



RETURN POLICIES

RETAIL PRODUCT RETURN POLICY

If you're not happy with any Keto-BEAM™ product you receive, you may return it within 30 days of purchase. If the product is returned after the 30-day return window, credit will be issued for use with another Keto-BEAM™ purchase, up to 90-days after the purchase. No returns are accepted after 30 days.

Notes:

- On unopened products returned within 30-days: Product purchase price will be refunded *minus shipping charges*.
- Products that are opened: A 50% of the product purchase price, *minus the shipping charges*, will be refunded.
- Products that are more than 30 days old, *are not refundable*.

STEPS FOR RETURNING PRODUCT:

1. Contact Keto-BEAM to request a Return Authorization number.
Phone: (800) 406-1582
Email: info@Keto-BEAM.com
Returns without a Return Authorization number cannot be accepted.
In your email request, please provide the reason for your return.
 2. Your Return Authorization will be emailed to you along with a prepaid shipping label. Use your shipping label as the mailing label for your return parcel. NOTE: Since we use USPS, you will need to deliver your package to the post office on the day you receive your return mailing label.
 3. Once your return is received your refund will be processed within 24 hrs. Please note that the refund process can take up to 5 business days.
 4. Your refund will come in the original form of your order payment.
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