

BCA Laboratory Tests Instruction Sheet.

Please read these instructions before booking your blood draw appointment

Your test kit should include, Instruction Sheet, Requisition Form, Co-Infection Check List, 7 Blood Tubes (2 x Orange Serum, 1 x Green Heparin, 1 x Purple EDTA, 3 x Yellow CPDA) 1 Test Shipping Pack

DO NOT Freeze, Refrigerate or Centrifuge Blood Samples. Store at Room Temperature. Your Blood sample must arrive in Germany within 48 hours.

Blood Draw Appointment: Book a Morning appointment from Mon-Thurs, or Weds if Friday is a Bank Holiday.

1. **Payment:** Telephone Regenerus Labs on 0203 750 0870, 2 working days prior to having your blood draw.
2. Make full payment for your test and shipping (not required if on practitioner account)
3. We will generate your shipping label which will be emailed to you. **Only** use the label directly supplied by us as it conforms to international shipping regulations for Biological Substances. Failure to do so may delay and possibly void your sample, requiring a full redraw.
4. If you do not receive your label telephone our customer service team for help. 02037500870

DHL Label: Only after you have received the label from Regenerus Labs

1. Call DHL Courier 0844 248 0844 **one working day before** your blood draw appointment to arrange collection. Do not leave it until the same day, OR visit www.dhl.co.uk in advance to find a drop off point close to you.
2. **Your sample MUST be shipped on the same day as your blood draw.** Request an "Express Worldwide" pick up using a "PREPAID LABEL"
DHL Account No: RL 186673061 Package Weight- 0.5kg

No blood draws on Fridays or if the next day is a Bank Holiday.

Complete and signed all lab testing paper work, including the consent form. Enclose documents with your sample in the test kit.

Seal samples in the plastic Biohazard/Zip lock bag with absorbent material.

Return your sample using the original shipping box.

Pack boxed samples into the International Courier Bag and seal. Place the shipping labels inside the clear AirWay Bill pocket on the outside of the bag with the barcode facing upwards.

NOW YOU'RE READY TO SHIP