

# LOU LOU

a u s t r a l i a

**Thanks for shopping with us!!**

We understand that sometimes your outfit isn't quite right,  
so we wish to make the returns process as easy as possible for you!

## HOW TO RETURN

**1.**

Complete the returns form on the back of of your order confirmation or through your account portal online. Place your return items back into our reusable mailing bag.

**2.**

The address to return your items to is:

Lou Lou Australia  
Online Returns  
PO Box 688  
Noosa Heads  
Qld 4567

**3.**

Pop in to your nearest Australia Post to send your item. We advise you track the parcel as we cannot provide refunds or exchanges on returns we don't receive.

## REMEMBER

- Return your item/s within 14 days of purchase
- Items must be unworn and in original condition with tags attached
- Returns will be processed within 2 days of reaching us
- You will receive an email confirmation

## ANY MORE QUESTIONS?

Please email us [hello@loulouaustralia.com.au](mailto:hello@loulouaustralia.com.au)  
or phone 1300 077 147

# RETURNS FORM

NAME. \_\_\_\_\_

ORDER #. \_\_\_\_\_

## LIST THE ITEMS YOU ARE RETURNING

SKU#	Item Name	Reason Code
_____	_____	_____
_____	_____	_____
_____	_____	_____

## REASON CODES

1. Too Small
2. Too Big
3. Too Short
4. Don't Like It
5. Not as Pictured
6. Faulty/Other: Describe: \_\_\_\_\_

## I WOULD LIKE

- A store credit to use for future purchases
- A refund