

QUALITY POLICY

Hillside Composites and its employees are committed to meeting customer and legal requirements in order to achieve customer satisfaction. We will always strive to provide quality products on time and continually improve our Quality Management System.

QUALITY OBJECTIVES & KPI's

Product Acceptance by Customer $\geq 95\%$

On Time Delivery $\geq 95\%$

Customer Satisfaction $\geq 95\%$

Orders without complaints $\geq 95\%$

Supplier Quality $\geq 95\%$

MISSION

To provide our customers with a reliable source of composite materials and machining services

VISION

To provide access to advanced composite technology.

VALUES

Ethics - We exercise our duties with honesty and integrity at all times.

Teamwork - We respect and support each other, without blame, to create a stronger and better performing team.

Customer Service - We respond to every customer quickly, thoroughly, professionally and with courtesy.