

ORDER DATE	ORDER NUMBER / NAME	BARCODE

0344 844 8118 TheTeam@Baukjen.com

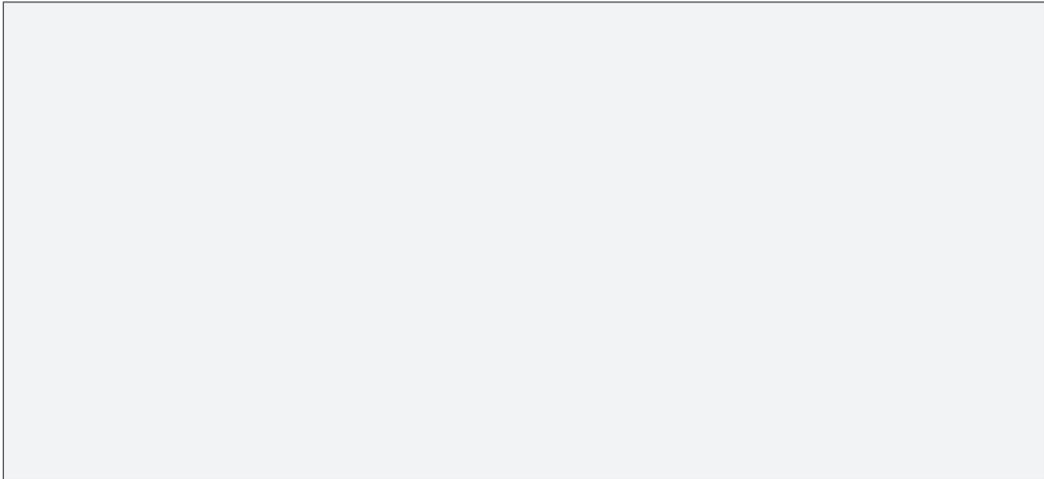
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Product Code	Quantity	Description	Size	Colour	Replacement Item (if different to original item)	Replacement Size	Replacement Colour	Refund (Please tick below)	Reason Code	Choose your exchange or refund reason code:
										1. Too big 2. Too small 3. Too long 4. Too short 5. Ordered more than one size/style 6. Style not as I thought 7. Item doesn't suit me 8. Quality not as expected 9. Fabric not as anticipated 10. Dislike the colour 11. Wrong item received 12. Faulty item received 13. Parcel damaged on arrival 14. Arrived too late

RETURNING AN ITEM IS THIS EASY...

- A. Complete this form (including the reason code section) and enclose it with your returned parcel.
- B. Secure the address label (found bottom right of this form) to the outside of your parcel.
- C. Mark international shipments with 'Returned British Goods' to prevent duty charges that will be charged back to you upon receipt of your parcel.
- D. Please retain a proof of postage for your reference. We aim to process returns within 5-7 working days at the warehouse. Once the refund has been processed, any funds due should appear on your bank statement within 3-5 working days.

Comments _____





Baukjen
15-17 SCOTT ROAD
OFF PARK AVENUE
LUTON
BEDFORDSHIRE
LU3 3BF

Many thanks for ordering from us

We really hope you're happy with your choice.

MAKING A RETURN IS EASY...

Just complete our form and send the item back in a saleable condition. Our returns window is 14 days from the day you receive your item, but we accept returns for up to 28 days if you notify us (by phone or email) of your intention to return your item within the initial 14 days.

IF YOUR ORDER CONTAINS A FAULTY OR INCORRECT ITEM

Drop us an email at TheTeam@Baukjen.com and if we still have the item you requested, we'll send it out to you straightaway. If not, we'll give you a call to resolve things.

GOT ANY OTHER QUESTIONS?

Contact us at TheTeam@Baukjen.com and we'll get right back to you.

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Delivery & Returns

Of course we want you to LOVE your item; but should you need to make a return, simply follow the instructions on this form.

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