

## **Setup & Operation**

CALL

## Setup

Step 1: Power Plug the intercom into an outlet with AC adapter. The unit will turn on automatically. The unit can also run on an 18650 battery as backup for up to one week. Press the Power button to turn ON the intercom. Press and hold the Power button for 3 seconds to turn OFF.

*Note: The red power light will flash with different rate* while charging and low battery. The red light stays on when the battery is fully charged.

## Step 2: Registration

The intercoms are plug and play. They have already be paired at the factory.

You need to re-pair your intercom system when you have the new sub intercoms. The intercoms must be plugged in the next to each other when you pair the new sub-intercom. To register sub intercom with the main , begin by placing the Main into registration mode by simultaneously press and hold #0 and #3 on the Main unit until you hear a confirmation tone. Next, simultaneously press and hold the #0 and #3 buttons on the Sub intercom until you hear another confirmation tone. You will hear a third tone on the secondary intercom and the corresponding channel button will on indicating the assigned channel number.

Note: One master intercom may be paired with up to five secondary intercoms. Master units' default to channel #0. Secondary channel assignments (1-5) are automatically determined by the Master intercom during registration.

## **Operation**

To make a call, Press the Call button first and then press the channel button that you want to communicate with to send a call to another intercom. Press the Call button on another intercom to enter real-time two-way intercom mode. Press the CALL button again to end the call mode.

## **MONITOR**

The "monitor" function would make one unit to monitor (hear) the other unit, like a baby monitor. While you are in Monitor Mode, you can only hear. If you want to talk, please Press the Monitor button again to exit Monitor Mode. To put a unit into monitor mode, press the Monitor button and one channel button that you want to be monitored. The unit will be continuously monitored by the other unit.

For example: If you want the Main unit to monitor(hear) Sub #1, please press the "Monitor" button and "0" channel button on the Sub #1. You will hear Sub #1 from the Main unit. Note: While in Monitor Mode, the backlight Monitor LED will stay on . The backlight Monitor LED on the other unit will flash indicating that it is receiving the monitored transmission.

## **GROUP (Group-Call Function)**

Press the GROUP button to talk to all intercoms on the network simultaneously. The backlight indicator will turn on when Group mode is on. Press the Group button again to exit the Group mode and the backlight indicator will turn off. Note: There is no need to press Group to answer.

## Volume Adjustment (VOL+/VOL-)

Press "VOL-" or "VOL+" to decrease or increase to the volume level.

Note : please adjust the volume while you are speaking to assure the level is to your satisfaction.



## CAUTION: 18650 battery is different from AA/AAA battery.











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1). Plug the micro USB cable into the USB port on the back of unit, then connect to the AC adapter and plug into a power supply.

6

a the Crown button for 2 seconds to register the



Low Battery Indicator The red LED indicator will flash on the power button when the battery is low.

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This product produced by: Macross Microelectronics (HK) LIMIT FLAT/RM KY001 UNIT 3 27/F HO KING COMM CENTRE NO.2-16FA YEEN STREET MONGKOK KL			
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## MULTI-CHANNEL FM WIRELESS INTERCOM

INSTRUCTION MANUAL

MODEL:HY777/HY787



Hosmart was founded in 2012, the brainchild of a group of friends designed Motola products. Fast forward a few years and we're now the industry leader in home intercom and security products.

Our vision is to create a world global leader in home intercom solutions and products. We design and engineer residential intelligent home solution and intercom systems. Our company philosophy is to direct our efforts based on our client's wishes.

Hope you happiness and enjoy with our products. Any products problem or damage by delivery, we can offer a replacement to you.

If you have more question, you can also E-mail to us: *William@hosmartmall.com* or visit our Hosmart website: *www.hosmartmall.com* or scan the QR scan.

## Overview

The Intercom has up to a 1500 foot (500 m) range and allows multiple simultaneous conversations, using a 400-470 MHz secure digital radio link. The intercoms form an exclusive network and respond only to other intercoms in the network.





Thanks for purchasing this MULTI-channel FM wireless intercom . This is an "INDEPENDENT" intercom system. Simply plug the intercom into standard AC outlets, and you're ready to send and receive calls or to monitor the room where the stations are installed. All the safety and operating instruction should be read before the appliance is operated and retained for future reference.

## Features

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The intercoms use radio frequencies (462 MHz) to communicate with each other.

- 1 Call tone --- Alerts other stations before you start talking.
- 2 Talk --- light to let you know when you are transmitting to other stations.
- **3 Monitor** --- Lets you set the intercom for monitoring or other one-way communication. Infant and elderly monitor (10 hours once). Press any key can leave monitor mode.
- **4 VOX** --- Voice operated exchange. Press and hold down (keep pressing) the MONITOR botton for more than 5 seconds, the unit will in VOX mode. It will work in 24 hours per day. Press any key can leave the VOX mode.
- 5 Group --- Group call or conference call, you can call all of the other stations in you home or office. Press and hold Group botton to talk , and

press and hold Group botton to answer.

**Channel Switch** --- Button lets you choose the stations you want to communicate with.

Channel Button --- Light to show you that the stations are on.

**Power** --- AC adapter only. You must use a Class 2 power source that supplies regulated 5V DC and delivers at least 800 mA with USB Plug. Adapter that does not meet these specifications could damage the intercoms or the adapter.

## Installation

You can install your intercom almost anywhere there is a standard AC outlet. Or you may use Power bank if necessary. You can either mount the intercoms on the wall, or place them on a desktop or table. Then, simply plug them in and you are ready to communicate.





## SETTING CHANNEL

Follow these steps to prepare different stations to different channels for use. If you need to assign your station to CHANNEL 3 (e.g. Kitchen)

- To turn on the intercom, the channel button 1 lights automatically (this is factory default channel). Sounds a BEEP tone. Set VOLUME to mid-range for comfortable listening.
- Press and HOLD down (keep pressing) the CHANNEL button "3" for more than 5 seconds.
- Until you hear a BEEP tone sounds. WHEN YOU ARE STILL PRESSING THE BOTTON (WITHOUT RELEASING IT) AND THE CHANNEL BUTTON "3" LIGHTS. That's it. Now you successfully set up this unit as CHANNEL
   This unit is designated station for your current location(e.g. Kitchen). You can release you press once this successfully done.
- 4) Once the designated station has been set, write the corresponding name on the station label. Writes name (e.g. Kitchen) on position 3 of the Stations label. This will help you to remember whenever you want to call (e.g.Kitchen), press channel button 3, and call, then, talk.
- 5) If you need to set the other location (e.g.Garage) toCHANNEL 4. Fellow the same steps as mentioned above to set up accordingly. Writes different names on proper position of the Stations label for easy reference.

CHANNEL	1	2	3	4
Units LOCATION	Bedroom	Barn	Kitchen	Garage



## Operation

Follow these steps to prepare the stations for use.

- 1.To turn on the intercom, The CHANNEL (Button) lights. Set VOLUME to mid-range.
- 2.Set CHANNEL and CALLING for each station to the appropriate channel, as follows:
- \* If you want all the stations to communicate with each other at the same time. set all stations to the same channel.
- \* If you want to set up separate communication systems, set each station to a different channel.

## Calling

Follow these steps to call / talk to another station.

- 1.PRESS CHANNEL button to the channel of the station you are calling. If you are in the Kitchen (CHANNEL 3), and wish to call the garage (CHANNEL 4). Press Button 4.
- 2.Press CALL. The talk indicator lights. Each station set to the selected channel sounds a tone.

One minute after communication with the other channels, the operating channel goes back automatically to the channel assigned.

## Talking

Press and hold down TALK. The talk indicator lights. Speak in a normal voice. Then, release TALK when you finish speaking and listen for the response.

Note:One minute after you stopped conversation, the kitchen unit channel ( with CHANNEL 4 button lights - ON during your talking with CHANNEL 4) will automatically shift back to CHANNEL 3 (This is kitchen designated channel) as stand-by mode.

## Listening

When you hear a call tone or a caller's voice, adjust VOLUME to a comfortable listening level.

IMPORTANT NOTE: ONLY ONE PARTY CAN TALK ON ONE CHANNEL AT A TIME.

## Monitor

Pressing MONITOR has the same effect as holding down TALK. Use MONITOR to set the intercom for monitoring another station's location (such as a nursery or playroom), or when other one-way communication is needed. When you press the monitor key, this intercom will be monitored by other intercoms. Press down on the monitor button until the number button starts blinking. There is also a red light that comes on over the talk button when it is transmitting sound from your monitor.

## VOX

Voice operated exchange. Press and hold down (keep pressing) the MONITOR botton for more than 5 seconds, the unit will in VOX mode. It will work until you press any key to cancel it.

## Using additional stations

You may add additional stations to the system. Any intercom that transmits on the same frequencies is compatible.

## CAUTIONS

The following suggestions will help you care for your FM Wireless intercom so you can enjoy it for years.

- Keep the station dry, If the station gets wet, wipe them dry immediately. Liquids might contain minerals that can corrode the electronic circuits.
- Use and store the stations only in a normal temperature environments. Temperature extremes can shorten the life of electronic devices, damage batteries, and distortor melt plastic parts.
- Handle the stations gently and carefully. Dropping them can damage the circuit boards and can cause the stations to work improperly.
- Keep the stations away from dust and dirt, which can cause premature wear of parts.
- Wipe the stations with a damp cloth occasionally to keep them looking new. Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the stations.
- Modifying or tampering with the stations internal components can cause a malfunction and might invalidate the intercoms warranty and void your FCC authorization to operate it. If your intercom is not performing as it should, take it to your local store for assistance. OR, CONTACT US AT: e-mail:william@hosmartmall.com

## THE FCC WANTS YOU TO KNOW

Your intercom might cause TV or radio interference even when it is operating properly. To determine whether your intercom is causing the interference turn off the stations, if the interference goes away, your intercom is causing the interference. Try to eliminate the interference by :

- Moving your stations away from the receiver.
- Connecting your stations to an outlet that is on a different electrical circuit from the receiver.

If you cannot eliminate the interference, the FCC requires that you stop using your inercom.

Changes or modifications not expressly approved by the party responsible for compliance could void the user authority to operate the equipment.

## **Troubleshooting Guide**

Problem	Possible Solution	
Channel Button (Power indicator) does not light.	-Check the AC power cord; is it connected properly?	
Cannot recevie response.	-ls intercom set to designated channel? -Release TALK when not talking. -If the intercom is monitor pressing TALK or CALL. -Press the Vol+ increase sound level.	
Cannot talk to other intercom.	-Are both intercoms set to the same channel? -Wait until other user has finished talking	
Strong, continuous "beep" sound.	-Move intercoms further apart to eliminate audio feedback.	
Unit doesn't work.	-Try units in a different location. If the units work in different location but not in your home, there is a problem with your home concrete wall.	
Static noise or cannot communicate.	<ul> <li>-All unit should be set to same CODE &amp; same CHANNEL (refer to instruction manual page. 8).</li> <li>-Change locations by using Mobile Phone Power Bank, moving to other locations for better reception and transmission.</li> </ul>	

Specifications are typical; individual units might vary. Specifications are subject to change and improvement without notice.

## UNNECESSARY NOISES FROM NEARBY DEVICES: (CTCSS) 1/2/3 Code:

If your intercom system setting is at "1" code and get lot of outside unnecessary voices or noises; then, you may change your intercom system (all units) to "2" or "3" code in order to avoid unnecessary noises from nearby devices.



#### Note:

Monitor tunctior---- For continuous talk, or room monitoring. For any other questions, please contact us at e-mail: service@hosmartmall.com

### HY777/HY787 FRS Frequencies

CHANNEL	FREQUENCY	CODE
CH1	462.5625 MHz	
CH2	462.5875 MHz	
СНЗ	462.6125 MHz	CODE1: 165.5 Hz
CH4	462.6375 MHz	CODE2: 69.3 Hz CODE3: 67 Hz
CH5	462.6625 MHz	
CH6	462.6875 MHz	
СНО	462.6125 MHz	CODE: 118.8 Hz
GROUP	467.6125 MHz	CODE: 165.5 Hz

## limited 12 months Warranty

This product is warranted by Seller against manufacturing defects in material and workmanship under normal use for twelve(12) months from the date of purchase from Seller.

EXCEPT AS PROVIDED HEREIN, Seller MAKES NO EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE WRITTEN LIMITED WARRANTIES CONTAINED HEREIN. EXCEPT AS PROVIDED HEREIN, Seller SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY, INCLUDING, BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM INCONVENIENCE, LOSS OF TIME, DATA, PROPERTY, REVENUE, OR PROFIT OR ANY INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, EVEN IF SEILER HAS BEEN ADVISE OF THE POSSIBILITY OF SUCH DAMAGES.

In the event of a product defect during the warranty period, take the product and the sales receipt as proof of purchase date to Seller. Seller wii, at its option:

(a) correct the defect by product repair without charge for parts and labor; (b) replace the product with one of the same or similar design; or (c) refund the purchase price. All replaced parts and products, and products on which a refund is made, become the property of Seller. New or reconditioned parts and products may be used in the performance of warranty service. Repaired or replaced parts and products are warranted for the remainder of the original warranty period. You will be charged for repair or Contact us:

Customer Service: e-mail: service@hosmartmall.com

Facebook: Williamwang@outlook.com; Fax number: (852) 2331 6834.

In case, if you need to return package to us, please write down the RMA # and returning date outside the mailing box. This will speed up our process to handle your returned package and refund or send replacement to you in a short time. Thanks a lot.

Replacement of the product made after the expiration of the warranty period.

This warranty does not cover: (a) damage or failure caused by or attributable to acts of God, abuse, accident, misuse, improper or abnormal usage, failure to follow instructions, improper installation or maintenance, alteration, lightning or other incidence of excess voltage or current; (b) any repairs other than those provided by a Seller; (c) consumables such as fuses or batteries; (d) cosemeric damage; (e) transportation, shipping or insurance costs; (f) costs of product removal, installation, set-up service adjustment or reinstallation.

We hope you to have pleasant shopping experience with us. We would be appreciated to receive your comment or any dissatisfaction with your purchase, please contact us prior to leave us feedback. We guarantee your completed satisfaction for this transaction.

Please kindly note that our office hour is: 9:00 a.m. to 5:00 p.m. (GMT +8) Monday to Friday. Office closes on Saturday, Sunday and public holidays. We apologize for any late reply of your e-mail during holidays.

U.S. warehouse (return address) : 4070 Mission Blvd Montclair CA 91763 United states Vingoo 1039

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## 10-CHANNEL WIRELESS INTERCOM HY-810



## INSTRUCTION MANUAL

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Hosmart was founded in 2012 by a former group of Motorola engineers and designers. Now fast forward a few years and we are now the industries leader in home intercom and security products.

Our vision is to become the world leader in home intercom products and solutions. We design as well as engineer intelligent home intercom systems. We want to be your homes solution. Our company philosophy is to focus our efforts and energy based on our client's wishes.

We are confident that you will enjoy and be satisfied with our products. Any damage or malfunction of Hosmart product is 100% guaranteed to be replaced.

If you have any questions with the unit, please contact us by navigating to **www.myhosmart.com**, then click **Warranty**, and fill out the form, we will assist you as quickly as possible. **E E-mail: service@hosmartmall.com** 

## **OVERVIEW**

The intercom has a range of 1/2 mile and is able to simultaneously function multiple conversation. The intercom is a half duplex TDD FM transceiver that it can only work alternately in the transmitting or receiving state.



## FEATURES

ANT(antenna)

Receiving and emitting FM wireless signal.

## MIC

Talk to MIC 30-40cm away from it with normal volume.

## DIGITAL CODE(A/B/C)

It can reduce external interference by changing different digital code.

Note: CODE key is on the back of device and beside power port.

## CALL

To make a call, select the channel you want to communicate with and press "CALL".

## TALK

Press and hold "TALK" when speaking. Release "TALK" to listen for a response. The indicator becomes OFF, the voice information is be sent out.

## MONITOR

Pressing "MONITOR" puts the unit in monitor mode, and the unit will be monitored by other units, that have been set to the same code and channel, for 24 hours. Press any key to exit monitor mode.

## GROUP (Group-Call Function)

Press and hold "GROUP" to talk to all intercoms simultaneously, even the device in different channel code.

## 0-9 channel number

Set the channel for each intercom. The default channel is #1. Set the channel by pressing and holding one of the channel buttons (1 thru 9 and 0) for 3 seconds, until you hear the **Beep** and the channel button lights. Set

channels on additional intercoms using the same steps. Intercoms may be set to the same or different channel numbers depending on intended use.

## Volume Adjustment (VOL+/VOL-)

Press "VOL -" or "VOL +" to decrease or increase the volume level. A tone will sound when you have reached the maximum or minimum limit.

Note: To choose different ring tones

Step 1. Press and hold the "VOL +" and then press the "VOL-" to enter the ring tone select mode .

Step 2. Press "VOL +" or "VOL -" to choose the ring tone you like. There are 4 kinds of tones for you to choose. Step 3. Press the "VOL +" and "VOL -" buttons simultaneously to exit ring tone setup mode.

## **SETTING CHANNEL**

Please set different channel for different devices by following steps :

1). Use the AC adapter to plug the intercom into a power outlet.

2). Set the channel for each intercom. The default channel is #1. Set the channel by pressing and holding one of the channel buttons (1 thru 9 and 0) for 3 seconds, until you hear the Beep and the channel button lights. Set channels on additional intercoms using the same steps. Intercoms may be set to the same or different channel numbers depending on intended use.

*3).* Please keep digital code consistent in setting channels, for example: all equipment uses code A, and please record the channel code of each office/room, to enable you to rapidly and accurately call others.

Channel	2	3	4	5
Code	А	А	А	А
Device Location	General Manager Room	Financial Department	HR Department	Sales Department

## USING ADDITIONAL STATIONS

You may add additional stations to the system as long as they transmit on the same frequency.

## **OPERATION**

## **Receive a Call**

A device will emit a series of rings when receiving a call from another device. Press and hold the TALK button to answer the call, and speak 30-40 cm toward the MIC in a normal voice. The blue LED indicates that Talk mode is active. Release the TALK button to listen for a reply. All devices set to the same channel will receive the transmission.

## Make a Call

Select the desired channel by pressing and releasing a channel button, then press CALL. This will ring all devices

set to that channel. Continue the conversation as described in "Receive a call".

- You will not be able to hear a transmission from another device while you are pressing the TALK button.
- When talk ends, the channel of calling unit automatically change to the originally set channel after 1 minute.

## CAUTIONS

The following will help you maintain your wireless intercom for years to come.

- \* Keep stations from getting wet. It is not waterproof.
- \* Keep stations in a control environment. No extreme temperatures.
- \* Handle the stations with care. No dropping, throwing or roughness.
- \* Keep stations clean from dust and dirt for this can damage the circuit board.
- \* Do not use chemicals or cleaning solvent. Simple use a damp cloth to clean the station.
- \* Modifying or tampering with the stations internal components can cause it to malfuction as well as null or your warranty.
- \* If your product is not working as advertised then return it to local retailer for assistance or contact us at our e-mail.

## THE FCC WANTS YOU TO KNOW

Your intercom may cause TV or radio interference. To be certain turn off your intercom and check your TV or radio on its performance. If still receiving interference, rest a sure it is not your intercom. You may try to eliminate interference by:

- \* Moving your stations further away from the receiver.
- \* Moving your stations further away from your TV or radio.

If these options do not solve your problem the FCC requires you to stop using your intercom. Change or modifications not approved by the party responsible for compliance coud void the user authority to operate the equipment.

## Troubleshooting

Problem	Possible Solution
Power light does not turn on	-Is AC adapter and usb cable connected properly?
Can not receive response	-If the intercom is set in Monitor Mode. -You will not be able to hear a transmission from another device while you are pressing the TALK button.
Can not talk to other intercom	-Press and hold down TALK to communicate after other unit finished talk.
Continuous beeping sound	-Are the intercoms too close causing Audio feedback?
Unit does not work	-If the walls are too thick or if the building is mental causing no signal to pass through?
White noise, can not communicate	-Change location by using Power Bank, moving to other locations for better reception and transmission.
Intercom is not getting expected transmission range	-Keep intercom away from metal objects and electrical wiring.
Static and feedback is heard in intercom	-The intercoms are too close to each other. A cordless phone,cell phone or other radio devices can also cause static.

Specifications for Individual units may vary.

Specifications are subject to change and improvements without any notice.

## UNNECESSARY WHITE NOISE FROM NEAR BY DEVICES:(CTCSS)

A/B/C Code:

If receving unnecessary noise on setting A or C code. You may switch your intercom system (all unites) setting to B or C code.



Note:

Monitor Fuction- For continuous talk or room monitoring which can last up to 24 hours.

## Limited 12 months Warranty

EXCEPT AS PROVIDED HEREIN, SELLER MAKES NO EXPRESS WARRANTIES AND ANY IMPLIED WARRANTIES, INCLUDING THOSE OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THE WRITTEN LIMITED WARRANTIES CONTAINED HEREIN, EXCEPT AS PROVIDED HEREIN, SELLER SHALL HAVE NO LIABILITY OR RESPONSIBILITY TO CUSTOMER OR ANY OTHER PERSON OR ENTITY WITH RESPECT TO ANY LIABILITY, LOSS OR DAMAGE CAUSED DIRECTLY OR INDIRECTLY BY USE OR PERFORMANCE OF THE PRODUCT OR ARISING OUT OF ANY BREACH OF THIS WARRANTY, INCLUDING, BUT NOT LIMITED TO ANY DAMAGES RESULTING FROM INCONVENIENCE, LOSS OF TIME, DATA, PROPERTY, REVENUE, OR PROFIT OR ANY INDIRECT, SPECIAL, INCIDENTAL,OR CONSEQUENTIAL DAMAGES,EVEN IF SELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

In the event of a product defect during the warranty period, contact the Seller to obtain an RBM#, and then return the product, along with the sales receipt as proof of purchase date, to Seller. The Seller will, at its option either correct the defect by product repair without charge for parts and labor; replace the product with one of the same or similar design or refund the purchase price.

All replaced parts and products and refunded products become the property of the Seller. New or reconditioned parts and products may be used in the performance of warranty service. Repaired or replaced parts and products are warranted for the remainder of the original warranty period. You will be charged for repairs on products no longer covered by warranty.

For all returns, please write down the RBM# and return date on the outside of the package. This will speed up the process of handling your return and issuing a refund or providing you with a replacement. Refunds are not issued for products no longer covered by warranty. The warranty will not cover replacements in cases where damage or failure is caused by, or attributable to: (a) acts of God, abuse, accident, misuse, improper abnormal usage, failure to follow instructions, improper installation or maintenance, alteration, lightning or other instance of excess voltage or current,

(b) any repairs other than those provided by the Seller,

- (c) consumables such as fuses or batteries,
- (d) cosmetic damage,
- (e) transportation, shipping or insurance costs,

 $({\rm f})\,$  or costs of product removal, installation, set-up, service adjustment or reinstallation.

Our goal is for you to have the best possible experience with Hosmart. We appreciate receiving comments on any aspect of your experience with Hosmart or our products. Please contact us with any problems, prior to leaving any online feedback, so that we may address your concern.

We guarantee your complete satisfaction for this transaction. Please note that our office hours are 9:00 am to 5:00 pm (GMT+8) Monday through Friday. Offices are closed Saturday, Sunday and public holidays. We apologize for any late replies during holidays.