

WILLOW LANE

— HAT CO. —

RETURN FORM

If you are not satisfied with your merchandise you may return it to us within 60 days of purchase for a refund. Merchandise must be unworn, unwashed, and with original tags attached to be eligible for a return/exchange. If your item does not meet these criteria, you will not receive a refund and will have to pay shipping again if you want the item back.

- Return shipping labels: Customers are responsible for all return shipping costs. Return shipping labels can be created for you, and the cost of the return label will be deducted from the refund amount. We recommend shipping your return with tracking and insurance. We are not responsible for lost or damaged packages.
- Need a different size? If you would like a different size or style, you will need to repurchase the new item. The unwanted item can be returned for a refund. *If your hat is too large, let us know and we will provide complimentary size reduction tape.*
- Returns & Refunds: Original shipping charges will not be refunded. **Clearance/sale items are not eligible for returns.**
 - If you have received free shipping, this amount will be deducted from your refund.
 - Refunds will be applied to the credit card used at the time of purchase

Customer Name: _____

Order #: _____

Order Date: _____

Please check: Refund Store Credit

Please check reason for return:

Too Small Too Large Not what I expected Other: _____

Merchandise to be Returned:

Product Name	Size	Quantity	Price

Please send all Returns to:

Attn: Willow Lane Returns

115 E South Railroad St, STE 204, Cuero TX 77954