the contraceptive pill?

Changes to bookings

- If you decide to change your booking within 7 days of the commencement date you will forfeit your booking unless your spot can be resold.
- Changes outside of 7 days will be at no charge.

Failure to show up on your chosen date

- If you fail to show up on your chosen date without notification you will forfeit your entire booking.
- Notification can be made by calling 07 3890 0342 or emailing info@brisbanediveacademy.com.au
- If you fail to show up due to illness or injury you may be charged a rebooking fee equal to that of the out of pocket charges from our third party service providers.
- If you fail to show up on time the boat will leave without you.

Inclement Weather

- Trips go ahead regardless of any number of conditions, except where this would make diving dangerous. This call is made at the boat skipper as soon as is practical.
- If you fail to show up because of your assessment of conditions you will forfeit your booking.
- It is our job to keep you safe and we won't take you in conditions that are beyond your level of training and or our experience.

Inclusions and Exclusions

- All trip charges include tanks and weights only, no transport is provided
- All participants are required to have their own properly fitting personal snorkelling equipment consisting of Mask, Snorkel, Open Heel Fins and Boots

Changes to this policy

We reserve the right to change these Terms and Conditions at our discretion without notification. These Booking Terms and Conditions will be strictly adhered to, so if you do not understand or have any questions regarding these terms and conditions please contact us immediately.

Our Responsibilities/Guarantees to you

1. Deliver all trips with due care and skill
2. Deliver trips that are fit for their specified purpose
3. Deliver trips within a reasonable time (when no time is set)